

RESET CITIZEN PORTAL PASSWORD



Navigate to the CIVICPLUS Citizen Portal: https://www.civicgov4.com/md_montgomery/portal/

Select the LOG IN button on the Portal access screen.

Click the link that says FORGOT USERNAME OR PASSWORD link.

Enter your USERNAME and click GENERATE NEW PASSWORD.
Note: If you forgot your username, check the box above Generate New Password.

An email will be sent to the email address tied to the username with instructions on how to reset the password.