



Interagency Commission on Homelessness

WWW.MONTGOMERYCOUNTYMD.GOV/HOMELESSNESS

JULY 11, 2019



WELCOME

EXPLAIN THE PUBLIC COMMENT PROCESS

PUBLIC COMMENTS

UPDATE ON THE DECRIMINALIZING HOMELESSNESS ** VOTE**

COMMITTEE/SUBCOMMITTEE/ADHOC WORKGROUP UPDATE

- STRATEGY AND PLANNING COMMITTEE
- OUTCOMES AND IMPROVEMENT COMMITTEE
- ALLOCATION SUBCOMMITTEE
- COMMUNICATION SUBCOMMITTEE
- ADHOC WORKGROUP ON PRIOTIZATION FOR PERMANENT SUPPORTIVE HOUSING

POPULATION SPECIFIC TARGETS FOR ENDING HOMELESSNESS AMONG ALL RESIDENTS

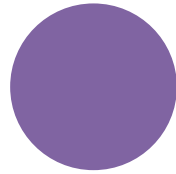
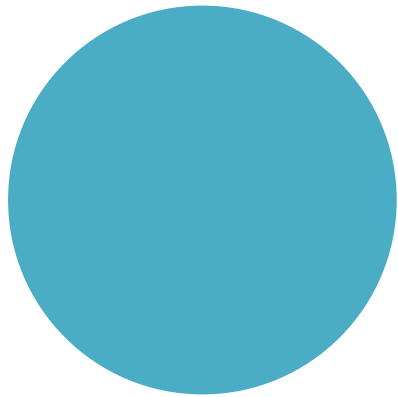
- UPDATE ON @ HOME TOGETHER
- UPDATE ON INSIDE (NOT OUTSIDE) AND ZERO:2016

ANNOUNCEMENTS

A graphic consisting of two overlapping speech bubbles. The bubble on the left is partially obscured by the one on the right. The bubble on the right is blue and contains the text "PUBLIC COMMENT" in white, uppercase letters.

PUBLIC
COMMENT

Update Decriminalizing Homelessness



Strategy & Planning Committee

Renee Baiorunos
Sharan London

Created:

Building on the January Community Meeting, the Strategy + Planning Committee has created:

Vision

Mission

Bold Goals

Values

Draft
Strategies



In Process and Upcoming:

Working Groups: Building action plans for each strategy, informed by Focus Groups Input (completed) and survey input (upcoming).

**Final Plan: To be
completed and shared
in the Fall.**

Overview of Progress to Date

Vision + Mission

- **Vision:** *The change we want to see.*

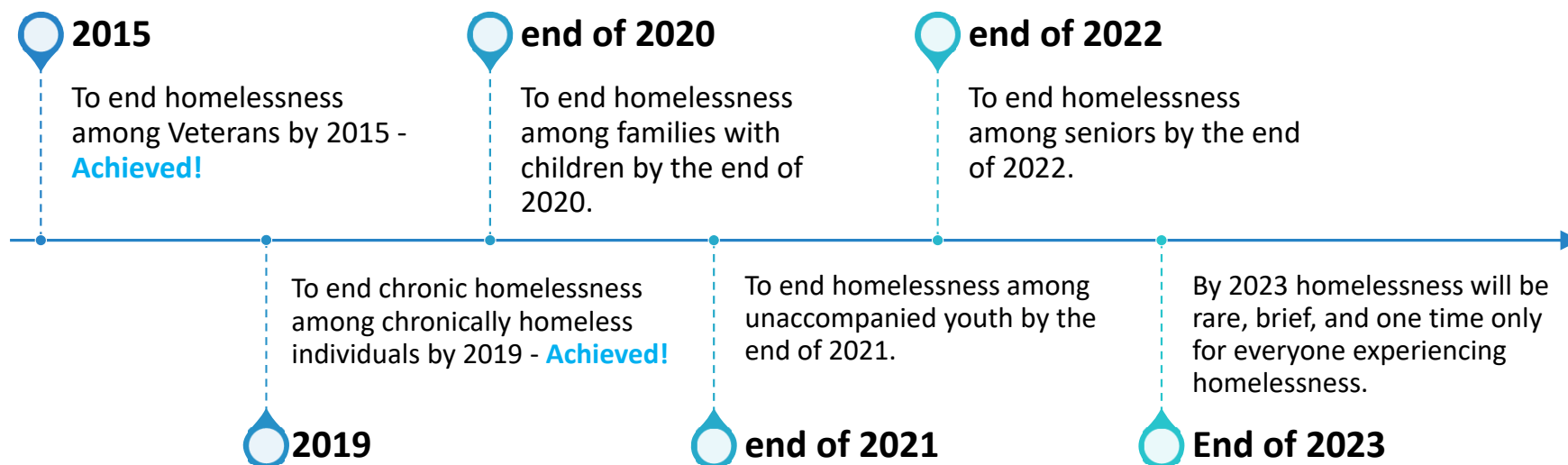
We envision a home for everyone in Montgomery County, where the experience of homelessness is rare, brief, and one-time only.

- **Mission:** *Our role in creating the change.*

We strive to be a leader in the work to end homelessness across our nation. Through commitment and collaboration, we will create effective systems to achieve our vision.



Bold Goals- *Population-specific targets for ending homeless among all residents of Montgomery County.*



Values
*Underpin our
approach to
ending
homelessness.*

Housing First and
Person-Centered
Approaches

Diversity, Equity,
and Inclusion

Collaboration
Across the System

Data and Results
Based Decisions

Continuous Change
and Improvement

Draft Strategies

1. Address Racial Disparities Across the System.
2. Build and Support Strong and Adaptable Programs to Ensure Equitable Access and Programming Across the System to Effectively Address Client Needs.
3. Coordinate Effectively Across Systems.
4. Build and Support Affordable Housing Solutions for Individuals within the Homeless Continuum.
5. Increase and Diversify Funding.
6. Educate and Advocate for Change.



Working Groups

- Purpose: Translate the 3-year goals/priorities created in the initial phases of the strategic planning process into action plans to drive the strategy forward.
- Involvement: Working Groups meeting over the course of the summer, with assignments and actions to take place by Working Group members between each session.
- Timeline
 - June: Working Groups conducted Kick-off meetings.
 - July-August: Meet and build plans.
 - August 23: Action plans due from each Working Group.

Working Groups Involvement

1. Address Racial Disparities Across the System
 - Lead: Fred Swan and Amanda Harris
 - ICH Committees: Strategy & Planning Committee + People's Committee

2. Build and Support Strong, Adaptable, and Equitable Programs to Address Client Needs
 - Lead: Fred Swan, Amanda Harris and Nancy Sushinsky
 - ICH Committee Outcomes and Improvement Committee

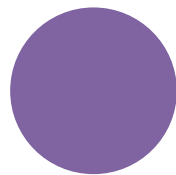
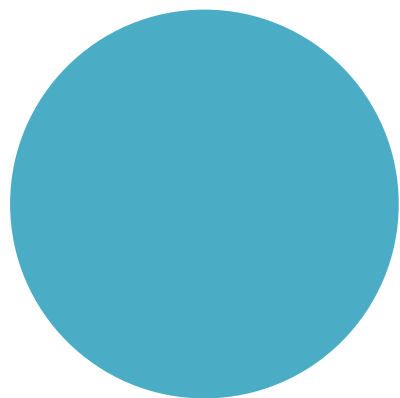
3. Coordinate Effectively Across Systems
 - Lead: Amanda Harris and Cari Cho
 - ICH Committee: Systems Coordination Committee



Working Groups Involvement

4. Build and Support Affordable Housing Solutions for Individuals within the Homeless Continuum
 - Lead: Sharan London and Erik Smith
 - ICH Committee: Strategy & Planning Committee
5. Increase and Diversify Funding
 - Lead: Sharan London and Suzanne Lofhjelm
 - ICH Committee: Partnerships and Funding Committee
6. Educate and Advocate for Change
 - Lead: Nili Soni, Chapman Todd, Vincent Batteast, Sr., and Andrea Kempner-Wink
 - ICH Committees: People's Committee + Communications Committee





Outcome & Improvement Committee

Nouné Sekhpossian
O&I Committee members

The Role of the Committee

Establishing performance targets appropriate for population and program type in consultation with recipients and subrecipients

Monitoring recipients and subrecipients performance

Evaluating project outcomes of ESG and CoC programs, and reporting those outcomes to the Partnerships and Funding Committee

Providing training and support on best practices

Overseeing HMIS, including establishing an HMIS subcommittee charged with:

- Designating a single HMIS for its geographic area and designating an eligible applicant to manage its HMIS
- Reviewing, revising, and approving privacy, security and data quality plans
- Ensuring consistent participation of recipients/sub-recipients in HMIS
- Ensuring that HMIS is administered in compliance with HUD requirements

Committee Composition

The committee consists of representatives from a broad array of public and private stakeholders.

