



# DIVERSION CENTER PROJECT UPDATE

5.21.2024

|                             | Restoration Center  | Diversion Center   |
|-----------------------------|---|--|
| <b>Hours of Operation</b>   | 24 hours per day, 7 days per week, 365 days per year  | 24 hours per day, 7 days per week, 365 days per year   |
| <b>Purpose</b>              | Provide integrated care for adults and children with mental health conditions and/or addiction. | Decompression & diversion via short-term crisis stabilization services, then referral to community-based resources   |
| <b>Target Population(s)</b> | County residents experiencing a mental health and/or substance use crisis                       | County residents ages 18+ experiencing mental health and/or substance use crisis who have been: <ul style="list-style-type: none"> <li>• Transferred after release from Montgomery County Detention Center (MCDC)</li> <li>• Transported by public safety responders</li> <li>• Transferred and transported from a hospital via ambulance</li> </ul> |
| <b>Accessibility</b>        | Open to the general public, “no wrong door” policy  | Open to county residents transported by MCPD, MCFRS, DOCR, DHHS, or hospitals  |

|                           | Restoration Center   | Diversion Center   |
|---------------------------|--|--|
| <b>Exclusion Criteria</b> | None   | <ul style="list-style-type: none"> <li>• Walk-ins</li> <li>• Referrals from community-based behavioral health organizations</li> <li>• Non-county residents</li> <li>• Children/adolescents</li> </ul>                 |
| <b>Location</b>           | Geographic areas with greatest unmet need; highest number of crisis events (e.g., “hot spots”)   | Centralized in the County with proximity to the MCDC/Central Processing Unit (CPU) to effectively divert prior to entry into the criminal justice system   |
| <b>Services</b>           | <ul style="list-style-type: none"> <li>• Short-term behavioral health crisis stabilization</li> <li>• May include supported housing, residential and employment programs for walk-in clients</li> <li>• Discharge planning and referrals to community-based resources</li> </ul> | <ul style="list-style-type: none"> <li>• Short-term behavioral health crisis stabilization for eligible clients</li> <li>• Discharge planning, referrals, &amp; transportation to community-based resources</li> </ul> |

# DIVERSION CENTER PROJECT UPDATE

- Held first stakeholder workgroup on 9/28/2023 and meetings have continued monthly since.
- Stakeholder group did a site visit over to the Seven Locks property in October 2023.
- Program of Requirements remains updated to reflect current scope.
- County project website remains updated to reflect current scope.
- County has onboarded an architect to begin design work based on the decisions and feedback provided by the both the external stakeholder group and an internal operator workgroup (DHHS, consultants)

# STAKEHOLDER ENGAGEMENT TEAM

- Current Composition:
  - 3 members of neighboring community (Seven Locks Alliance)
  - 2 members of the recovery & those with lived experience communities (NAMI & STEER)
  - 1 member from the Department of Health & Human Services
  - 1 member from the Department of General Services
  - 1 member from the Department of Corrections & Rehabilitation
  - ACAO Stoddard
- Ad hoc participants have included Montgomery County Police Department, Fire Rescue Service, & Office of the State's Attorney.

# STAKEHOLDER ENGAGEMENT TEAM ISSUES

1. Facility Placement on Site
2. Fencing, Sidewalks, Lighting, Traffic, Buffers, Landscaping, Sound attenuation
3. Signage at the facility
4. Post-Release Transport options for both diversion center and central processing
5. What happens when there isn't a referral and a client is approaching 72hrs
6. Legal processes if a client fails to complete diversion programming
7. What happens if there is a walk-in
8. Referrals from the Crisis Center or Mobile Crisis Outreach Teams (MCOTs)
9. Client flow through the site from arrival based on different points of origination (pre-arrest, arrest, ED, etc)

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# STAKEHOLDER ENGAGEMENT TEAM ISSUES

