



**FRIENDSHIP HEIGHTS
TRANSPORTATION MANAGEMENT DISTRICT
ADVISORY COMMITTEE**

AGENDA

**Friendship Heights Transportation Management District
Advisory Committee Meeting – Teams
June 14, 2022**

8:30 a.m. - 10:00 a.m.

Chair: Barbara Condos Vice Chair: John Mertens
Staff Contact: Jim Carlson / (301) 318-0328
james.carlson@montgomerycountymd.gov

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- | | | |
|--------------|---|--|
| 8:30 | 1. Introductions/Agenda Review | Barbara Condos |
| | 2. Review of Meeting Minutes
January (©2) | All |
| | 3. District Protected Bike Lanes Project | Mike Goodno
DDOT-Planning & Sustainability Division |
| | 4. Employer TDM Plans
Summary (©4) | Jim Carlson |
| | 5. Marketing Outreach Update | David Proctor
Julia Vaughn
TMD Outreach Staff |
| | 6. TMD/DOT/Other County Updates | Sandra Brecher
Pete Fosselman
Jim Carlson |
| 10:00 | 7. Adjourn
<i>Next meeting: Sept 13, 2022</i> | |

Information Items

MCDOT Wins 6 NACo Awards

Final Phase – Metro's Multi-Year Platform Improvement Project

Council to Hold Public Hearings June 14 & June 21

**Friendship Heights
Transportation Management District
Advisory Committee
January 11, 2022**

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Voting Members

Robert Banach	Citizens Coordinating Committee on Friendship Heights
Barbara Condos (Chair)	Town of Somerset
Afua Ofori	Polinger Co./Large Employer
Ahkeeia Payne	GEICO
Elizabeth Demetra Harris	Friendship Heights Village

Non-Voting Members

Peter Fosselman	B-CC Services Center
Iftin Thompson	M-NCPPC

TMD Staff

Jim Carlson	MCDOT/Transportation Policy-Commuter Services
Nakengi Byrd	MCDOT/Transportation Policy-Commuter Services

Absent

Sandra L. Brecher	MCDOT/Transportation Policy-Commuter Services
Chief John Fitzgerald	Chevy Chase Village Police
John Mertens (Vice Chair)	Friendship Heights Village

Guests

Chris Brown	MC Department of General Services
Calvin Jones	MCDOT Fleet Management
Gary Erenrich	MCDOT
Bob Joiner	The Agenda News
Julia Vaughn	TMD Outreach
Julian Mansfield	Friendship Heights Village
David Proctor	TMD Outreach

Item 1 & 2 – Introductions/Agenda Review

Item 3 – Ride On Zero Emissions Transition: Division Chief of Fleet Management **Calvin Jones** explained that in addition to the Ride On Reimagined project, Ride On is also undergoing zero emission transition of its bus fleet to help the County's climate goal of 100% reduction in greenhouse gas emissions by 2035. Fleet Management is tasked with the responsibility of purchasing, servicing, and cleaning all county vehicles and introduced four electric buses into service last year. Ten more zero emission buses are on order for Spring/Summer delivery and there is an RFP for an additional 56 buses, all of which will operate out of the Silver Spring Bus depot. The depot will be equipped with a microgrid charging system and battery back-up to supply electrical demand for bus operations.

Christopher Brown, who oversees grid implementation and construction, explained that the microgrid uses two megawatts of solar energy panels located on the canopy for onsite generation with a 4 1/2-hour storage battery. Phased construction of the grid began in November 2021 and is designed for resiliency against drastic fluctuations from climate change. He reported that there has been construction delays due to weather and Covid – however, the modular construction provides for expansion and parts are being tested working with Pepco as part of the process.

