



MONTGOMERY COUNTY COUNCIL
ROCKVILLE, MARYLAND

ROGER BERLINER
COUNCIL PRESIDENT

June 30, 2017

Tom Yates
Sr. Director, Construction
Beltway Region
Comcast Cable
8098 Sandpiper Circle
Baltimore, MD 21236

Dear Mr. Yates,

On behalf of the residents of Sugarland Road in Poolesville, I am requesting a formal update on the Sugarland Road Broadband Project and any explanations for the current delay the project is experiencing. In November 2016 we were told Summer 2017 was the goal for this project to move in to the building phase, with service beginning this Fall and, without reasonable justification for delay, expect Comcast to meet these target windows.

On November 22, 2016 representatives of Comcast, Pepco, Verizon, Sugarland Road and Montgomery County Office of Cable and Broadband Services met at the Council Office Building at my invitation to discuss the Sugarland Road project. At Comcast's request the stakeholders were brought together to work out delays in the completion of make ready estimates and ride out work that you faced. All parties agreed to push forward expeditiously, and both Pepco and Verizon kept the County updated.

As of today, both Verizon and Pepco have informed the County that the ride-outs and make ready estimates that they are responsible for have been sent to Comcast. We also understand that Comcast has paid Verizon and that their make ready work is complete, but are unsure if any of the Pepco work has been paid by Comcast. As recently as this past March, Sugarland Road residents were told Comcast was still reviewing the Pepco make ready work estimate, and that this was the impediment to moving forward. If there is any issue with Pepco's estimate, please let us know so that we can ensure that it is resolved.

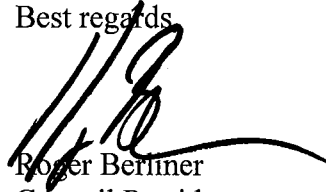
This effort, started by Dave Weitzer and Dennis Kamber on behalf of their friends and neighbors in need, has just passed its 4 year anniversary. As you well know, broadband services are not an amenity in this day and age – *they are a necessity*. The residents of Sugarland Road continue to wait for progress and fear that the longer we go on without answers, the less likely they are of having service this Fall.

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With all of this in mind, I am requesting a detailed update as to the project's progress and activities over the last 7 months, and a timeline moving forward. We are eager to see shovels in the ground, and look forward to celebrating the completion of this project with our residents, and you, our partners at Comcast. If I can help with this endeavor, please do not hesitate to contact me at any time.

Best regards,



Roger Berliner
Council President
District 1

cc: Joshua Bokee, Comcast
Phil Roter, Office of Cable & Broadband Services
Marjorie Williams, Office of Cable & Broadband Services
Dennis Kamber, Sugarland Road Representative
Dave Weitzer, Sugarland Road Representative