1. Facility Placement on Site – Discussed 1/11, 2/8
2. Fencing, Sidewalks, Lighting, Traffic, Buffers, Landscaping, Sound attenuation – Discussed 10/28, 1/11, & 2/8
3. Signage at the facility - Discussed 10/28, 1/11, & 2/8
4. Post-Release Transport options for both diversion center and central processing – Discussed 10/28
5. What happens when there isn't a referral and a client is approaching 72hrs – Discussed 3/14
6. Legal processes if a client fails to complete diversion programming – Discussed 12/12
7. What happens if there is a walk-in – Discussed 11/9
8. Referrals from the Crisis Center or Mobile Crisis Outreach Teams (MCOTs) – Discussed 11/9
9. Client flow through the site from arrival based on different points of origination (pre-arrest, arrest, ED, etc) – Discussed 2/8
10. Visitor Policy – Discussed 3/14

# STAKEHOLDER ENGAGEMENT TEAM ISSUES

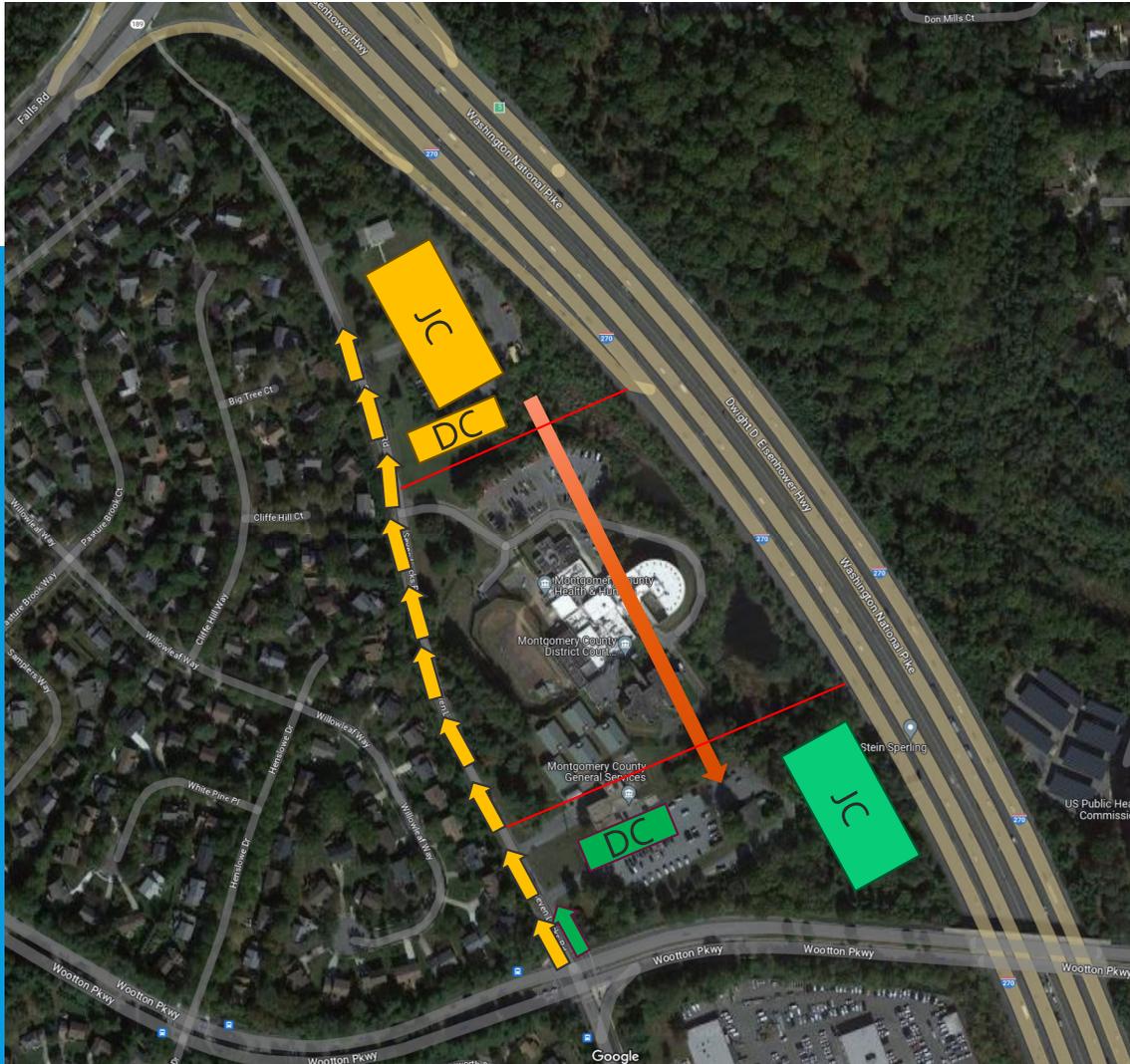
- Post-Release Transport options for both diversion center and central processing – Discussed 10/28
  - Reviewed bus needs, shuttle from court to MCDC post bond release (Mondays particularly).
  - Need for HHS to expand Uber, Lyft, and taxi contracts.
- What happens when there isn't a referral and a client is approaching 72hrs – Discussed 3/14
  - Discharge planning will begin at intake.
  - Metrics will be tracked for average length of stay.
  - The County will not release someone actively in crisis back into the community just because an arbitrary time period has been met.