Mr. Jones reported that although other technologies are being evaluated, they are in the preliminary stages only. Other discussion:

- As zero emissions technology progresses, the range of travel for buses increases
- Discussion regarding how a public-private partnership helps ensure the project is not subject to budgetary constraints, such as hiring freezes, and can afford the cutting edge of technology expertise-Schneider Electric is a partner
- The renewal energy profile of the microgrid is resilient due to its modular construction and ability to support 100% of the depot demands, including its fleet of 70 buses w/ room for expansion providing system back up in an eco-friendly way
- Most of the larger buses take three hours to charge, depending on energy used and what is already in battery back up
- The grid can switch between hydrogen and electric - can run on “island mode” if the larger grid goes out
- Grid is equipped with a sound box to reduce noise
- Jim Carlson discussed the electric vehicle group buy pilot launch - details on the County’s Climate Action Plan page
- The timing regarding the Climate Action Plan and carbon reducing equipment may be off due to manufacturing delays for items such as catalytic converters & microchips, causing reluctance in signing EV pledge

Item 4 – Metro Update: **Gary Erenrich** reported that the Shady Grove and Rockville stations will reopen Sunday, January 16th instead of December’s date due to the removal of trains out of Shady Grove cold storage yard to replace the faulty 7000 series cars. The Shady Grove and Rockville stations were closed due to replacement of the canopy at Rockville station and construction delayed due to uncovering the protected tracks to allow for removal of the replacement trains. Also reported:

- The newly designed bus shelters are on order for Rockville station and will not be in place when the station reopens January 16th
- During the station closures between Twinbrook and Shady Grove stations, shuttle service carried 5,000 passengers a day
- Metro is running service on a modified Saturday schedule due to reduction in ridership and availability of bus operators from Covid – continuing weekday service on high ridership routes to reduce crowding
- 12–15-minute train service, extended late night hours till 1:00 am on weekends
- FY23 budget policies on website - public hearing on February 9th in College Park; completing online survey encouraged – opportunity to submit testimony at end of survey
- Buses are surpassing rail in increased ridership-goal of reaching 53% of pre-pandemic ridership for FY23

- Discussion regarding what will happen to Metro operations when Federal funding runs out - a \$500 million budget gap is projected for FY24 and the additional cost of the opening of Potomac Yard station and Phase 2 completion of the Silver Line

Item 5 – Employer Outreach Update: Julia Vaughn reported:

- Employers TDM plans due February 1st
- Seeking nominations for Council of Governments (COG) Employer Recognition Awards, June 28
- Weekly e-blast notifying employers of transportation related events and encouraging participation in on-site Commuter Information Day events

Item 6 – Updates:

- The County’s biennial Residential Survey going on till January 17th – 39 question survey on the general quality of life regarding using County facilities and programs
- Ride On driver shortage – information links in press release
- At home Covid test kits distributed at libraries 11am-2pm M-Sat.
- CSS survey may be delayed due to the inability to track travel patterns disrupted by Covid

Julian Mansfield announced that new trees will be planted in boxes along Willard- the weeds have been cleared.

Adjourn- Next meeting TBA

Friendship Heights TMD
Traffic Demand Management Plan Summary
June 2022

Code Requirements:

1. *Contact person designated to receive and distribute commuter information to employees*
2. *Information on transit and other commute alternatives distributed/ posted regularly (furnished by Commuter Services/CSS)*
3. *Facilitate CSS/TMD staff presentations and commuter information events for employees and HR/administrative staff. This could include benefits fairs and other employer-sponsored events*
4. *Guaranteed Ride Home Promotion (free regional program offering emergency rides)*
5. *Commuter Survey distributed to employees (short survey of transportation– supplied by CSS/TMD)*
6. *ADA information provided (transportation services for people with disabilities)*
7. *Permanent display area for bus schedules and other transportation information*
8. *Compile information on yearly TDM activities and submit annual report*

Employer	Employees	Status	Recommend to MCDOT
Bank of America	29 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none">• Pre-tax deduction• Formal telework• Vanpool benefit• Bike racks/lockers• Carpool matching• Flexible schedules	Yes
Durable Capital	45 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none">• Formal telework – all employees currently• Bike racks/lockers• Flexible schedules	Yes



Press Releases - Department of Transportation

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Montgomery County's Department of Transportation Wins Six NACo Awards

For Immediate Release: Tuesday, May 31, 2022



The Montgomery County Department of Transportation (MCDOT) has won six 2022 National Association of Counties (NACo) Achievement Awards, accounting for about 20 percent of the 31 total awards won by the County. Award categories include transportation, information technology and financial management.