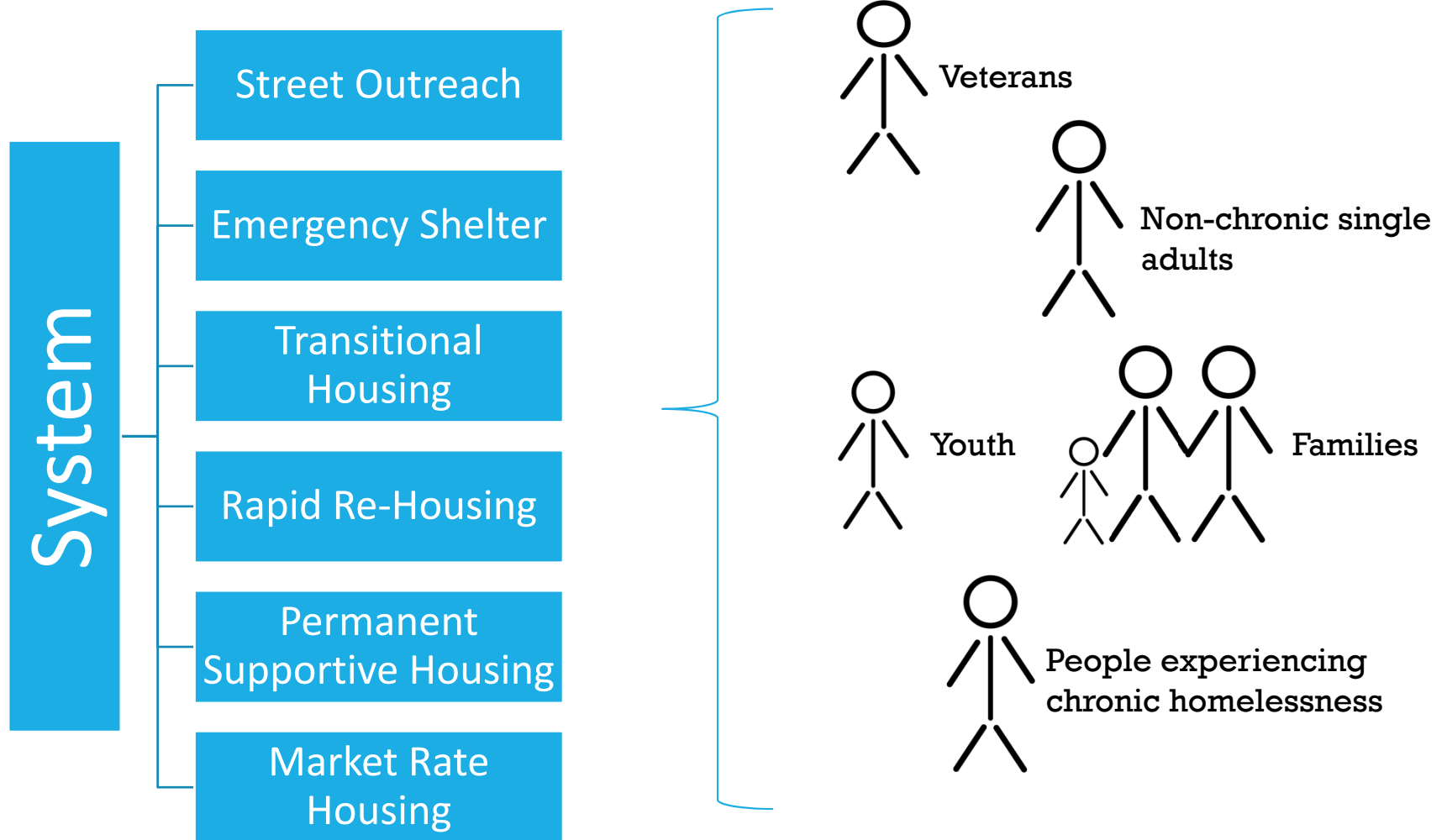
Co-Chairs

Noune Sekhpossian (DHHS, Performance, Accountability, and Customer Service)

Members

- Louise Kauffman (ICH)
- Carolyn Chen (MC County Council)
- Vacant (Office of Budget and Management)
- Amanda Harris (DHHS, Services to End and Prevent Homelessness and Diversion/Prevention)
- Kacy Barker (Outreach/In-reach)
- Cathy Kramer (Permanent Supportive Housing)
- Cliff Mayo (Emergency Shelter)
- Vacant- (Rapid Re-Housing)
- Julie Maltzman (Community Member)
- Vacant-A Person with Lived Experience





HUD System Performance Measures

How many people experience homelessness?

How many people are becoming homeless for the first time?

How long do people remain homeless?

How well are people experiencing homelessness connected to jobs and income?

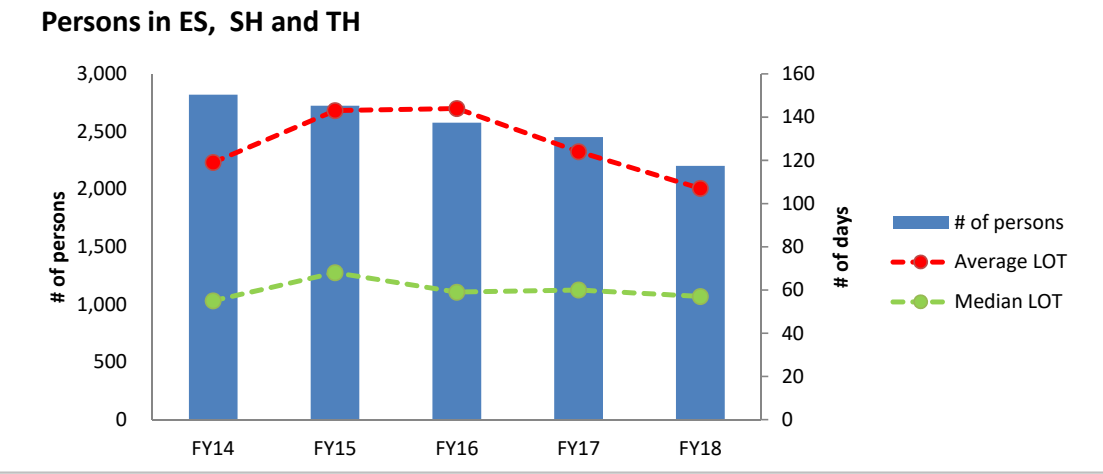
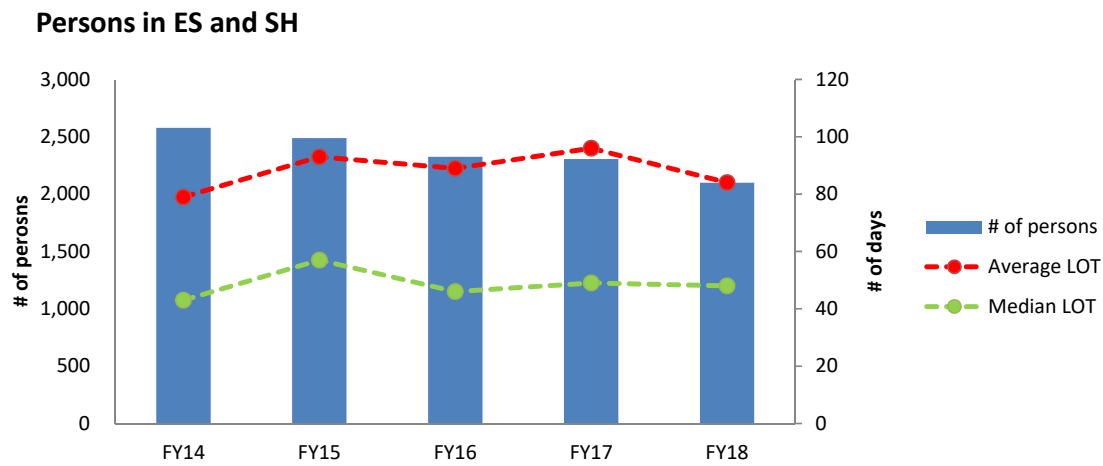
How many people are successfully placed in housing and how long do they stay housed?

How many become homeless again?



HUD SYSTEM PERFORMANCE MEASURES

MEASURE #1: Length of Time Persons Remain Homeless



STATS AND TRENDS



2,099 # of persons in ES and SH

TREND:



84 days – average length of time

48 days – median length of time

TREND:



2,202 - # of persons in ES, SH, and TH

TREND:



