

DOCKLESS BIKESHARE

HOW DOES IT WORK?

Use a smartphone app to register to use the GPS-enabled bikes, and then locate and unlock them.

WHERE DO I PARK THE BIKE?

Only park dockless bikes on publicly owned land within the demonstration area. Parking is not allowed on roads, landscaped areas, parks and Metro properties or at bus stops.

PLEASE REMEMBER!

Do NOT block driveways



Do NOT block fire hydrants



Do NOT block wheelchair ramps



Do NOT block vehicles, roadways or access to parked cars



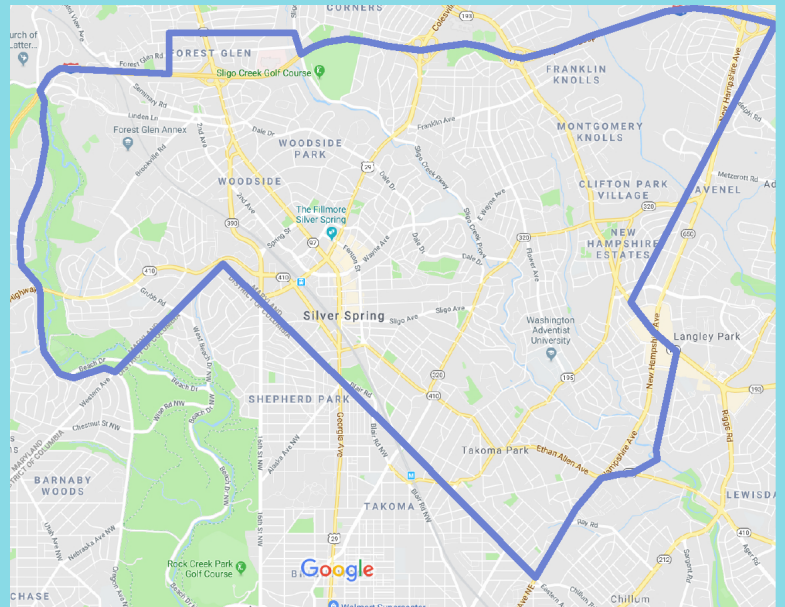
Do NOT block pedestrian or wheelchair access, bus stops or sidewalks



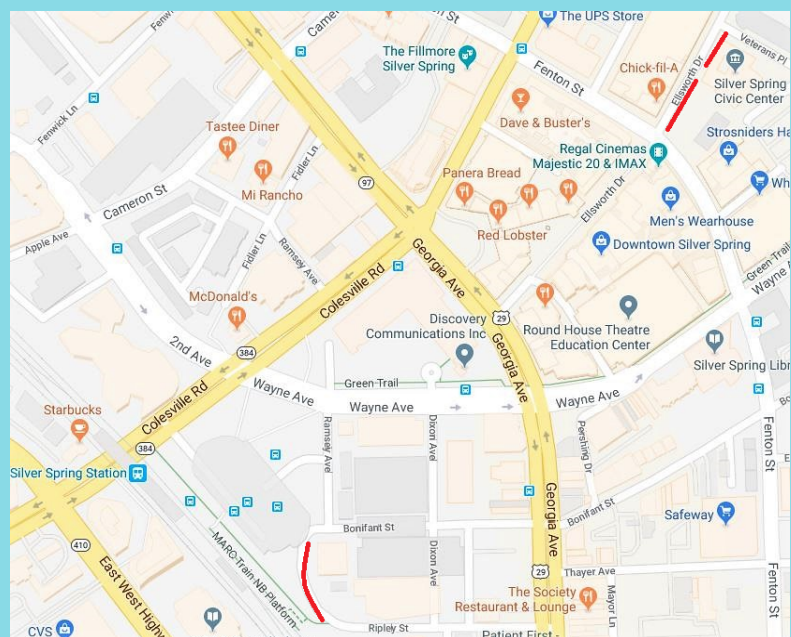
Do NOT block doors or park on private property



SILVER SPRING/TAKOMA PARK DEMONSTRATION AREA



DESIGNATED DOCKLESS BIKESHARE PARKING AREAS



HAVE ANY QUESTIONS?



Contact the dockless bikeshare company – email and phone numbers are on each bike. Report improperly parked bikes to the company.



support@limebike.com or call 888-546-3345



cs_us@ofo.com or call 844-289-9747



support.usa@mobike.com or call 703-786-4445



support@spin.pm or call 888-262-5189

Customers are urged to wear a helmet and reflective clothing, and obey all bike laws. The program is only open to those 18 years of age or older.



GENERAL INQUIRIES

Contact MC311 or 240-773-BWTW (2989)
commuter.services@montgomerycountymd.gov