



Disability Network Directory – Montgomery County, Maryland

Hard of Hearing Resources

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This is a project of the Montgomery County Commission on People with Disabilities.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCPWD@montgomerycountymd.gov.

Access HEARS, Inc.

Shelley Stein, Client Services Manager
410-870-9373 (V)

Email: shelley@accesshears.com
www.accesshears.com

Non-profit organization whose mission is to connect individuals with hearing loss to the solutions they need to age well. Access HEARS delivers services directly to the community, offering its clients a low-cost, in-person or virtual service delivery, teaching individuals how to use over-the-counter hearing aids and other high-quality listening devices. Clients receive ongoing support throughout the first 12 months to ensure their success. Devices are on a first come, first served basis.

Alexander Graham (AG) Bell Association for the Deaf and Hard of Hearing

3417 Volta Place, NW
Washington, DC 20007
202-337-5220 (V)

Email: info@agbell.org
www.agbell.org

Helps families, health care providers and education professionals understand childhood hearing loss and the importance of early diagnosis and intervention. Through advocacy, education, research and financial aid, AG Bell helps to ensure that every child and adult with hearing loss has the opportunity to listen, talk and thrive in mainstream society. Offer financial assistance for hearing technology, parent and infant financial aid for families of infants and toddlers under the age of 4 who have been diagnosed with a moderately severe to severe-to-profound hearing loss, and college scholarship programs for full-time students who are deaf or hard of hearing. Free membership to the AG Bell Community for families, adults and children with hearing loss. Membership includes a subscription to a quarterly magazine, weekly email newsletters, the Leadership Opportunities for Teens (LOFT) program, resources for families, and financial and advocacy guidance.

American Speech-Language-Hearing Association

1-800-498-2071 (Toll Free)

Email: actioncenter@asha.org
www.asha.org

Professional, scientific, and credentialing association for audiologists, speech-language pathologists, and speech, language, and hearing scientists. Resources to help you understand communication and communication disorders. Welcomes questions and requests from non-members.

Assisted Access, Inc. and NFSS Communications

1-800-950-9655 (V/TTY)

Email: assistedaccess-nfss@comcast.net

Assistive products, such as mobility and support and home and health-related items at discounts for persons with disabilities.

Center for Families in Transition (CFIT)

Ellen Schaefer-Salins, LCSW-C, Director
8720 Georgia Avenue, Suite 205
Silver Spring, MD 20910
301-495-6393 (V)

Email: ellenss12@aol.com

Private practice providing mental health services to individuals, couples, and families. Psychological evaluation, including evaluations for IQ and learning disabilities. Special program for working with people who are Deaf and Hard-of-Hearing. Accept a variety of health insurances.

Cochlear Implant Center at Johns Hopkins

443-997-6467 (V)

www.hopkinsmedicine.org/otolaryngology/specialty_areas/cochlear-implant-center/index.html

Offers comprehensive approach to cochlear implantation and develops resources needed to provide patients with optimal access to sound and spoken language. Also serve as a major research and training center for medical and educational professionals working with individuals with hearing loss. Performing pediatric and adult cochlear implant surgeries at Green Spring Station in addition to locations at the Johns Hopkins Outpatient Center in Baltimore, Johns Hopkins Bayview Medical Center, and the Johns Hopkins Health Care and Surgery Center in Bethesda.

Deaf Abused Women's Network (DAWN)

1140 3rd Street, NE, 2nd Floor
Washington, DC 20002
202-559-5366 (V)
202-945-9266 (DAWN Text)
1-855-812-1001 (24/7 - National Deaf Domestic
Violence Hotline)
Email: info@deafdawn.org
Emergency Hotline E-mail: hotline@deafdawn.org
(Email hotline hours: Monday through Friday, 9 a.m. to
5 p.m.)

www.deafdawn.org

Non-profit organization that addresses domestic
violence, sexual assault and stalking in the deaf, hard
of hearing and deaf-blind community. Appointments
encouraged before coming to the office. Offer crisis
intervention and survivor services including resource
referrals (medical and legal); case management; peer
advocacy; counseling; and support groups.

