

Disability Network Directory – Montgomery County, Maryland

Housing – Utility Assistance

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County websites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other websites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

This is a project of the Montgomery County Commission on People with Disabilities.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCPWD@montgomerycountymd.gov.

City of Gaithersburg - Division of Housing and Community Development Homeowner Repair Program

31 S. Summit Avenue Gaithersburg, MD 20877 240-805-1119 (V)

www.gaithersburgmd.gov/services/homeowner-repair-program

Partners with Rebuilding Together Montgomery County to provide free home repair services to income-eligible City residents. If you live in the City of Gaithersburg, meet the income requirements, and own a home, you may qualify. Community Development Block Grant funds provide free home repairs and accessibility modifications year-round to ensure City homeowners can remain safely and independently in their homes. Repairs may include but are not limited to accessibility modifications; energy efficiency upgrades; weatherization; HVAC systems; plumbing and electrical repairs; and roof repair.

Community Reach of Montgomery County Rockville Emergency Assistance Program (REAP)

Odeth Berlin, Program Director 301-917-6811 (V)

Email: oberlin@cmrocks.org www.cmrocks.org/reap

Provides emergency assistance to individuals and families living in Rockville who are facing a financial crisis. Provides direct financial resources to help Rockville residents avoid eviction or utility termination. or to obtain needed medications or medical procedures. Montgomery County residents facing eviction or utility termination due to a financial crisis. should first call Montgomery County Health and Human Services (HHS), 240-777-4550. Once a household has exhausted the assistance available through HHS, they are referred to the Emergency Assistance Program that covers their residential location. Assists Rockville residents living in zip codes 20850, 20851, 20852. 20853, 20854, and 20855 with a referral from HHS. Provide referrals for local food banks, clothing, vision and dental clinics, and computer resources.

Damascus HELP

301-253-4100 (V)

Email: dh20872@aol.com www.damascushelp.org

Provide emergency financial assistance to needy persons and families. Serve the areas of upper Montgomery County covered by zip codes 20871, 20872, 20882 north of Brink Rd and 20876 from route 27 north of Brink Rd. On a case by case basis they provide help to people who live just over the Montgomery County line in Monrovia (Frederick County).

Housing Stabilization Programs – Montgomery County Department of Health & Human Services

311 (in the county)

240-777-0311 (outside of the county)

Provides case management and limited financial grants to support residents at-risk of homelessness. Services include assessment of need, emergency financial assistance, and case management to help households keep their current housing, obtain new housing, prevent utility shut-off, and restore disconnected utility services. Burial assistance grants are also available. Eviction prevention grants are available to households that meet income guidelines, have received a court judgment for an eviction or "put-out" notice, and have not received an eviction prevention grant in the preceding 12 months. If you are experiencing a housing emergency (eviction judgment or red and white notice from the sheriff), please call 311 to be connected with DHHS' Housing Stabilization Services to request eviction prevention assistance. You can apply in person at the following locations:

- Germantown Office
 12900 Middlebrook Road, 2nd Floor Germantown, MD 20874
- Rockville Office
 1301 Piccard Drive, 2nd Floor Rockville, MD 20850
- Silver Spring Office 8818 Georgia Avenue Silver Spring, MD 20910

Montgomery County Department of Housing & Community Affairs (DHCA)

100 Maryland Avenue, 4th Floor Rockville, MD 20850 311 (in the County) 240-777-0311 (outside of the County) www.montgomerycountymd.gov/dhca

Montgomery County Homeowner Energy Efficiency

Program: Free program through DHCA and

Program: Free program through DHCA and administered by Habitat Metro Maryland aimed at reducing home energy usage for qualified Washington Gas and PEPCO customers. Energy efficiency upgrades include attic insulation; heating and cooling upgrades; water heater replacement; LED light bulbs; programmable thermostat; solar powered attic fan; chimney sealing; and upgrades to major home appliances (refrigerator, washer, dryer, and dishwasher). Eligibility: Be a current resident of Montgomery County; own and occupy the home where services are requested; be a Washington Gas or PEPCO customer; and meet household income requirements.

Maryland Department of Housing and Community Development – Housing and Building Energy Programs

7800 Harkins Road Lanham, MD 20706 1-855-583-8976 (Toll Free)

Email: dhcd.energyoutreach@maryland.gov
https://dhcd.energyoutreach@maryland.gov
https://dhcd.energyoutreach@maryland.gov
https://dhcd.maryland.gov/pages/energyefficiency/default.aspx

Programs that help income-qualified Marylanders improve their home's energy efficiency at no cost to them. Programs can help with insulation; hot water system improvements; furnace repair or replacement; renewable energy systems; and other health and safety enhancements. The department also provides energy efficiency programs specifically for affordable, multifamily rental properties, as well as outreach and training to contractor partners who wish to participate in our programs for residential and small commercial projects.