# STAKEHOLDER ENGAGEMENT TEAM ISSUES

- Legal processes if a client fails to complete diversion programming – Discussed 12/12
  - State’s Attorney McCarthy provided a list of crimes for which he would not support on 4/10. Subject to review and follow-up with the stakeholders.
  - If a client fails to complete the initial treatment course (as medically indicated; up to 72 hours), police will return to complete transport to central processing and charging.
  - Will need state legislative action to allow Emergency Evaluation Petition at the Diversion Center (instead of just a hospital ED).
  - Need more work for developmental disability allowance at facility.
  - Further conversations requested with Public Defender’s Office for pre-arrest vs. post-arrest diversion.
- What happens if there is a walk-in – Discussed 11/9
  - Walk-ins will be discouraged by messaging.
  - Walk-ins will be diverted for assessment to the Crisis Center and only transported back (by official transport by government agency) if deemed appropriate after triage.

# STAKEHOLDER ENGAGEMENT TEAM ISSUES

- Referrals from the Crisis Center or Mobile Crisis Outreach Teams (MCOTs) – Discussed 11/9
  - Permissible. HHS will need to develop a direct transport capability to effectuate.
- Client flow through the site from arrival based on different points of origination (pre-arrest, arrest, ED, etc) – Discussed 2/8
  - Proposed internal layout of facility discussed on 3/14, but an internal operator workgroup with consultation from experts that operate facilities in other states is ongoing.
- Visitor Policy – Discussed 3/14
  - Original position was no visitors. However, after discussions with stakeholders, an alternate strategy was devised.
  - Consensus around allowing visitors ONLY under the following criteria:
    - Client and clinician agreement around the specific visitors.
    - Visitor hours will be limited (for example, 8am to 8pm).
    - Visiting both in-person, but also remote visitation capability.
    - Visitors may support discharge planning efforts.

