

#### **GREATER SHADY GROVE** TRANSPORTATION MANAGEMENT DISTRICT **ADVISORY COMMITTEE**

#### **AGENDA**

#### **Greater Shady Grove Transportation Management District Advisory Committee Meeting – Teams Format** Wednesday June 7, 2022

8:30 - 10:00 a.m. Staff Contact: Jim Carlson / (301) 318-0328 james.carlson@montgomerycountymd.gov

8:30 1. Welcome & Introductions Jim Carlson 2. Minutes Review All January (©2) 3. Crabbs Branch Way Extension Project Rebecca Park, P.E. Capital Projects Manager-MCDOT 4. Employer TDM Plans Jim Carlson/All Summary (©4) 5. Marketing Outreach Update Jennifer Bolick TMD Outreach Team 6. Updates: Police/TMD/DOT/Other County Updates Sandra Brecher Capt. David McBain Jim Carlson 10:00 Adjourn Information Items

MCDOT Wins 6 NACo Awards Final Phase – Metro's Multi-Year Platform Improvement Project Council to Hold Public Hearings June 14 & June 21

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## Greater Shady Grove Transportation Management District Advisory Committee January 5, 2022

#### Voting

John Brandt / Universities at Shady Grove Amy Frieder / Neighborhood Representative Benjamin Garcia / Neighborhood Representative Steve Kelley / NIH – National Cancer Institute

#### **Ex Officio**

Sandra Brecher / Representing MC Dept. of Transportation (MCDOT) Director Greg Wims / Upcounty Regional Services Center Capt. David McBain / Montgomery County Police

#### **Staff**

Nakengi Byrd / Montgomery County Commuter Services Jim Carlson / Montgomery County Commuter Service

#### **Absent**

McLean Quinn / EYA Capt. David McBain / MC Police Paul Yanoshik / RE/MAX Realty Services

#### **Guests**

Jake Adler / Fovndry
Jennifer Bolick / Fovndry
Kirk Eby / City of Gaithersburg
Gary Erenrich / MCDOT
Gehmelle Johnson / NIH – National Cancer Institute

**Item 1 & 2 – Introductions/Chair Comments/ Minutes:** Members and guests introduced themselves.

November 2021 minutes approved.

**Item 3 – Metro Update: Gary Erenrich** briefed the Committee on Metro canopy replacement at Rockville Station; construction is essentially complete, with some finishing work still to be done. New shelters will be arriving in Spring - temporary shelters will be in place till they arrive. Also reported:

• A National Awareness & Inspection Safety Commission was created due to Metro's 7000 series cars wheel axel misalignment issue – the Commission regulated by three agencies

- The Commission has direct authority over Metro and requested they submit a correction plan for fixing the 7000 series rail cars to put back in service – 7000 series cars are replaced by 2000 & 3000 series
- The reduction in Metro staff and the pandemic has operations on a modified Saturday Plus schedule that will add more buses on major routes
- Metro's strong vaccine requirements include weekly testing for non-vaccinated employees termination for non-compliant employees may lead to further service reduction
- Restarting regular testing for Ride On testing requirement the same for employees of the government extended to transit operators
- Metro & Ride On personnel are the only workers who are employees vs. contractors
- Ride On free fare holiday extended until the end of the fiscal year (June 30)
- Plexiglass use on Ride On buses continues for safety and separation
- FY23 Metro virtual Public Hearing with accompanying questionnaire will be held the first week in February
- Opportunity to comment on fare discounts, evening & weekend schedule, and flat rates for fares
- Construction of Shady Grove Metro stairs will be completed when the station reopens for service

Metro has two new board members; Christopher Zappi, a former Amtrack Senior staff person and James Ports, Jr. in MDOT:

• **Mr. Zappi** attends Metro board meetings in **Mr. Ports** absence, although he cannot attend private Executive Board Meetings

**Mr. Erenrich** presented the Ride On Reimagined study, which has received funding to conduct a comprehensive review of the bus network system by examining current routes:

- The Study kick off will be in February
- The Study will look at how Ride On can better serve neighborhoods by observing changing travel patterns & land use
- Ride On's other services include Flash and Flex service
- A draft scope of work has been available for comment for one month what should be included in the plan, performance measures and origin destination and market analysis
- Title VI analysis for service equity equity in fleet distribution and public engagement
- Providing adequate bus facilities to accommodate the future growing fleet articulated bus facilities
- Providing Realtime information & accuracy
- Providing incentives to increase ridership and how to develop land use
- Red paint for bus lane at the Germantown Transit Station
- Transitioning to Zero emissions buses- looking to purchase as part of Climate Strategy
- Expanding on-demand service
- Researching automated vehicles with a 40-ft bus at Robotic Research facility in Clarksburg
- Metro conducting a similar study as Ride On Reimagined Montgomery County to lead planning for the study that affects Montgomery County area Mr. Erenrich will confirm
- Discussion of autonomous vehicles and what will happen during snowstorm operations if navigation features on buses are covered in snow military vehicles learn routes so don't need to "see" with navigation sensors

**Item 4 – Employer TDM Plans: Jim Carlson** submitted eight employer TDM plans to the Committee for review and recommendation, stating that the companies meet the eight mandatory measures; and many with the exception of one go beyond the minimum offering many benefits such as telework, flexible schedules and carpool matching.

The Committee recommended that MCDOT approve the plans.

#### Item 5 – Employer Outreach Update: Jennifer Bolick reported:

- Working with employers to complete their TDM plans
- Asking employers what their plans are for going back into the workplace- although many are teleworking, most are commuting by car if coming into the office
- Providing updates on transportation news & information such as road repairs, transit benefits like carpool & Guaranteed Ride Home (GRH), virtual transportation meetings and member recruitment
- Gathering nominations for the Council of Governments Employer Recognition awards ceremony in June

#### Item 6 – Updates:

- **Greg Wimms** reported that the upper Montgomery County Advisory Committee is pleased with the Red Paint for the bus lane
- Mr. Carlson reported that due to the NextGen legislation, the next survey will have an added residential component also adding "Vehicle Miles Traveled" and will be available online the end of February [New date: Oct-Nov]. He worries that survey fatigue may be an issue as residents receive others in the mail such as MC biannual residential survey.

#### Sande Brecher reported:

- New TMD in White Oak area
- The many comments received for NextGen Executive Regulation draft will be included in the update
- The Climate Action Plan has a first quarter update posted on the County's website Ride On reimagined study key to providing climate plan strategies
- Micromobility expansion with e-scooters in Germantown installing parking corrals for scooters
- Training program for Climate Plan Officers and filling job positions such as Zero Emissions Coordinator for the electric vehicle purchasing co-op

**Benny Garcia** reported that he as been on assignment in Africa with the State Department and that the Federal agency has asked employees to stay home unless they have face to face meetings due to the Omicron variant

- New residential, retail & office space becoming available within a 5–7-minute walk to the Shady Grove Metro Station
- Mr. Carlson discussed a potential joint TMD meeting for March-April.

#### Adjourn

## Greater Shady Grove TMD Employer Transportation Demand Management Plan Summary June 2022



#### Code Requirements:

- 1. Contact person designated to receive and distribute commuter information to employees
- 2. Information on transit and other commute alternatives distributed/ posted regularly (furnished by Commuter Services/CSS)
- 3. Facilitate CSS/TMD staff presentations and commuter information events for employees and HR/administrative staff. This could include benefits fares and other employer-sponsored events
- 4. Guaranteed Ride Home Promotion (free regional program offering emergency rides)
- 5. Annual Commuter Survey distributed to employees (short survey of transportation—supplied by CSS/TMD)
- 6. ADA information provided (transportation services for people with disabilities)
- 7. Permanent display area for bus schedules and other transportation information
- 8. Compile information on yearly TDM activities and submit annual report

Employer	Employee Total	Status	Recommend to MCDOT
Connection	43 FT	Meets requirements and has voluntary measures:  • Formal telework – all staff currently  • Flexible schedules  • Carpool matching	Yes



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# Press Releases - Department of Transportation

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## Montgomery County's Department of Transportation Wins Six NACo Awards

For Immediate Release: Tuesday, May 31, 2022



The Montgomery County Department of Transportation (MCDOT) has won six 2022 National Association of Counties (NACo) Achievement Awards, accounting for about 20 percent of the 31 total awards won by the County. Award categories include transportation, information technology and financial management.

