



**A Stronger Montgomery**

# Montgomery County Interagency Commission on Homelessness

NOVEMBER 1, 2023

ROCKVILLE MEMORIAL LIBRARY/ZOOM

# AGENDA

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Welcome and Introductions

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Review and Approve August Minutes (VOTE)

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Commissioners' Vision and Support in Continuum of Care's (CoC) work

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Zero for All- Campaign Update

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Review on Montgomery County's Progress on Ending Homelessness

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CoC Revising the current Written Standards- Progress update

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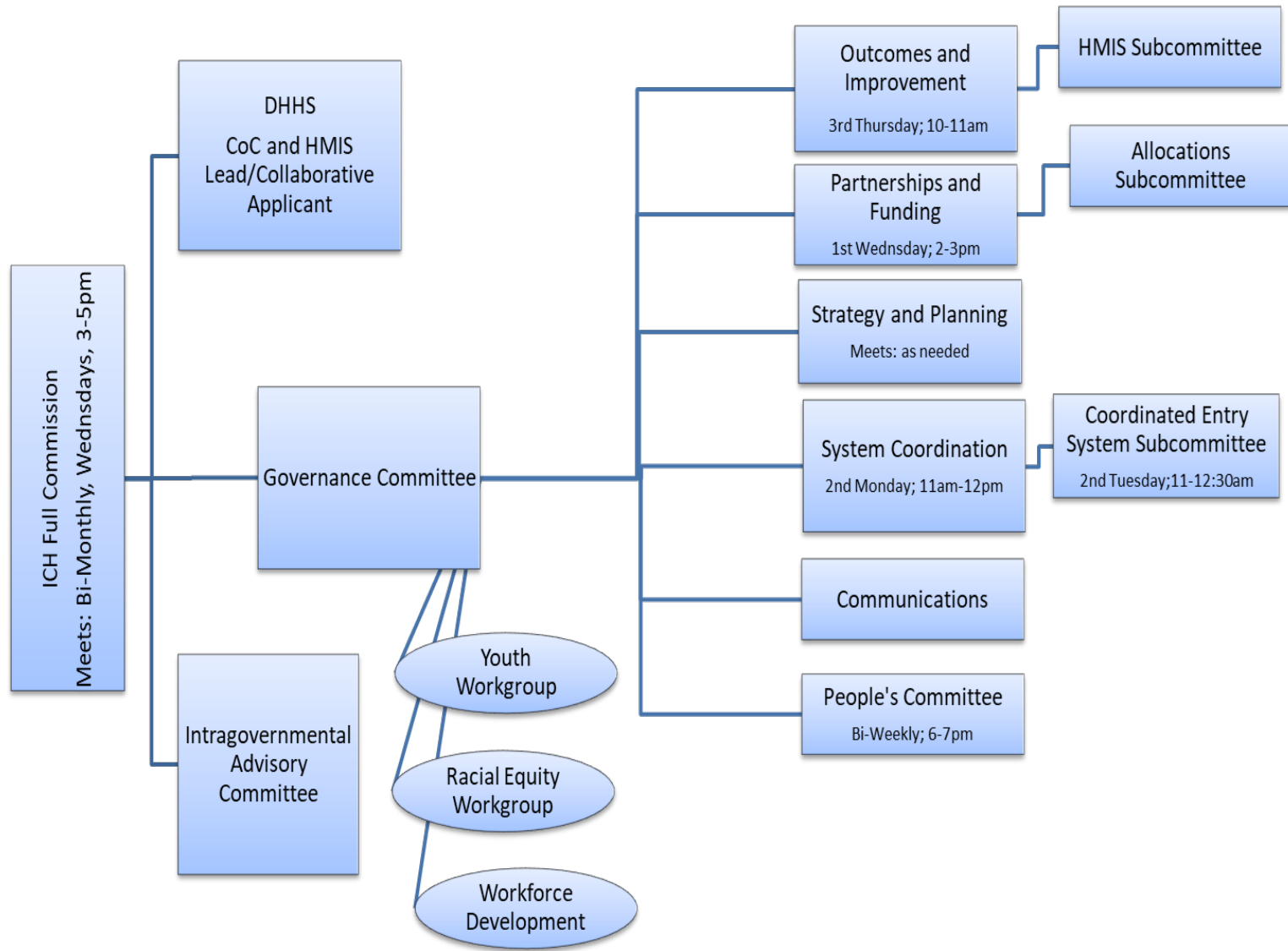
Committee, Subcommittee, Work Group Updates

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Public Comments

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Announcements



# Commissioners' Vision and Support in Continuum of Care's (CoC) work



# Zero for All Campaign Update

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**Working Group****By June 2023, we will have...**

Youth

A fully operational Coordinated Entry System for Youth

Families

An average length of time from ID to Move-in of 45 days

Seniors

Decreased the number of seniors entering homelessness by 50% (from 6 to 3)

Vulnerable Adults

An average length of time from Assigned to Housed of 45 days

Veterans

No more than 7 Veterans experiencing homelessness (down from 10)

Other Adult-Only Households

Housed 350 individuals

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# 6-Month Milestones.