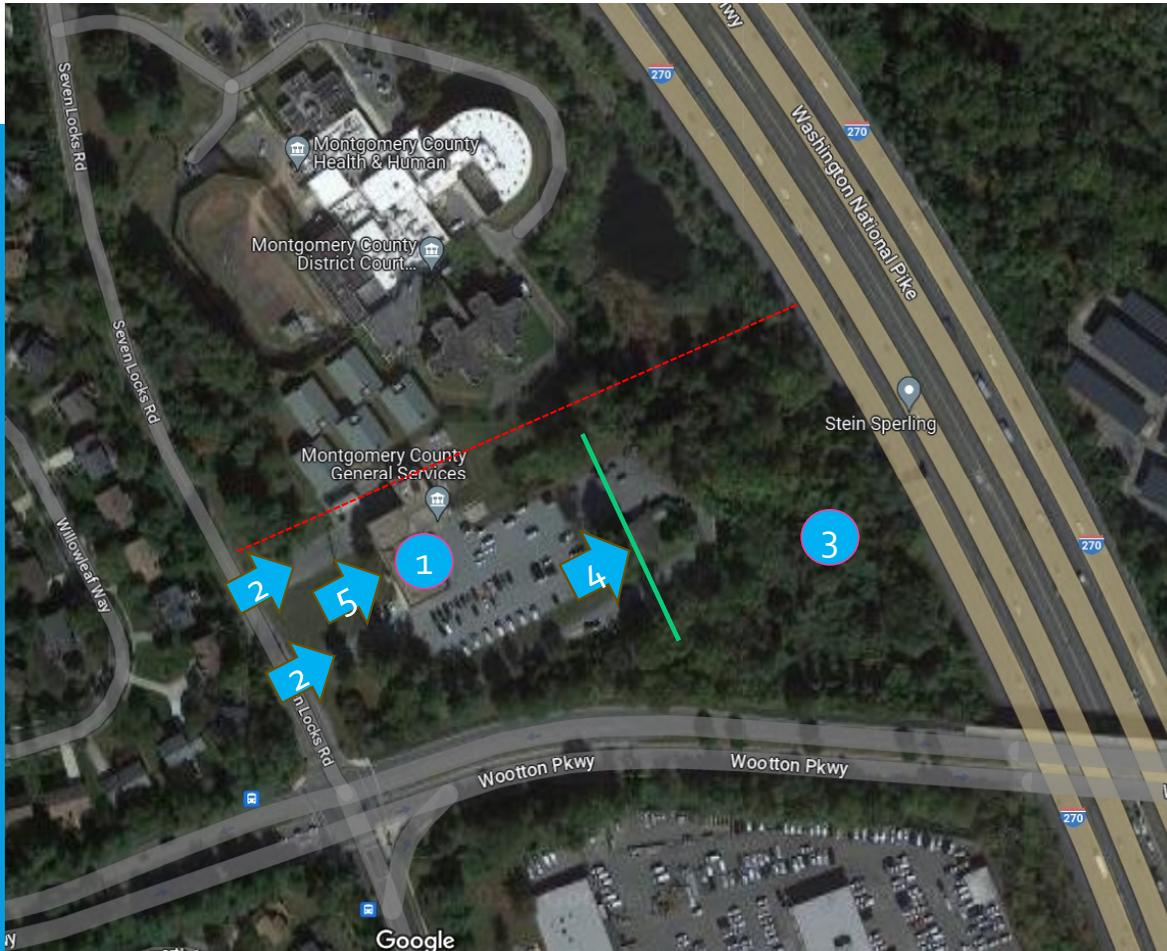


# Location of the building on the site

Factors for the decision:

- 1- Larger area
- 2- Avoid traffic into 7 Locks
- 3- Better access to bus stop
- 4- Better visual barrier from the community
- 5- Storm Water Management constraints on the north side.

