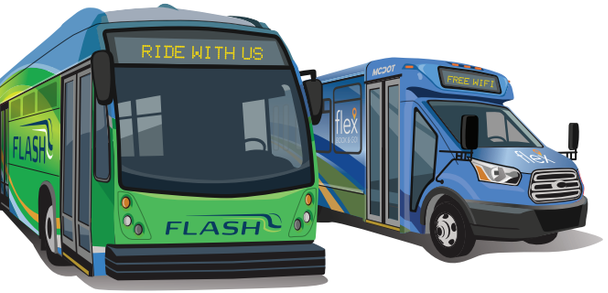
Ride On Flex is the first on-demand public transit service operating in select zones in Glenmont/Wheaton and Rockville. The service allows riders to request a pickup using the Ride On Flex app and be dropped off within the Flex zone, connecting passengers to transit hubs, commercial centers, public services and their homes. Ride On Flex has no fixed stops or fixed schedules – it comes when you book a same-day ride during regular service hours, offering a flexible alternative to traditional bus routes while maintaining the $1 Ride On fare. Flex buses feature wheelchair accessibility and free WiFi. Download the Ride On Flex mobile app to ride in the Glenmont/Wheaton and Rockville zones, or book a ride by calling 240-301-3842, Monday to Friday from 6 am to 7pm.

Ride On Flash is the county's Bus Rapid Transit (BRT) service designed to provide faster and more frequent travel along the Route 29 corridor between Silver Spring and Burtonsville. Flash buses feature unique boarding with multiple entry points and level boarding for ease of access, as well as off-board fare payment, where passengers pay at the Flash station before boarding using a SmarTrip card, the SmarTrip app, or by purchasing a ticket. With dedicated bus lanes, transit signal priority, WiFi and bike racks, the Ride On Flash is designed for speed and efficiency. Additional FLASH service is planned for other major corridors in the future.

Ride With Us Today!!
RideOnBus.com



Fares

Description	Fee
Regular Fare, Token, or SmarTrip®	$1.00
Ride On Bus to Metrobus Transfer with SmarTrip®	$1.25
Metrorail to Ride On Bus Transfer	$1.00
Ride On Monthly Pass	$22.50
Seniors age 65 years or older ride free on all Routes with the Senior SmarTrip card, valid Metro Senior ID Card or with valid Medicare Card and Photo ID	FREE
Person with disability with a Metro Disabled Identification Card rides free on all Routes Attendant rides free on all Routes	FREE
MetroAccess Certified Customer with ID MetroAccess – Companion	FREE
Kids Ride Free on all Routes with Youth Cruiser SmarTrip Card	FREE
MTA & MARC Weekly and Monthly Bus and Rail Passes & Transit Link Cards (TLC)	FREE
Children under age 5	FREE
Ride On to Ride On Bus Transfer with SmarTrip®	FREE
Metrobus to Ride On Bus Transfer	FREE
VanGo Shuttle - Route 28 - Downtown Silver Spring	FREE
Bethesda Circulator	FREE

Revised January 2025

Ride On User Guide

Connect with us

Montgomery County
Department of Transportation

Phone: 240-777-0311 • 311

101 Monroe St • 5th Floor
Rockville, Maryland 20850

RideOnBus.com

@RideOnMCT

Subscribe

Email alerts: MontgomeryCountyMD.gov/govdelivery
Text alerts: Text MONTGOMERY RIDEON to 468311

MCDOT

Ride On
Montgomery County Transit

Ride On is Montgomery County's primary public bus service offering convenient, safe, and affordable public transportation across the county, including weekends and holidays. The Division of Transit Services plans, schedules and manages the County's own Ride On bus system consisting of over 385 County owned and operated buses and providing over 18 million trips per year. The Ride On system is designed to complement the service provided by the other transit providers in the County. With over 80 routes, Ride On serves key destinations such as Metro stations, shopping centers, schools, businesses, healthcare, and more. Ride On also offers a bus fare of just $1 and an easy-to-use, real time bus tracking mobile app, the Ride On Trip Planner app, available in the Google Play and Apple app stores, and on our website.

Ride On extRa is our popular limited-stop service providing faster travel along the routes it serves. The service operates with fewer stops than regular Ride On service, cutting down travel time during peak hours. Ride On extRa buses offer free WiFi and USB charging ports on board for an added convenience. Ride On extRa Route 101 offers 13 stops versus 80 along MD 355 from Lakeforest Transit Center to the Medical Center Metro Station. Route 101 runs every 20 minutes during peak periods, Monday through Friday. In addition, new Lime and Pink Routes, which launched in September 2024 as part of the Great Seneca Transit Network, run between the Shady Grove Metro Station, the Great Seneca Life Sciences Center and the Universities at Shady Grove. The Lime and Pink routes overlap with Ride On Routes 43, 63, and 66, running every 15 minutes during weekday peak hours and every 30 minutes on the weekends. Look for extRa on other major county corridors in the future.

Welcome Aboard

The Division of Transit Services accomplishes an essential mobility mission of Montgomery County by connecting people, communities, workplaces, educational institutions, recreational opportunities and many other essential destinations. Transit enhances the efficiency of Montgomery County's infrastructure by reducing the number of vehicles on the roads, particularly during peak rush periods. Moreover, transit plays a key role in the viability of the local economy and in the livability of our neighborhoods.

