

Communications Committee Meeting Minutes February 18, 2025

Attendees:

David Engel, Co-Chair
Kathleen McGuinness, Co-Chair
Marie Sloan, Co-Chair
Linda Bergofsky, Co-Chair
Vernell DeWitty
Virginia Cain
Katie Smith
Beverly Rollins, Alumni
Marcia Pruzan Alumni
Denise Isreal, DOT
Becky Donahue, Winter Growth
KuoHwa Wang, Citizen Guest

Staff:

Dr. Kimberly Johnson, Director, Area Agency on Aging, MoCo, Peter Illig, Community Outreach Manager, Staff Liaison Jennifer Long, Aging and Disability, Staff Liaison

Summary:

Ambassador Program

- 1. Discussion about the January 30th presentation for Friendship Heights Village. Approximately 700 registered and 390 participated.
- 2. Because of its success, it was suggested that the Committee consider a hybrid approach of both in-person and virtual presentations.
- 3. The feedback forms can be used to improve the program, as well as develop an FAQ sheet to be used with the toolkit as a foundation for involving more people in the program.

- 4. The group discussed the need for a deeper dive into some specific topic, such as "transportation or end of life care." Denise offered her assistance in participating in some presentations on transportation.
- 5. It was suggested that such topics could also be offered monthly with experts from outside CoA participating.
- 6. It was suggested that we need to consider the underserved areas, such as Spanish-language presentations.

Library Liaison Program:

- 1. Concerned was expressed regarding the program's current state and it was suggested that the Committee should consider sending the documents quarterly.
- 2. We will continue to request volunteers to visit the libraries periodically to spot check the older adult sections.

Old Business:

- 1. The Committee discussed the need for a style guide to improve clarity and impact of internal and external communication.
- 2. The idea of hiring a consultant was briefly discussed, but the issue of funding needed to be pursued.
- 3. It was suggested that the Committee utilize, if any, members who are editors to review internal and external communications.

50+ in Montgomery County Update:

- 1. February is Black History month
- 2. March Birdwatching
- 3. April Tribute to Austin, filmed in studio
- 4. It was suggested that May could be a topic on on-line dating after 60. After discussion it was felt the title "Healthy Aging" was more appropriate and could encompass various aspects of aging.

Next Steps:

- 1. David to send an invitation for a meeting to refine the Ambassador Program's organizational structure.
- 2. Linda to send Vernell a copy of the library liaison report form.
- 3. David to forward the library liaison report to all Committee members.
- 4. Katie will discuss with Jean and the sub-committee the idea of a 50+ episode on "healthy relationships."
- 5. Kathleen to send Linda email chain regarding the equity focus areas for the MCHC survey.
- 6. Linda will follow up with Suburban Hospital regarding the equity focus areas if Kathleen doesn't receive a response.
- 7. Committee to develop a style guide for internal and external communications.

- 8. David will explore potential resources (e.g. Public Information Office, Volunteer Centers) for creating a style guide.
- 9. David, Marie, Peter and Jennifer to meet to organize Ambassador Program's structure.

Meeting adjourned at 11:26 a.m. Next meeting Monday, March 17, 2025, 10 a.m.