# New Location Elements

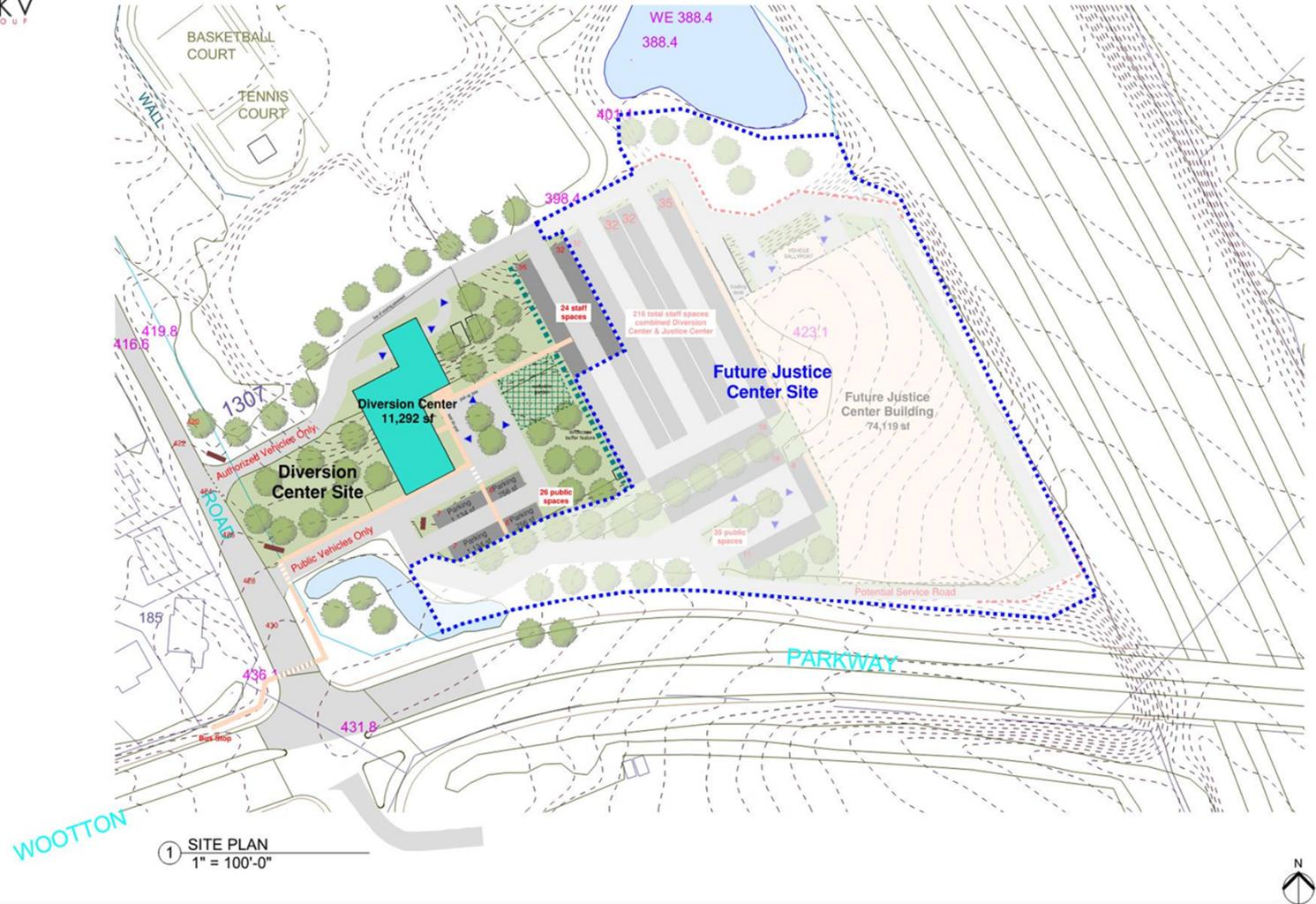


- 1- Building the new Diversion Center at the location of the existing DGCS Facility.
- 2- Maintain 2 existing entrance driveways
- 3- Locate future Judicial Center in the back/East
- 4- Provide a visual barrier between DC and JC
- 5- provide more residential façade for the new Diversion Center.

# Site Plan

BKV  
GROUP

CONCEPT  
C  
REVISED: 3/12/2024



① SITE PLAN  
1" = 100'-0"