Deaf Counseling Center

Candace A. McCullough, PhD., LCPC
Sharon M. Duchesneau, LCPC
240-380-2577 (Videophone)
Email: frontdesk@deafcounseling.com
www.deafcounseling.com

Deaf-owned and operated psychotherapy and
consulting practice staffed by Deaf licensed
professional therapists. Provide individual, couples,
and family therapy for Deaf people and their families.
Please use e-mail when requesting services. Accept
most major insurance carriers. Self-pay, sliding scale
and pro bono also offered. Work with Employee
Assistance Programs, state victim compensation
programs, and vocational rehabilitation vouchers.

Duartek, Inc.

11350 Random Hills Rd # 650
Fairfax, VA 22030
703-352-2285 (V)
Installation of assistive listening devices.

Family Hearing Center - The Treatment and Learning Centers

1390 Piccard Drive, Suite 120
Rockville, MD 20850
301-738-1415 (V)
Email: fhc@ttlc.org
<https://ttlc.org/services/the-family-hearing-center/>
Serve all ages, from newborn infants to seniors. Offer
individual recommendations and counseling for
hearing aids and hearing aid fittings based on
communication needs. Hearing aid services include
digital hearing aid technology and devices; free
consultations and hearing aid demonstrations;
electroacoustic hearing aid analysis; demonstration
and sales of hearing aid accessories and assistive
listening devices. Offer a full range of hearing services
including newborn and pediatric hearing testing; adult
testing; team testing (difficult-to-test children and
adults); otoacoustic emissions; auditory processing

Family Hearing Center Continued

disorder evaluation. Educational talks on hearing loss,
coping strategies and hearing aid technology can also
be presented to an organization or group. Help Others
Hear program provides free hearing aids to children
and adults who could not otherwise afford them.
Accept Medicare and other insurance plans as well as
flexible payment options.

Gateway Maryland (formerly HASA)

Harry & Jeanette Weinberg Building
5900 Metro Drive
Baltimore, MD 21215
410-318-6780 (V)
Email: gateway@gatewaymaryland.org
www.gatewaymaryland.org

Private, non-profit organization that provides hearing
and speech services, offers an information resource
center, and advocates for people of all ages with
communication disorders/disabilities. Services include
hearing tests, hearing aids, hearing-aid repair, speech
language evaluations and therapy, auditory-oral
therapy, oral deaf education, pre- and post-cochlear
implant services, occupational and physical therapy,
special education, sign language and oral interpreting,
sign language classes, deaf awareness seminars,
social work, and parent support groups. Financial aid
applications are available.

Hearing Loss Association of America (HLAA)

6116 Executive Boulevard, Suite 320
Rockville, MD 20852
301-657-2248 (V)
Email: inquiries@hearingloss.org
www.hearingloss.org
Provide assistance and resources for people with
hearing loss and their families to learn how to adjust to
living with hearing loss.

HLAA Montgomery County Chapter

Email: HLAAMCMD@gmail.com
Meets monthly online or in-person.

iCanConnect (National Deaf Blind Equipment Distribution Program)

8701 Georgia Ave, STE 510
Silver Spring, MD 20910
240-428-1428 (V)
Email: icc@tcsaccess.com
www.icanconnect.org

Informational Video:

www.youtube.com/watch?v=9tsgHgo49cM

iCanConnect provides free communication equipment
and personalized training for individuals with combined
vision and hearing loss who meet federal income
guidelines. The services include free communication
equipment, such as smartphones, computers, Braille
readers, specialized keyboards, and other devices. One-
on-one training is offered to help individuals effectively
use their equipment. TCS Access serves as the state
representative in Maryland, DC, and Virginia and
provides assistance throughout the application process.

Jewish Social Service Agency (JSSA) Deaf and Hard of Hearing Services

200 Wood Hill Road
Rockville, MD 20850
240-800-5772 (V)

Email: contactus@jssa.org

www.jssa.org/get-help/individuals-with-specialneeds/deaf-and-hard-of-hearing-services/

Provide counseling and care management services for children, teens and adults who are deaf and hard of hearing. Specialized programs include individual, family and group counseling for all ages, case management services, psychiatric evaluations and medication management, career and employment services, workshops and support groups, community education and advocacy, and referrals to other community resources. JSSA clinical social workers, therapists and supported employment specialists are fluent in ASL.

