

## **Disability Network Directory - Montgomery County, Maryland**

### Housing - Legal Issues

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County websites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other websites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

This is a project of the Montgomery County Commission on People with Disabilities.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCPWD@montgomerycountymd.gov.

#### Fair Housing Act Design Manual:

www.huduser.gov/portal/publications/PDF/FAIRHOUSING/fairfull.pdf

#### Fair Housing Accessibility Guidelines:

www.hud.gov/sites/dfiles/FHEO/documents/1991FH%20Accessibility%20Guidelines.pdf

#### **Equal Rights Center**

11 Dupont Circle NW, Suite 450 Washington, DC 20036 202-234-3062 (V) 1-866-719-4372 (Toll Free)

Email: info@equalrightscenter.org

www.equalrightscenter.org

Civil rights organization that identifies and seeks to eliminate unlawful and unfair discrimination in housing, employment, and public accommodations in Greater Washington, D.C. and Nationwide. Civil rights education and outreach about fair housing, fair employment, equal access to public accommodations and government services, disability rights, and immigrant rights. Counseling, advice, advocacy, and investigations.

#### Maryland Legal Aid - Montgomery County Office

600 Jefferson Plaza, Suite 430
Rockville, MD 20852
240-314-0373 (V)
1-888-465-2468 (Intake – Toll Free)
1-888-213-3320 (Maryland Legal Aid's Foreclosure Legal Assistance Project)
www.mdlab.org

**Walk-in Intake Hours:** Monday through Thursday, 9:30 a.m. to 4 p.m.

**Telephone Intake Hours:** Monday 9:30 a.m. to 4 p.m.; Tuesday 9:30 a.m. to 7 p.m.; Wednesday 9:30 a.m. to 4 p.m.; Thursday 9:30 a.m. to 1 p.m.; and Friday 9:30 a.m. to 4 p.m.

Provides a full range of free civil legal services to financially eligible individuals. Contact if you need help securing or maintaining a housing voucher. Can assist clients with change of deed, tax sales, and other legal issues related to owning a home. can help clients who are facing homelessness by linking them with programs

#### **Maryland Legal Aid Continued**

and resources, and possibly providing legal assistance that might remedy their legal issues and prevent homelessness. Provide representation to tenants in rent court and brief advice for tenants who need help filling out forms or who wish to self-represent in court. Can link clients to a variety of support services that help with issues such as housing, unemployment, temporary cash assistance and/or food stamps, and mental and medical health resources.

# Office of Consumer Protection (OCP) Montgomery County Government

100 Maryland Avenue, Room 330 Rockville, MD 20850 240-777-3636 (V)

240-777-3681 (Anonymous Tip Line)

Email: consumerprotection@montgomerycountymd.gov www.montgomerycountymd.gov/ocp

www.montgomerycountymd.gov/ocp

Investigates and resolves consumer complaints regarding automotive sales and repairs, new home construction, home improvements, credit and financial issues, retail sales, internet services, and most other consumer transactions. Issues civil citations and subpoenas, executes settlement agreements, conducts administrative hearings, and initiates legal action through the County Attorney. OCP works with agencies that prosecute criminal cases. Provides pre-purchase information on its web page including the number of complaints filed against each merchant. OCP issues news releases, email alerts, and provides speakers to community organizations. Investigators are available for consultation by telephone, email, and in person. Website offers a home builders license search.

#### Office of Human Rights / Fair Housing **Montgomery County Government**

21 Maryland Avenue, Suite 330 Rockville, MD 20850 240-777-8450 (V) - Complaints/Compliance 240-777-8480 (TTY)

Email:

Human.Rights.Administration@montgomerycountymd.gov www.montgomerycountymd.gov/humanrights

Established by law to help avoid and conciliate intergroup friction and to enforce human rights laws. Rights protected under the law cover employment, public accommodations, housing, and commercial real estate. The law also makes illegal discrimination that is based on race, color, religion, ancestry, sex, age, national origin, marital status, physical or mental disability, sexual orientation, genetic status, family responsibilities, gender identity, and (in housing only) source of income and presence of children. Also provide information on requirements for townhouse and condominium developments. Informational brochures.

#### Office of Landlord-Tenant Affairs - Montgomery County Dept. of Housing and Community Affairs

100 Maryland Avenue, 4th Floor Rockville, MD 20850 240-777-3691 (V)

#### www.montgomerycountymd.gov/dhca

Provide assistance to both tenants and landlords in resolving disputes as well as enforcing Chapter 29 of the Montgomery County Code, the County law that governs Landlord-Tenant relations. Resources include Landlord-Tenant Handbook, tips for tenants, and security deposit information. Provides information, assistance and impartial dispute resolution to promote an equitable balance among all members of common ownership communities. Manages the licensing of residential properties and registers Common Ownership Communities. Promotes, plans and implements revitalization projects in targeted retail and residential communities and ensures any federal, state and/or county funds used for this purpose are done so in compliance with all applicable laws and rules.

#### Washington Lawyers' Committee for Civil Rights and **Urban Affairs**

700 14th Street NW. Suite 400 Washington, DC 20005 202-319-1000 (V) 202-319-1000 ext. 8001 (Spanish) 1-800-361-8361 (Toll Free)

Email: justice@washlaw.org

www.washlaw.org

Represent both individuals and groups seeking to vindicate their civil rights on issues pertaining to equal opportunity employment, fair housing, equitable access to public accommodations, prisoner rights, immigrant and refugee rights, public education, and handle discrimination complaints including MetroAccess complaints.