Montgomery County Continuum of Care Update

May 23, 2018

The Goal

Montgomery County is committed to providing permanent housing to all County residents experiencing chronic homelessness.

Per directive from the U.S. Department of Housing and Urban Development (HUD), for Montgomery County to effectively end chronic homelessness, there should be ***no more than three unhoused*** chronically homeless individuals or families in the County at any time.
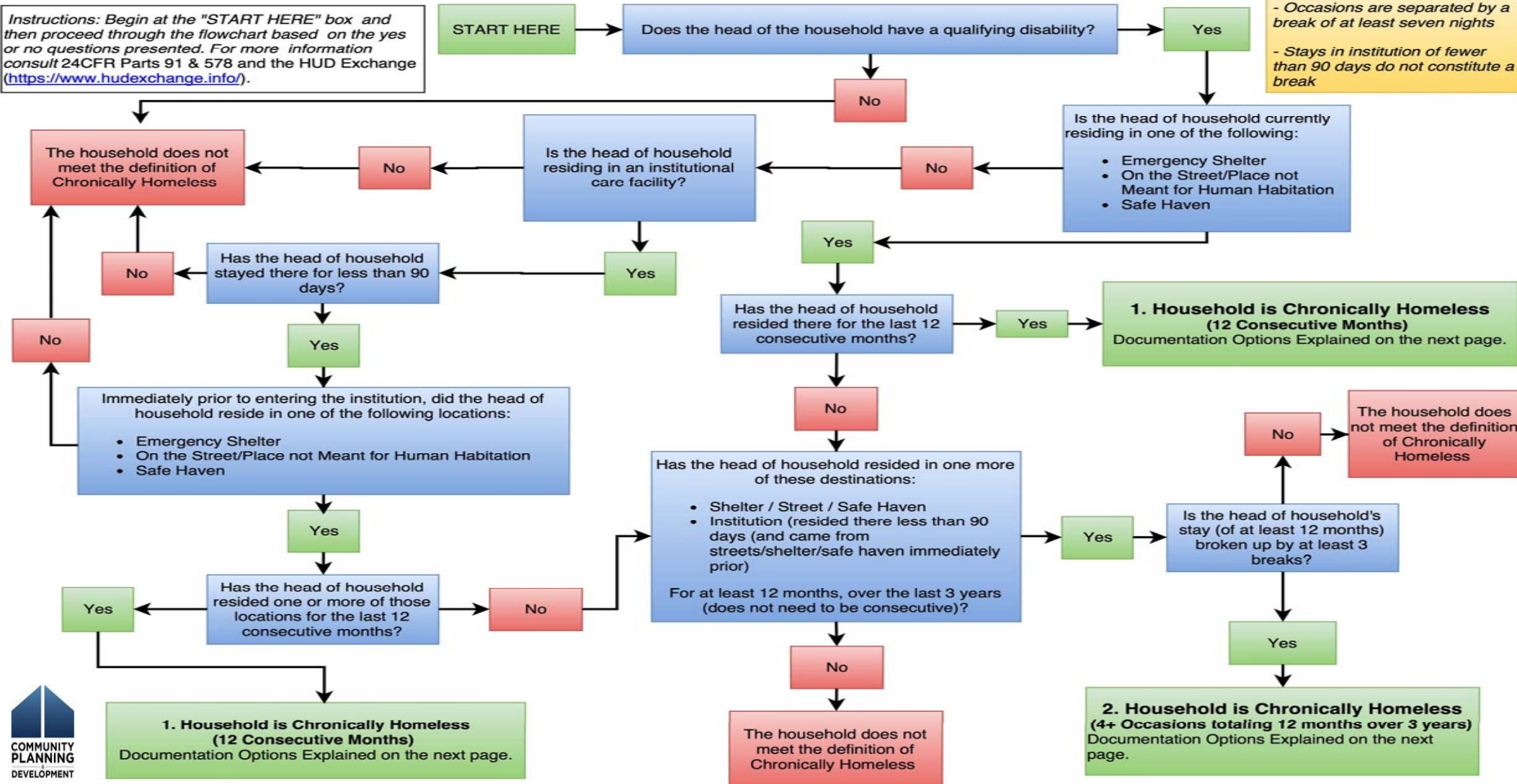
Definition of Chronic Homelessness

1. Have a disability, <u>and</u>
2. Live on the streets, a safe haven, or in an emergency shelter; or
3. Live in an institutional care facility for fewer than 90 days and immediately beforehand have been living on streets, a safe haven, or in an emergency shelter; and
4. Have been continuously homeless for at least 12 months or on at least 4 separate occasions (7+ days) in the last 3 years where the combined occasions total at least 12 months.

Flowchart of HUD's Definition of Chronic Homelessness

Instructions: Begin at the "START HERE" box and then proceed through the flowchart based on the yes or no questions presented. For more information consult 24CFR Parts 91 & 578 and the HUD Exchange (https://www.hudexchange.info/).

