

# Montgomery Cares Advisory Board

## July 24, 2019 Meeting Notes

<p><b>MCAB Members Present:</b> Steve Gammarino, Sybil Greenhut, Sharron Holquin, Lynda Honberg, Marie Mann, Langston Smith, Wayne Swann</p> <p><b>MCAB Members Absent:</b> Betsy Ballard, Julia Doherty, Dr. Travis Gayles, Yuchi Huang, Peter Lowet, D. Maria Rice, T.J. Senker,</p> <p><b>DHHS Staff:</b> Magda Brown, Tara Clemons</p> <p><b>County Council Staff:</b> Linda McMillan</p> <p><b>Primary Care Coalition:</b> Elizabeth Arend, Marisol Ortiz, Hillery Tumba</p> <p><b>Guest:</b> Sarah Galbraith-Emami, Diana Saladani <i>on behalf of T.J. Senker</i>, Crystal Townsend (HIF)</p> <p>The Chair, Steve Gammarino, called the meeting to order at 6:24 pm</p>				
Item		Action Follow-up	Person Assigned	Due Date
1.	<p><b>Approval of Minutes – May 22, 2019 and June 26, 2019</b> Steve Gammarino</p> <p><i>General Consensus</i> - minutes approval moved to September meeting due to lack of quorum.</p>			
2.	<p><b>Chair Report</b> Steve Gammarino</p> <p>Steve highlighted the agenda items and mentioned that Elizabeth from PCC would present the Montgomery Cares year-end report. He also mentioned that the Special Committee would provide an update on eligibility and reminded the board members to focus on the September planning meeting.</p> <p>Steve announced that after conducting a poll on member’s availability, the planning meeting was scheduled for September 25<sup>th</sup>. Steve also mentioned that they are still trying to get the chair of the HHS Committee for the October meeting as well as the Dental director.</p> <p>Steve noted the 3 handouts which included the summaries from the June meetings as well as last years. Steve informed the board that Troika met in July. He noted that the he and Lynda represented the MCAB, overall it was a very successful meeting. Troika will meet with Linda McMillan August 7<sup>th</sup>.</p> <p><b><u>Discussion</u></b></p> <ul style="list-style-type: none"> <li>Lynda suggested to extending an invitation to the new County Council to visit the clinics.</li> </ul>			

	<ul style="list-style-type: none"> <li>Linda McMillan mentioned that Government operations committee met on June 18<sup>th</sup> regarding a multi-year change to the grant process. The Committee members agreed to meet in October to further discuss, she also noted that the County Executive expressed an interest said changes. Linda further explained that the discussion was about a transitional plan to move grants to become more competitive with some time limitations.</li> </ul>			
3.	<p><b>Health Care for the Uninsured Report</b> <span style="float: right;"><b>Tara Clemons</b></span>  See Report and handout</p> <p><u>Monthly Status Report</u></p> <p>Tara reviewed the data for the Health Care for the Uninsured programs:</p> <ul style="list-style-type: none"> <li><b>Montgomery Cares</b> has served 26,422 patients through June with a total of 72,505 patient visits at the ten participating clinics, the number of patients increased by 1.7%. Year to date, the clinics have expended 103% of the FY19 budgeted amount for encounters, an additional \$186,622 funds were needed to cover the overage. Given this, it prevented spending in other areas such as preventative services (colon cancer screenings), community pharmacy along with some personnel savings.</li> <li><b>Care for Kids</b> total enrollment for FY19 is 5,580 children, a slight increase from last year. The large volume of new children resulted in a significant increase of 30%, renewals went down by -14% in comparison to last year. The downtrend in renewals is concerning given this was the first year of the two-year enrollment period launch. <ul style="list-style-type: none"> <li>The Caring for the Whole Child program is growing and providing enhanced access to Behavioral Health services for children.</li> </ul> </li> <li><b>The Maternity Partnership Program's</b> total enrollment in FY19 was 1,472 women, a -5% decrease in overall enrollment compared with FY18. The FPL increase to 250% FPL went into effect July 1<sup>st</sup>, all staff were trained and our systems were update to reflect the change. Brief FY19 stats- <ul style="list-style-type: none"> <li>The number of teenage admissions increased by 2%</li> <li>The number of high-risk deliveries decreased by 19%</li> <li>Fetal infant losses increased to 12 compared to 5 in FY18</li> </ul> </li> <li><b>Dental Services</b> served 5,490 patients in FY19 and provided 10,531 patient encounters at the clinics. <ul style="list-style-type: none"> <li><b>2019 Mid Maryland Mission of Mercy and Health Equity Festival</b> will be held September 13 and September 14 at the UMD Xfinity Center. This free adult dental care clinic and health equity festival is a collaborative effort by the Maryland Center for Health Equity, Catholic Charities of Washington and the dental and health care community to provide free emergency dental care to the poor and underserved.</li> </ul> </li> <li>The <b>Homeless Health</b> program has had a total of 180 patient visits in FY19, a -28% decrease compared to</li> </ul>			