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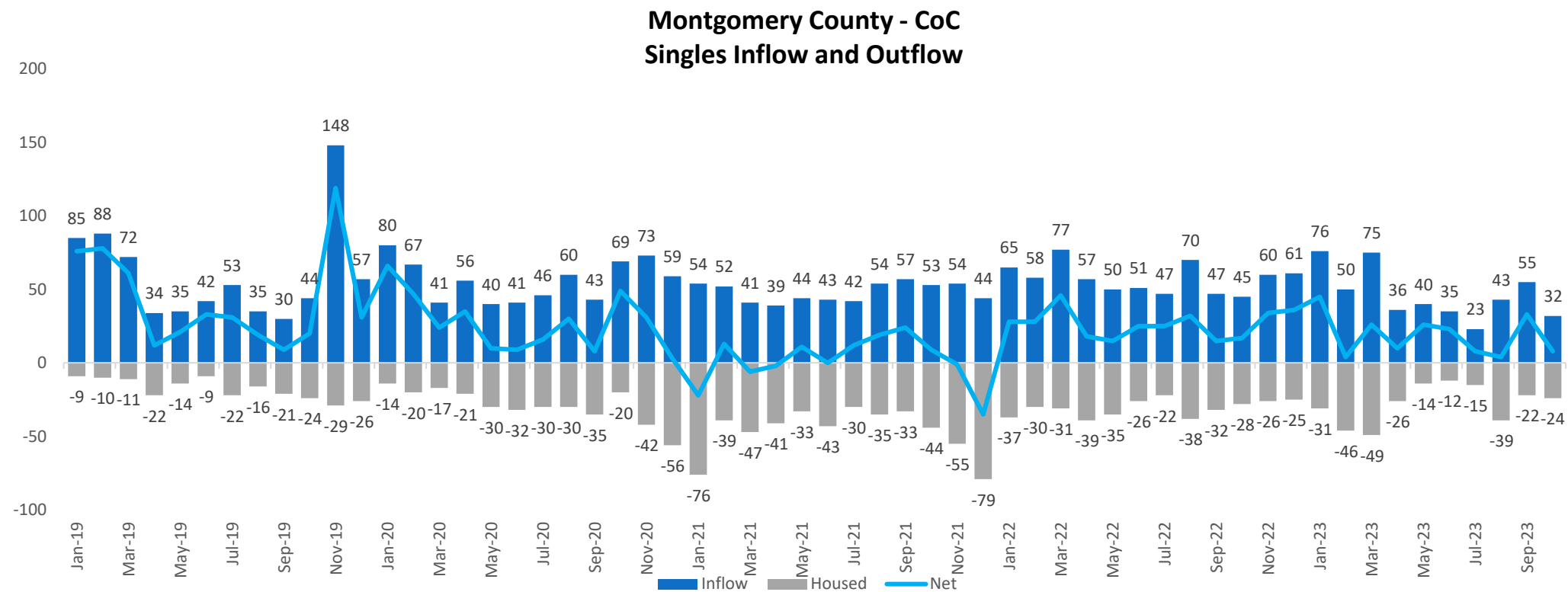
Working Group	Goal	Baseline (12/15/22)	1/1/23	2/1/23	3/1/23	5/1/23
Youth	A fully operational Coordinated Entry System for Youth	No data for this measure but Youth Workgroup and YAB is meeting regularly and this measure is on track.				
Families	An average length of time from ID to Move-in of 45 days	61	98	83	156	71
Seniors 62+	Decreased the number of seniors entering homelessness by 50% (from 6 to 3)	6	3	8	2	2
Vulnerable Adults	An average length of time from Assigned to Housed of 45 days	200	259	221	220	216
Veterans	No more than 7 Veterans experiencing homelessness	10	11	11	11	13
Other Adult-Only Households	Housed 350 individuals (Cumulative from 12/15/2022. Exits to housed destinations)	Starting at 0	82 (+82 since baseline)	191 (+109 since prev month)	282 (+91 since prev month)	416!! (+134 since March 1)

# How are we Doing?



Working Group	Goal	6/1/2023	7/1/23	8/1/23	9/1/23	10/1/23
Youth	A fully operational Coordinated Entry System for Youth	Youth-Drop in center established Tay VI-SPDAT for Youth Currently working on matching assessments with appropriate Housing intervention				
Families	An average length of time from ID to Move-in of 45 days	69	101	218	237	*Not enough info to report for October
Seniors 62+	Decreased the number of seniors entering homelessness by 50% (from 6 to 3)	2	1	4	7	4
Vulnerable Adults	An average length of time from Assigned to Housed of 45 days	162	115	80	80	165
Veterans	No more than 7 Veterans experiencing homelessness	16	14	12	12	12
Other Adult-Only Households	Housed 350 individuals (Cumulative from 12/15/2022. <i>Exits to housed destinations</i> )	425 (+9 since previous month)	441 (+16 since previous month)	485 (+44 since previous month)	527 (+42 since previous month)	545 (+18 since previous month)