Remember:
- *Occasions are separated by a break of at least seven nights*
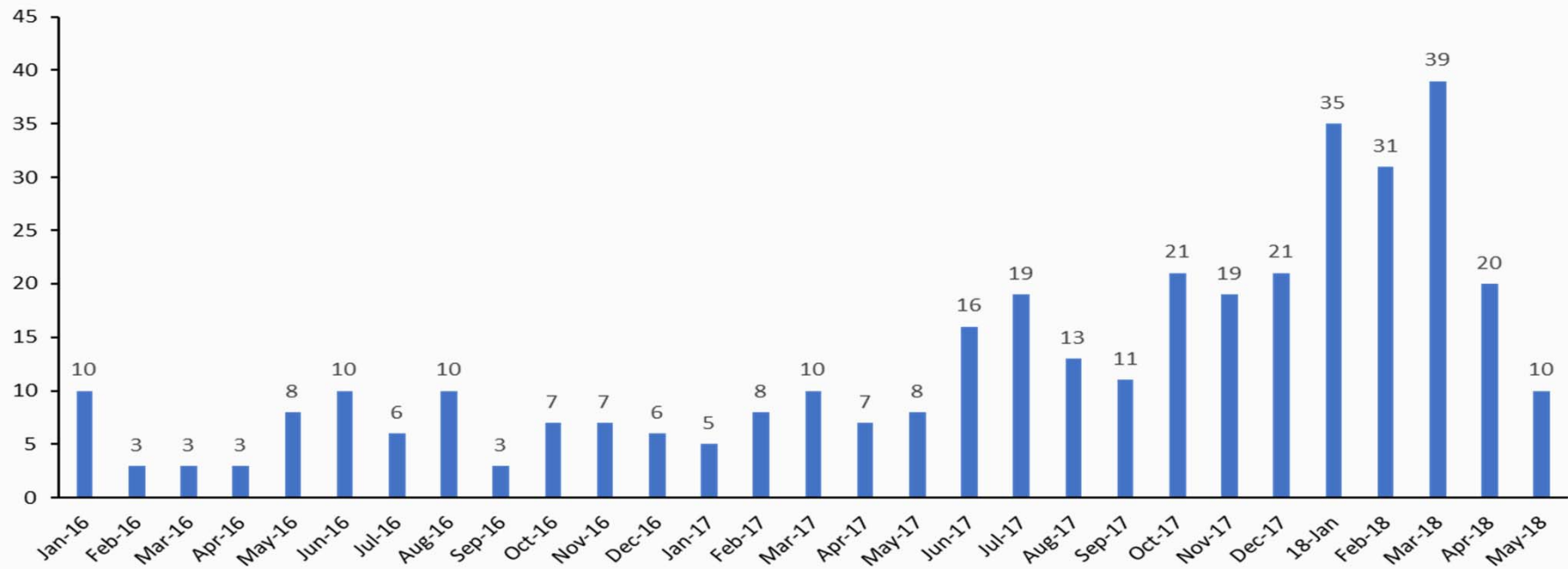- *Stays in institution of fewer than 90 days do not constitute a break*

START HERE → Does the head of the household have a qualifying disability? → **Yes**

↓ **No**

Is the head of household residing in an institutional care facility? ← **No** — Is the head of household currently residing in one of the following:
- Emergency Shelter
- On the Street/Place not Meant for Human Habitation
- Safe Haven

No → The household does not meet the definition of Chronically Homeless

↓ **Yes** (from institutional care facility)

Has the head of household stayed there for less than 90 days? → **No** → The household does not meet the definition of Chronically Homeless

↓ **Yes** (currently residing)

Has the head of household resided there for the last 12 consecutive months? → **Yes** → **1. Household is Chronically Homeless (12 Consecutive Months)** Documentation Options Explained on the next page.

↓ **No**

Immediately prior to entering the institution, did the head of household reside in one of the following locations:
- Emergency Shelter
- On the Street/Place not Meant for Human Habitation
- Safe Haven

↓ **Yes**

Has the head of household resided one or more of those locations for the last 12 consecutive months?

Yes → **1. Household is Chronically Homeless (12 Consecutive Months)** Documentation Options Explained on the next page.

No →

Has the head of household resided in one more of these destinations:
- Shelter / Street / Safe Haven
- Institution (resided there less than 90 days (and came from streets/shelter/safe haven immediately prior)

For at least 12 months, over the last 3 years (does not need to be consecutive)?

→ **Yes** → Is the head of household's stay (of at least 12 months) broken up by at least 3 breaks?

No → The household does not meet the definition of Chronically Homeless

↓ **Yes**

2. Household is Chronically Homeless (4+ Occasions totaling 12 months over 3 years) Documentation Options Explained on the next page.

↓ **No** (destinations)

The household does not meet the definition of Chronically Homeless

COMMUNITY PLANNING & DEVELOPMENT

Current Count of Chronically Homeless Individuals Not Yet in Permanent Housing

COUNT OF CHRONICALLY HOMELESS PERSONS AS OF 5/18/2018	
Not Yet Assigned **or** Accepted	**1**
Assigned and Not Yet Accepted by a Housing Provider	**4**
Accepted by a Housing Provider, Pending Move-In	**14**
Currently Inactive (requires additional engagement or cannot be located)	**0**
TOTAL REMAINING TO BE HOUSED	**19**

Current Count of Chronically Homeless Individuals Who Are Now in Permanent Housing

Housing Placements by Month for Persons who are Chronically Homeless
January 1, 2016 - May 21, 2018
Total = 369 Placements

Program Type of Permanent Housing Placements

JANUARY 1, 2016 - MAY 21, 2018 (TOTAL = 369)