"I am really proud of the efforts of all of our employees," said MCDOT Director Chris Conklin. "Transportation touches everyone. It is one of our County's most important resources. We strengthen communities by connecting people and places through transit and infrastructure. We are continuously looking at what we can do better to improve the lives of our residents and ensure our services are equitable. These awards are reflective of that."

The six Achievement Awards won by MCDOT are:

#### Within the Transportation Category:

Call-n-Ride Essential Delivery Service

The MCDOT Call-n-Ride (CNR) Program provides subsidy assistance to help transport low-income seniors (65 years and older), and individuals with disabilities (aged 18-64), to medical and/or personal appointments. To mitigate the immense and compounded difficulties caused by the COVID-19 health crisis and help the destitute and highly vulnerable segment of society stay safe while meeting their basic needs; Call-n-Ride introduced an Essential Delivery Service initiative/program on April 24, 2020.

The program used the County's taxicab companies to assist program participants with pickup and delivery of their food orders from grocery stores, food banks or restaurants in Montgomery County to their residence. Clients would order and pay for groceries or meals online or by phone and/or confirm pick-up of food packages from the foodbanks, then contact a taxicab company's dispatch office to arrange for pick-up and delivery by a taxi driver. The delivery cost is subsidized between 50-91 percent, depending on the income of the resident.

Storm Drain Culvert Resiliency Program for Addressing Climate Change

Decades of development and urban sprawl have led to the construction of thousands of storm drain culverts throughout Maryland to carry stormwater below roadways. Failure to properly maintain these culverts can lead to their collapse, sinkholes, and the emergency closure of roadways—all of which affect public safety. Due to climate change, these culverts are exposed to larger storm events each year that stress their ability to convey stormwater during flood events. This increase in storm severity coupled with aging storm drain infrastructure created an environment in Montgomery County, where culverts and the roadways passing over them were vulnerable to large storm events.

Montgomery County successfully implemented a storm drain culvert resiliency program that created an innovative rating system. This rating system enabled the County to objectively categorize hundreds of storm drain culverts based on drainage area flood potential, culvert structural condition, average daily traffic count, and mobility impact to the community. The program provided a basis for the County to more efficiently allocate capital improvement project funding to increase the resiliency of the storm drain culvert system based on need.

Free COVID-19 Vaccination, Testing, Mask Pickup Taxi Program

MCDOT partnered with Taxicab companies operating in the County to provide free roundtrip transportation for older adults 65 and over and individuals with disabilities, to COVID-19 vaccination sites, testing locations and to pick up N95 masks. MCDOT pays the taxicab companies for their services from a Metropolitan Washington Council of Government Enhanced Mobility for Older Adults and Individuals with Disabilities Grant (50 percent) and with County funds (50 percent). The goal was to provide a no-cost transportation option to the at-risk communities we serve by proactively offering transportation assistance to ensure that the transportation disadvantaged residents, who are also at a higher risk of complications if they test positive for COVID, have this option available.

MCDOT recognizes transportation is a common barrier to health care for older adults and people with disabilities, this initiative was launched to remove the financial and accessibility barriers and protect the health and safety of our residents.

#### Within the Information Technology Category:

Service Request Management Map (MCDOT and TEBS)

The Montgomery County, DOT Service Request Management Map, developed by MCDOT in close collaboration with the Department of Technology and Enterprise Business Solutions (TEBS), provides a new online tool that makes it easy for staff to manage and fulfill service requests reported through the County's Siebel MC311 system more efficiently.