107 days – average length of time

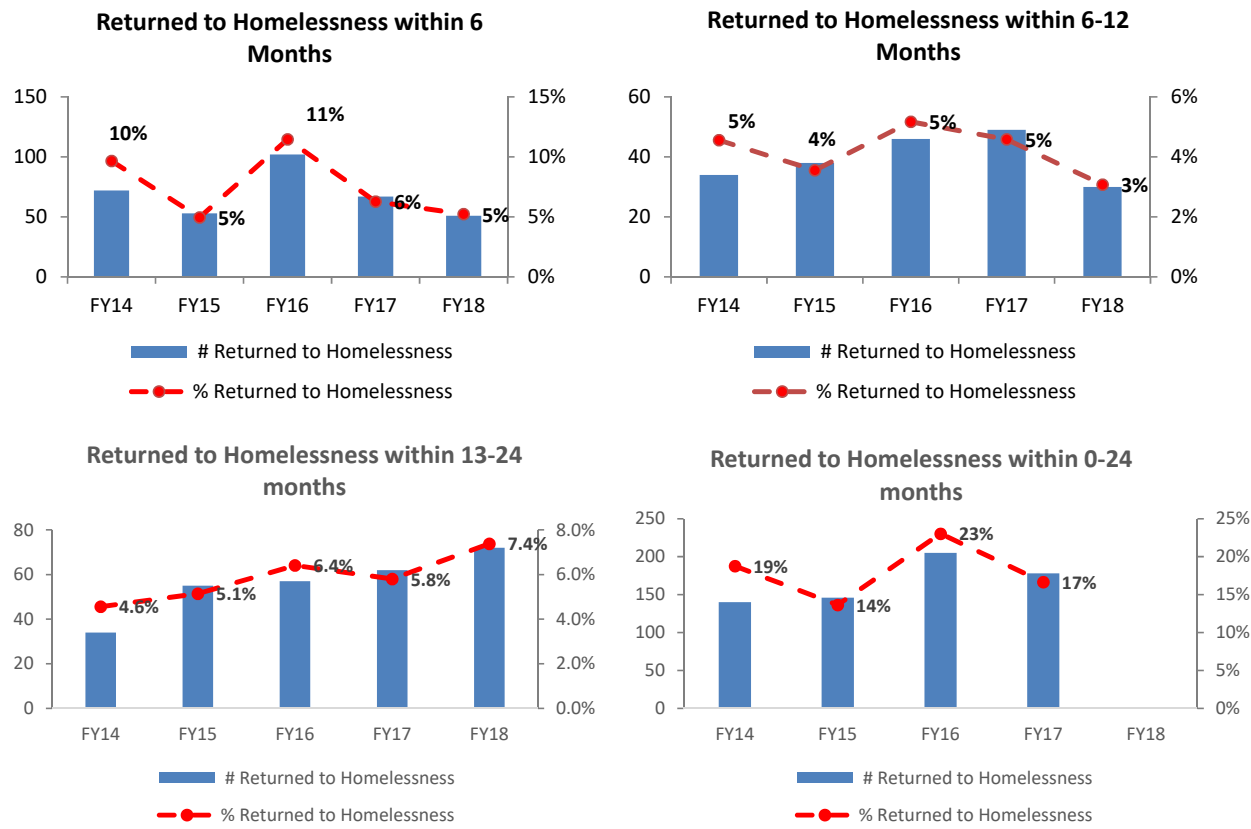
57 days – median length of time

TREND:

HUD SYSTEM PERFORMANCE MEASURES

MEASURE #2: Extent To Which Persons Who Exit Homelessness Return To Homelessness

Returns to homelessness by timeframe



STATS AND TRENDS

Returns within:

0-6 months	51 persons, 5%
6-12 months	30 persons, 3%
13-24 months	72 persons, 7%
0-24 months	178 persons, 17%

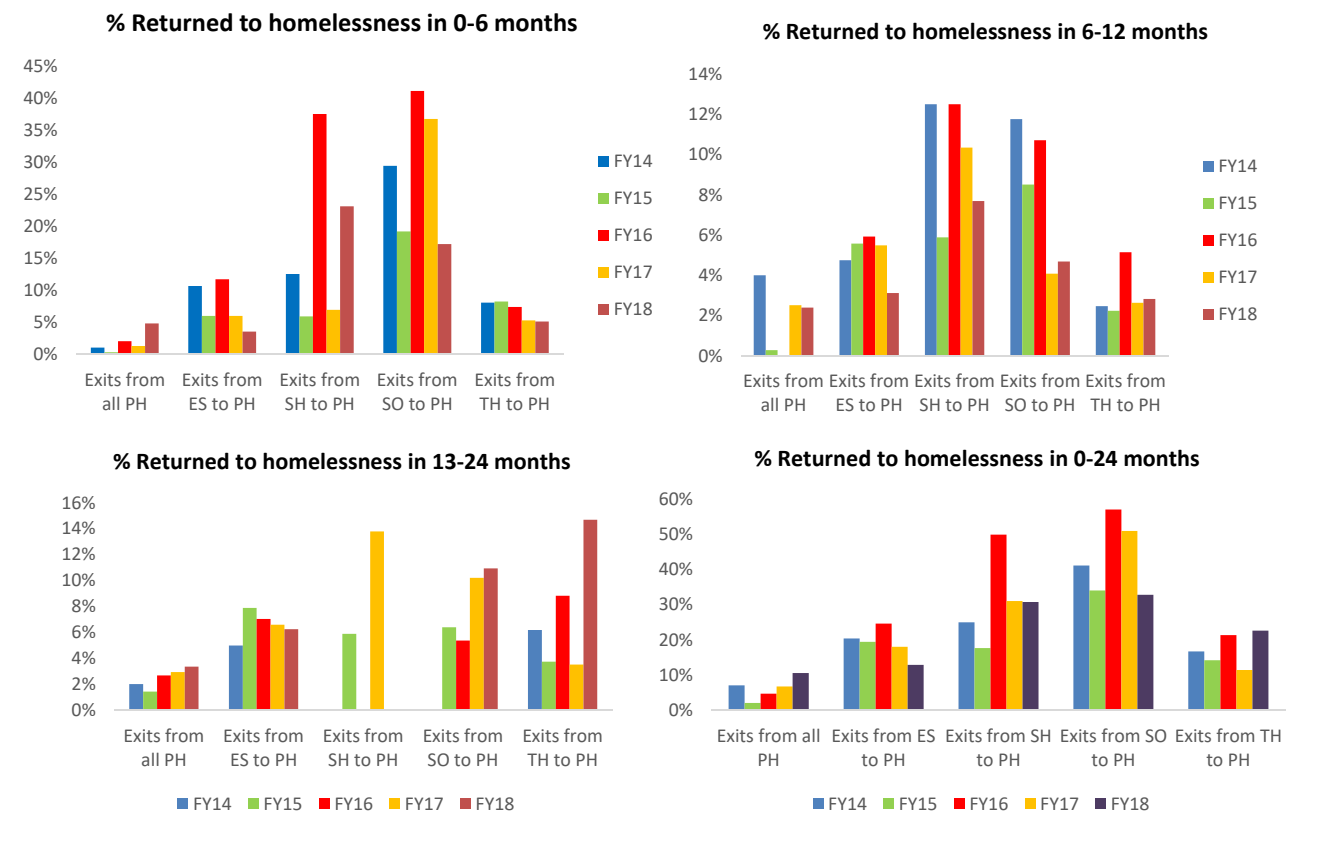
TRENDS:

0-12 months:	↓
13-24 months:	↑

HUD SYSTEM PERFORMANCE MEASURES

MEASURE #2: Extent To Which Persons Who Exit Homelessness Return To Homelessness

Returns to homelessness by type of exit



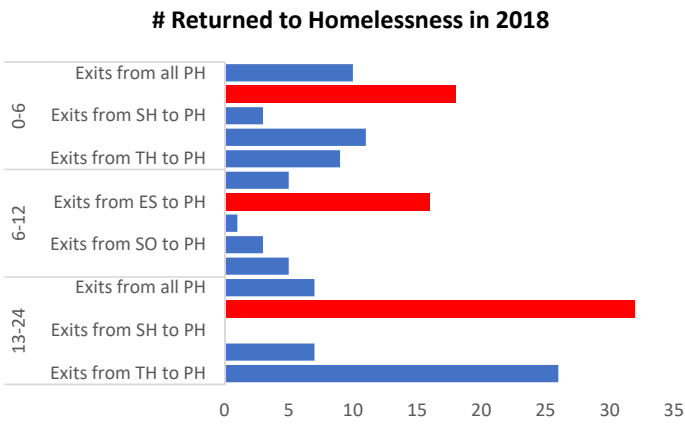
STATS AND TRENDS



153 - # of persons returned to homelessness in 2018

Highest % of returns – from SO and SH

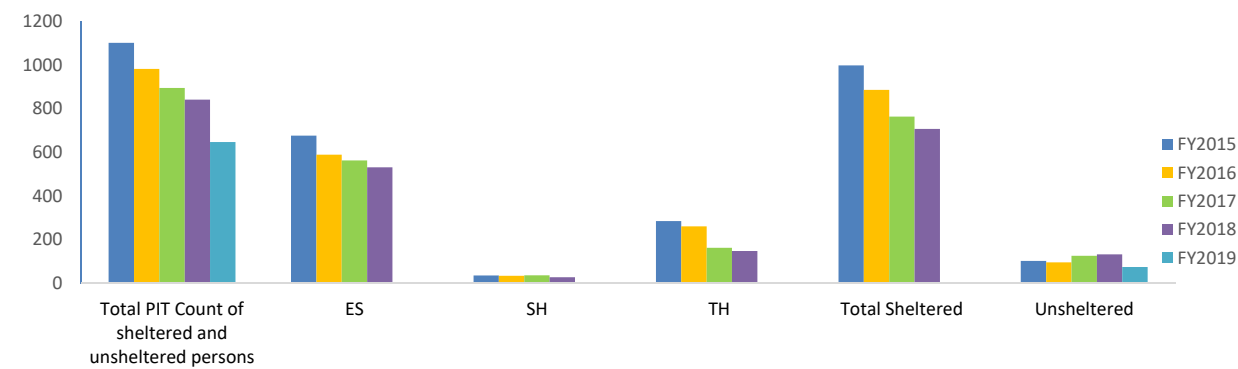
Highest # of returns – from ES



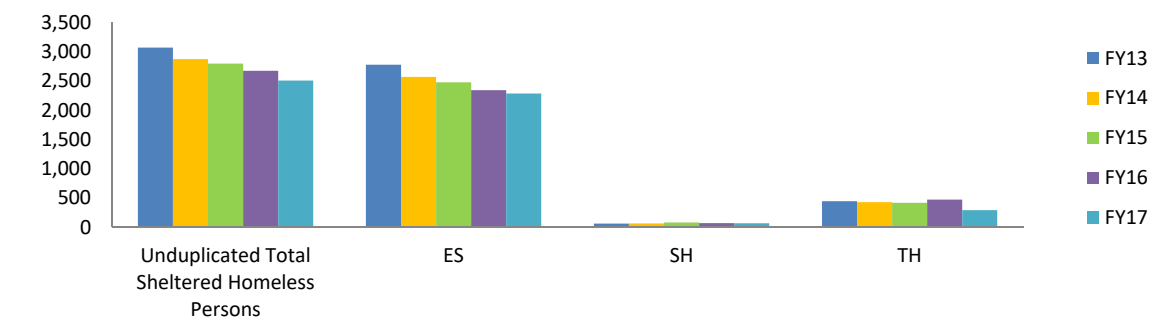
HUD SYSTEM PERFORMANCE MEASURES

MEASURE #3: Number of Homeless Persons


of Homeless Persons – PIT Count



of Homeless Persons – HMIS Annual Count




STATS AND TRENDS

 **647** - # of homeless persons in 2019 PIT count

TREND: 