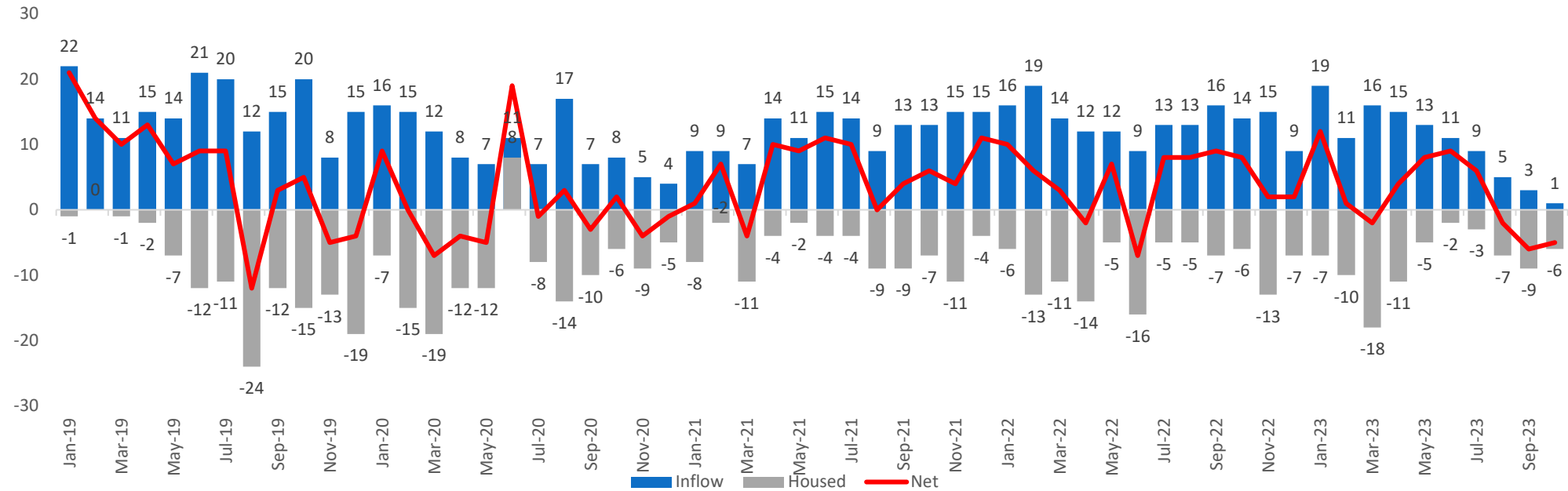
## How are we Doing?- Continued.



ADULT WITHOUT MINOR CHILDREN  
SYSTEM FLOW



Montgomery County - CoC HH with Minor Children (Families) Inflow and Outflow



HOUSEHOLDS WITH MINOR CHILDREN  
SYSTEM FLOW



# Challenges and Actions Steps

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Short-term Housing  
and Resolution  
Program (SHaRP)  
reopened July 5<sup>th</sup>