The online map application extends the search and mapping capabilities offered by MC311 to better investigate and plan the fulfillment of service requests throughout the County. The application allows MCDOT staff the ability to update service requests with activities related to the fulfillment of service requests.

The application is also paired with a public mapping application for Montgomery County residents. Through the public map, once a designated point of interest is selected through a mouse click on the form, a pin is dropped at the location. The pin may further be expanded into an intake form using a single mouse click for a county-maintained location. Upon the completion of the intake form, the user will click on Submit Report button as the final step to report the service request. The map instantly generates a service request in MC311 and offers the SR number to the user which may be utilized in the future to follow up on the status of the service request.

The map also includes a link to an ADA-compliant intake form to better assist users with visual impairment. By using in-house resources, the County was able to develop an application that more effectively meets the County's needs at a considerably lower cost than the current systems available on the market.

#### Within the Financial Management Category:

Enhancements to Central Vendor Registration System (CVRS) for Individual Payees (MCDOT & Finance)

Using a human-centered approach, the Property Acquisition Section (PAS) of the Department of Transportation and the Department of Finance (FIN) worked collaboratively to modify the Central Vendor Registration System to simplify the use and access for individuals entitled to compensation arising out of property acquisitions for transportation projects.

Streamlined Electronic Invoice Management

The COVID-19 pandemic has unveiled the growing need for a digital solution for the storage and processing of invoices for payment from the legacy business process of moving and filing paper invoices. MCDOT's Division of Parking Management used this opportunity to develop and implement a SharePoint-based system to process the workflow of every invoice submitted to the division. This in-house developed system also addressed other needs including providing payment status, reduced processing times, improved document accessibility, and paper reduction.

For more information on these programs, and a listing of other Montgomery County recognized programs, visit bit.ly/3lK7l1A.

For information on MCDOT programs and services visit montgomerycountymd.gov/mcdot, follow @MCDOTNow on Twitter, Facebook and Instagram and subscribe to MCDOT's "Go Montgomery!" newsletter.

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Release ID: 22-067

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#### **Washington Metropolitan Area Transit Authority**

Metro Home

For immediate release: May 23, 2022

## Final phase of Metro's multi-year Platform Improvement Project begins this weekend, closing five Orange Line stations

Metro is reminding customers that starting Saturday, May 28 and continuing through Monday, September 5, New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations will close for platform reconstruction and station improvements. Metro will provide free shuttle bus service along three routes and offer free parking for Metro customers at the closed stations.

This is the final phase of Metro's Platform Improvement Project to reconstruct the aging concrete platforms at 20 stations to ensure the platforms are safe and accessible for years to come. Three stations remain, New Carrollton, Landover and Cheverly, with 17 stations completed over the past two-and-a-half years.

The closure will also allow Metro to complete additional work including station improvements at Deanwood and Minnesota Ave, bridge repairs at six locations along the Orange Line, grout pad replacement, installation of fiber optic cables for radio communications, and switch replacement.

In collaboration with regional officials and transportation agencies, Metro is providing travel alternatives to customers, including free shuttle bus service and <u>regular-route bus service</u> offered by Metrobus and Prince George's County TheBus.

This summer's approach mirrors that of previous Platform Improvement Project phases by closing the stations for several months at a time, improving worker safety and project efficiency.

Customer Information Effective Dates: May 28–September 5

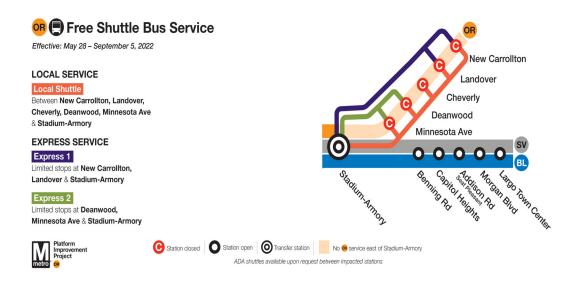
#### **Weekday Service**

Rail Service

- No rail service between Stadium-Armory and New Carrollton.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains will operate between Vienna and Stadium-Armory.
- MARC and Amtrak service at New Carrollton will not be impacted.

