

Questions and Answers (Q&A)

OHR Live Event, May 13, 2022

The following questions were submitted by attendees during the May 13, 2022, eTelework Live Teams Event hosted by OHR. Answers were provided by subject matter experts.

Q: What is the best way to get in contact with the Office of Labor Relations (OLR) if departments have questions?

If you have a departmental inquiry and are not sure which OLR staff member to contact, email your question to <u>Labor.Team@montgomerycountymd.gov</u> and a staff member will get back to you.

Q: Where should I direct employees if they have questions about eTelework?

The <u>eTelework System User Guide</u> (click or ctrl+click blue link to access) offers step-by-step instructions on how to complete actions in the eTelework system. MCG's <u>Telework Program webpage</u> also offers program information, a list of resources and contact information, as well as the answers to many frequently asked questions. For other questions, contact your departmental <u>Telework Management Officer (TMO)</u>.