

AccessMCG Extranet

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AGENDA

- Introduction
- Business Requirements and Scope
- AccessMCG Extranet
- DEMO
- Questions

Challenges



Customer satisfaction & customer intimacy
Cost savings
Reach, personalization

Your **CUSTOMERS**

Mobile/global workforce Flexible/temp workforce



County Apps and Solutions



Collaboration
Outsourcing
Faster business
cycles; process
automation
Value chain



Your **PARTNERS**



Your **REMOTE** and **VIRTUAL Users**

Business Requirements

- Enabling County Apps and Solutions to Citizens/Customers
 - Learning Management
 - Retiree Benefit System, Open Enrollment
 - Career/Jobs: iRecruitment
 - ERP: iSupplier, iStore
 - Financial Disclosure
 - Board of Elections

Business Requirements contd...

- Integrating such access into County Business Processes.
- Self-Service Account Management
- Access Governance
- Simple to use.
- Existing App integration support
- Extensible to future.

What is AccessMCG Extranet?

- Single Access ID for the county citizens and customers to access various county applications.
- Unified & Simple Process to get access into diverse systems of diverse governance
- Collective procedures, policies and technologies to manage the lifecycle and entitlements of electronic identities.

AccessMCG Extranet

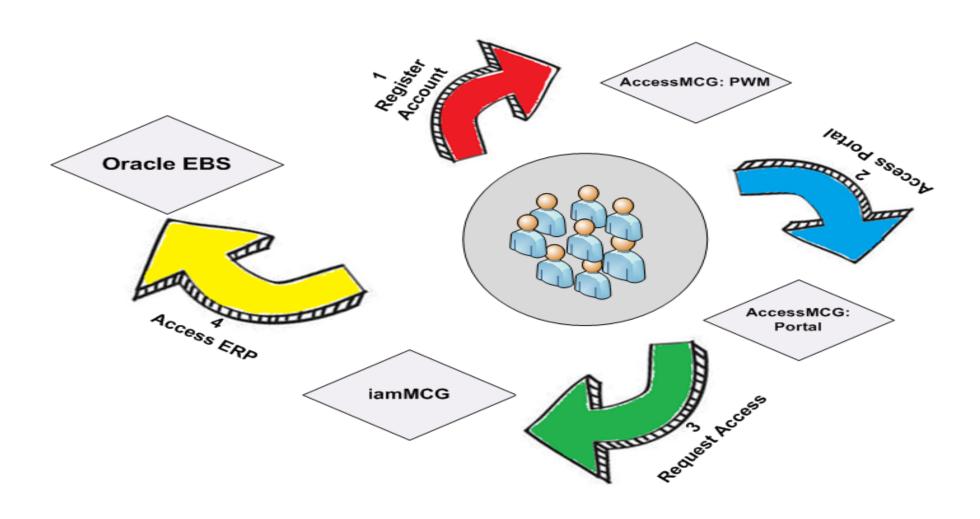
AccessMCG Extranet provides

- Ability for Citizens/Customers to Self-manage Accounts.
- Ability for Citizens/Customers to Access Secured County Apps and Solutions.
- Ability for County to Enforce Access Governance to County Apps and Solutions.
- Common/Simple UI Theme for entire AccessMCG Extranet

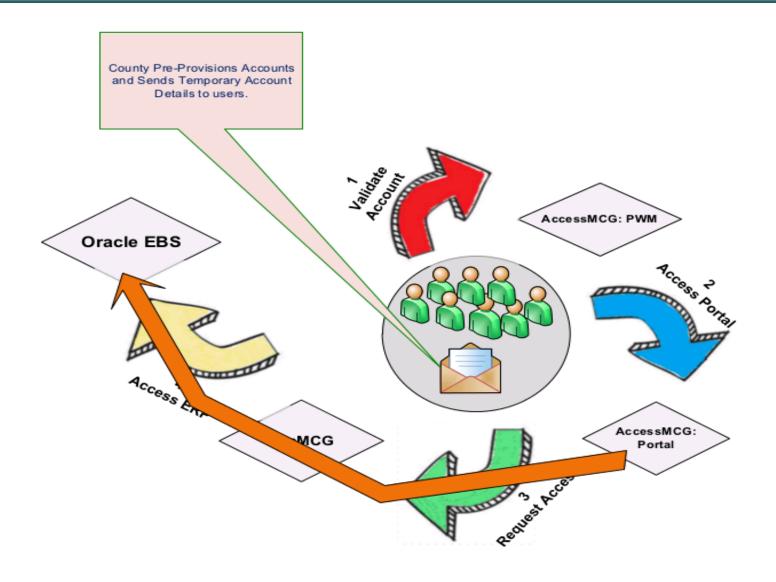
AccessMCG Extranet Components

- AccessMCG Account Management: Common Account Management for Citizens/Customers to Self-manage Accounts
- AccessMCG SSO: Common SSO for Citizens/Customers to Access County Apps and Solutions.
- AccessMCG-iamMCG: Common Identity Management for County to Enforce Governance to Access County Solutions.
- AccessMCG Portal: Common portal to get to different apps.
- AccessMCG Workflow: Existing App conversion, Common access request/approval workflows.