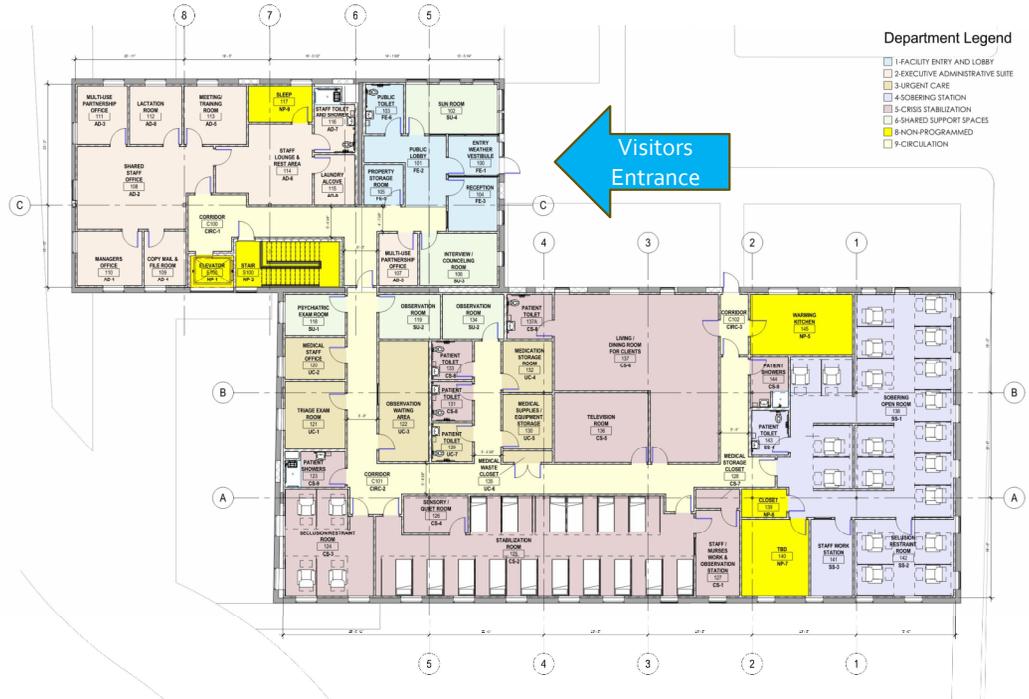


# Enlarged Proposed Concept Plan for the Diversion Center Site



1 ARCHITECTURAL SITE PLAN  
1" = 40'-0"

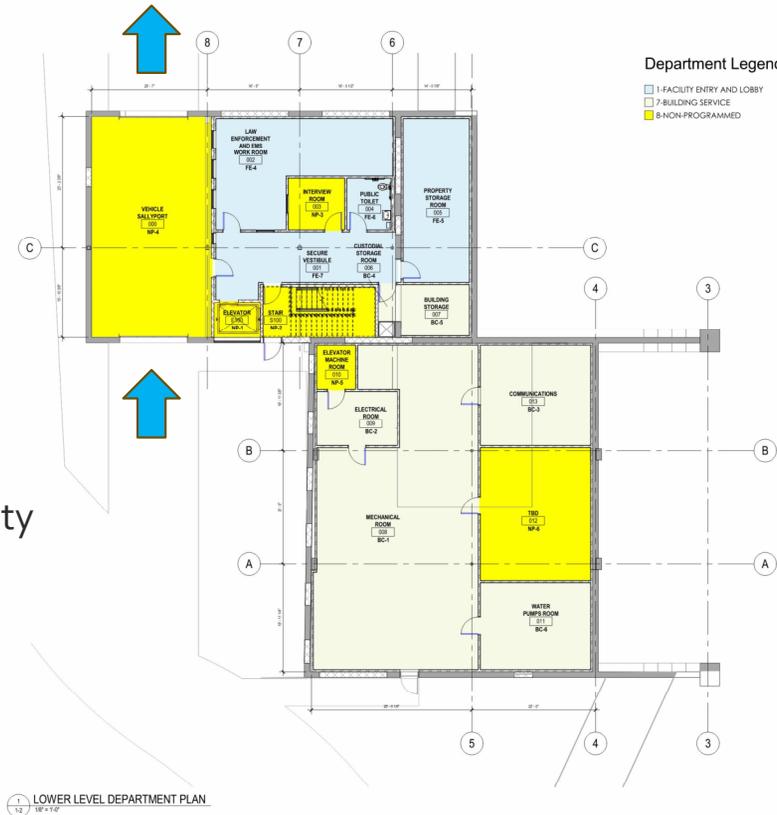




1 MAIN LEVEL DEPARTMENT PLAN  
18-110

# Main Level Floor Plan

Patients arrive in public safety vehicles inside the sallyport.