Johns Hopkins Medicine - Audiology

443-997-6467 (V)

www.hopkinsmedicine.org/otolaryngology/specialtyareas/audiology

Audiology services include hearing testing for adults and children, hearing screenings for newborns and hearing aid evaluations and fittings. Assistive listening equipment, such as vibrating or flashing alarm clocks, FM listening systems, amplified telephones or handsets and personal listening systems for television viewing are also available. Hearing aid batteries, waxguards and dri-aid kits are available for purchase.

Kendall Demonstration Elementary School

Gallaudet University

800 Florida Avenue, NE

Washington, DC 20002

202-250-2761 (Videophone / Video Relay Service)

Email: kdes@gallaudet.edu

<https://kdes.gallaudet.edu>

Located on Gallaudet's campus. Serve deaf and hard of hearing students from birth through age 15, beginning with the Parent-Infant Program and ending in grade 8. Support services are available to all students including speech, audiological, counseling, social work, psychological, occupational and physical therapy, and medical and health services. Also offer an extensive after-school program. Tuition is free. Serve the Metropolitan DC area.

Laurent Clerc National Deaf Education Center

Gallaudet University

800 Florida Avenue, NE

Washington, DC 20002

202-651-5855 (V/TTY)

Email: clerc.center@gallaudet.edu

<https://clerccenter.gallaudet.edu/national-resources/>

Centralized source of accurate, objective information provides information, training, and technical assistance for parents and professionals to meet the needs of deaf and hard of hearing children. Raise the

Laurent Clerc Continued

achievement of deaf and hard of hearing students ages birth-21 nationwide by supporting the families and professionals who work with these students. This support is in turn guided by public input gathered from educators, professionals, and families working with deaf and hard of hearing children. Info To Go collects, develops and disseminates informational materials on communication, education, parenting, organizations, services/programs, and more. All of the informational materials are available to download, free of charge.

Maryland Governor's Office of the Deaf and Hard of Hearing

Usherla DeBerry, Director

100 Community Place

Crownsville, MD 21032

443-453-5761 (V)

Email: gov.odhh@maryland.gov

www.odhh.maryland.gov

Promote the general welfare of deaf and hard of hearing individuals in Maryland. Programs include awareness, training, technical assistance, constituent services, and community outreach and education.

Maryland Hearing Aid and Language and Communication Video Loan Bank -

Maryland State Department of Education

Zella Shabasson, Au.D, Audiologist, Division of Special Education

410-767-0739 (V)

Email: zella.shabasson@maryland.gov

<https://elevates.marylandpublicschools.org/maryland-hearing-aid-loan-bank/>

Statewide resource for families of children who are deaf or hard-of-hearing. Families without access through insurance or other means may borrow hearing aids for up to one year. The Loan Bank also offers videos and links to various resources to help families learn the language or communication method they choose to your with their children. Eligible families: are Maryland residents and have a child diagnosed by an audiologist or other medical profession as Deaf or Hard-of-Hearing from birth to age 21 who has not yet graduated from high school. If applying for hearing aids, don't have insurance coverage for hearing aids, are experiencing delays or difficulties acquiring or replacing hearing aids, and/or need a "hearing aid trial" before purchasing personal aids or receiving a cochlear implant. All resources are provided to families at no cost.

Maryland Relay Services - Department of Information Technology, Telecommunications Access of Maryland

301 West Preston Street, Suite 1008A

Baltimore, MD 21201

1-800-552-7724 (Customer Service - V/TTY)

443-453-5970 (Customer Service - Videophone)

Maryland Relay: 711

Maryland Residents: 1-800-735-2258 (V/TTY)

Spanish Line: 1-800-877-1264 (V/TTY)

Email: moreinfo@mdrelay.org

www.mdrelay.org

Provide assistive telecommunications equipment to qualified Marylanders. Offers many free calling options that enable you to make and receive calls. Services include traditional relay (TTY), hearing carry-over and speech-to-speech, captioned telephone, Braille TTY, and Spanish Relay. Distribute free amplified phones, ring signalers, TTYs, and other assistive devices to qualified applicants who have difficulty using the telephone. Applications available online. Maryland Relay Partner program provides free training to businesses on how to place and receive Relay calls.