Business Process



Conversion Business Process



Current Status

- ☑Learning Management Over 1200 partners
- ☑Retiree Benefit System Over 1400 Retirees
- ☑Open Enrollment Over 500 Participating Agents
- ☑Career/Jobs: iRecruitment ~ 90000 Applicants
- ©ERP: iSupplier, iStore
- Financial Disclosure
- Board of Elections

Benefits To You

- SSO Apps to Citizens and Customers
- Convert/Migrate existing Apps (If needed)
- Improved Support and Operational efficiency
- Enhanced Security
- Regulatory Compliance and Audit
- Improved Supplier, Customer, Partner and Citizen relationships
- Improved time to deliver applications and service
- Save money!



Demo

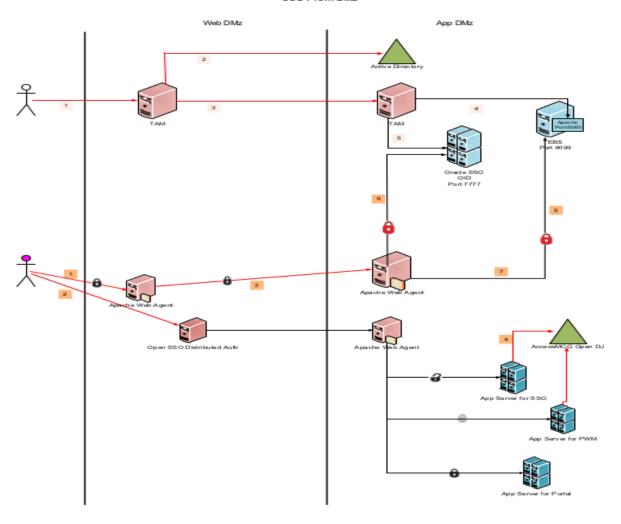
- User Registration
- SSO Access
- Portal
- Grant Permission (iamMCG)
- App Access (OLM)

Q & A



Architecture Diagram

SSO From DMz



AccessMCG Benefits

- New ways of working
- Improve operational efficiency
- Enhance Security
- Regulatory Compliance and Audit
- Improved Supplier, Customer, Partner and Citizen relationships
- Improved time to deliver applications and service
- Save money!

AccessMCG Features: Account Service

- User Registration with Required User Information
- Enforcement of Password Policies
- Spam/Intrusion Protections
- User Self-Management (Information, Password, Challenge)
- Help-Desk Support
- Support to Provision "on-behalf" of User
- Interactive UI

AccessMCG Features: SSO

- Erstwhile Sun Microsystems SSO!
- Has most Tivoli Features and More!
 - Agent Security for IIS, J2EE, SAML, CAS, Apache
 - Rich Policy Governance
 - Access Rules by LDAP Forrest Realms
- Transparent Application Support
 - Identity Injection
 - Policy Enforcements
 - Session Cleanup
 - Logout Intercepts
- Scalable Deployment

AccessMCG Features: ERP Connector

- Customer Provisioning, Access Controls
 - Not A Person (Employee/Candidate/Ex-Employee)
- Seamless Integration to ERP SSO
 - No need for 'non-SSO' Servers
- iamMCG Role Management
 - Self-Service Access Requests
 - Multi-level Approval Workflows
 - Automatic Role-Expiry
 - Role Admin Security
- Extensible to Other 'i' Modules

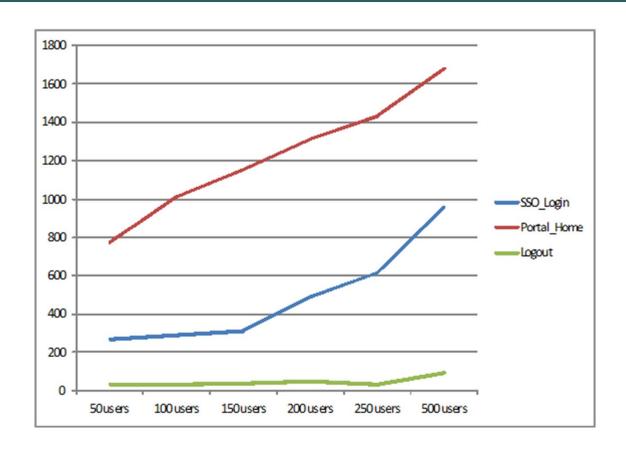
AccessMCG Features: iamMCG

- 'Pull' Identities for County IT
- Role Management
 - Self-Service Access Requests
 - Multi-level Approval Workflows
 - Email Notifications and Reminders
 - Automatic Role-Expiry
- Role Security
 - Public Roles?
 - Allowed for User Community (White-list)?
 - Disallowed for User Community (Black-list)?
 - Allowed for Self-Service?
- Webservices for Secured and Limited Access

AccessMCG Features: Portal

- Future ePortal Pre-Ported!
- Single Entry-point for Applications
- Mobile Ready
- SSO Protected
- XML-wired for Rich Customization

SSO & Portal Performance



AccessMCG: System Details

AccountService: PWM

• LDAP : OpenDJ

• SSO : OpenAM

Portal : J2EE, jQuery, Axis

Web Portal : Apache

• IM : iamMCG

Q & A