% - 28% decline since 2017

 **2,507** - # of sheltered homeless persons in 2017 HMIS annual count

TREND: 

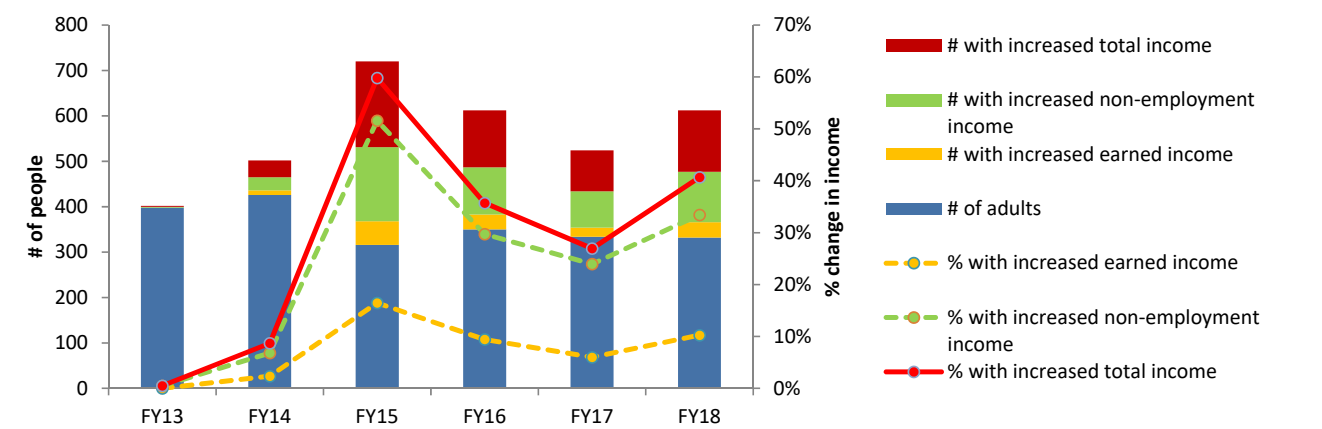
% - 18% decline since 2013

HUD SYSTEM PERFORMANCE MEASURES

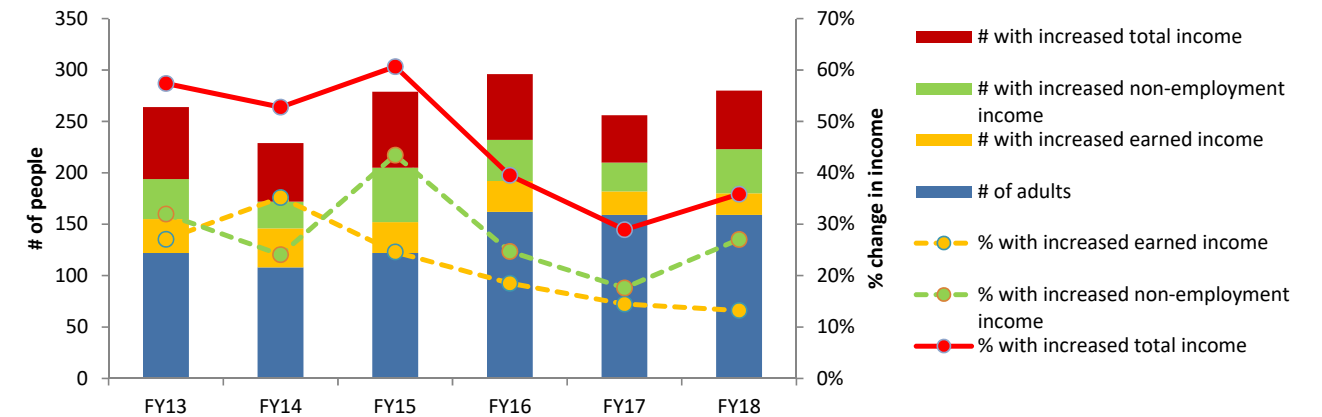
MEASURE #4: Employment and Income Growth

STATS AND TRENDS

Stayers: Employment & Income Change



Leavers: Employment & Income Change



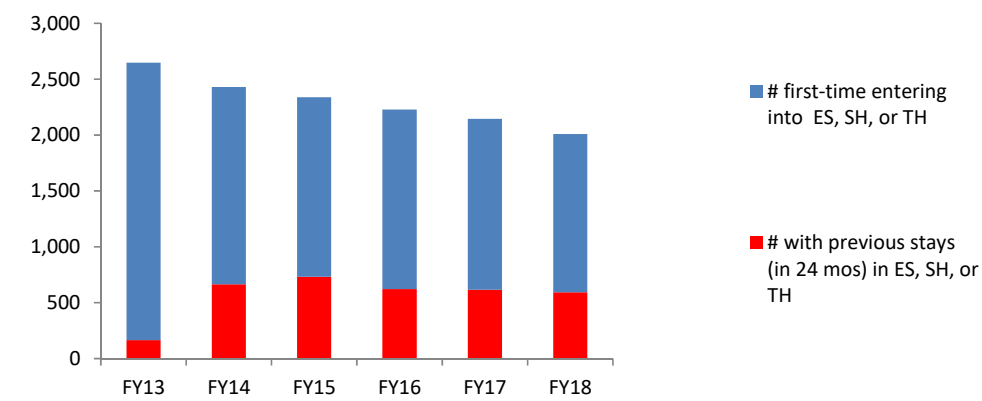
Future analysis:

- Analyze data on clients who received assistance in applying and getting SSI.
- Analyze data on RRH clients
- Analyze data on clients by project and program type.

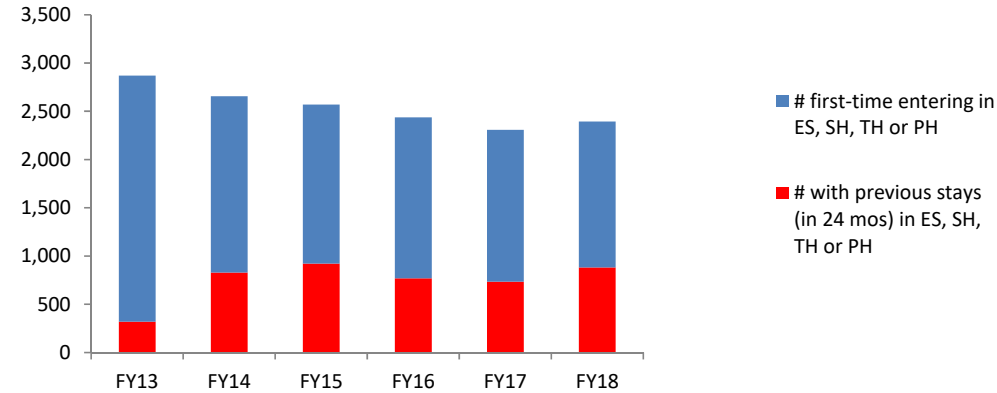
HUD SYSTEM PERFORMANCE MEASURES

MEASURE #5: Number of Persons who Become Homeless for the First Time



of Persons Entering ES, SH, or TH





of Persons Entering ES, SH, TH or PH



STATS AND TRENDS

 **2,008** - # of persons entering
TREND: 

% - 25% decline since 2013

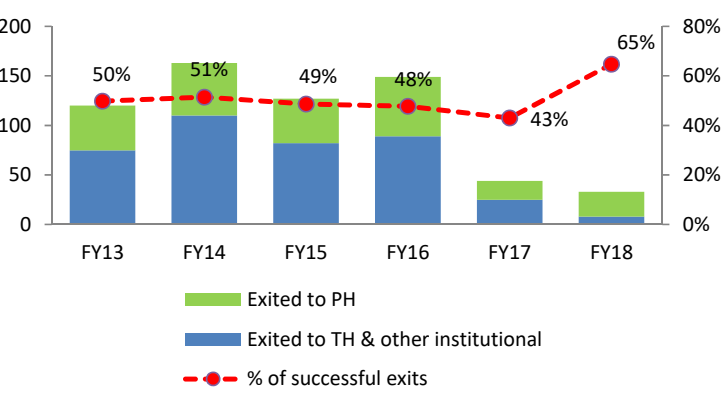
 **2,394** - # of persons entering
TREND: 

% - 17% decline since 2013

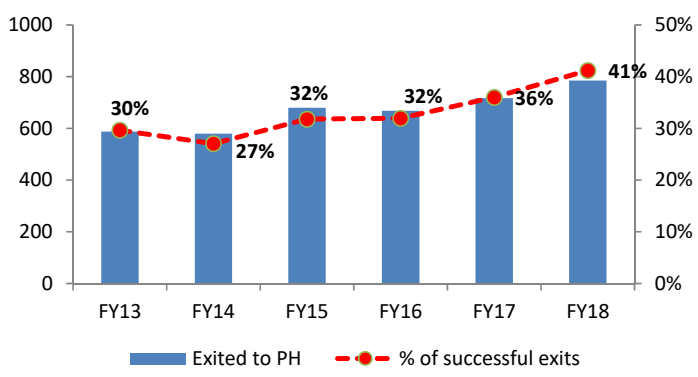
HUD SYSTEM PERFORMANCE MEASURES

MEASURE #7: Successful Placement from Street Outreach and Successful Placement in Retention of Permanent Housing

