verizon

ACTION REQUIRED, CHANGES AFFECTING TELECOMMUNICATIONS SERVICES FOR RESIDENTS/TENANTS OF YOUR PROPERTY

SECOND NOTICE

10/21/16

4508 Walsh St
Chevy Chase, MD 20815

Dear Property Owner:

This is not a sales letter. As per our previous correspondence, including our 9/21/16 letter, Verizon is retiring the older copper lines that serve your building in accordance with applicable rules and regulations. In place of that copper, we are installing our state-of-the-art fiber-optic facilities, which are more resilient and reliable than copper in bad weather, provide better voice service with fewer outages, and give your tenants access to advanced Internet and video services not possible over copper. To be clear: this network project is not about installing or marketing our Fios by Verizon services. Rather, this is a network infrastructure upgrade to fiber facilities, and it will be performed at no cost to you or your tenants. After the upgrade, Verizon customers may purchase the same voice service on fiber that they currently receive on copper and at the same price and terms.

Our records indicate that residents or tenants in your building currently subscribe to Verizon voice and/or data services that use our copper facilities. In order for these customers to continue receiving services from Verizon, we must migrate them to our fiber facilities, which requires that Verizon access your building and extend fiber to your building. Verizon will coordinate the work with your building manager to minimize any inconvenience.

Please contact us at (508) 337-7717 no later than January 19, 2017 to schedule an appointment so that a Verizon representative may further discuss the fiber upgrade with you. Please note: if you do not schedule an appointment, and allow Verizon access to your building to perform the fiber upgrade, all Verizon services provided to your tenants and your building over our copper facilities will be terminated no sooner than six months from our first communication to you regarding this matter. Once terminated, tenants with Verizon voice service over copper will lose their dial tone, including the ability to dial 911 on that line. Please be advised that, per federal rules governing network upgrades such as this one, Verizon will also be providing this notice to tenants in your building.

If you have any questions, please contact me at (508) 337-7717 or at wmichaluk@ucseng.com.

Sincerely,
William Michaluk
Maryland Network Transformation
Project Manager
Authorized Consultant for verizon