



News Releases

MONTGOMERY COUNTY, MARYLAND



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MCDOT Begins New, Online Parking Permit System for Residential Neighborhoods

The Montgomery County Department of Transportation (MCDOT) has begun a new, online residential parking permit program that eliminates the need for paper permits, makes the process of getting a permit faster and easier, and instantly provides permits for new vehicles and visitors. The new system will be phased in as each Residential Permit Parking (RPP) area becomes eligible for renewal.

“Improving customer service is a priority of my administration, and this is another way that we can use technology to enhance and simplify permit parking in residential neighborhoods,” said Montgomery County Executive Ike Leggett. “I’m proud that MCDOT is continually looking for ways to be innovative that increase efficiency and cost effectiveness.”

Currently, RPP permits cost \$40 and are renewable every two years. The permits are placed inside a vehicle to show that the driver is allowed to park in the permitted zone. Under the new program, residents will renew their permit annually at a cost of \$20 each. No paper permits will be issued. Instead, license plate readers will determine if a vehicle has permission to park in the RPP area. If a resident purchases a new car or has a visitor, they can go online, enter the license plate number, and the car will immediately be recognized. By applying online, residents will get a nearly instant confirmation of their digital permit.

“MCDOT is using technology whenever we can to make things easier and more convenient for our customers,” said MCDOT Acting Director Al Roshdih. “Our Division of Parking Management is a leader in innovative practices -- not only regionally, but throughout the nation. From pay-by-cell parking; to solar-powered, smart parking meters; to electric vehicle charging stations in garages, the Division of Parking Management is at the forefront.”

As each residential permit area is phased into the new system, residents will be notified about the availability of the online system. For those who prefer to renew or purchase permits by phone, they will be able to call 855-510-3995 24 hours a day, seven days a week.

Additional information on the RPP system is available [online](#).

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