



**SILVER SPRING  
TRANSPORTATION MANAGEMENT DISTRICT  
ADVISORY COMMITTEE**

**AGENDA**

**June 9, 2022 / 8:00 – 9:30 a.m.  
Teams Meeting**

Staff Contact: Jim Carlson / (240) 777-8382; (301) 318-0328  
[james.carlson@montgomerycountymd.gov](mailto:james.carlson@montgomerycountymd.gov)

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|-------------|--|---|
| <b>8:00</b> | <b>1. Introductions/Agenda Review/Chair Comments</b>   | <b>Jim Carlson</b>  |
|             | <b>2. Minutes Review</b><br>January (©2)               | <b>All</b>  |
|             | <b>3. County Update</b>                                | <b>Sandra Brecher</b><br>Chief-MCDOT Commuter Services  |
|             | <b>4. Flash/BRT Update</b>                             | <b>Corey Pitts</b><br>MCDOT-BRT Project Manager   |
|             | <b>5. Employer Outreach Update</b>                     | <b>Jennifer Bolick</b><br>TMD Outreach Team   |
|             | <b>6. Updates: Police/TMD/DOT/Other County Updates</b> | <b>Sandra Brecher</b><br><b>Larissa Klevin</b><br><b>Sgt. Kerry Moore</b><br><b>Jim Carlson</b> |
| <b>9:30</b> | <b>Adjourn / Next Meeting: July 14</b>                 |   |

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Information Items:

*MCDOT Wins 6 NACo Awards*

*Final Phase – Metro's Multi-Year Platform Improvement Project*

*Council to Hold Public Hearings June 14 & June 21*

**Silver Spring  
Transportation Management District  
Advisory Committee  
January 13, 2022**

**Item 1 & 2 – Introductions/Chair Comments/ Minutes:** Members and guests introduced themselves.

**Item 3 – Metro Update:** Gary Erenrich briefed the committee on Metro’s budget, policies, and transit related legislation. As WMATA works to bring back ridership to pre-pandemic levels, the WMAT Board is tasked with how to respond to Covid and establish regular commuting patterns for planning. Although the pandemic started to affect ridership in the 4<sup>th</sup> quarter of FY20, strides have been made with FY22 revenue projections being higher than budgeted. Also reported:

- FY23 Public Hearing on Feb. 9<sup>th</sup> online in College Park – questionnaire
- FY23 budget projections show ridership growth from 34% to 53% in FY25, and up to 75% by FY25 for restored ridership
- Ways to restore ridership include \$2 weekend rail flat rate, free bus to rail transfer, bus pass discounts, and adding a \$5 bonus to Smartrip cards when adding \$20 in cash - controversial because many low-income riders are not able to add that much at once
- Discussion regarding ways Metro is looking to reduce the upcoming deficit without Federal relief funding available to maintain staff & operations
- Budget increases, such as collective bargaining agreements, COLA, Phase 2 of the Silver Line and the Potomac Yard station will add to Metro’s deficit
- The State of Maryland pays 100% of the cost for Montgomery and Prince Georges Counties for Metro, which also add to the FY24 shortfall
- Discussion regarding the balancing act between using Federal funds to incentivize ridership or saving funds to help offset the upcoming FY24 budget gap
- Maryland and Virginia law limits the amount of Metro subsidy to only 3% a year
- Staffing shortages due to Covid resulting in schedule cutbacks to adjust for missed trips – Metro currently short 100 operators
- Saturday schedule operations with additional service on high ridership routes

**Mr. Erenrich** announced that the Shady Grove and Rockville stations will reopen Sunday, Jan. 16<sup>th</sup>. The opening was delayed five weeks due to the removal of trains from Shady Grove cold storage to replace the malfunctioning 7000 series cars. Also reported:

- Shuttle service carried 5,000 passengers a day during Rockville & Shady Grove station closure
- Jurisdictions approved \$500 million a year dedicated funding for Metro
- Opportunities for capital funding allow for preventive maintenance, which can be used for operations under the Infrastructure Bill
- Past Federal funding has allowed Metro to keep personnel so they will be available when service returns, as it is difficult to train new hires
- The future of teleworking will see a decline of the 5-day work week in the office and the need to adjust operation funds
- Training issues due to difficulty in obtaining licensing from the Department of Motor Vehicles for Drivers

Pending transportation bills in Anapolis :

- HB208-Transit Driver Assault penalty increase – 12 assaults a year average
- SB210-Commuter Benefits Bill – MDOT is expanding state tax benefits for employers to include carpooling, biking, walking credits; also assistance with telecommuting costs-max still \$100, testimony can be submitted for the hearing Monday
- HB65-Election Law – provide bus transportation to polling sites
- HB53-Bus lanes camera enforcement
- Bill to allow buses to use shoulders
- Term limitations for Washington Transit Council

**Item 4 – Employer TDM Plans: Mr. Carlson** reported that five Companies meet the requirements and Nando's & Starbucks both submitted voluntary plans (< 25 employees).

The Committee accepted the plans be submitted to MCDOT for approval

**Item 5 – Employer Outreach Update: Jennifer Bolick** reported:

- Working with employers to complete TDM plans
- Providing transportation updates such as Downtown Silver Spring & Adjacent Communities
- Opening of the Rockville & Shady Grove Metro stations
- Commuter Connections Employer Recognition Awards nomination forms
- Assisting employers with navigating to return to work, providing telework plans & the FareShare program

**Item 6 – Updates: Mr. Carlson** also discussed Committee vacancies reporting that the slot for the Chamber has been filled. Also announced:

- Electric Vehicle Co-op pilot has started which is part of the Climate Action Plan (CAP) initiatives
- CAP 2<sup>nd</sup> quarter report available on line
- Electric Microgrid construction for operating electric buses which are transitioning to zero emissions as part of the CAP

**Adjourn**

# Silver Spring Transportation Management District Advisory Committee Attendance Sheet

January 13, 2022

<b>Voting Members (12)</b>			
<b>Name</b>	<b>Affiliation</b>	<b>Present</b>	<b>Absent</b>
<b>Chamber Members (3)</b>			
Chris Kabatt	Wells + Associates		X
Julie Statland	Statland & Katz, Ltd.		X
Vacant			
<b>Citizens Advisory Board Members (3)</b>			
Harriet Quinn	Kemp Mill, Four Corners, East SS		X
Vacant	North & West Sector Plan Area		
Chris Perry	CBD Resident	X	
<b>Employers less than 50 employees (3)</b>			
Vacant			
Vacant			
Vacant			
<b>Employers with 50 or more employees (3)</b>			
G. Michael Price	Discovery Communications	X	
Vacant			
Vacant			
<b>Non-Voting Members (3)</b>			
Sandra Brecher, DOT-Commuter Services	MCDOT Director or Designee	X	
Iftin Thompson	M-NCPPC		X
Jacob Newman	Silver Spring Regional Center	X	
Sgt. Kerry Moore	Montgomery County Police		X
<b>Staff</b>			
Nakengi Byrd	MCDOT-Commuter Services	X	
Jim Carlson	MCDOT-Commuter Services	X	
<b>Guests</b>			
Jennifer Bolick	Van Eperen & Co.	X	
Jay Elvove	SS Citizens Advisory Board	X	
Gary Erenrich	MCDOT	X	
Laura Van Eperen	Van Eperen & Co.	X	



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## Montgomery County's Department of Transportation Wins Six NACo Awards

For Immediate Release: Tuesday, May 31, 2022



The Montgomery County Department of Transportation (MCDOT) has won six 2022 National Association of Counties (NACo) Achievement Awards, accounting for about 20 percent of the 31 total awards won by the County. Award categories include transportation, information technology and financial management.

"I am really proud of the efforts of all of our employees," said MCDOT Director Chris Conklin. "Transportation touches everyone. It is one of our County's most important resources. We strengthen communities by connecting people and places through transit and infrastructure. We are continuously looking at what we can do better to improve the lives of our residents and ensure our services are equitable. These awards are reflective of that."

