

# A YEAR LIKE NO OTHER

During this past year, like many organizations across the country, the Montgomery County Volunteer Center (MCVC) moved all services online and became a full-time virtual volunteer center. Our orientations, trainings, and interviews moved online for the year; our newsletters kept our registered agencies updated on resources for nonprofits and let community members know how they could safely help their neighbors.

## RESPONSE TO THE PANDEMIC

Early in the pandemic—thanks to our robust database—MCVC was able to quickly focus efforts on posting volunteer opportunities to assist our community nonprofits and County government in urgent efforts to package and distribute food. Through our active involvement in the Food Security Task Force and partnership with the Montgomery County Food Council, we provided direct volunteer support to all food providers.

We worked closely with the Medical Reserve Corps to recruit volunteers for vaccine testing and vaccination sites in underserved communities throughout the county.

**trained 450**  
community ambassadors  
for vaccine outreach



MONTGOMERY COUNTY, MD  
FISCAL YEAR 2021



## CONNECTING VOLUNTEERS TO SERVICE

Our database of volunteer opportunities with [1,353 organizations](#) gives individuals and groups an opportunity to customize their search for ways to serve the community. Then, with just a click, they can learn more about the organization seeking help and quickly connect with them.

**52,265 subscribers**  
received our volunteer newsletter in FY21.

## TOP FIVE INTEREST AREAS FOR VOLUNTEERS IN FY21

- Education/Mentoring
- Arts/Culture
- Emergency Response
- Food Prep and Delivery
- Health

## AmeriCorps Seniors RSVP/AARP TAX-AIDE PROGRAM

We coordinate Montgomery County's AmeriCorps Seniors RSVP program, engaging adults age 55+ in volunteer service to meet critical community needs and to provide a high-quality volunteer experience. \$900,000 in tax preparation fees were saved during the tax seasons impacted by COVID-19.

More than **\$3.3 million** in tax refunds generated



**AmeriCorps**  
Seniors



## MLK WEEK 2021

The Volunteer Center typically develops and oversees large-scale projects at multiple sites throughout Montgomery County for the Martin Luther King, Jr. Day of Service in January. These activities not only provide residents with a wide range of opportunities for helping their community, but they also offer our nonprofit partners an enthusiastic cadre of new volunteers. During the pandemic, MLK Week activities went virtual and week-long, and gave many in the community a chance to find greater meaning and purpose during a difficult year while completing projects from the comfort and safety of their own homes.

Thanks to AmeriCorps for MLK Day of Service Grant!

MLK Week:

**8,850 volunteers**  
gave more than  
**30,360 service hours.**



## 50+ VOLUNTEER NETWORK

Montgomery County has many highly skilled residents over the age of 50 who would like to find meaningful volunteer opportunities. By 2040, the county's senior population is expected to grow by 113 percent (AARP.org/livable). The 50+ Volunteer Network connects these skilled volunteers with nonprofits in need with a personalized approach. Through one-on-one consultations and ongoing relationships with agencies, the 50+ staff finds meaningful opportunities that fit with the skills, interests, and availability of mature volunteers.

Since 2018, we've connected  
**275 skilled volunteers**  
with meaningful opportunities at  
**115 different agencies.**

## STUDENT SERVICE LEARNING

Working in partnership with Montgomery County Public Schools (MCPS), the Volunteer Center maintains the searchable database of organizations and projects that meet MCPS guidelines for student service learning (SSL) credits. SSL opportunities allow students to address a real community need while earning service hours required for high school graduation. In this year of the pandemic and virtual learning, students made valuable contributions such as writing cards to seniors to minimize social isolation, making masks and other PPE, and helping package food for distribution.



**904 SSL organizations**  
were featured on our website in FY2021.

## TRAINING FOR NONPROFITS

To help nonprofits and government agencies maximize their impact, MCVC offers a monthly orientation on using our services most effectively. We also offer networking and training events throughout the year for volunteer managers. This year, our training was virtual and explored a variety of critical topics for volunteer management, such as recruiting strategies, recognition ideas, and developing strategies in virtual volunteering. Volunteer managers stayed connected to their peer community and shared the challenges and possibilities they were facing.

**806**  
**nonprofit**  
**professionals**  
attended training,  
networking, and  
orientation  
events in FY21.



### CONNECTING OUR COMMUNITY THROUGH SERVICE

240-777-2600 [volunteer@montgomerycountymd.gov](mailto:volunteer@montgomerycountymd.gov) [www.montgomeryserves.org](http://www.montgomeryserves.org)

The Montgomery County Volunteer Center (MCVC) improves the quality of life in Montgomery County, Maryland, by fostering a culture of service in our community. Our programs promote and expand meaningful volunteer opportunities throughout the county and connect residents in search of volunteer activities with nonprofits and government agencies in need of support.

