

November 11, 2024  
Montgomery County Council  
Department of Environmental Protection  
Re: Nov. 12 Hearing on Water/Sewer Category Change Requests

To Whom It May Concern:

We are homeowners in the Palatine subdivision of Montgomery County in Potomac. I understand that in tomorrow's meeting the Council will be considering a request to subdivide 7 acres adjacent to Palatine and connect those new lots into our sewer system. I would like to file my objection to the application.

Palatine's sewer system is ridiculously fragile, undersized for the community, and cannot take any additional growth. Having lived here since 1998, our family has been traumatized by sewer backups into our basement on three separate occasions. The explanation is always that the system in the street is full and can't accept the sewage from our property, thus pushes it back into a grinder pump overflow. The costs are enormous, and WSSC has never fixed the problem.

I promise we have maintained our grinder pump since the very beginning, having been a customer of Busy Service since 1999. And we have an alarm system; however we aren't always home. It is a tragedy that houses of our size have to pump into the sewer system in the first place, and that the pipes in the street were sized too small for the community. I beg of you not to add to our problems. It is a constant source of problems, attacking one unlucky house at a time it seems, but we cannot afford to grow usage on our sewer unless WSSC commits to installing a properly sized system.

Thank you in advance for your consideration.

Julie Dobson and Chet Thaker  
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