The six Achievement Awards won by MCDOT are:

**Within the Transportation Category:**

**Call-n-Ride Essential Delivery Service**

The MCDOT Call-n-Ride (CNR) Program provides subsidy assistance to help transport low-income seniors (65 years and older), and individuals with disabilities (aged 18-64), to medical and/or personal appointments. To mitigate the immense and compounded difficulties caused by the COVID-19 health crisis and help the destitute and highly vulnerable segment of society stay safe while meeting their basic needs; Call-n-Ride introduced an Essential Delivery Service initiative/program on April 24, 2020.

The program used the County's taxicab companies to assist program participants with pickup and delivery of their food orders from grocery stores, food banks or restaurants in Montgomery County to their residence. Clients would order and pay for groceries or meals online or by phone and/or confirm pick-up of food packages from the foodbanks, then contact a taxicab company's dispatch office to arrange for pick-up and delivery by a taxi driver. The delivery cost is subsidized between 50-91 percent, depending on the income of the resident.

**Storm Drain Culvert Resiliency Program for Addressing Climate Change**

Decades of development and urban sprawl have led to the construction of thousands of storm drain culverts throughout Maryland to carry stormwater below roadways. Failure to properly maintain these culverts can lead to their collapse, sinkholes, and the emergency closure of roadways—all of which affect public safety. Due to climate change, these culverts are exposed to larger storm events each year that stress their ability to convey stormwater during flood events. This increase in storm severity coupled with aging storm drain infrastructure created an environment in Montgomery County, where culverts and the roadways passing over them were vulnerable to large storm events.

Montgomery County successfully implemented a storm drain culvert resiliency program that created an innovative rating system. This rating system enabled the County to objectively categorize hundreds of storm drain culverts based on drainage area flood potential, culvert structural condition, average daily traffic count, and mobility impact to the community. The program provided a basis for the County to more efficiently allocate capital improvement project funding to increase the resiliency of the storm drain culvert system based on need.

## Free COVID-19 Vaccination, Testing, Mask Pickup Taxi Program

MCDOT partnered with Taxicab companies operating in the County to provide free roundtrip transportation for older adults 65 and over and individuals with disabilities, to COVID-19 vaccination sites, testing locations and to pick up N95 masks. MCDOT pays the taxicab companies for their services from a Metropolitan Washington Council of Government Enhanced Mobility for Older Adults and Individuals with Disabilities Grant (50 percent) and with County funds (50 percent). The goal was to provide a no-cost transportation option to the at-risk communities we serve by proactively offering transportation assistance to ensure that the transportation disadvantaged residents, who are also at a higher risk of complications if they test positive for COVID, have this option available.

MCDOT recognizes transportation is a common barrier to health care for older adults and people with disabilities, this initiative was launched to remove the financial and accessibility barriers and protect the health and safety of our residents.

### **Within the Information Technology Category:**

#### Service Request Management Map (MCDOT and TEBS)

The Montgomery County, DOT Service Request Management Map, developed by MCDOT in close collaboration with the Department of Technology and Enterprise Business Solutions (TEBS), provides a new online tool that makes it easy for staff to manage and fulfill service requests reported through the County's Siebel MC311 system more efficiently.

The online map application extends the search and mapping capabilities offered by MC311 to better investigate and plan the fulfillment of service requests throughout the County. The application allows MCDOT staff the ability to update service requests with activities related to the fulfillment of service requests.

The application is also paired with a public mapping application for Montgomery County residents. Through the public map, once a designated point of interest is selected through a mouse click on the form, a pin is dropped at the location. The pin may further be expanded into an intake form using a single mouse click for a county-maintained location. Upon the completion of the intake form, the user will click on Submit Report button as the final step to report the service request. The map instantly generates a service request in MC311 and offers the SR number to the user which may be utilized in the future to follow up on the status of the service request.