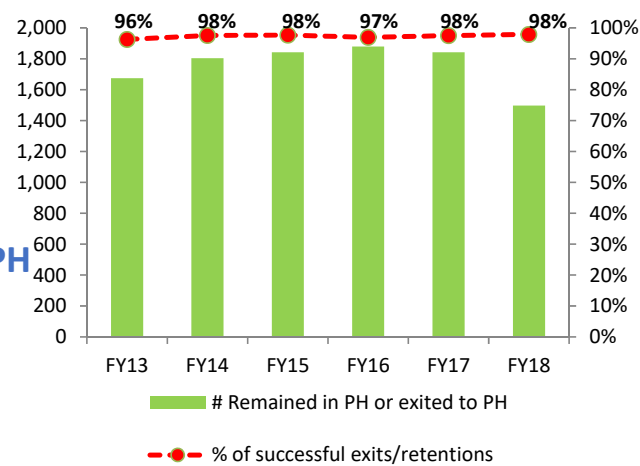
Change in Exits from SO to PH Destinations



Change in Exits from ES, SH, TH and RRH to PH



Change in Exits or Retention of PH



STATS AND TRENDS



51 - # of persons From SO to PH in 2018

% TREND:



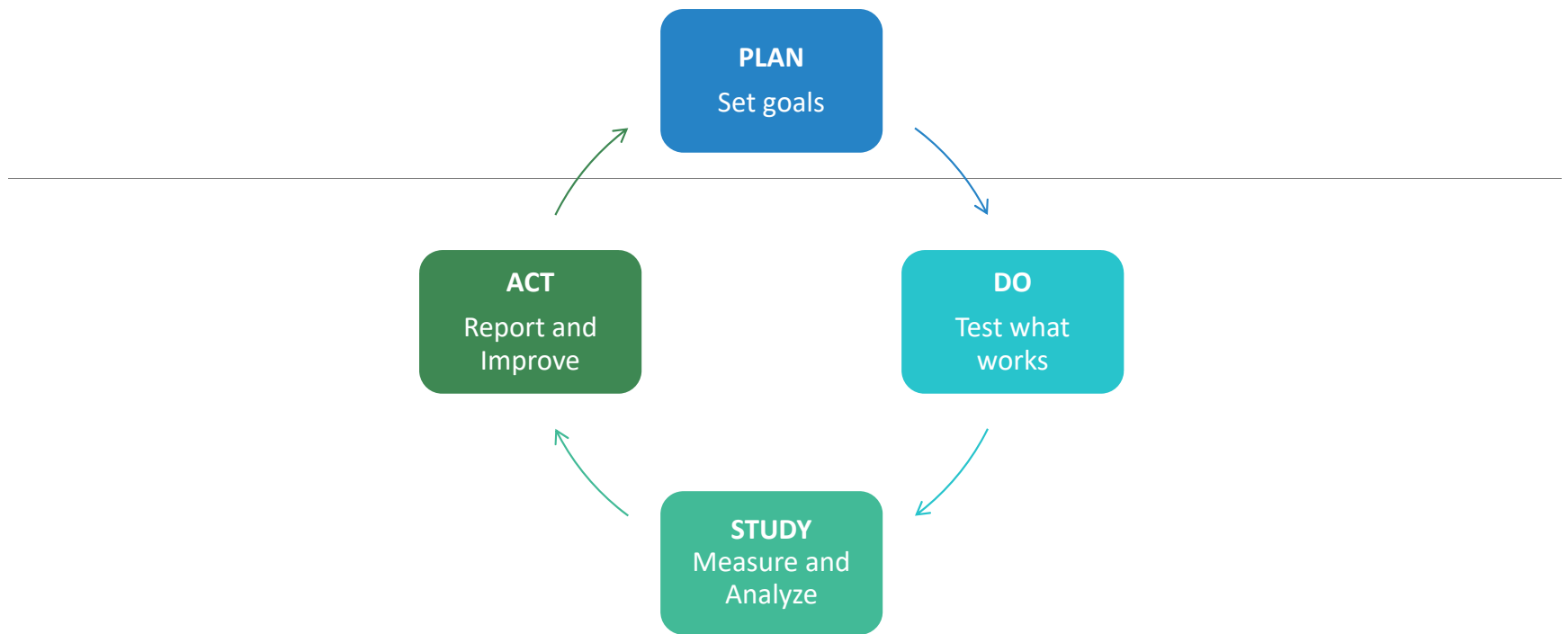
1,906 - # of persons exited from ES, SH, TH to PH

% TREND:



1,530 - # of persons exited from PH or Retained in PH

% TREND:



What we want to do


Set goals

- System-wide goals (2018)
 - Decrease the number of people experiencing homelessness on any given night by 10% - **ACHIEVED**
 - Decrease the average length of homelessness by 8% - **ACHIEVED**
 - Increase the number of households placed in permanent housing to 40% of all exits - **ACHIEVED**
 - Maintain the already low percent of households returning to homelessness, so that no more than 16% of housed households return within two years.
- Program-level goals

Measure

- Monthly monitoring by our committee
- Regular monitoring by the ICH

Report

- Communicate performance data to the ICH and other committees
 - Communicate performance data to service providers
 - Make performance improvement recommendations
- 

What has been done


Set goals

- System-wide goals
- Program-level goals

Measure

- Monthly monitoring by our committee
- Regular monitoring by the ICH

Report

- Communicate performance data to the ICH and other committees
 - Communicate performance data to service providers
 - Make performance improvement recommendations
- 
- A solid blue horizontal bar spanning the width of the slide, located at the bottom.

Additional measures tracked

By Project Type

Exits from ES, PSH, RRH, SO, TH to PH

Average LOS



Individuals

Families

By Program/Provider

and % of Exits to PH

Average LOS



Individuals

Families

Prevention and Diversion

- Families - data available in eICM
- Singles – additional work by HMIS sub-committee required to obtain data from HMIS

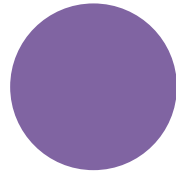
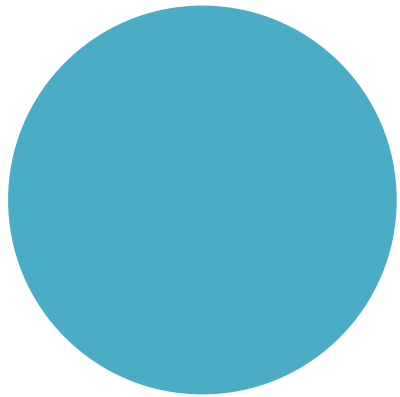
Establish HMIS sub-committee

Develop new HMIS reports by provider

Evaluate client income and employment data availability

Evaluate case management by providers

- # of services provided
- Correlation of the level of services to the client acuity



HUD 2019 CoC NOFA

Highlights

HUD to award approximately \$2.3 billion in funding for new and renewal projects.

An additional \$50 million available for DV Bonus Project

Montgomery County CoC Funding

- Estimated ARD \$8,982,609
- Tier One: \$8,475,947
- Bonus : \$449,130
- DV Bonus: \$350,357
- CoC Planning. \$269,478

Tier 1

- **Equal to 100% of Annual Renewal projects for the first time and 94% of the combined Annual Renewal amounts for all other projects**
- **Conditionally awarded from the highest CoC score to lowest CoC score**

Tier 2 – Awarded based on the following:

- **CoC Score – Up to 50 points**
- **CoC Project Ranking – Up to 40 points**
- **Low Barrier to Entry – Up to 10 points**

HUD Policy Priorities and Program Highlights



- Ending homelessness for all persons
- Creating a systemic response to homelessness
- Strategically allocating and using resources
- Using an evidence-based approach
- Increasing employment
- Providing flexibility for Housing First with service participation requirements

HUD will fund the following project types for the DV Bonus

Permanent Housing – Rapid
Rehousing

Joint Transitional Housing –
Permanent Housing Rapid Rehousing

Supportive Services Only for
Coordinated Entry



Expansion Projects

Projects may decide to expand an existing RRH or Joint TH – RRH project with dedicated beds for DV survivors

DV Bonus Project

Bonus Projects



Permanent Housing –
Permanent
Supportive Housing



Permanent Housing –
Rapid Rehousing



Joint Transitional
Housing – Rapid
Rehousing



Dedicated HMIS



Supportive Services
Only for Coordinated
Entry

CoC Collaborative Application Scoring

Project Capacity,
Review, and
Ranking (29
points)

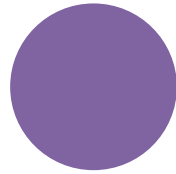
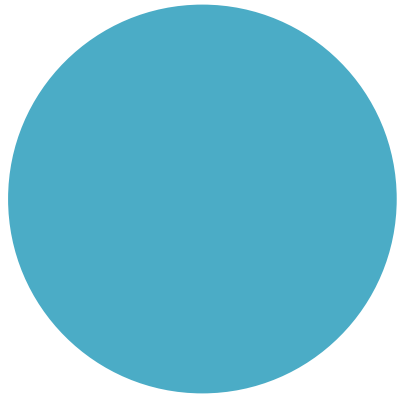
System
Performance (60
points)

HMIS (9 points)

Point-in-Time
Count (6 points)

Performance and
Strategic Planning
(40 points)

CoC Coordination
and Engagement
(56 points)