Developing more  
move-out  
incentives

Bringing 62 new  
units of PSH online

Partnering with  
DHCA on tenant  
protections

Planning landlord  
engagement event

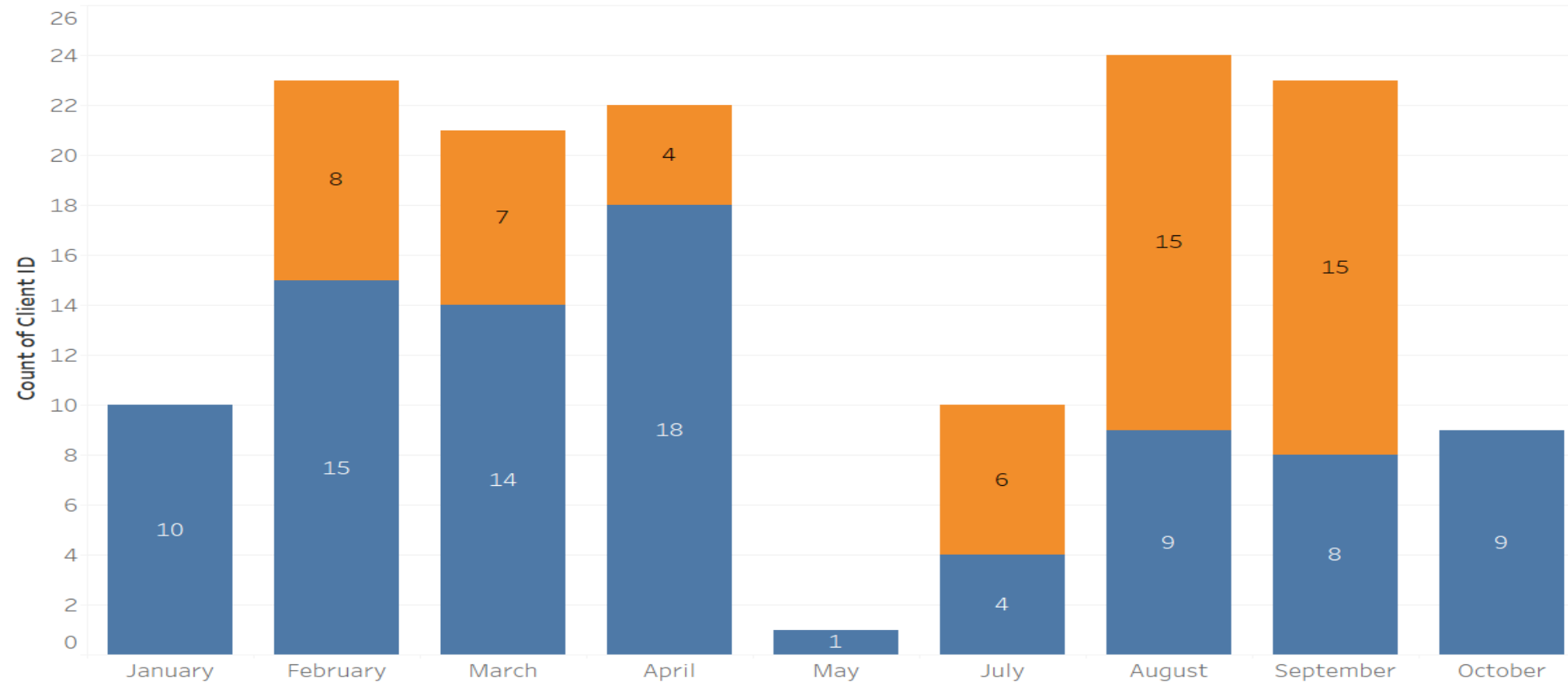
Increasing landlord  
incentives



# SHARP

Montgomery County CRRP/SHaRP (PH-FAM)  
Montgomery County CRRP/SHaRP (PH-IND)

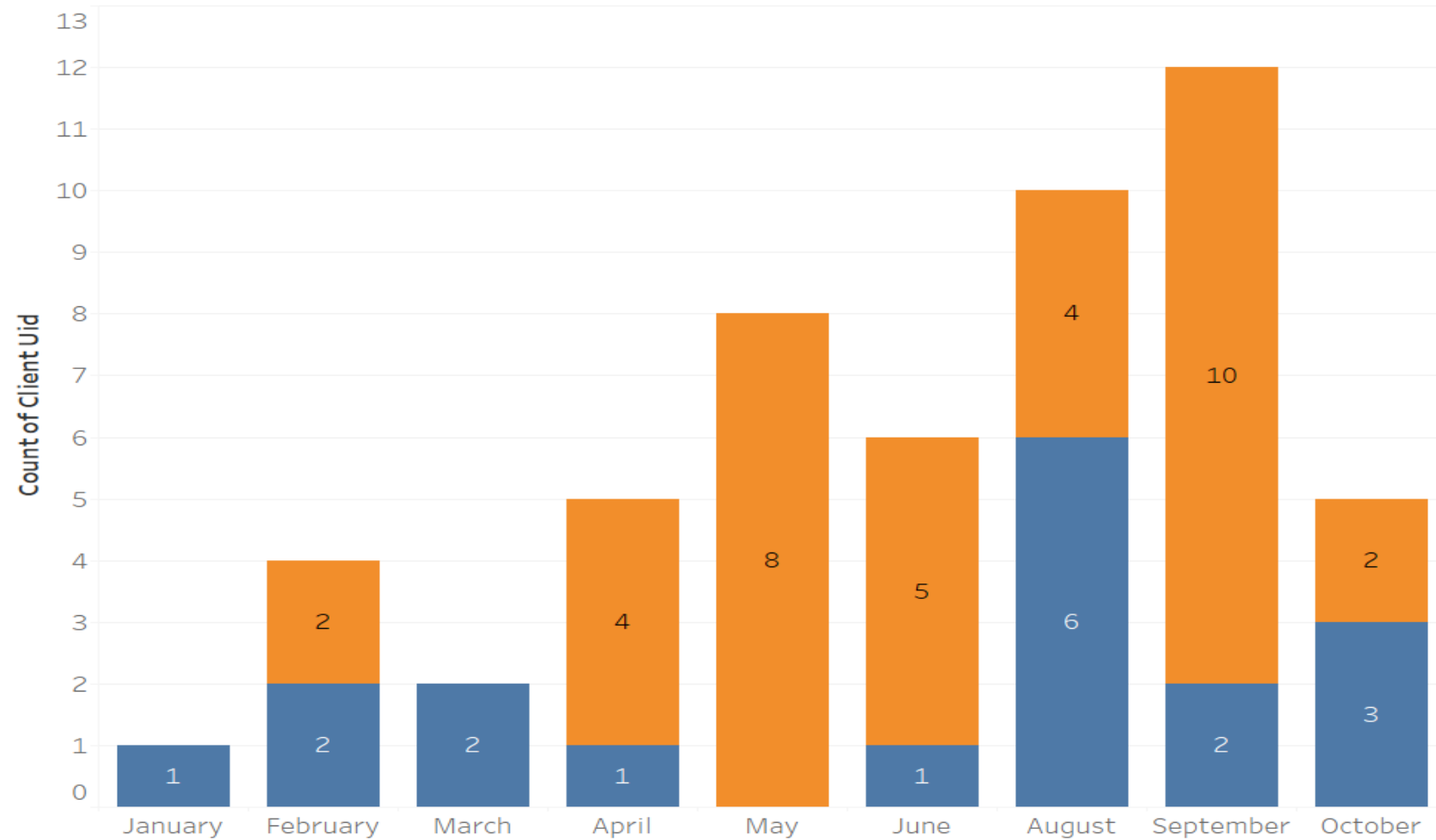
Number of clients housed with SHARP in 2023