The map also includes a link to an ADA-compliant intake form to better assist users with visual impairment. By using in-house resources, the County was able to develop an application that more effectively meets the County's needs at a considerably lower cost than the current systems available on the market.

### **Within the Financial Management Category:**

#### Enhancements to Central Vendor Registration System (CVRS) for Individual Payees (MCDOT & Finance)

Using a human-centered approach, the Property Acquisition Section (PAS) of the Department of Transportation and the Department of Finance (FIN) worked collaboratively to modify the Central Vendor Registration System to simplify the use and access for individuals entitled to compensation arising out of property acquisitions for transportation projects.

#### Streamlined Electronic Invoice Management

The COVID-19 pandemic has unveiled the growing need for a digital solution for the storage and processing of invoices for payment from the legacy business process of moving and filing paper invoices. MCDOT's Division of Parking Management used this opportunity to develop and implement a SharePoint-based system to process the workflow of every invoice submitted to the division. This in-house developed system also addressed other needs including providing payment status, reduced processing times, improved document accessibility, and paper reduction.

For more information on these programs, and a listing of other Montgomery County recognized programs, visit [bit.ly/3IK7I1A](https://bit.ly/3IK7I1A).

For information on MCDOT programs and services visit [montgomerycountymd.gov/mcdot](https://montgomerycountymd.gov/mcdot), follow @MCDOTNow on Twitter, Facebook and Instagram and subscribe to MCDOT's "Go Montgomery!" newsletter.

# # #

Media Contact: Emily DeTitta, 240-372-2282 or [emily.detitta@montgomerycountymd.gov](mailto:emily.detitta@montgomerycountymd.gov)

*Release ID: 22-067*

*Media Contact: Emily DeTitta 240-372-2282*



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## Washington Metropolitan Area Transit Authority

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For immediate release: May 23, 2022

# Final phase of Metro's multi-year Platform Improvement Project begins this weekend, closing five Orange Line stations

Metro is reminding customers that starting Saturday, May 28 and continuing through Monday, September 5, New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations will close for platform reconstruction and station improvements. Metro will provide free shuttle bus service along three routes and offer free parking for Metro customers at the closed stations.

This is the final phase of Metro's Platform Improvement Project to reconstruct the aging concrete platforms at 20 stations to ensure the platforms are safe and accessible for years to come. Three stations remain, New Carrollton, Landover and Cheverly, with 17 stations completed over the past two-and-a-half years.

The closure will also allow Metro to complete additional work including station improvements at Deanwood and Minnesota Ave, bridge repairs at six locations along the Orange Line, grout pad replacement, installation of fiber optic cables for radio communications, and switch replacement.

In collaboration with regional officials and transportation agencies, Metro is providing travel alternatives to customers, including free shuttle bus service and regular-route bus service offered by Metrobus and Prince George's County TheBus.

This summer's approach mirrors that of previous Platform Improvement Project phases by closing the stations for several months at a time, improving worker safety and project efficiency.

### Customer Information

**Effective Dates: May 28–September 5**

#### Weekday Service

##### *Rail Service*

- No rail service between Stadium-Armory and New Carrollton.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains will operate between Vienna and Stadium-Armory.
- MARC and Amtrak service at New Carrollton will not be impacted.

##### *Free Shuttle Bus Service*

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood and Minnesota Ave stations every 15-20 minutes.
- Express 1 service between New Carrollton, Landover and Stadium-Armory stations every 10-15 minutes.
- Express 2 service between Deanwood, Minnesota Ave and Stadium-Armory stations every 10-15 minutes.