"I am really proud of the efforts of all of our employees," said MCDOT Director Chris Conklin. "Transportation touches everyone. It is one of our County's most important resources. We strengthen communities by connecting people and places through transit and infrastructure. We are continuously looking at what we can do better to improve the lives of our residents and ensure our services are equitable. These awards are reflective of that."

The six Achievement Awards won by MCDOT are:

Within the Transportation Category:

Call-n-Ride Essential Delivery Service

The MCDOT Call-n-Ride (CNR) Program provides subsidy assistance to help transport low-income seniors (65 years and older), and individuals with disabilities (aged 18-64), to medical and/or personal appointments. To mitigate the immense and compounded difficulties caused by the COVID-19 health crisis and help the destitute and highly vulnerable segment of society stay safe while meeting their basic needs; Call-n-Ride introduced an Essential Delivery Service initiative/program on April 24, 2020.

The program used the County's taxicab companies to assist program participants with pickup and delivery of their food orders from grocery stores, food banks or restaurants in Montgomery County to their residence. Clients would order and pay for groceries or meals online or by phone and/or confirm pick-up of food packages from the foodbanks, then contact a taxicab company's dispatch office to arrange for pick-up and delivery by a taxi driver. The delivery cost is subsidized between 50-91 percent, depending on the income of the resident.

Storm Drain Culvert Resiliency Program for Addressing Climate Change

Decades of development and urban sprawl have led to the construction of thousands of storm drain culverts throughout Maryland to carry stormwater below roadways. Failure to properly maintain these culverts can lead to their collapse, sinkholes, and the emergency closure of roadways—all of which affect public safety. Due to climate change, these culverts are exposed to larger storm events each year that stress their ability to convey stormwater during flood events. This increase in storm severity coupled with aging storm drain infrastructure created an environment in Montgomery County, where culverts and the roadways passing over them were vulnerable to large storm events.

Montgomery County successfully implemented a storm drain culvert resiliency program that created an innovative rating system. This rating system enabled the County to objectively categorize hundreds of storm drain culverts based on drainage area flood potential, culvert structural condition, average daily traffic count, and mobility impact to the community. The program provided a basis for the County to more efficiently allocate capital improvement project funding to increase the resiliency of the storm drain culvert system based on need.

Free COVID-19 Vaccination, Testing, Mask Pickup Taxi Program

MCDOT partnered with Taxicab companies operating in the County to provide free roundtrip transportation for older adults 65 and over and individuals with disabilities, to COVID-19 vaccination sites, testing locations and to pick up N95 masks. MCDOT pays the taxicab companies for their services from a Metropolitan Washington Council of Government Enhanced Mobility for Older Adults and Individuals with Disabilities Grant (50 percent) and with County funds (50 percent). The goal was to provide a no-cost transportation option to the at-risk communities we serve by proactively offering transportation assistance to ensure that the transportation disadvantaged residents, who are also at a higher risk of complications if they test positive for COVID, have this option available.

MCDOT recognizes transportation is a common barrier to health care for older adults and people with disabilities, this initiative was launched to remove the financial and accessibility barriers and protect the health and safety of our residents.

Within the Information Technology Category:

Service Request Management Map (MCDOT and TEBS)

The Montgomery County, DOT Service Request Management Map, developed by MCDOT in close collaboration with the Department of Technology and Enterprise Business Solutions (TEBS), provides a new online tool that makes it easy for staff to manage and fulfill service requests reported through the County's Siebel MC311 system more efficiently.