Free Shuttle Bus Service

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations every 15-20 minutes.
- Express 1 service between New Carrollton, Landover and Stadium-Armory stations every 10-15 minutes.
- Express 2 service between Deanwood, Minnesota Ave and Stadium-Armory stations every 10-15 minutes.



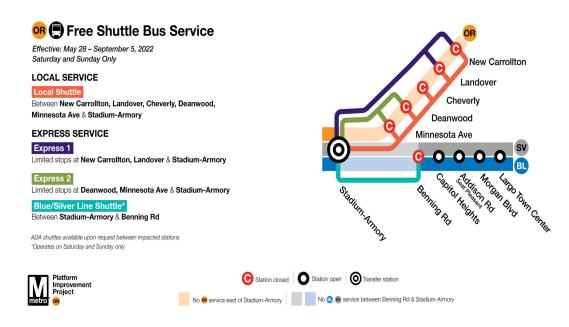
#### **Weekend Service**

#### Rail Service

- No Orange, Blue and Silver line rail service between Stadium-Armory and New Carrollton/Benning Rd.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains operate between Vienna and Ballston. Customers should transfer to/from the Silver Line at Ballston to continue their trip.
- Blue and Silver line trains will operate in two segments:
  - Between Largo Town Center and Benning Rd; and
  - Between Stadium-Armory and Franconia-Springfield/Wiehle-Reston East.

#### Free Shuttle Bus Service

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave and Stadium-Armory.
- Express 1 service with limited stops at New Carrollton, Landover and Stadium-Armory.
- Express 2 service with limited stops at Deanwood, Minnesota Ave and Stadium-Armory.
- Local service between Benning Rd and Stadium-Armory.



#### **Parking**

- During this time, parking will be free for Metro customers at Landover, Cheverly, and Deanwood. At New Carrollton and Minnesota Ave parking facilities, Metro customers using a SmarTrip® card to exit will not be charged parking fees. The non-rider parking fee will continue to be charged for non-Metro customers exiting the parking facilities at New Carrollton and Minnesota Ave during the closures.
- Portions of the Park & Ride and Kiss & Ride lots at the five impacted Orange Line stations are closed. Review detailed parking information for station-specific impacts.

#### **Additional Resources**

Metro will keep customers and stakeholders informed during the summer shutdown at <a href="wmata.com/platforms">wmata.com/platforms</a>. Customers are encouraged to <a href="sign up">sign up</a> to receive the latest project information. Stakeholders and members of the media are encouraged to use the resources available in the project's <a href="communications toolkit.">communications toolkit.</a>

#### **About the Platform Improvement Project**

Metro's <u>Platform Improvement Project</u> is dedicated to making platforms safer and more accessible for all customers. As part of this multi-year project, Metro is rebuilding deteriorated platforms at 20 outdoor Metrorail stations. While station platforms are reconstructed, Metro is using the time to make improvements that enhance the customer experience with a higher level of safety, accessibility and convenience. Key customer experience improvements include new slip-resistant tiles, brighter energy-efficient LED lighting, larger digital display screens, new stainless-steel platform shelters with power outlets and new surveillance systems.

#### **Metro's Capital Improvement Program**

Metro is investing in system safety, reliability and the region's economy through its 10-year, \$15 billion capital program. For the first time in Metro's history, the capital program is bolstered by dedicated funding from Maryland, Virginia and the District of Columbia. The capital program will improve the customer experience and keep the region's infrastructure in a state of good repair by investing in new railcars and buses, improving stations and platforms, upgrading fire-suppression and emergency response systems, replacing and repairing tracks, tunnels, bridges, signals and communications systems, rebuilding decades-old bus garages and providing modern customer

amenities such as passenger information systems. By spending local taxpayer dollars for capital projects, Metro is seeking to reinvest in our hometown economy, creating jobs and encouraging participation from disadvantaged, minority-owned, and small businesses in the region.