# Exit Bonus

Number of clients housed with Exit Bonus in 2023





MONTGOMERY  
COUNTY  
PROGRESS ON  
ENDING  
HOMELESSNESS

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## MONTGOMERY COUNTY POPULATION STATUS

Veterans

15

HH w/minor  
Children

93

Chronic

\* As of September

60

Youth

29

Seniors 62+

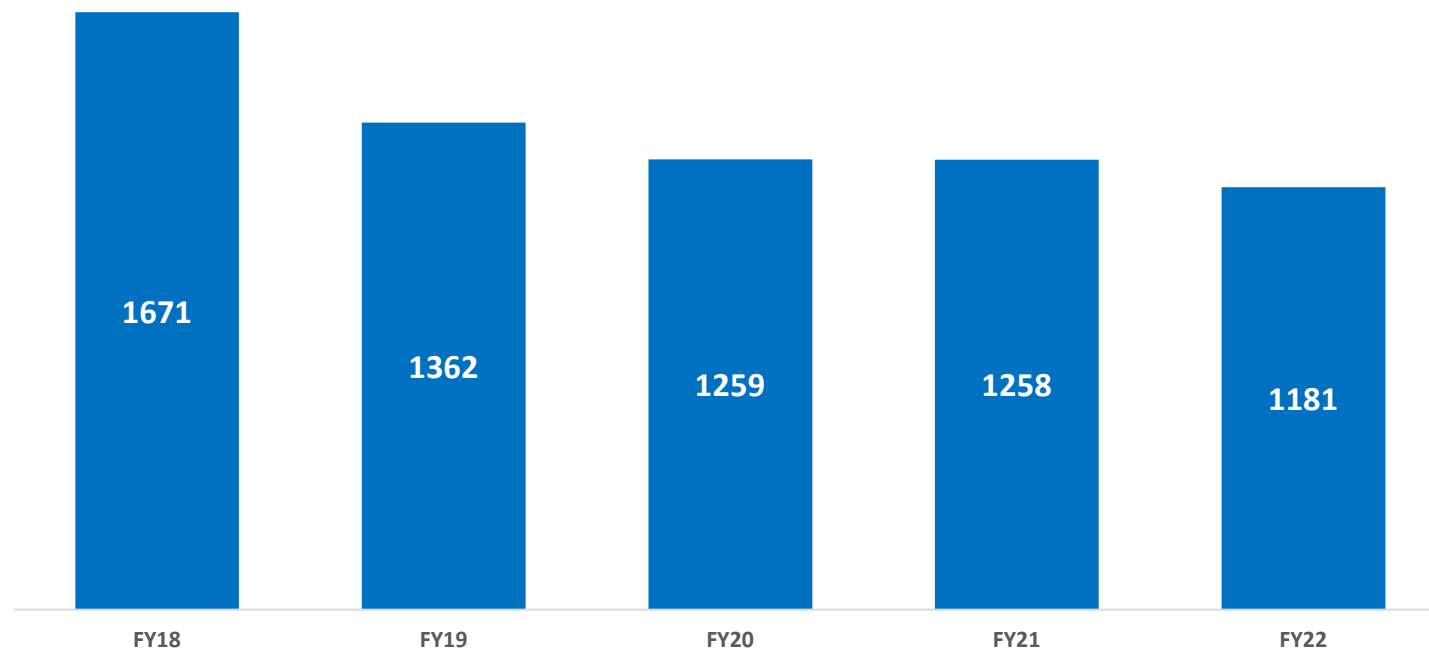
56

System  
Performance



Making  
Homeless  
RARE

## # of People Entering Homelessness for the First Time

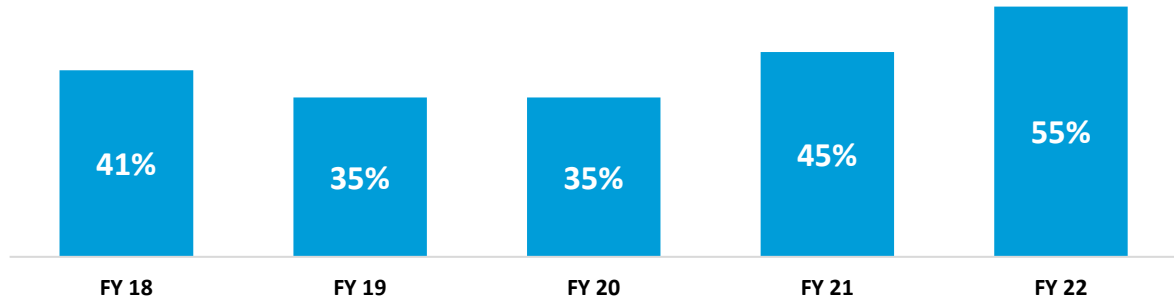


5-Year Trend: 29% Decrease



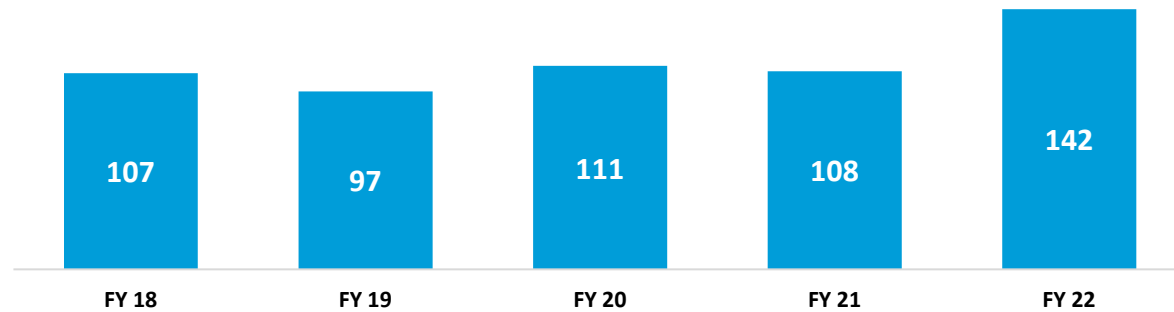
## Making Homeless BRIEF

% of Exits to Permanent Housing



**5-Year Trend : 34% Increase**

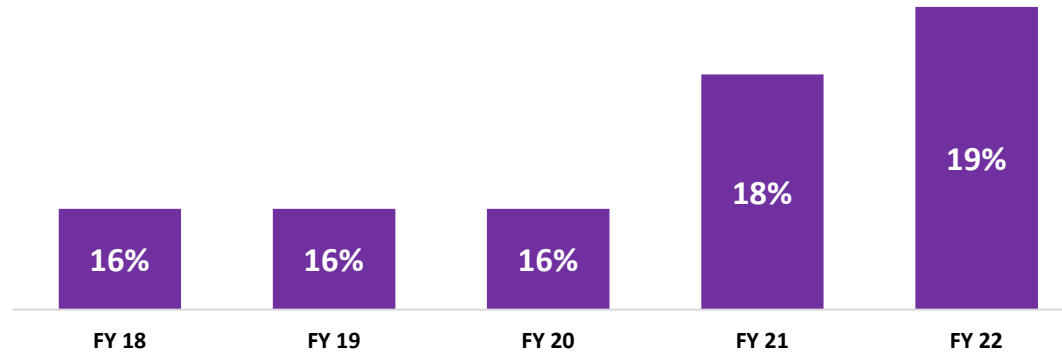
Length of Time Homeless in Days



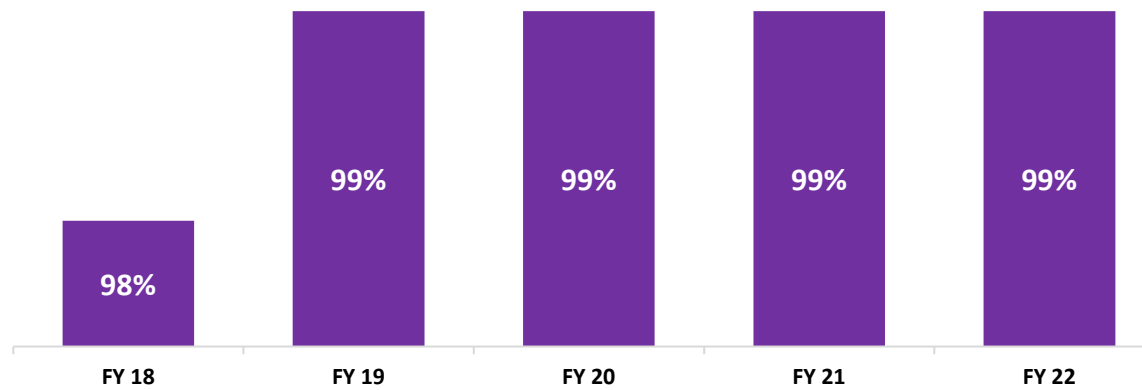
**5-Year Trend: 33% Increase**

Making  
Homelessness  
ONE-TIME  
ONLY

% of Returns to Homelessness After 24 Months



% Retaining Permanent Housing (excluding RRH)



# CoC & ESG Written Standards Update

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**Prepared for Montgomery County, Maryland**

ICH Committee

November 1, 2023



# Agenda

- **What** are Written Standards?
- **Why** are they **SO** important?
- **Where** are we now? (and what's next?)



# What are Written Standards

# Written Standards

All metropolitan cities, urban counties, or territories must have written standards for providing Continuum of Care (CoC) and Emergency Solutions Grant (ESG) assistance and must consistently apply those standards for all program participants



# Written Standards are Useful for:

**Operationalizing a community's values**

**Developing a standard for all services and programming across providers**

**Ensuring consistency across providers and standards of care**

**Creating individualized and equitable access while prioritizing the most systemically marginalized, and therefore most in need, members of a community**



# Why are Written Standards Important?

(And why it's important that they're representative)