Riding the Bus

For your comfort and safety:

- Have your fare ready when boarding the bus and understand how to insert the fare correctly.
- Move to the rear of the bus so others may board quickly.
- Allow seniors and disabled persons to occupy priority seating.
- Please do not occupy more than one seat when others need seating.
- Please keep strollers clear of aisles and doorways.
- Refrain from smoking, eating, drinking, or spitting.
- Use headphones at low volume when playing audio devices.
- Stay behind the safety line on the bus when you are standing (Federal Law).
- Allow the operator to drive the bus safely by not speaking with the operator while the bus is moving.
- As a courtesy, exit from the rear and hold the rear door open for the person behind you when exiting.

Accessibility

All buses are accessible. In accordance with the Americans with Disabilities Act (ADA) and directives from the Federal Transit Administration, Ride On will make every effort, to the maximum extent feasible, to ensure that a person with a disability has access to, and benefits from, its services.

Trip Planning Resources

These tools make it easy to plan your trip while at home, work, or on the go. Please note that these tools are constantly being improved and may not always provide the best solution for your trip.

- Ride On Trip Planner – ow.ly/IHEo50Rk8G6
- Ride On Real Time – rideon.app/busmap
- Google Maps – www.google.com/maps/
- Metro's Trip Planner – www.wmata.com
- You may prefer to contact the MC311 Information Center for trip planning assistance by dialing 311 within Montgomery County or 240-777-0311 from outside the County.

Please note that when snow, storms or other special circumstances occur that affect Ride On's ability to follow normal weekday schedules, bus service may operate under the 'S' Service Plan (available in English and Spanish).

System Map

Please visit www.RideOnBus.com – "Trip Planning" page to view Ride On's electronic version of the system map. For a list of Ride On Routes/Schedules please visit "Ride On Schedules" page at www.RideOnBus.com.

SmarTrip® Card

SmarTrip® – the way to pay for Metro and regional transit providers in the Washington, DC area. SmarTrip® makes travel on transit in the region seamless and saves you money. With SmarTrip®, travelers can pay for Metrorail, Metrobus, Ride On and parking at Metro stations.

- **Plastic cards** – tap your SmarTrip card to the circular targets on a rail fare gate, bus fare box, or Metro-owned parking garage target. For information visit https://www.wmata.com/fares/smartrip/faq.cfm
- **Mobile Pay** – hold your mobile device above the reader at a rail fare gate, bus fare box, or Metro-owned parking garage target. For information visit www.wmata.com/fares/mobilepay/

SmarTrip® Card (continued)

Points to Remember:

- SmarTrip® card is rechargeable and can hold up to $300.
- Add selected bus and rail passes to your SmarTrip® card online. The card can hold up to two passes at once.
- For customer service, call 1-888-SMARTRIP (762-7874) or email smartrip@wmata.com. Cards must be registered for customer service assistance.
- Customers can check balances and add money to the card on buses as well as at Metro stations.
- Recover the balance of your money if your SmarTrip® is lost or stolen. NOTE: card must be registered ahead of time to take advantage of this.

Adding value to your card:

- Use a Farecard or Pass machine in a Metrorail station, a bus farebox, or at a participating retail outlet (find locations at wmata.com).

Adding value using a Farecard or Pass machine:

- Touch your card to the target and follow the prompts.
- Insert money or a farecard (with a value of $20 or less). You may also use a Visa, MasterCard, Discover, American Express, JCB or ATM card (each transaction must be done separately).

- Press the plus (+) or minus (-) button until the amount displayed is the new value you want your card to have. If adding value with a farecard, the added value cannot be less than the trade-in value of the farecard.
- Touch your card to the target a final time. This updates the card and shows the new balance. You can also add a 1-Day or 7-Day Metrorail pass at the Farecards and Pass machine.

Paying your fare with your SmarTrip® Card:

- Touch your card to the target on the top of a Metrorail faregate and a bus farebox, and the top of a Metrorail station parking entrance/exit machine.
- The correct fare is automatically deducted from SmartBenefits, stored value or the ride is verified for a pass product transaction.
- A minimum fare of $2.00 for off-peak and $2.25 for peak (FREE for senior/disabled) is required for entry into the Metrorail system.

NOTE: Manage your account online at smartrip.com.

Transfers

- Ride On no longer issues or accepts paper transfers.
- You must use a SmarTrip® card to get free transfers from bus-to-bus, including Metrobus or Ride On.
- The time limit for transferring between buses is 2 hours.
- SmarTrip® users receive a $1.00 discount on their rail fare when transferring from Ride On to Metrorail.
- SmarTrip® users do not receive a discount transferring from Metrorail trains to Ride On. This means that the bus fare for SmarTrip users will be $1.00 after riding the train.
- SmarTrip® benefits include: saving $1.00 roundtrip when using bus and Metrorail, faster boarding, and easier expense tracking.

Title VI

Montgomery County assures that no person shall, on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964 and the Civil Rights Act of 1987, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. For more information, please visit http://www.montgomerycountymd.gov/DOT-Transit/titlevi.html.

Questions, Comments, Compliments & Complaints

To make a MCDOT service request, compliment or complaint, call 311. When dialing outside of the county, call 240-777-0311 or submit via MC311's website at www.montgomerycountymd.gov/mc311. Please provide the route number, day, time, location, and destination of the bus.

If you need an American with Disabilities (ADA) reasonable accommodation to access Ride On bus service, contact MC311 by voice at 240-777-0311, TTY 711, or by email RideOn.CustomerService@montgomerycountymd.gov.