	<p>FY18. As of June 28<sup>th</sup>, there are currently 8 chronically homeless people remaining to be housed (down from 12). 65 homeless (chronically and vulnerable) individuals have moved to permanent housing since Jan 1, 2019.</p> <ul style="list-style-type: none"> <li>▪ The men's shelter building on East Gude Dr continues to remain temporarily closed.</li> </ul> <p><b><u>Discussion</u></b></p> <ul style="list-style-type: none"> <li>▪ Tara mentioned that Marisol with PCC may come to a future meeting to provide more detail information on the CFK Behavioral Health program.</li> <li>▪ Langston questioned if CFK families had been contacted to determine the reason(s) for not renewing. Tara noted that Marisol and her team have reached out to families. People had varying reasons for not renewing.</li> <li>▪ Lynda asked if there was an age trend for the children who were not renewing. Tara mentioned that there has been no change in demographics related to renewals. We are seeing a trend of younger children coming into the program for the first time.</li> <li>▪ Marie asked if it was possible that they were not renewing due to aging out of the program. Tara stated that she did not believe that to be the case. Marie requested that more data be made available regarding the demographics of the children not renewing for CFK</li> <li>▪ Linda McMillan asked if information was available regarding the cost of the 1<sup>st</sup> year of service vs. subsequent years. Tara will try to obtain data</li> <li>▪ Sybil questioned why the MCares behavioral health data was not included in the Monthly Report. Tara noted that the data is reported on a quarterly basis, however, we can include updates in the monthly report.</li> <li>▪ Langston expressed concern over the increase of fetal infant losses in MPP. Tara explained that it was one specific hospital and more information could be obtained. Marie Mann's committee will work with Tara to further explore this issue</li> <li>▪ Wayne questioned if the MPP cases were considered high risk and Tara explained that the information would need to come from the hospital.</li> </ul>			
4.	<p><b>Eligibility Transition Update</b></p> <p>Steve asked Tara to provide the board with an update on the eligibility transition. Tara highlighted the following updates:</p> <ul style="list-style-type: none"> <li>• The new eligibility process became effective July 1, 2019</li> <li>• All phase one clinics have been trained and staff are retraining and visiting clinic sites as needed.</li> <li>• There still seems to be a lack of clarity on what documents are acceptable regarding: <ul style="list-style-type: none"> <li>○ How to prove you live in Montgomery County</li> <li>○ What constitutes a household</li> <li>○ What income actually counts</li> </ul> </li> <li>• There is a 10-calendar day period to make a determination on eligibility, however, the cases will remain open for a period of 6 months</li> <li>• The clinics have been asked not to send partial application</li> <li>• Some of the clinics have chosen to refer clients directly to OESS while others are assisting the clients by</li> </ul>	<b>Tara Clemons</b>		