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Council Public Hearings: Community members are encouraged to participate in all Council public hearings and there are multiple ways to provide testimony including live virtual testimony, in-person testimony, prerecorded audio or video testimony or written testimony. The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.

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#### Press Releases

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## Montgomery County Council to Hold Public Hearings on June 14 and 21

For Immediate Release: Tuesday, May 31, 2022

The County Council will hold public hearings to receive testimony on new items introduced to the Council as follows:

### June 14, 2022 at 1:30 p.m.

Deadline to sign up to speak is June 13 at 5 p.m.

- 1. Supplemental Appropriation #22-90 to the County Government's FY22 Operating Budget, Montgomery County Fire and Rescue Service, Emergency Service Transporter Supplemental Payment Program - \$2,170,850 (Source of Funds: Emergency Service Transporter Supplemental Payment Program).
- 2. Special Appropriation to the County Government's FY22 Operating Budget, Arts and Humanities Council of Montgomery County Non-Departmental Account, Business Assistance Program: Arts COVID-19 ARPA Relief Funds, \$2,750,000 (Source of Funds: Federal Funds).
- 3. Supplemental Appropriation #22-88 to the County Government's FY22 Operating Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government,



Montgomery County Fire and Rescue Service MCFRS Gude Drive Community Services Building (No. 452202), \$500,000 (Source of Funds: Current Revenue: Fire).

4. Special Appropriation to the County Government's **FY22 Operating Budget**, **Department of Police COVID-19 ARPA Relief Funds**, \$731,125 (Source of Funds: Federal Aid).

### June 21, 2022 at 1:30 p.m.

Deadline to sign up to speak is June 20 at 5 p.m.

1. Supplemental Appropriation to the FY22 Capital Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government, \$909,000 for the Appellate Court Judges Chambers project (Source of Funds: GO Bonds, Current Revenue, State Aid).

A full list of upcoming public hearings is available at https://www.montgomerycountymd.gov/council/calendar.html.

Additional documents are available at www.montgomerycountymd.gov/council.

The Council returned to in-person meetings on March 15; residents continue to have the opportunity to testify remotely for public hearings or provide in-person testimony at the Council Office Building in Rockville for many public hearings.

Residents can register to speak at a public hearing, provide written testimony, prerecorded audio or video testimony using the online form at https://www.montgomerycountymd.gov/COUNCIL/PHSignUp.html; or sent by mail to County Council, 100 Maryland Ave., Rockville, MD 20850; or residents may sign up to testify remotely by phone (call 240-777-7803 for information). To express an opinion call 240-777-7900.

The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.

Residents who would like to call in or testify at a Council public hearing need to preregister on the Council's web page at https://www.montgomerycountymd.gov/council/calendar.html. Once the public hearing sign up request form is submitted and the public hearing list is created, individuals will receive separate confirmation notifications that include the appropriate link to use or phone number to call for the public hearing.

Comments and suggestions are welcome online at http://tinyurl.com/zrbwh5v or by sending regular mail to County Council, 100 Maryland Ave., Rockville, MD 20850. For information or to express an opinion call 240-777-7900. Councilmembers continue to hold meetings in their offices by appointment.

The meeting will be televised live by County Cable Montgomery (CCM) on Xfinity channels 6 and 996, RCN channels 6 and 1056; and FiOS channel 30. Also available live via streaming through the Council website at http://tinyurl.com/z9982v8, Facebook Live

(@MontgomeryCountyMdCouncil or @ConcejodelCondadodeMontgomery), or YouTube (@MoCoCouncilMD).

The Council meeting schedule may change from time to time. The current Council and Committee agendas, Council staff reports and additional information on items scheduled for Council review can be viewed at: https://www.montgomerycountymd.gov/COUNCIL/ondemand/index.html.

Release ID: 22-221

Media Contact: Sara Tenenbaum

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