## **Free Shuttle Bus Service**

Effective: May 28 – September 5, 2022

### LOCAL SERVICE

#### Local Shuttle

Between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave & Stadium-Armory

### EXPRESS SERVICE

#### Express 1

Limited stops at New Carrollton, Landover & Stadium-Armory

#### Express 2

Limited stops at Deanwood, Minnesota Ave & Stadium-Armory



 Station closed |  Station open |  Transfer station |  No service east of Stadium-Armory

ADA shuttles available upon request between impacted stations

## Weekend Service

### Rail Service

- No Orange, Blue and Silver line rail service between Stadium-Armory and New Carrollton/Benning Rd.
- New Carrollton, Landover, Cheverly, Deanwood, and Minnesota Ave stations closed.
- Orange Line trains operate between Vienna and Ballston. Customers should transfer to/from the Silver Line at Ballston to continue their trip.
- Blue and Silver line trains will operate in two segments:
  - Between Largo Town Center and Benning Rd; and
  - Between Stadium-Armory and Franconia-Springfield/Wiehle-Reston East.

### Free Shuttle Bus Service

- Local shuttle service between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave and Stadium-Armory.
- Express 1 service with limited stops at New Carrollton, Landover and Stadium-Armory.
- Express 2 service with limited stops at Deanwood, Minnesota Ave and Stadium-Armory.
- Local service between Benning Rd and Stadium-Armory.

## OR Free Shuttle Bus Service

Effective: May 28 – September 5, 2022  
Saturday and Sunday Only

### LOCAL SERVICE

#### Local Shuttle

Between New Carrollton, Landover, Cheverly, Deanwood, Minnesota Ave & Stadium-Armory

### EXPRESS SERVICE

#### Express 1

Limited stops at New Carrollton, Landover & Stadium-Armory

#### Express 2

Limited stops at Deanwood, Minnesota Ave & Stadium-Armory

#### Blue/Silver Line Shuttle\*


Between Stadium-Armory & Benning Rd

ADA shuttles available upon request between impacted stations

\*Operates on Saturday and Sunday only



 Station closed  Station open  Transfer station

 No service east of Stadium-Armory  No service between Benning Rd & Stadium-Armory

## Parking

- During this time, parking will be free for Metro customers at Landover, Cheverly, and Deanwood. At New Carrollton and Minnesota Ave parking facilities, Metro customers using a SmarTrip® card to exit will not be charged parking fees. The non-rider parking fee will continue to be charged for non-Metro customers exiting the parking facilities at New Carrollton and Minnesota Ave during the closures.
- Portions of the Park & Ride and Kiss & Ride lots at the five impacted Orange Line stations are closed. Review detailed parking information for station-specific impacts.

## Additional Resources

Metro will keep customers and stakeholders informed during the summer shutdown at [wmata.com/platforms](https://wmata.com/platforms). Customers are encouraged to sign up to receive the latest project information. Stakeholders and members of the media are encouraged to use the resources available in the project's communications toolkit.

## About the Platform Improvement Project

Metro's Platform Improvement Project is dedicated to making platforms safer and more accessible for all customers. As part of this multi-year project, Metro is rebuilding deteriorated platforms at 20 outdoor Metrorail stations. While station platforms are reconstructed, Metro is using the time to make improvements that enhance the customer experience with a higher level of safety, accessibility and convenience. Key customer experience improvements include new slip-resistant tiles, brighter energy-efficient LED lighting, larger digital display screens, new stainless-steel platform shelters with power outlets and new surveillance systems.

## Metro's Capital Improvement Program

Metro is investing in system safety, reliability and the region's economy through its 10-year, \$15 billion capital program. For the first time in Metro's history, the capital program is bolstered by dedicated funding from Maryland, Virginia and the District of Columbia. The capital program will improve the customer experience and keep the region's infrastructure in a state of good repair by investing in new railcars and buses, improving stations and platforms, upgrading fire-suppression and emergency response systems, replacing and repairing tracks, tunnels, bridges, signals and communications systems, rebuilding decades-old bus garages and providing modern customer

amenities such as passenger information systems. By spending local taxpayer dollars for capital projects, Metro is seeking to reinvest in our hometown economy, creating jobs and encouraging participation from disadvantaged, minority-owned, and small businesses in the region.

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**Council Public Hearings:** Community members are encouraged to participate in all Council public hearings and there are multiple ways to provide testimony including live virtual testimony, in-person testimony, prerecorded audio or video testimony or written testimony. The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.