Allocation Subcommittee

Linda McMillan
Carlos Aparicio

Linda McMillan, County Council

Holly Dennison-Chase, Public

Ebony Johnson, ICH Commissioner

Jeff Goldman, ICH Commissioner

Garnet Nelson, Veterans Administration

Stephanie Killian, DHCA

Carlos Aparicio, City of Rockville

Reviewed and
approved Ranking and
Reallocation Policy
and Procedure

Reviewed 2018
Project Score Sheets
and 2019 HUD
Ranking Tool

Updating Renewal and
Bonus Score Sheets to
better reflect the
priorities of the CoC

Reviewing NOFA and
making adjustments
based on new policy
priorities

Renewal Projects



All Renewal Projects will be ranked based on the following criteria:

- Program Effectiveness (cost effectiveness and HUD standard performance measures)
- Scope of Work (Housing First approach, Alignment with CoC priorities, etc.)
- Severity of Needs
- Outcome measures (increasing income and reducing length of stay)
- Past Performance

Bonus Projects



All Bonus Projects will be ranked based on the following criteria:

- Experience in the following areas:
 - Housing, case management and federal grants
- Design of the Project
 - Documented match, cost effectiveness, no audit findings
 - Alignment with CoC Priorities
 - Housing First Approach
 - Service Array
- Timely Implementation
- CoC Participation
- Financing
 - Documented match, cost effectiveness

HUD Ranking Process Requirements



- Based on objective criteria (e.g., cost effectiveness, performance data, type of population served, or type of housing proposed)
- Include at least one factor related to improving system performance (e.g., exits to permanent housing destinations)
- Include a specific method for evaluating projects submitted by victim service providers that utilized data generated from a comparable database and evaluated DV projects based on the degree they improve safety for the population.

**New projects will be ranked with renewal projects. This means that a new project could rank higher than a renewal.

HUD Reallocation Requirements



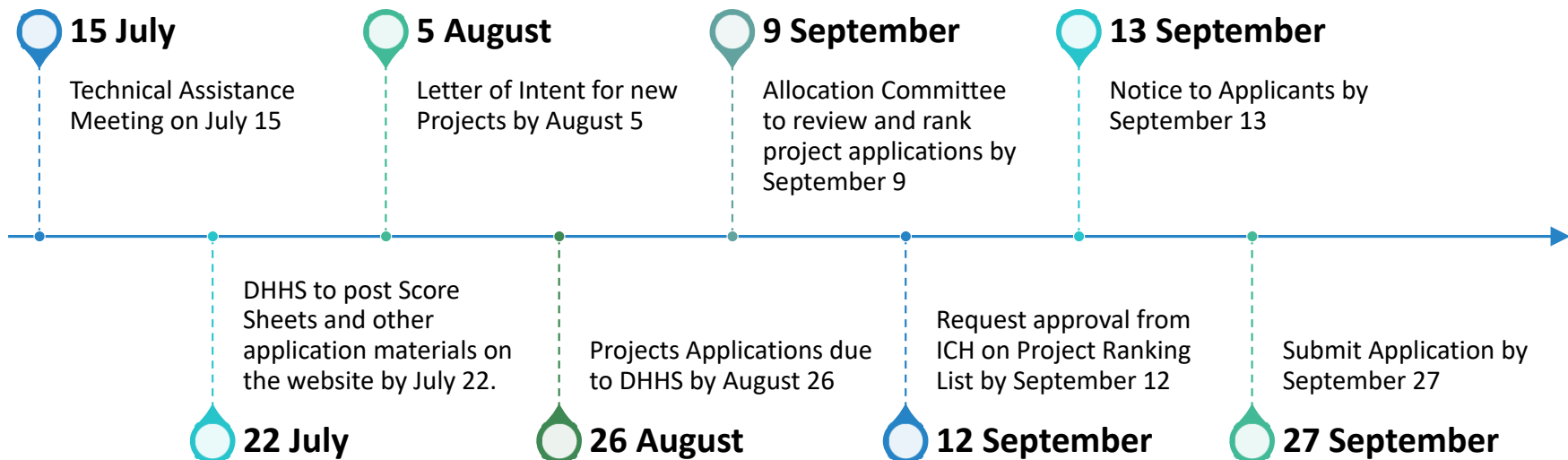
In order to receive full points on the CoC NOFA, CoCs must demonstrate the following:

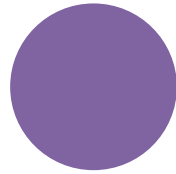
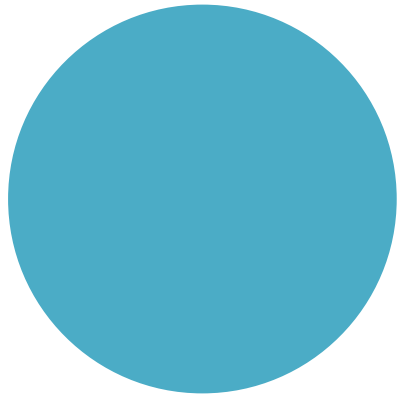
- The CoC actively reviews performance of existing CoC Program-funded projects and has a standard process for reallocating funding from lower performing project to create new high performing projects

OR

- Have cumulatively reallocated at least 20 percent of the CoC's ARD between FY15 and FY19

Important Deadlines





Communication Committee

Chapman Todd
Committee members

Educate


Educate the community about homelessness, best practices to reduce homelessness, resources needed to reduce homelessness, and long-term savings that are achieved by providing permanent, stable housing

Market

Market the work of the Continuum of Care to the general public

Lead

Take lead role in events planning and messaging, including messaging and marketing of special initiatives

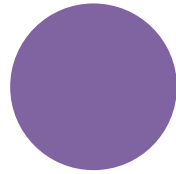
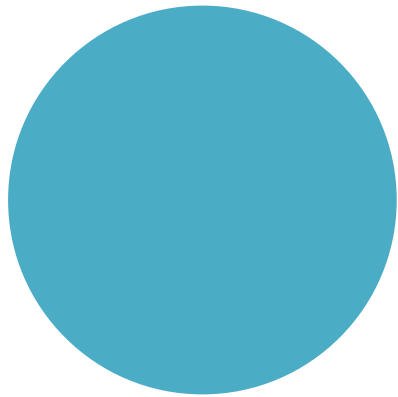


The Third Annual Homeless Persons' Memorial Event was held on Thursday July 11 at 9 AM at the Executive Office Building Plaza

Development and implementation of messaging for the Zero:2016, Inside (Not Outside) and @Home Together efforts to end homelessness

Input on materials and information which is posted on the "Housing for All = A Stronger Montgomery" website

Strategic Planning for communications efforts to publicize homelessness programs and initiatives throughout the County



AdHoc Workgroup on Prioritization for Permanent Supportive Housing

Melissa Anoh
Kacy Barker
Mary Phillips

MEMBERSHIP



Chair and Cochair of the Systems Coordination Committee (previously known as Operations)



Representatives from Emergency Shelter, Street Outreach/ In-reach, Scattered Site Permanent Supportive Housing and Site-based Permanent Supportive Housing



Staff at various levels including case managers, program directors and agency leadership

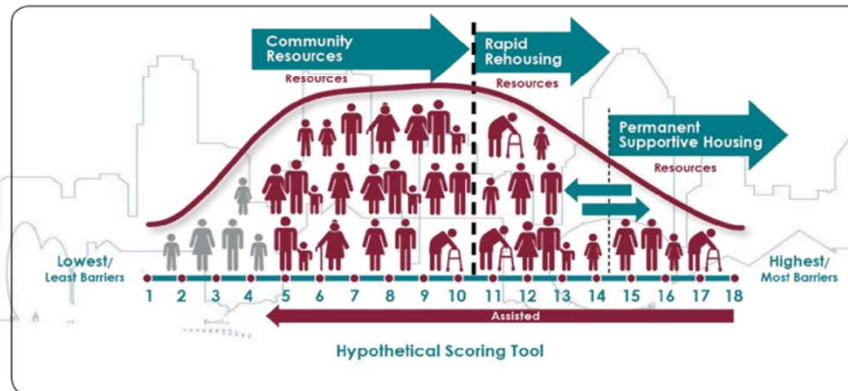
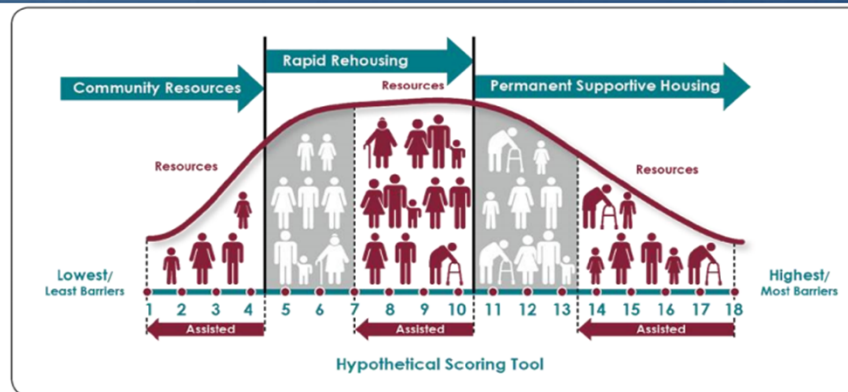
Initial Assessment of Current System

Reviewed Coordinated Entry Data including variance in VI-SPDAT scores, distribution of assessment scores, housing placements, etc.