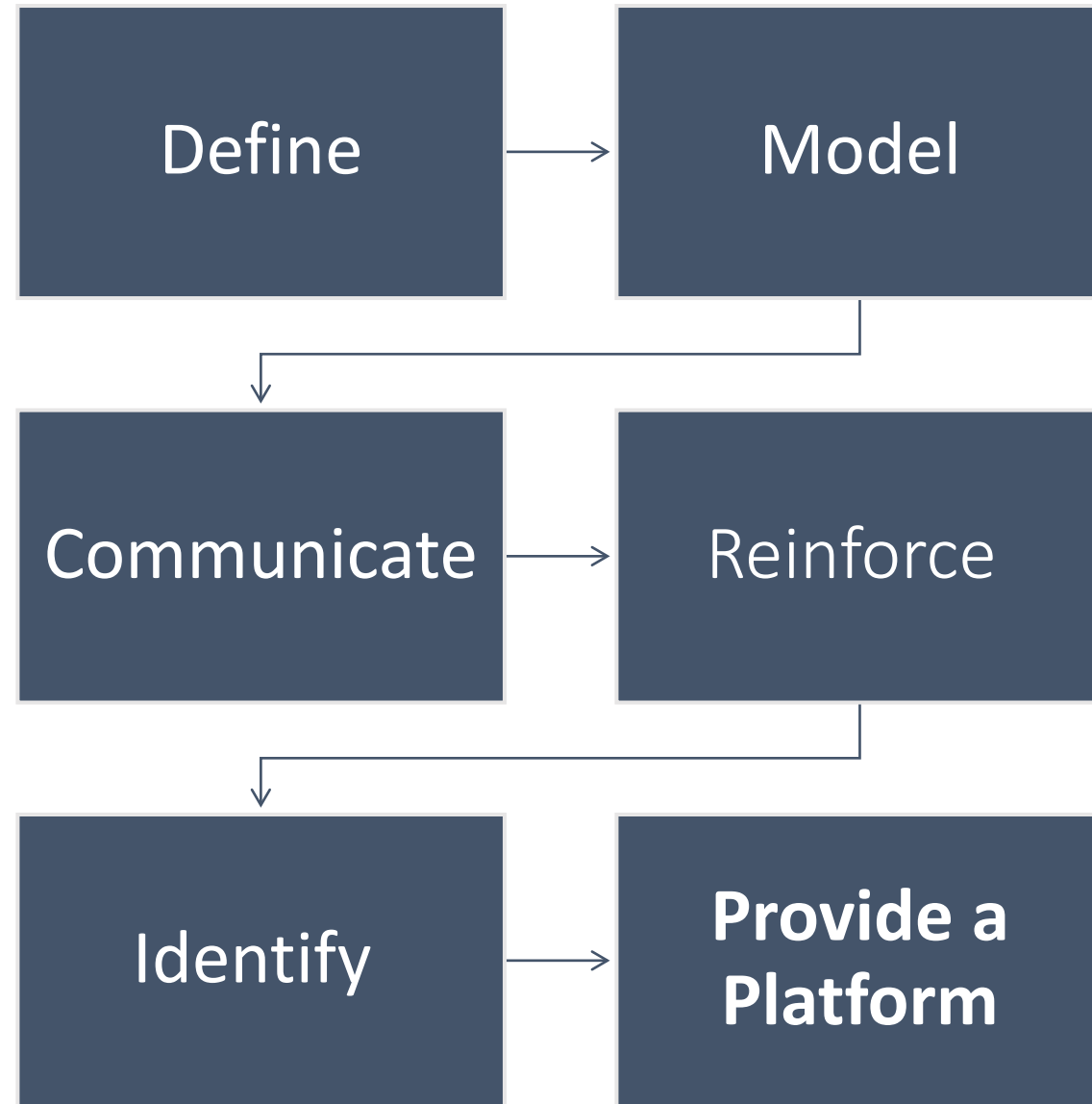


# Community Representation Matters.

- Lack of proper coordination
- Insufficient or inappropriate prioritization
- Persons spending more time experiencing homelessness
- Inconsistent program operation
- Increased community burden
- Perpetuation and furthering of harm to community members in need of housing



## Written Standards Help Communities:





# Updating the Written Standards

# Updated Timeline

Activity	Who	When
<b>Level Setting &amp; Outreach</b>		
Draft Written Standards	CSH	June-December
CH Systems Coordination Committee Presentation	CSH	June 12
<i>Survey released</i>		
CES Committee	CSH	June 28
Survey Results Analyzed	CSH	August-September
Survey Results Presented to ICH	CSH	September 20
<i>Survey re-opened to allow more response time</i>		
ICH-Full Commission Update	CSH	November 1
ICH Systems Coordination Committee Meeting	CSH	November 13
<b>Conduct 3 120-minute Focus Groups</b>		
Session 1	People's Committee	December 11
Session 2	PSH/RRH/Prevention Providers	December 12
Session 3	Shelter/Transitional/Outreach Providers	December 12
<b>Feedback Incorporation &amp; Finalization</b>		
<i>Survey close 12/15</i>		
Provide draft to County	CSH	January
Present standards to System Coordination Committee	CSH/County	January
System Coordination Committee Feedback/Draft Revise/Community Review	All	January-February
Final draft due to county	CSH	February-March

## The Survey so Far...

**50 total respondents**

- 3 identified with multiple roles within the community