The online map application extends the search and mapping capabilities offered by MC311 to better investigate and plan the fulfillment of service requests throughout the County. The application allows MCDOT staff the ability to update service requests with activities related to the fulfillment of service requests.

The application is also paired with a public mapping application for Montgomery County residents. Through the public map, once a designated point of interest is selected through a mouse click on the form, a pin is dropped at the location. The pin may further be expanded into an intake form using a single mouse click for a county-maintained location. Upon the completion of the intake form, the user will click on Submit Report button as the final step to report the service request. The map instantly generates a service request in MC311 and offers the SR number to the user which may be utilized in the future to follow up on the status of the service request.

The map also includes a link to an ADA-compliant intake form to better assist users with visual impairment. By using in-house resources, the County was able to develop an application that more effectively meets the County's needs at a considerably lower cost than the current systems available on the market.

Within the Financial Management Category:

Enhancements to Central Vendor Registration System (CVRS) for Individual Payees (MCDOT & Finance)

Using a human-centered approach, the Property Acquisition Section (PAS) of the Department of Transportation and the Department of Finance (FIN) worked collaboratively to modify the Central Vendor Registration System to simplify the use and access for individuals entitled to compensation arising out of property acquisitions for transportation projects.

Streamlined Electronic Invoice Management

The COVID-19 pandemic has unveiled the growing need for a digital solution for the storage and processing of invoices for payment from the legacy business process of moving and filing paper invoices. MCDOT's Division of Parking Management used this opportunity to develop and implement a SharePoint-based system to process the workflow of every invoice submitted to the division. This in-house developed system also addressed other needs including providing payment status, reduced processing times, improved document accessibility, and paper reduction.

For more information on these programs, and a listing of other Montgomery County recognized programs, visit bit.ly/3IK7I1A.

For information on MCDOT programs and services visit montgomerycountymd.gov/mcdot, follow @MCDOTNow on Twitter, Facebook and Instagram and subscribe to MCDOT's "Go Montgomery!" newsletter.

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For immediate release: May 23, 2022

Final phase of Metro's multi-year Platform Improvement Project begins this weekend, closing five Orange Line stations

Metro is reminding customers that starting Saturday, May 28 and continuing through Monday, September 5, New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations will close for platform reconstruction and station improvements. Metro will provide free shuttle bus service along three routes and offer free parking for Metro customers at the closed stations.

This is the final phase of Metro's Platform Improvement Project to reconstruct the aging concrete platforms at 20 stations to ensure the platforms are safe and accessible for years to come. Three stations remain, New Carrollton, Landover and Cheverly, with 17 stations completed over the past two-and-a-half years.

The closure will also allow Metro to complete additional work including station improvements at Deanwood and Minnesota Ave, bridge repairs at six locations along the Orange Line, grout pad replacement, installation of fiber optic cables for radio communications, and switch replacement.

In collaboration with regional officials and transportation agencies, Metro is providing travel alternatives to customers, including free shuttle bus service and regular-route bus service offered by Metrobus and Prince George's County TheBus.

This summer's approach mirrors that of previous Platform Improvement Project phases by closing the stations for several months at a time, improving worker safety and project efficiency.

Customer Information

Effective Dates: May 28–September 5

Weekday Service

Rail Service

- No rail service between Stadium-Armory and New Carrollton.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains will operate between Vienna and Stadium-Armory.
- MARC and Amtrak service at New Carrollton will not be impacted.

Free Shuttle Bus Service

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations every 15-20 minutes.
- Express 1 service between New Carrollton, Landover and Stadium-Armory stations every 10-15 minutes.
- Express 2 service between Deanwood, Minnesota Ave and Stadium-Armory stations every 10-15 minutes.