Researched other Coordinated Entry systems including communities using "dynamic" prioritization

Review current assessment tools and housing placements

Static vs. Dynamic Prioritization



PSH Prioritization by Program Type

PSH Project Type	Approximate % of Total PSH Capacity for Individuals	Eligible VI-SPDAT Scores	% of Individuals with Eligible VI-SPDAT Scores
High Intensity, Site Based PSH	10%	13+	45%
High Intensity Scattered Site PSH	40%	13+	45%
Low to Mid Intensity Scattered Site PSH	40%	8-12	55%
Shared Unit PSH	10%	8-12	55%

Vulnerability Indicators

Poor access to
mainstream
services

Poor engagement
with services

Unsheltered

Veteran

Poor management
of activities of
daily living

History of
exploitation

* Length of Time
to serve as a
tiebreaker

Define

Further define
vulnerability
indicators

Determine

Determine how
vulnerability
indicators will be
documented and
verified

Create

Create a timeline
for
implementation

Next Steps



At Home
Together

Update on
@ Home Together



We are using **the HUD definition of homelessness** for the @HomeTogether initiative (the head of household/family is staying in a place not fit for human habitation, in emergency shelter, in transitional housing, or exiting an institution where they temporarily resided).



Our primary measure of success will be **reducing the average length of time that a family is homeless to less than 30 days, with a target of no family will be homeless for more than 45 days** (this will be adjusted to account for families whose assessment suggests a benefit to them from a longer stay in temporary programs, particularly those families who are placed in Domestic Violence Shelters).

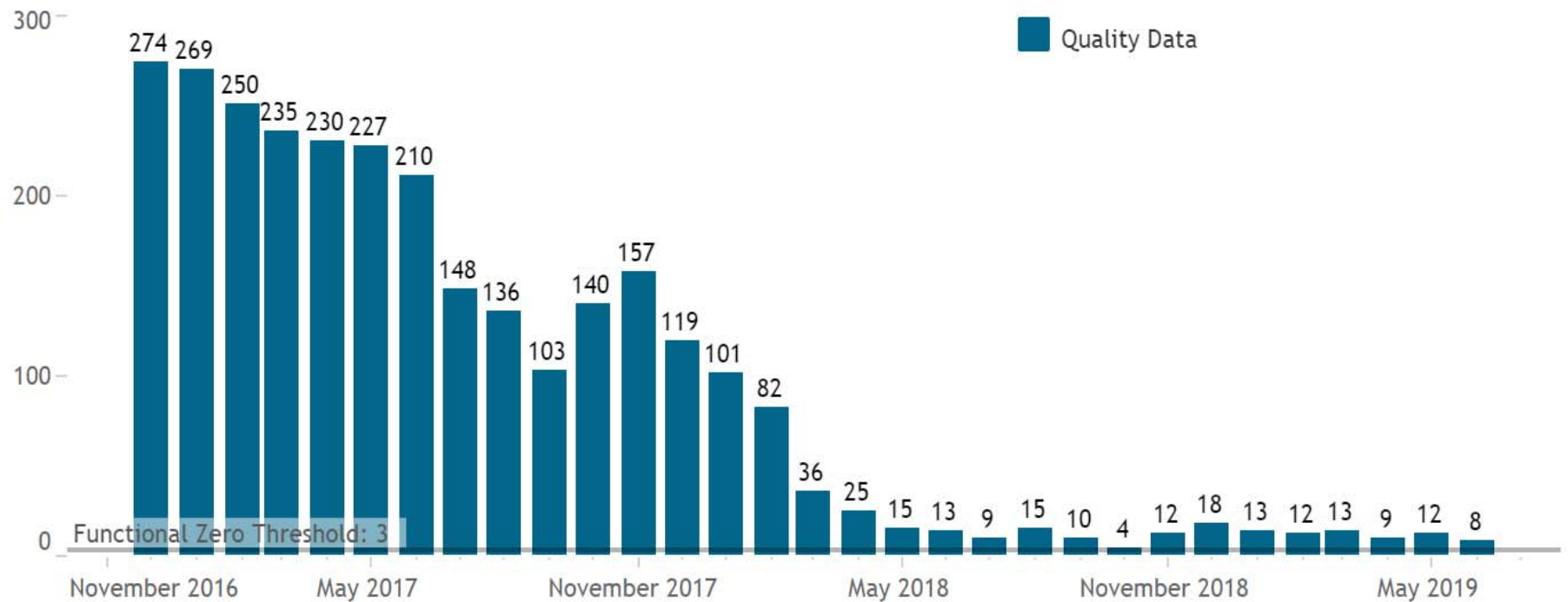


A group of **stakeholders has provided input on a “Mapping” document** which is designed to capture each step that families at risk of homelessness in the County currently go through on the path to a permanent housing placement; this will be shared with the ICH members when finalized later in June.



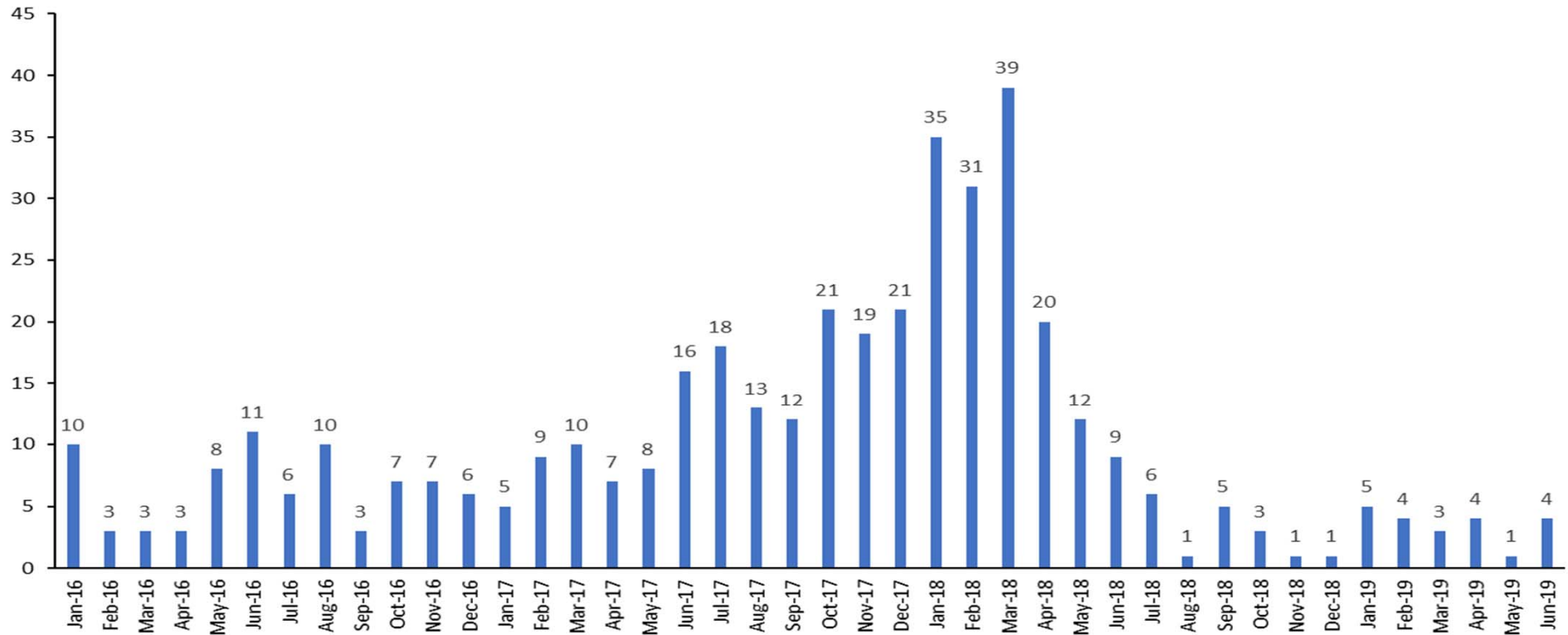
Update on
Inside (Not outside)

Actively Homeless Population Monthly count for Chronic subpopulation(s)



Number of Unhoused Individuals who are chronically homeless in Montgomery County
December 2016 – June 2019