MedStar Health – Comprehensive Audiology Services

www.medstarhealth.org/services/audiology

Provides assessments, evaluations, treatments, and comprehensive rehabilitative services for children and adults with a number of common and complex auditory conditions. Also provide several hearing aid, implant, and hearing protector fittings and services in the Washington DC, Baltimore, and Virginia areas.

Montgomery County Association for Hearing - Impaired Children (MCAHIC), Inc.

Email: contactmcahic@gmail.com

All-volunteer parent-professional organization dedicated to encouraging the educational development and achievement of our deaf and hard-of-hearing children. Forum for disseminating and exchanging information on educational, developmental, and social issues affecting deaf and hard-of-hearing children. Organization composed of parents, students, relatives, friends and educators who want to work together to make a difference.

Northern Virginia Resource Center for Deaf and Hard of Hearing Persons

10467 White Granite Drive, Suite 312

Oakton, VA 22124

703-352-9055 (V)

703-352-9056 (TTY)

571-350-8656 (Videophone)

Email: info@nvrc.org

www.nvrc.org

Serves a diverse range of people, including the deaf, deaf-blind, late-deafened, hard of hearing, parents with deaf and hard of hearing children, children of deaf and hard of hearing parents, educators, sign language teachers and students, hearing aid users, people with cochlear implants, people with tinnitus, and people

Northern Virginia Resource Center Continued

with auditory processing disorders. Programs in the community bring information and resources to people with hearing loss, introducing them to a range of possible solutions to improve the quality of their lives. Also offers educational programs in their large, all-access meeting room which is equipped with an audio loop. CART is also offered at their programs, as well as sign language interpreters. Awareness trainings are also given to agencies, organizations, and businesses. Outreach services include one-on-one hearing screenings and mentoring.

Rehabilitation Services, Inc.

Diana Weinrich, President

14235 Park Center Drive

Laurel, MD 20707

301-498-8100 (V)

Email: info@rsitherapy.net

www.rsitherapy.net

Provides comprehensive care for acute injuries, chronic conditions, and developmental impairments for clients of all ages – including persons who are deaf or hard of hearing. Services include free screenings, evaluations and assessments, therapy and rehabilitation, and consultations. Therapists are trained in ASL. Accept a wide range of insurances, including Healthnet for military families.

Springfield Hospital Center - Forensic, Addiction and Trauma Recovery Services

6655 Sykesville Road

Sykesville, MD 21784

410-970-7000 (V)

410-549-7950 (TTY)

1-800-333-7564 (Toll Free)

<https://health.maryland.gov/springfield/Pages/home.aspx>

Provide psychiatric services such as individual, couples or family therapy for deaf individuals and their families as well as occasional group therapy. Springfield Hospital Center only admits through direct referrals from hospital emergency rooms, inpatient units in general hospitals, or from State and local courts. Regional psychiatric hospital operated by the Maryland Department of Health. and prevent a hearing loss epidemic. documents and fostering inclusive practices.

TDI (formerly Telecommunications for the Deaf and Hard of Hearing, Inc.)

301-563-9112 (V)

<http://tdiforaccess.org>

Active national advocacy organization focusing its energies and resources to address equal access issues in telecommunications and media for people who are deaf, hard-of-hearing, late-deafened, deaf-blind and deaf-plus (with other disabilities). Provide technical assistance and consulting to industry, organizations and individuals. Publish the TDI World quarterly magazine and the annual TDI National Directory and Resource Guide.

Weitbrecht Communications, Inc.

1-800-233-9130 (V/TTY)

www.weitbrecht.com

Assistive technology products for people with hearing loss.

WS Audiology Services, Inc.

Wendy Shiao, Ph.D., CCC-A

966 Hungerford Drive, Suite 8A

Rockville, MD 20850

301-838-0085 (V)

Email: hearingclinic@yahoo.com

Comprehensive hearing tests (includes puretone audiologic assessment and speech recognition testing); middle ear assessment; otoacoustic emissions; brainstem auditory evoked potentials; electro-cochleography; fabricating ear plugs for protections (i.e., swimmers, musicians, industrial workers); and hearing aid consultation, fitting, orientation, and/or repair.