



Questions and Answers (Q&A)

HR Liaison & MLS Live Event, October 2, 2020

The following question was submitted by attendees during the October 2, 2020 HR Liaison & MLS Live Teams Event with OHR and MCtime. Answers were provided by subject matter experts.

Q: Will there be any confirmation of completed/successful open enrollment sent to employees? I've already told them that they should print their information at the end of their enrollment session, but they're still asking if there will be an acknowledgement/confirmation from the system.

Yes, confirmation statements will be sent out via mail in November. However, if the confirmation statement shows a discrepancy, the OHR Health Insurance Team will only make corrections if the employee can produce their printed Open Enrollment confirmation statement from Employee Self Service (ESS) showing that a mistake was made.