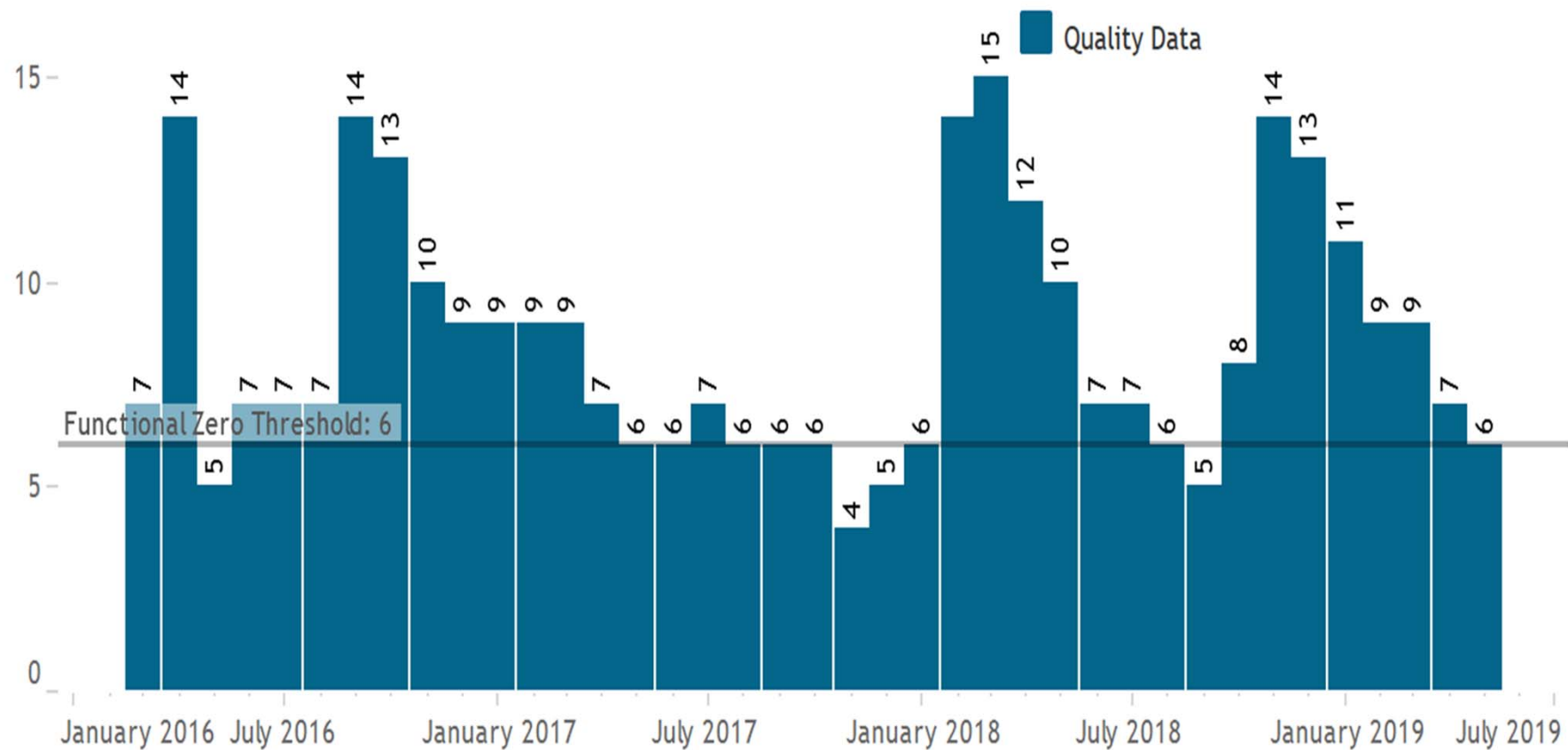
Housing Placements by Month for All Chronically Homeless Clients
January 1, 2016 - July 2, 2019 (Total = 420)



Number of permanent housing placements for Individuals who are chronically homeless in Montgomery County
December 2016 – June 2019 (Total = 420)

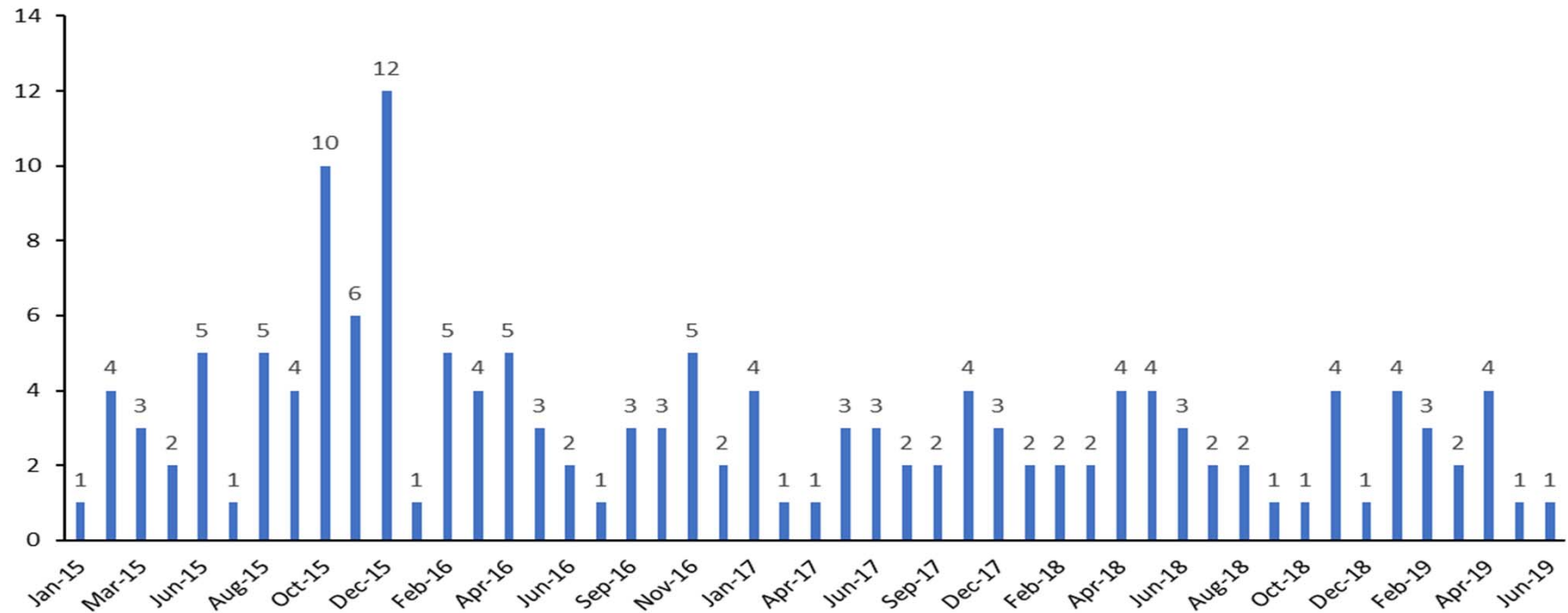


Update on Zero: 2016

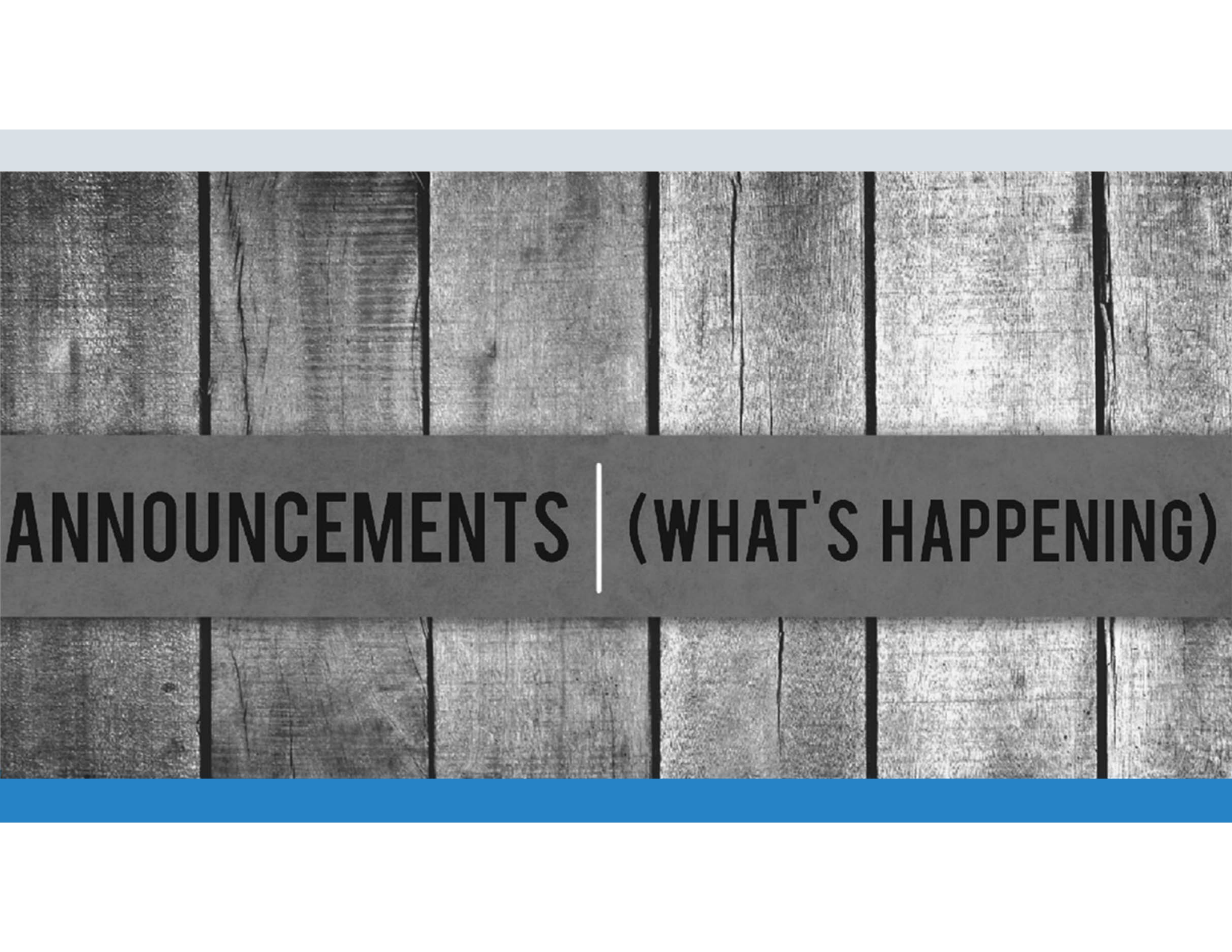


Number of Veterans who are homeless in Montgomery County
January 2016 – June 2019

Monthly Housing Placements for Homeless Veterans
January 1, 2015 - July 2, 2019 (Total = 153)



Number of permanent housing placements for Veterans who are homeless in Montgomery County
January 2016 – June 2019 (Total = 153)



ANNOUNCEMENTS | (WHAT'S HAPPENING)