Long-term care facility or nursing home, 6

Self Resolved, 1

Housing Choice Voucher, 8

Staying or living with family, permanent tenure, 7

Rental by client, 16

HUD/County PSH, 111

County Funded PSH, 220
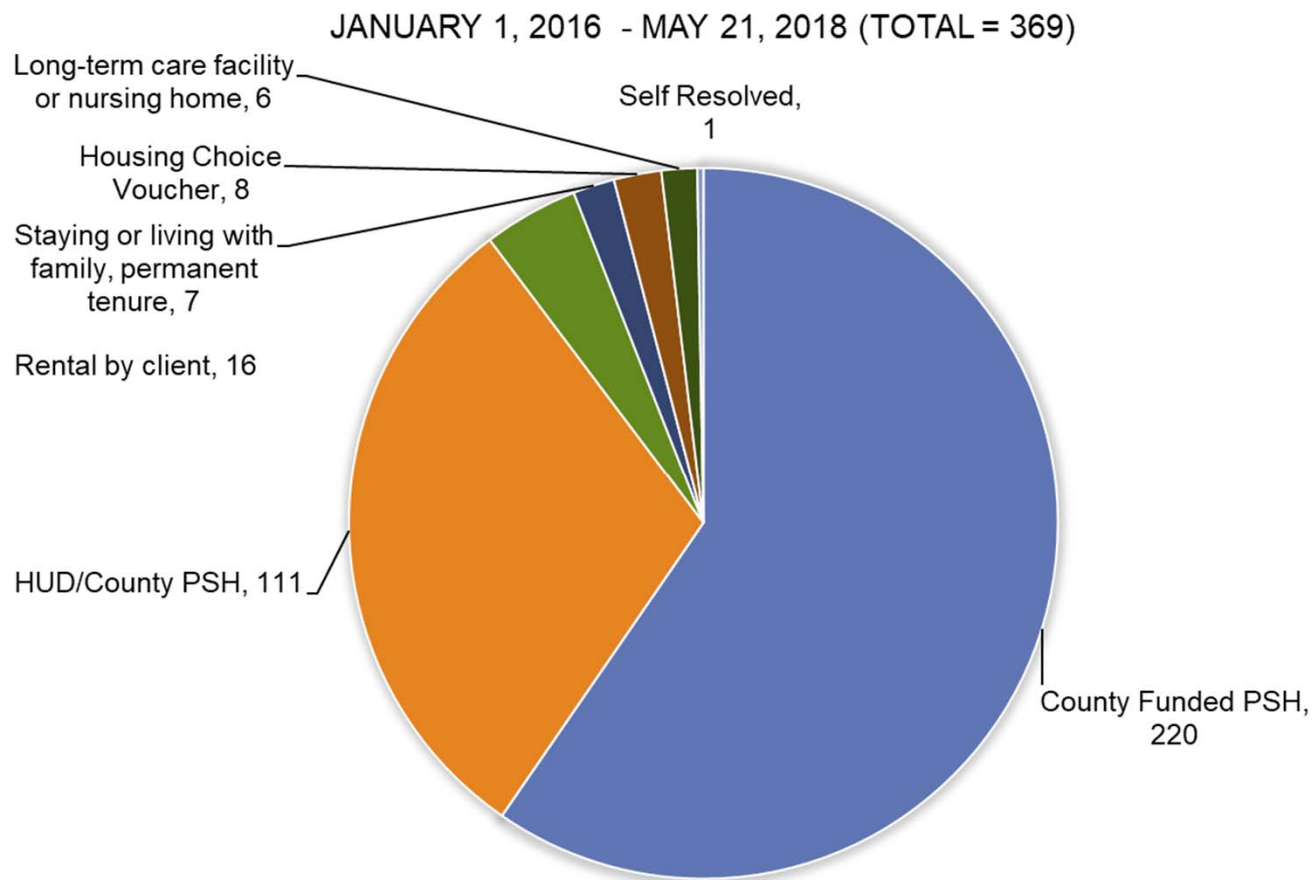
Housing Type of Permanent Housing Placements

JANUARY 1, 2016 - MAY 21, 2018 (TOTAL = 393)
[INCLUDES THOSE AWAITING PLACEMENT]

Shared housing, 33

Site-based, 48

Scattered-site, 312
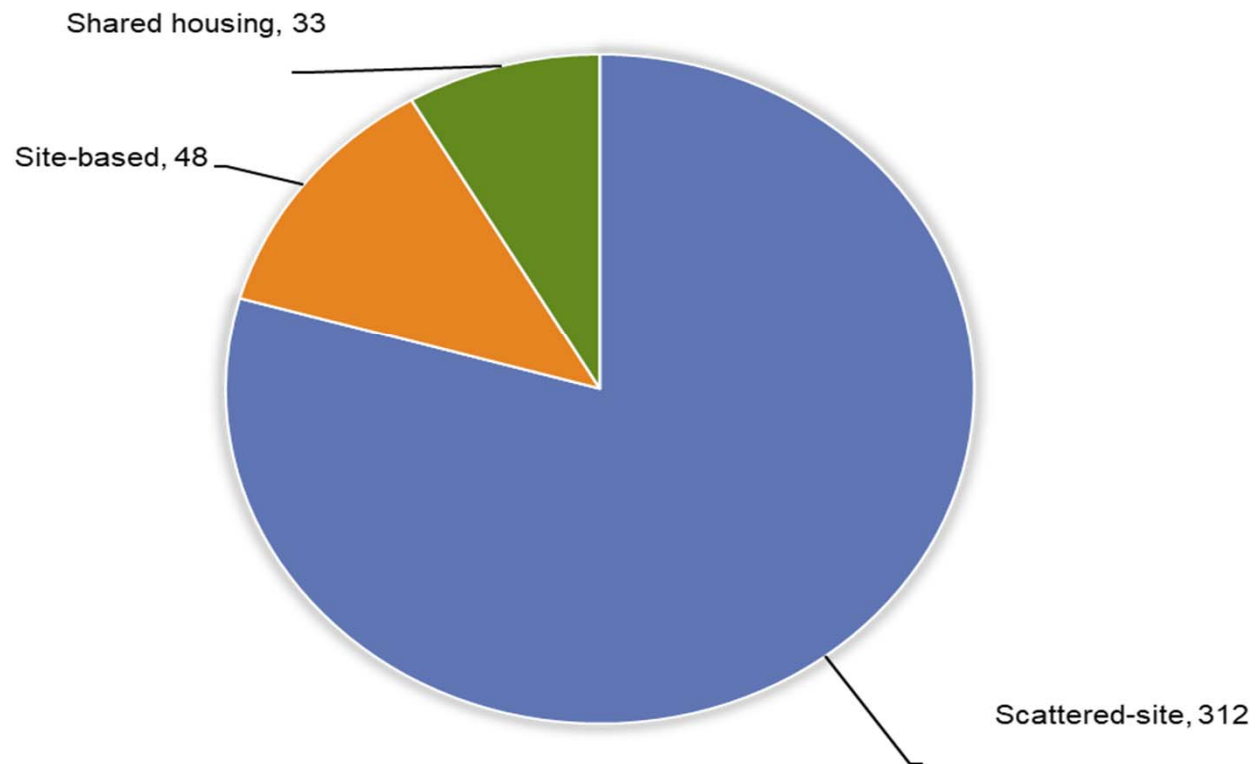
Length of Time Between Assignment and Permanent Housing Placement