Department Legend

- 1-FACILITY ENTRY AND LOBBY
- 7-BUILDING SERVICE
- 8-NON-PROGRAMMED

| PROGRAM ANALYSIS REVIEW                   |        |   |         |           |
|---|--------|---|---------|-----------|
| NO  | FOR ID | ROOM NAME                                 | AREA    | DIFF.     |
|   |        |   | Actual  | Program % |
| <b>1 FACILITY ENTRY AND LOBBY</b>         |        |   |         |           |
| 100                                       | FE-1   | ENTRY WEATHER VESTIBULE                   | 71 SF   | 100 SF    |
| 101                                       | FE-2   | PUBLIC LOBBY                              | 146 SF  | 140 SF    |
| 004                                       | FE-3   | RECEPTION                                 | 58 SF   | 100 SF    |
| 002                                       | FE-4   | LAW ENFORCEMENT AND RAY WORK ROOM         | 435 SF  | 254 SF    |
| 005                                       | FE-5   | PROPERTY STORAGE ROOM                     | 30 SF   | 0 SF      |
| 006                                       | FE-6   | PROPERTY STORAGE ROOM                     | 28 SF   | 112 SF    |
| 004                                       | FE-4   | PUBLIC TOILET                             | 71 SF   | 0 SF      |
| 003                                       | FE-3   | PUBLIC TOILET                             | 49 SF   | 64 SF     |
| 001                                       | FE-7   | SECURE VESTIBULE                          | 302 SF  | 80 SF     |
| <b>1 FACILITY ENTRY AND LOBBY-9</b>       |        |   | 1291 SF | 872 SF    |
| <b>2 EXECUTIVE ADMINISTRATIVE SUITE</b>   |        |   |         |           |
| 110                                       | AD-1   | MANAGERS OFFICE                           | 131 SF  | 100 SF    |
| 108                                       | AD-2   | SHARED STAFF OFFICE                       | 291 SF  | 264 SF    |
| 107                                       | AD-3   | MULTI-USE PARTNERSHIP OFFICE              | 73 SF   | 100 SF    |
| 111                                       | AD-3   | MULTI-USE PARTNERSHIP OFFICE              | 138 SF  | 100 SF    |
| 109                                       | AD-4   | COPY MAIL & FILE ROOM                     | 85 SF   | 80 SF     |
| 114                                       | AD-4   | STAFF LOUNGE & REST AREA                  | 243 SF  | 300 SF    |
| 116                                       | AD-7   | STAFF TOILET AND POWDER                   | 46 SF   | 64 SF     |
| 112                                       | AD-8   | LACTATION ROOM                            | 112 SF  | 64 SF     |
| 115                                       | AD-9   | LAUNDRY FOLDING                           | 24 SF   | 56 SF     |
| <b>2 EXECUTIVE ADMINISTRATIVE SUITE-9</b> |        |   | 1290 SF | 1240 SF   |
| <b>3 URGENT CARE</b>                      |        |   |         |           |
| 121                                       | UC-3   | OBSERVATION WAITING AREA                  | 219 SF  | 200 SF    |
| 132                                       | UC-4   | MEDICATION STORAGE ROOM                   | 93 SF   | 80 SF     |
| 130                                       | UC-6   | MEDICAL SUPPLY EQUIPMENT STORAGE          | 99 SF   | 100 SF    |
| 135                                       | UC-8   | MEDICAL WARE CLOSET                       | 31 SF   | 30 SF     |
| 129                                       | UC-7   | PATIENT TOILET                            | 58 SF   | 56 SF     |
| <b>3 URGENT CARE-5</b>                    |        |   | 490 SF  | 456 SF    |
| <b>4 DOORING DIVISION</b>                 |        |   |         |           |
| 138                                       | SS-1   | DOORING OPEN ROOM                         | 1176 SF | 800 SF    |
| 142                                       | SS-3   | DOORING RESTROOM                          | 219 SF  | 200 SF    |
| 141                                       | SS-4   | STAFF WORK STATION                        | 117 SF  | 80 SF     |
| 143                                       | SS-4   | PATIENT TOILET                            | 61 SF   | 56 SF     |
| <b>4 DOORING STATION-4</b>                |        |   | 1403 SF | 1144 SF   |
| <b>5 CRISIS STABILIZATION</b>             |        |   |         |           |
| 127                                       | CS-1   | STAFF / NURSES WORK & OBSERVATION STATION | 136 SF  | 128 SF    |
| 125                                       | CS-2   | STABILIZATION ROOM                        | 1024 SF | 800 SF    |
| 124                                       | CS-3   | ISOLATION/RESTRAINT ROOM                  | 209 SF  | 0 SF      |