Office of Home Energy Programs – Montgomery County Department of Health & Human Services

1301 Piccard Drive, 4th Floor Rockville, MD 20850 240-777-4450 (V) 240-777-4099 (FAX)

Home Energy Program applications can be mailed or dropped off to the above address, faxed, emailed to OHEP@montgomerycountymd.gov, or completed online at MyDHR

(https://mymdthink.maryland.gov/home/#/).

Maryland Energy Assistance Program helps income eligible heating customers, homeowners, renters, and roomers (boarders) in Maryland. The amount of assistance is determined through the Office of Home Energy Programs, part of the Montgomery

Office of Home Energy Programs Continued

County Department of Health & Human Services. If your heat is included in your rent, and you do not receive a rental subsidy (Housing Choice Voucher, Public Housing, etc.), you may receive either: a payment through your participating landlord, or a direct benefit paid to you, to be used towards your rent. If your heat is paid through a sub-metering company, you may be eligible for either a benefit to participating landlords for utility costs or a direct payment to help you pay your heating bill. You may be eligible for this benefit even if you receive a rental subsidy.

Electric Universal Service Program helps income-eligible homeowners or renters in Maryland who meet income requirements AND have an electric utility bill in their name. The amount of assistance is determined through the Office of Home Energy Programs. If eligible, a grant will be sent directly to your electric utility to help pay past due, or ongoing bills. Benefits may help reduce monthly bills.

Low Income Household Water Assistance Program:

Renters, homeowners, and residents of public housing are all eligible for the program. Water/Wastewater Assistance can help you pay down an outstanding balance on your past due water and/or wastewater bill. Can assist with terminated or closed accounts as long as all eligibility criteria is met. Also able to pay on arrearages to help prevent termination or reestablish water and/or wastewater services.

Olney HELP

301-774-4334 (V)

www.olneyhelp.org

Provide limited financial aid, once a year to prevent foreclosure or eviction, to help prevent cut-off of utilities, and to purchase essential medications. Serve Olney, Brookeville, Brinklow, Sandy Spring or Ashton, Maryland (Zip codes 20832, 20833, 20860, 20861 and 20862).

Rockville HELP

301-564-0800 (V)

Email: rockvillemdhelp@gmail.com

www.rockvillehelp.org

Provide limited financial aid to help with rent, mortgage, utilities, prescriptions, gasoline, bus or taxi fare and many other special needs. Serve Rockville residents in an area bounded by Redland Road, Needwood Road, and Muncaster Mill Road on the north; Norbeck Road and the Rock Creek Trail on the east, Randolph Road and Montrose Road on the south, and Rockville City limits on the west.

Rockville Housing Enterprises (RHE) City of Rockville

Community Planning and Development Services

1300 Piccard Drive, Suite 203

Rockville, MD 20850 301-424-6265 (V)

Email: clientservices@rockvillehe.org

www.rockvillehe.org

Providing opportunities for self-sufficiency through the creation and preservation of quality, affordable housing for citizens of the City of Rockville. RHE Housing Choice Voucher Program administers approximately 450 units and

Rockville Housing Enterprises Continued

enables households to rent housing in the private market with rental assistance. Mainstream Vouchers assist persons with disabilities under age 65. The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines HUD's Housing Choice Voucher rental assistance for homeless veterans with case management and clinical services provided by the Department of Veterans Affairs.

Salvation Army - Rent, Mortgage and Utility Assistance

Montgomery County Corps 20021 Aircraft Drive Germantown, MD 20874 301-515-5354 ext. 4 (V)

www.salvationarmyusa.org/usn/rent-mortgage-andutility-assistance

Provides emergency services, including food, clothing, shelter, a safe space, and a hopeful word to everyone who needs it - regardless of religion, race, gender, sexual orientation, or political affiliation. Additionally, Relief Benefits is a national free, comprehensive tool that helps find relief - through the housing choice voucher program or other assistance applications - for those that are normally able to make ends meet but need help when unexpected situations arise.

Upper Montgomery Assistance Network

301-926-4422 (V)

Email: gina mastro@uman-mc.org

https://uman-mc.org/

Office Hours: Monday - Thursday, 9 a.m. to 1 p.m. Provide one-time emergency financial assistance and referral services to those who are at risk of homelessness. Services include preventing evictions and foreclosures and providing relocation expenses. Also assist utility bills. Serve Gaithersburg (20877, 20878, 20879, 20882), Germantown (20874, 20876) and Derwood (20855).

U.S. Department of Housing and Urban Development (HUD)

451 7th Street, SW Washington, DC 20410 202-708-1112 (V) 202-708-1455 (TTY)

www.hud.gov

Work through local governments and non-profit organizations to make financial assistance and counseling available. Information on renting and HUD rental assistance programs. Housing counselors offer free or low-cost advice.

WUMCO (Western Upper Montgomery County) HELP

301-972-8481 (V)

Email: wumco2@gmail.com

www.wumcohelp.org

Provide assistance with housing and utility costs. Service area includes roughly the area from Frederick County line (northwest) to Potomac River (west/southwest) to Clarksburg and Germantown (east), including the towns of Poolesville, Boyds, Barnesville, Dickerson and Beallsville.