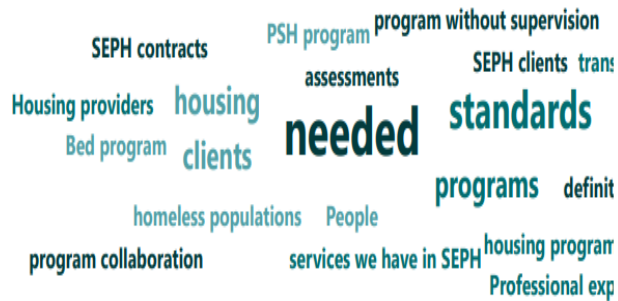
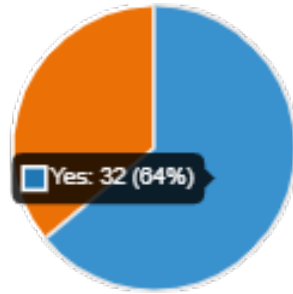
### **Respondent Role in the Community**

- SEPH Staff/Government Employee, **12**
- ICH Committee Member, **8**
- A person currently utilizing the homelessness system, **3**
- Community Partner, **29**
- A person who has the lived experience of homelessness, but is not currently utilizing the homelessness system, **1**

**Only 38%** of respondents reported that that believed the current Written Standards reflect the values and principles of the community's work.

# What we know so far

**Most people** who have responded to the survey are **familiar with the Written Standards**

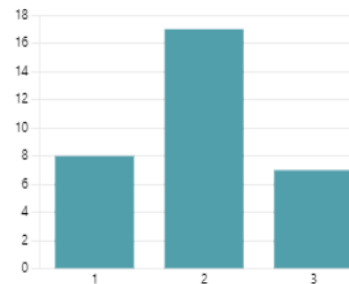


The **community feels a need to update** the Written Standards

How well do the current Written Standards promote **meaningful engagement of Persons with Lived Experience (PLE)**?

**Inclusion of PLE must be improved in an intentional, community-informed, and sustainable way**

1.97  
Average Rating



## What we hope to get

- **Increased diversity in survey responders**
- **More details about the identified gaps in the current standards**
  - (PLE inclusion, cross-system coordination, adherence to the standards across programs)
- **How we can best center equity and community values**
- What would make them more **approachable and applicable** across all CoC and ESG programming

# Questions?



←  
Take  
the  
survey!



# Committee/Workgroup Updates

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# ANNOUNCEMENTS