| 126                                       | CS-4   | STENOGRAPH / QUIET ROOM                   | 87 SF   | 80 SF     |
| 136                                       | CS-5   | TELEVISION ROOM                           | 209 SF  | 216 SF    |
| 138                                       | CS-7   | MEDICAL STORAGE CLOSET                    | 30 SF   | 25 SF     |
| 131                                       | CS-8   | PATIENT TOILET                            | 29 SF   | 56 SF     |
| 133                                       | CS-8   | PATIENT TOILET                            | 36 SF   | 56 SF     |
| 137A                                      | CS-8   | PATIENT TOILET                            | 71 SF   | 56 SF     |
| 144                                       | CS-9   | PATIENT SHOWERS                           | 69 SF   | 56 SF     |
| <b>5 CRISIS STABILIZATION-10</b>          |        |   | 2091 SF | 1478 SF   |
| <b>6 SHARED SUPPORT SPACES</b>            |        |   |         |           |
| 118                                       | SS-1   | PSYCHOPHARM EXAM ROOM                     | 89 SF   | 100 SF    |
| 119                                       | SS-2   | OBSERVATION ROOM                          | 98 SF   | 100 SF    |
| 124                                       | SS-2   | OBSERVATION ROOM                          | 98 SF   | 100 SF    |
| 106                                       | SS-3   | INTERVIEW / COUNSELING ROOM               | 131 SF  | 80 SF     |
| 102                                       | SS-4   | ISH ROOM                                  | 148 SF  | 192 SF    |
| <b>6 SHARED SUPPORT SPACES-3</b>          |        |   | 604 SF  | 572 SF    |
| <b>7 BUILDING SERVICE</b>                 |        |   |         |           |
| 008                                       | BC-1   | MECHANICAL ROOM                           | 148 SF  | 140 SF    |
| 009                                       | BC-2   | ELECTRICAL ROOM                           | 119 SF  | 64 SF     |
| 013                                       | BC-3   | COMMUNICATIONS                            | 366 SF  | 44 SF     |
| 006                                       | BC-4   | CUSTODIAL STORAGE ROOM                    | 29 SF   | 30 SF     |
| 007                                       | BC-5   | BUILDING STORAGE                          | 110 SF  | 64 SF     |
| 011                                       | BC-6   | WATER PUMPS ROOM                          | 209 SF  | 64 SF     |
| <b>7 BUILDING SERVICE-6</b>               |        |   | 2260 SF | 431 SF    |
| <b>8 NON PROGRAMMED</b>                   |        |   |         |           |
| 010                                       | NF-1   | ELEVATOR                                  | 32 SF   | 0 SF      |
| 110                                       | NF-2   | STAIR                                     | 180 SF  | 0 SF      |
| 003                                       | NF-3   | DRINKING ROOM                             | 33 SF   | 0 SF      |
| 000                                       | NF-4   | VEHICLE SALLYPORT                         | 830 SF  | 0 SF      |
| 010                                       | NF-5   | ELEVATOR MACHINE ROOM                     | 33 SF   | 0 SF      |
| 145                                       | NF-5   | WASHING KITCHEN                           | 222 SF  | 0 SF      |
| 012                                       | NF-6   | TRU                                       | 409 SF  | 0 SF      |
| 140                                       | NF-7   | TRU                                       | 188 SF  | 0 SF      |
| 09  | NF-8   | CLOSET                                    | 44 SF   | 0 SF      |
| 117                                       | NF-9   | SLEEP                                     | 85 SF   | 0 SF      |
| <b>8 NON PROGRAMMED-10</b>                |        |   | 2203 SF | 0 SF      |
| <b>9 CIRCULATION</b>                      |        |   |         |           |
| C101                                      | CRK-1  | CORRIDOR                                  | 915 SF  | 0 SF      |
| C102                                      | CRK-2  | CORRIDOR                                  | 40 SF   | 0 SF      |
| C100                                      | CRK-3  | CORRIDOR                                  | 279 SF  | 0 SF      |
| <b>9 CIRCULATION-3</b>                    |        |   | 1234 SF | 0 SF      |
| <b>9 CIRCULATION-3</b>                    |        |   | 1303 SF | 6218 SF   |

## Concept Façade Design





# Concept Façade Design



# PROJECT SCHEDULE

- Start Design .....2/2024
- File for Permit .....12/2024
- Bid .....2/2025
- Start Construction .....5/2025
- Construction Completed .....7/2026
- Facility Open .....9/2026

Note: Dates are tentative