	<p>sending the application and supporting documentation</p> <p>Lynda asked Tara to explain to the Board members who the 6 clinics were and why it was only those 6 clinics. Tara explained that the process started with the 6 clinics because they all used the same instance of eCW (EClinicalWorks) the 6 clinics are:</p> <ul style="list-style-type: none"> <li>○ CCACC</li> <li>○ Kaseman</li> <li>○ Mercy Health Clinic</li> <li>○ Mobile Medical</li> <li>○ Muslim Community Center</li> <li>○ Proyecto Salud</li> </ul> <p><b><u>Discussion</u></b></p> <ul style="list-style-type: none"> <li>• Marie wanted to know when the 2<sup>nd</sup> phase will take place and how success will be determined. Tara referred to the performance measures developed by the operations group (see attachment)</li> <li>• Lynda had questions regarding the delay on making all forms available to the clinics. Tara explained that there were many last-minute changes that were required, and it took some time. Tara also explained that clinics were given an exception to use their own intake forms since the correct forms were not made available in a timely fashion</li> <li>• Marie questioned if there is a timeframe for the pilot and what the frequency for performance checks would be. She suggested that they were conducted monthly and gradually move to quarterly once the pilot was complete. Lynda stated that the before and after frequency should be clearly stated and made emphasis on the fact the pilot needs to be closely monitored. Tara iterated that the MCares eligibility transition is not a pilot but a phased in approach to OESS conducting eligibility for the program.</li> <li>• Steve questioned out who will be responsible for recording the data. Tara explained that Public Health will share data.</li> </ul>			
5.	<p><b>Montgomery Cares – Year End Report</b></p> <p>See handout</p> <p>Elizabeth highlighted the report and noted that during FY19, the Montgomery Cares program did not experience a significant change in utilization, ending a years-long upward trend.</p> <p><b><u>Discussion</u></b></p> <ul style="list-style-type: none"> <li>• Hillery explained that the patient/encounter ratio does not mean that each client gets 2.73 visits. This number represents some clients having multiple visits while some are only having one visit. Elizabeth will try to make more specific data available at a later meeting</li> <li>• Lynda asked Tara to make the “A Profile of Health Care Access for Montgomery Cares Participants” white paper available as reading material for the September meeting</li> </ul>	Elizabeth Arend	Print Report	September MCAB Meeting

6.	<b>Special Committee: Performance Measures</b> See handout	<b>MCAB Members</b>			
7.	<b>FY20 September Strategic Planning</b> <b>--Committee Breakouts</b>  Steve urge the committees to meet at least once between now and the September meeting to come up with a list of priorities	<b>Steve Gammarino</b>			
8.	<b>MCAB Committee Report Out</b> <b>--Priority Discussion Items for September</b>  <ul style="list-style-type: none"> <li>The new DHHS Director, Raymond Crowel accepted the invitation to speak at the September retreat, the new Dental Director is tentative.</li> <li>Steve urged the board members to look at areas advocated for money in FY19 to discuss how to better approach the requests. He also mentioned that rather than advocating for money the board should advocate to the administration for the need for quality.</li> <li>Lynda noted that the board needed to focus on more than the budget as some of the issues are directly related to policy and sustainability</li> <li>Lynda wanted to know if the board had any vacancies. Tara noted that there are 2 vacant positions, she also mentioned that Sarah Galbraith-Emami was the new Commission on Health representative and should be confirmed by next meeting. Tara also informed board members that she will be contacting them directly to discuss term renewals</li> </ul>	<b>Steve Gammarino</b>			
9.	<b>September 2019 Agenda &amp; Next Steps</b>  The next meeting will be September 25, 2019.	<b>Steve Gammarino</b>			
10	<b>Meeting Adjourned at 8:15pm</b>  <i>Motion to adjourn: Lynda Honberg</i> <i>Seconded: Wayne Swann</i> <i>Unanimously approved</i>				

Respectfully submitted,

Tara O. Clemons  
Montgomery Cares Advisory Board