Free Shuttle Bus Service

Effective: May 28 – September 5, 2022

LOCAL SERVICE

Local Shuttle

Between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave & Stadium-Armory

EXPRESS SERVICE

Express 1

Limited stops at New Carrollton, Landover & Stadium-Armory

Express 2

Limited stops at Deanwood, Minnesota Ave & Stadium-Armory



Station closed |
 Station open |
 Transfer station |
 No service east of Stadium-Armory

ADA shuttles available upon request between impacted stations

Weekend Service

Rail Service

- No Orange, Blue and Silver line rail service between Stadium-Armory and New Carrollton/Benning Rd.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains operate between Vienna and Ballston. Customers should transfer to/from the Silver Line at Ballston to continue their trip.
- Blue and Silver line trains will operate in two segments:
 - Between Largo Town Center and Benning Rd; and
 - Between Stadium-Armory and Franconia-Springfield/Wiehle-Reston East.

Free Shuttle Bus Service

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave and Stadium-Armory.
- Express 1 service with limited stops at New Carrollton, Landover and Stadium-Armory.
- Express 2 service with limited stops at Deanwood, Minnesota Ave and Stadium-Armory.
- Local service between Benning Rd and Stadium-Armory.

OR Free Shuttle Bus Service

Effective: May 28 – September 5, 2022
Saturday and Sunday Only

LOCAL SERVICE

Local Shuttle

Between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave & Stadium-Armory

EXPRESS SERVICE

Express 1

Limited stops at New Carrollton, Landover & Stadium-Armory

Express 2

Limited stops at Deanwood, Minnesota Ave & Stadium-Armory

Blue/Silver Line Shuttle*

Between Stadium-Armory & Benning Rd

ADA shuttles available upon request between impacted stations

*Operates on Saturday and Sunday only



Station closed Station open Transfer station

No service east of Stadium-Armory No service between Benning Rd & Stadium-Armory

Parking

- During this time, parking will be free for Metro customers at Landover, Cheverly, and Deanwood. At New Carrollton and Minnesota Ave parking facilities, Metro customers using a SmarTrip® card to exit will not be charged parking fees. The non-rider parking fee will continue to be charged for non-Metro customers exiting the parking facilities at New Carrollton and Minnesota Ave during the closures.
- Portions of the Park & Ride and Kiss & Ride lots at the five impacted Orange Line stations are closed. Review detailed parking information for station-specific impacts.

Additional Resources

Metro will keep customers and stakeholders informed during the summer shutdown at wmata.com/platforms. Customers are encouraged to sign up to receive the latest project information. Stakeholders and members of the media are encouraged to use the resources available in the project's communications toolkit.

About the Platform Improvement Project

Metro's Platform Improvement Project is dedicated to making platforms safer and more accessible for all customers. As part of this multi-year project, Metro is rebuilding deteriorated platforms at 20 outdoor Metrorail stations. While station platforms are reconstructed, Metro is using the time to make improvements that enhance the customer experience with a higher level of safety, accessibility and convenience. Key customer experience improvements include new slip-resistant tiles, brighter energy-efficient LED lighting, larger digital display screens, new stainless-steel platform shelters with power outlets and new surveillance systems.

Metro's Capital Improvement Program

Metro is investing in system safety, reliability and the region's economy through its 10-year, \$15 billion capital program. For the first time in Metro's history, the capital program is bolstered by dedicated funding from Maryland, Virginia and the District of Columbia. The capital program will improve the customer experience and keep the region's infrastructure in a state of good repair by investing in new railcars and buses, improving stations and platforms, upgrading fire-suppression and emergency response systems, replacing and repairing tracks, tunnels, bridges, signals and communications systems, rebuilding decades-old bus garages and providing modern customer

amenities such as passenger information systems. By spending local taxpayer dollars for capital projects, Metro is seeking to reinvest in our hometown economy, creating jobs and encouraging participation from disadvantaged, minority-owned, and small businesses in the region.