Average days between housing assignment & placement for all chronically homeless individuals housed between January 1, 2016 - May 21, 2018
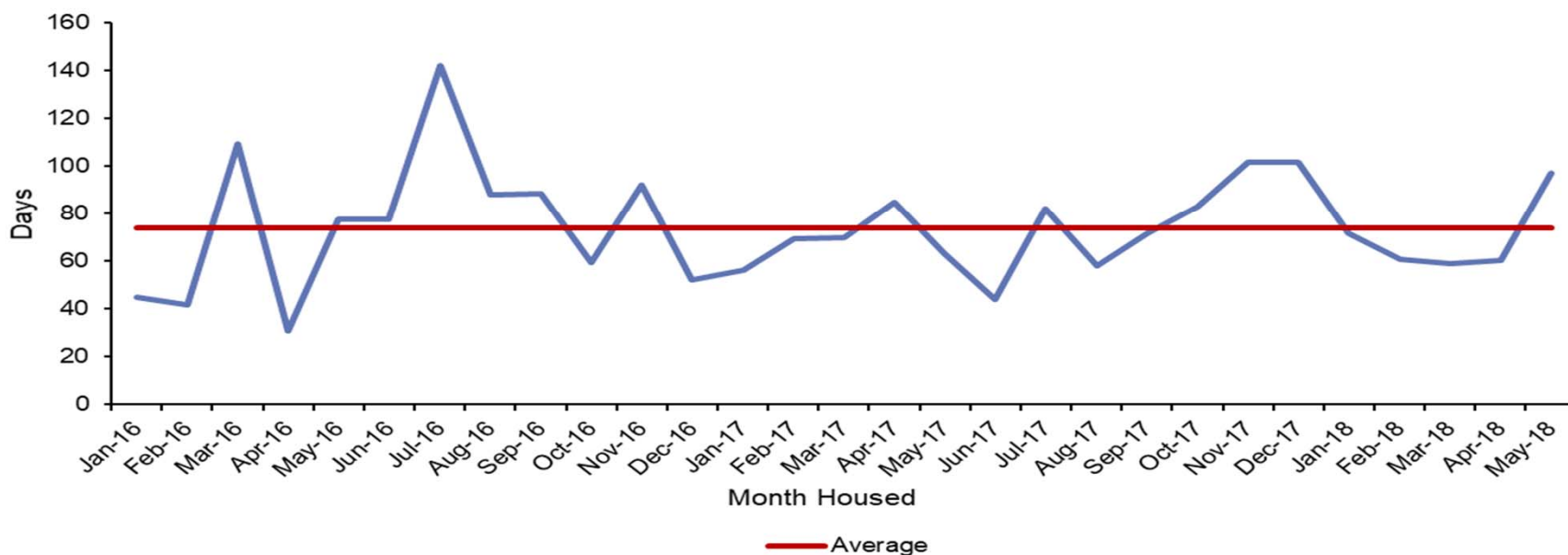
Length of Time that Individuals were Homeless before Permanent Housing Placement

