

July 21, 2017

Al R. Roshdieh, Director Department of Transportation 101 Monroe Street 10th Floor Rockville, MD 20850

Dear Director Roshdieh:

Thank you for your letter dated July 3, 2017, Councilmember Elrich regarding the Residential Parking Program. We appreciate the improvements that you have made to the program. However, these changes do not get at the two major concerns expressed by residents. Therefore, we are asking that you do the following:

- 1. **Parking permits for residents' vehicles.** In addition to online registration, residents will get a <u>physical sticker</u> that is placed on their vehicle. This allows neighbors to tell visually whether a parked car is there with or without a permit. Residents do not want to have to call a number or check a website each time to determine whether a car is illegally parked in the neighborhood.
- 2. **Visitor parking permits.** Residents must have the option of printing (or requesting one be sent by mail) a parking permit for guests to put in their car. If enforcement staff finds an unregistered car, they must check for a paper permit before issuing a ticket. The enforcement staff would continue to use the digital plate readers, and they would only check for a paper permit if the plate reader did not recognize the car as belonging in the neighborhood.

Additionally, residents should be allowed to have repeat visitors to their homes without any problems. At least one resident has informed us that the same license plate number may only be given seven times in a year; is this accurate?

This new system has been extremely frustrating for many residents, and their frustration cannot simply be addressed by improving the existing systems and expecting residents to become accustomed to the changes. The two above changes need to be implemented immediately. Again, we remind you that the parking regulations are designed for the residents to help them prevent their neighborhoods being used as auxiliary parking sites

for nearby commercial or other centers. The policy is for the residents and should be designed for their ease of use.

Please address these concerns immediately.

Thank you.

Sincerely,

Marc Elrich

Marc Elrich Nancy Floreen Roger Berliner

Tom Hucker