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Council Public Hearings: Community members are encouraged to participate in all Council public hearings and there are multiple ways to provide testimony including live virtual testimony, in-person testimony, prerecorded audio or video testimony or written testimony. The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.

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Press Releases

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Montgomery County Council to Hold Public Hearings on June 14 and 21

For Immediate Release: Tuesday, May 31, 2022

The County Council will hold public hearings to receive testimony on new items introduced to the Council as follows:

June 14, 2022 at 1:30 p.m.

Deadline to sign up to speak is June 13 at 5 p.m.

1. Supplemental Appropriation #22-90 to the County Government's **FY22 Operating Budget, Montgomery County Fire and Rescue Service, Emergency Service Transporter Supplemental Payment Program - \$2,170,850** (Source of Funds: Emergency Service Transporter Supplemental Payment Program).
2. Special Appropriation to the County Government's **FY22 Operating Budget, Arts and Humanities Council of Montgomery County Non-Departmental Account, Business Assistance Program: Arts COVID-19 ARPA Relief Funds, \$2,750,000** (Source of Funds: Federal Funds).
3. Supplemental Appropriation #22-88 to the County Government's **FY22 Operating Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government,** 

Montgomery County Fire and Rescue Service MCFRS Gude Drive Community Services Building (No. 452202), \$500,000 (Source of Funds: Current Revenue: Fire).

4. **Special Appropriation to the County Government's FY22 Operating Budget, Department of Police COVID-19 ARPA Relief Funds, \$731,125** (Source of Funds: Federal Aid).

June 21, 2022 at 1:30 p.m.

Deadline to sign up to speak is June 20 at 5 p.m.

1. **Supplemental Appropriation to the FY22 Capital Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government, \$909,000 for the Appellate Court Judges Chambers project** (Source of Funds: GO Bonds, Current Revenue, State Aid).

A full list of upcoming public hearings is available at <https://www.montgomerycountymd.gov/council/calendar.html>.

Additional documents are available at www.montgomerycountymd.gov/council.

The Council returned to in-person meetings on March 15; residents continue to have the opportunity to testify remotely for public hearings or provide in-person testimony at the Council Office Building in Rockville for many public hearings.

Residents can register to speak at a public hearing, provide written testimony, prerecorded audio or video testimony using the online form at <https://www.montgomerycountymd.gov/COUNCIL/PHSignUp.html>; or sent by mail to County Council, 100 Maryland Ave., Rockville, MD 20850; or residents may sign up to testify remotely by phone (call 240-777-7803 for information). To express an opinion call 240-777-7900.

The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.

Residents who would like to call in or testify at a Council public hearing need to preregister on the Council's web page at <https://www.montgomerycountymd.gov/council/calendar.html>. Once the public hearing sign up request form is submitted and the public hearing list is created, individuals will receive separate confirmation notifications that include the appropriate link to use or phone number to call for the public hearing.

Comments and suggestions are welcome online at <http://tinyurl.com/zrbwh5v> or by sending regular mail to County Council, 100 Maryland Ave., Rockville, MD 20850. For information or to express an opinion call 240-777-7900. Councilmembers continue to hold meetings in their offices by appointment.

The meeting will be televised live by County Cable Montgomery (CCM) on Xfinity channels 6 and 996, RCN channels 6 and 1056; and FiOS channel 30. Also available live via streaming through the Council website at <http://tinyurl.com/z9982v8>, Facebook Live (@MontgomeryCountyMdCouncil or @ConcejodelCondadodeMontgomery), or YouTube (@MoCoCouncilMD).



The Council meeting schedule may change from time to time. The current Council and Committee agendas, Council staff reports and additional information on items scheduled for Council review can be viewed at: <https://www.montgomerycountymd.gov/COUNCIL/ondemand/index.html>.

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Media Contact: Sara Tenenbaum

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