Length of Time _from_ first service engagement with the County's homelessness programs _to_ date of move into permanent housing; for all chronically homeless individuals housed between January 1, 2016 – May 21, 2018 (Total = 368)
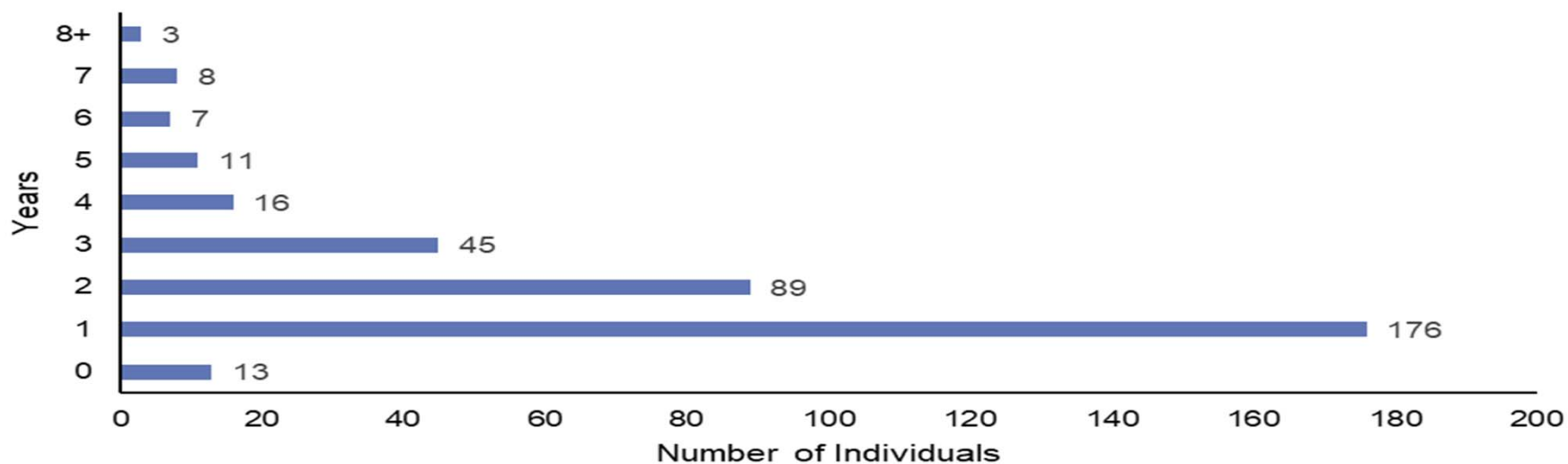
Demographic Information - Age

Age of all chronically homeless clients
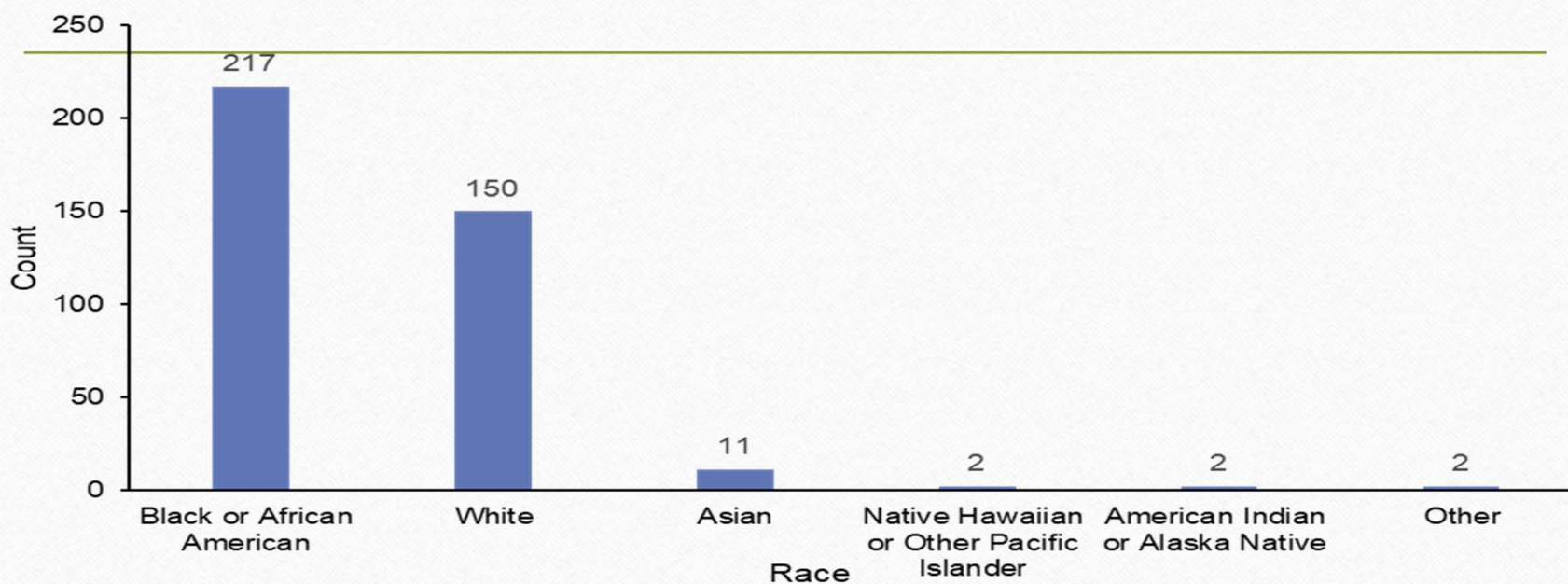housed & awaiting housing (Total = 384)
January 1, 2016 - May 21, 2018
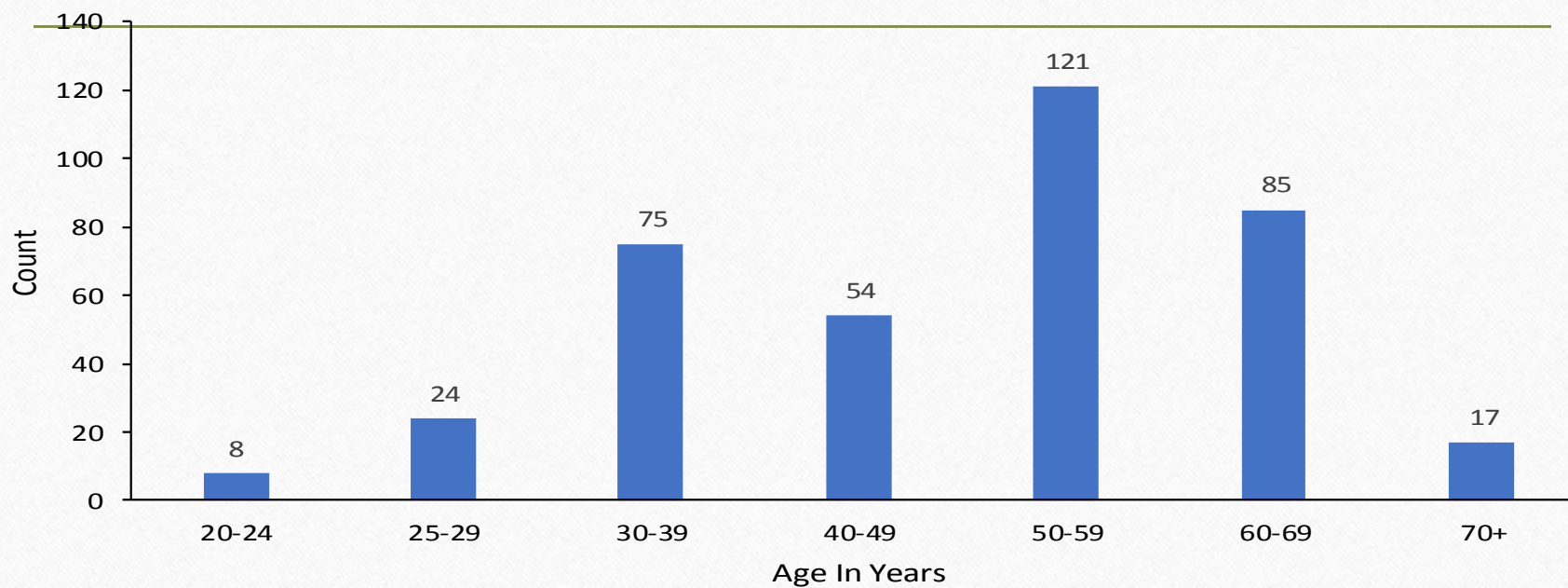
Demographic Information - Gender