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# Montgomery County Council to Hold Public Hearings on June 14 and 21


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For Immediate Release: Tuesday, May 31, 2022

The County Council will hold public hearings to receive testimony on new items introduced to the Council as follows:

## June 14, 2022 at 1:30 p.m.

*Deadline to sign up to speak is June 13 at 5 p.m.*

1. Supplemental Appropriation #22-90 to the County Government's **FY22 Operating Budget, Montgomery County Fire and Rescue Service, Emergency Service Transporter Supplemental Payment Program - \$2,170,850** (Source of Funds: Emergency Service Transporter Supplemental Payment Program).
2. Special Appropriation to the County Government's **FY22 Operating Budget, Arts and Humanities Council of Montgomery County Non-Departmental Account, Business Assistance Program: Arts COVID-19 ARPA Relief Funds, \$2,750,000** (Source of Funds: Federal Funds).
3. Supplemental Appropriation #22-88 to the County Government's **FY22 Operating Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government,** 

**Montgomery County Fire and Rescue Service MCFRS Gude Drive Community Services Building (No. 452202), \$500,000** (Source of Funds: Current Revenue: Fire).

4. **Special Appropriation to the County Government's FY22 Operating Budget, Department of Police COVID-19 ARPA Relief Funds, \$731,125** (Source of Funds: Federal Aid).

## June 21, 2022 at 1:30 p.m.

*Deadline to sign up to speak is June 20 at 5 p.m.*

1. **Supplemental Appropriation to the FY22 Capital Budget, and Amendment to the FY21-26 Capital Improvements Program, Montgomery County Government, \$909,000 for the Appellate Court Judges Chambers project** (Source of Funds: GO Bonds, Current Revenue, State Aid).

A full list of upcoming public hearings is available at <https://www.montgomerycountymd.gov/council/calendar.html>.

Additional documents are available at [www.montgomerycountymd.gov/council](http://www.montgomerycountymd.gov/council).

The Council returned to in-person meetings on March 15; residents continue to have the opportunity to testify remotely for public hearings or provide in-person testimony at the Council Office Building in Rockville for many public hearings.

Residents can register to speak at a public hearing, provide written testimony, prerecorded audio or video testimony using the online form at <https://www.montgomerycountymd.gov/COUNCIL/PHSignUp.html>; or sent by mail to County Council, 100 Maryland Ave., Rockville, MD 20850; or residents may sign up to testify remotely by phone (call 240-777-7803 for information). To express an opinion call 240-777-7900.

*The Council is recommending that residents, who choose to attend in-person Council meetings, get fully vaccinated to protect themselves and others against Covid-19. If this is not possible, virtual participation is encouraged.*

Residents who would like to call in or testify at a Council public hearing need to preregister on the Council's web page at <https://www.montgomerycountymd.gov/council/calendar.html>. Once the public hearing sign up request form is submitted and the public hearing list is created, individuals will receive separate confirmation notifications that include the appropriate link to use or phone number to call for the public hearing.

Comments and suggestions are welcome online at <http://tinyurl.com/zrbwh5v> or by sending regular mail to County Council, 100 Maryland Ave., Rockville, MD 20850. For information or to express an opinion call 240-777-7900. Councilmembers continue to hold meetings in their offices by appointment.

The meeting will be televised live by County Cable Montgomery (CCM) on Xfinity channels 6 and 996, RCN channels 6 and 1056; and FiOS channel 30. Also available live via streaming through the Council website at <http://tinyurl.com/z9982v8>, Facebook Live (@MontgomeryCountyMdCouncil or @ConcejodelCondadodeMontgomery), or YouTube (@MoCoCouncilMD).



The Council meeting schedule may change from time to time. The current Council and Committee agendas, Council staff reports and additional information on items scheduled for Council review can be viewed at: <https://www.montgomerycountymd.gov/COUNCIL/ondemand/index.html>.

Release ID: 22-221

Media Contact: Sara Tenenbaum

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