



Questions and Answers (Q&A)

HR Liaison & MLS Live Event on Dependent Recertification, February 19, 2021

The following questions were submitted by attendees during the February 19, 2021 HR Liaison & MLS Live Teams Event with OHR. Answers were provided by OHR Health Insurance Team subject matter experts.

Q: Does Bolton accept electronic signatures?

Yes, electronic signatures will be accepted. Bolton offers a variety of solutions to anyone seeking support including:

- Using a PDF signature creator/validator.
- Using a photo editor to sign (e.g., MS Paint, Paint 3D, etc.).
- If accessing from a mobile device, the participant can take a “screen shot” and add the signature using a drawing tool.

Bolton understands not everyone has the option to validate a PDF signature, so they work to be as flexible as possible by using various methods.

Q: My oldest child is 25 and has been covered by my insurance plan since birth. When she turns 26 in 2022, will she be automatically removed based on her recertified DOB or do I have to notify OHR that she should be removed?

Yes, the dependent will be dropped automatically on the dependent's 26 birthday. OHR does not provide notification. It is the employee's responsibility to be aware and find other coverage for the aged-out dependent outside of the County as needed.