Gender of all chronically homeless clients housed &
awaiting housing
January 1, 2016 – May 21, 2018 (Total = 384)
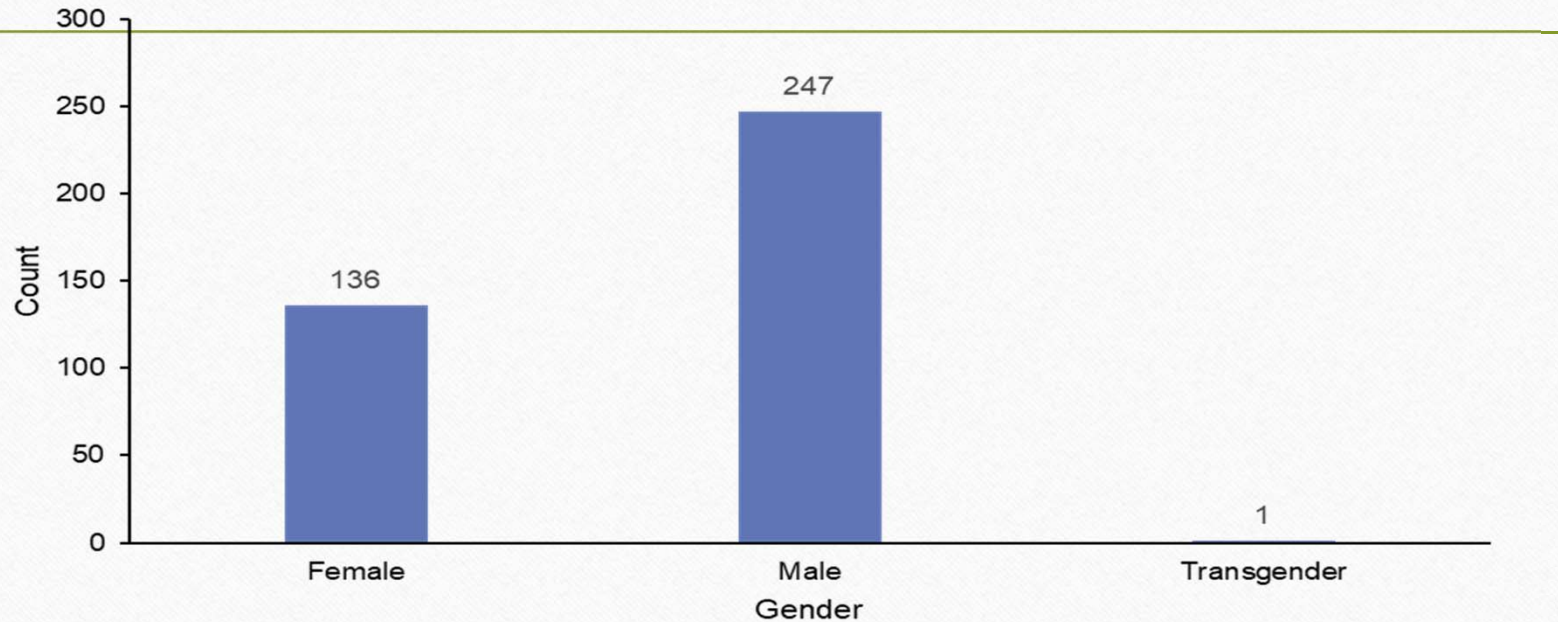
Demographic Information - Race

Race of all chronically homeless clients housed & awaiting housing January 1, 2016 – May 21, 2018 (Total = 384)

Challenges Moving Forward

- Establishing and maintaining relationships with the landlord + property management community to increase and sustain permanent housing capacity for individuals who have been homeless

- Reducing the amount of time between assignment and housing placement

- Strengthening prevention and diversion strategies

- Better aligning the client's intensity of service needs with the program and housing type provided.

Montgomery County Homeless Continuum of Care: Community Wide Meeting

May 23, 2018

Agenda

Goals

Guiding Principles

New and Improved Coordinated Entry System

Future Initiatives

Community Engagement

Reaching Our Goals

1 Sustain "functional zero" for Veteran homelessness

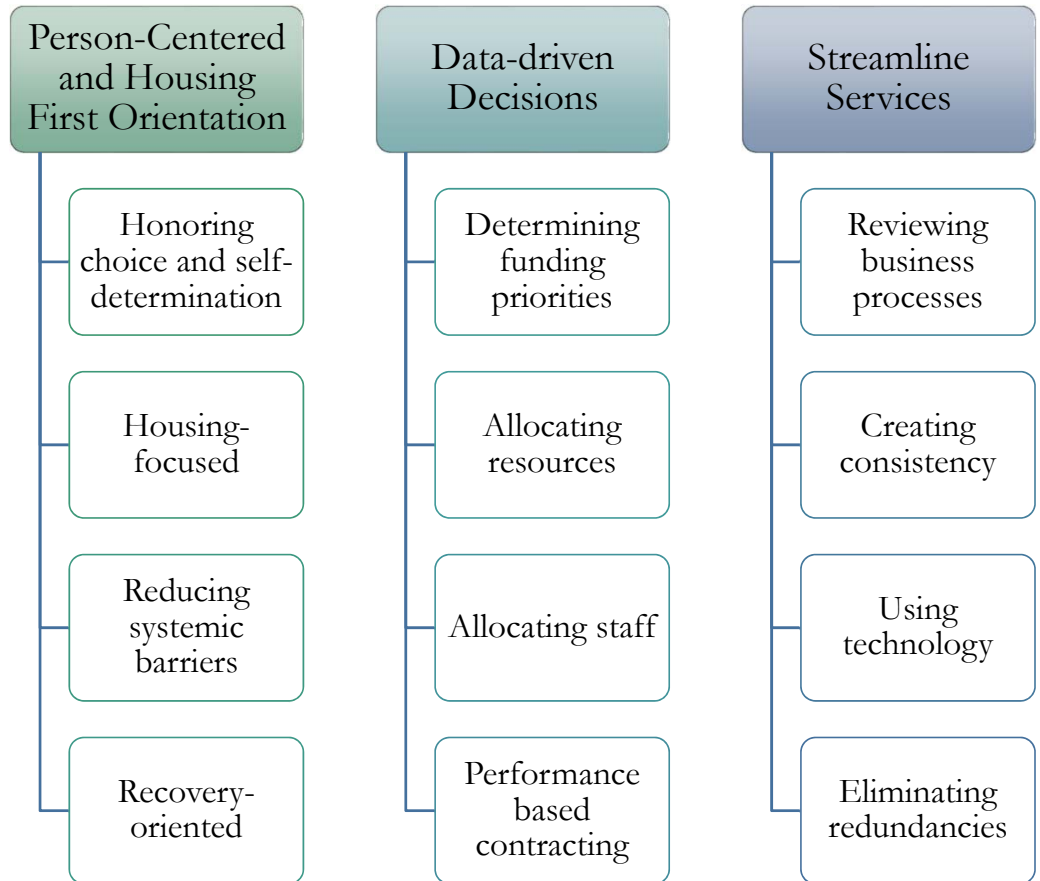**2** Finish the job of ending chronic homelessness by Spring 2018

3 End homelessness for families with children and youth by 2020

4 Make homelessness rare, brief, and non-recurring for all populations

Guiding Principles

Person-Centered and Housing First Orientation

- Honoring choice and self-determination
- Housing-focused
- Reducing systemic barriers
- Recovery-oriented

Data-driven Decisions

- Determining funding priorities
- Allocating resources
- Allocating staff
- Performance based contracting

Streamline Services

- Reviewing business processes
- Creating consistency
- Using technology
- Eliminating redundancies

New HUD Regulations on Coordinated Entry

- Prioritization

- Low Barrier

- Housing First Orientation

- Person-Centered

- Fair and Equal Access

- Standardized Access and Assessment

- Standardized Referral Process

- Using HMIS and other systems for Coordinated Entry

COORDINATED ENTRY SYSTEM FOR ADULTS

Referral Sources

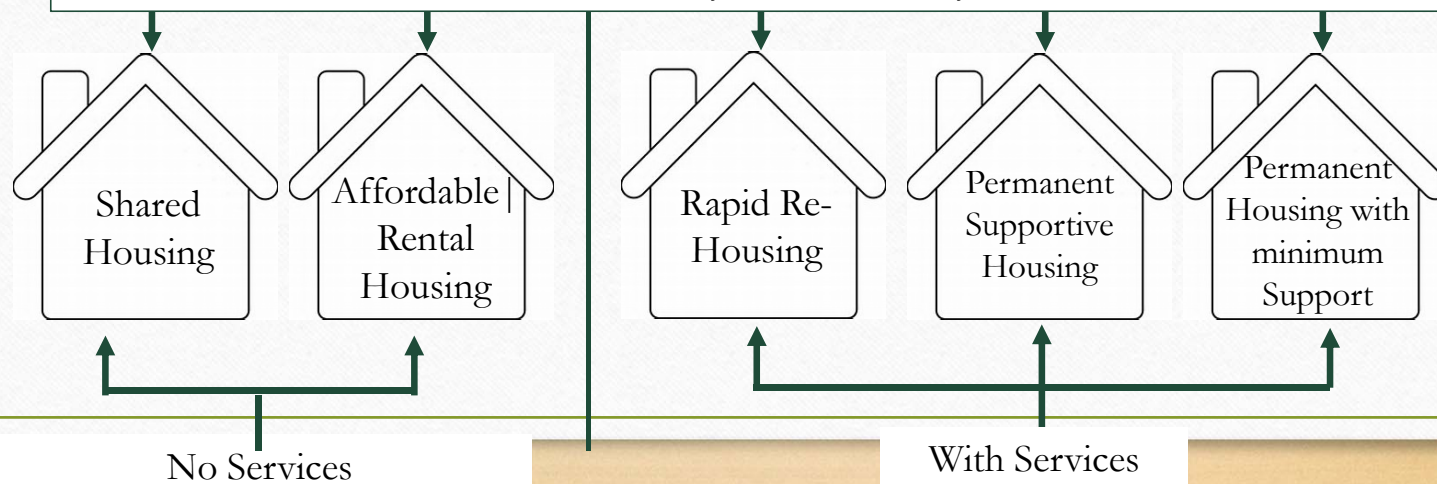| Department of Health and Human Services	Outreach	Shelters

Self	Community	Hospital	Crisis Center	Faith Community

Assessment and Housing Prioritizations

Not a Physical Facility

- Shared Housing
- Affordable Rental Housing
- Rapid Re-Housing
- Permanent Supportive Housing
- Permanent Housing with minimum Support

No Services

With Services

Changes to the Single Adult System

- Objective Eligibility Criteria for all programs and project types

- Using CES to make placements to Rapid Rehousing and Transitional

- Significant increase to Rapid Rehousing stock

- Coordinated and comprehensive approach to Street Outreach

Discussion

- Do you know how to access services?

- What is the best way to communicate the CES process to providers, clients, and the larger community?

COORDINATED ENTRY SYSTEM FOR FAMILIES WITH CHILDREN

Referral Sources

Department of Health and Human Services

Neighborhood Opportunity Network

Community

Self

Crisis Center

Hospitals

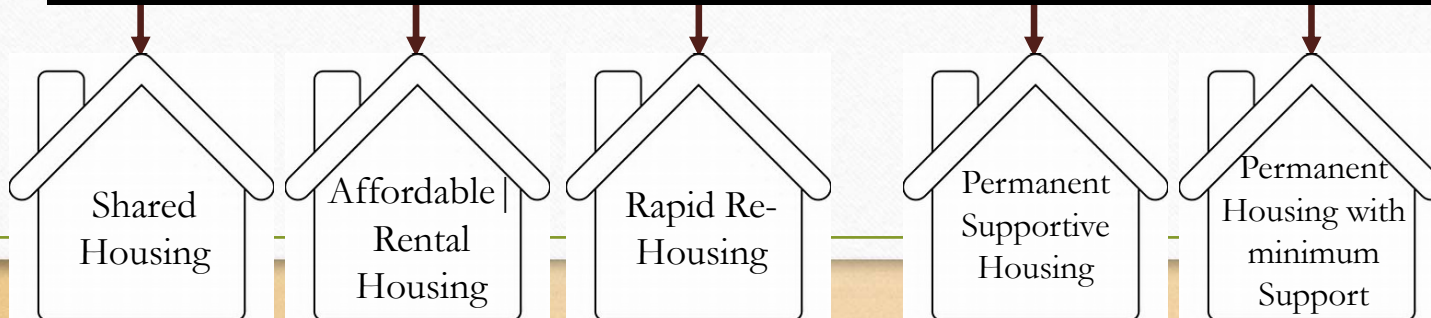Faith Community

Domestic Violence Centers

Emergency Assistance Coalition

Coordinated Assessment and Referral

Regional Service Centers (SEPH Offices)
Germantown | Rockville | Silver Spring

Emergency Shelters | Transitional

Shared Housing

Affordable Rental Housing

Rapid Re-Housing

Permanent Supportive Housing

Permanent Housing with minimum Support

Changes to the Family System

- Low barrier access to shelter

- Right intervention at the right time for the right duration

- Shifting the focus from shelter to housing solutions

Seamless Intake and Shelter Diversion

- Integration of Housing Stabilization, Homeless Prevention, and Homeless Intake

- Homeless Diversion

Degree of Housing Stability	Appropriate Intervention	Specific Services That May Be Provided	General Services/ Referrals Provided
At Risk of Housing Loss	Prevention	Mediation - Rent Arrears Assistance - Utility Assistance	Information/Referral - Connection to Services and/or Benefits - Short Term Support Coordination
At Risk of Housing Loss OR Experiencing Homelessness AND Requesting Shelter	Diversion	Those listed above Those listed below	
Experiencing Homelessness AND Accessing Emergency Shelter and/or Other Supports	Rapid Re-housing	Housing Search - Moving Support - Support to Establish Housing - Last Month's Rent - Short-term Rent Subsidy	

Discussion

- Do you anticipate any challenges or "push back" from stakeholders?
- What is the best way to communicate changes to the system to various stakeholders?
- Opportunities for advocacy?

Youth Homelessness Discussion

- Participated in MD Youth REACH
- Continued engagement with MCPS and other to collect data and understand the needs
- Youth Drop-in Center
- Youth Advisory Council

Community Engagement Discussion