

TABLE 3
MCFRS FIRST-ARRIVING UNIT 2022 BENCHMARK RESPONSE TIMES
BY DENSITY ZONE AT 90th PERCENTILE PERFORMANCE LEVEL

Program	METROPOLITAN				URBAN				SUBURBAN				RURAL			
	PtoD	Turnout	Travel	TRT	PtoD	Turnout	Travel	TRT	PtoD	Turnout	Travel	TRT	PtoD	Turnout	Travel	TRT
Advanced Life Support 1 (ALS1)	2:00	1:30	6:00	9:30	2:00	1:30	6:45	10:15	2:00	1:30	7:30	11:00	2:00	1:30	8:30	12:00
Advanced Life Support 2 (ALS2)	2:00	1:30	6:00	9:30	2:00	1:30	6:45	10:15	2:00	1:30	7:30	11:00	2:00	1:30	8:30	12:00
Basic Life Support (BLS)	2:00	1:30	7:15	10:45	2:00	1:30	7:45	11:30	2:00	1:30	8:30	12:00	2:00	1:30	9:45	13:15
Fire-Full Assignment (FFA)	2:00	1:30	3:45	7:15	2:00	1:30	4:15	7:45	2:00	1:30	5:00	8:30	2:00	1:30	6:15	9:45
Fire-Full Assignment – Non-Hydranted (FFA-NH)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2:00	1:30	5:00	8:30	2:00	1:30	8:00	11:30
Adaptive 1- Fire (A1F)	2:00	1:30	5:45	9:15	2:00	1:30	6:15	9:45	2:00	1:30	7:00	10:30	2:00	1:30	8:15	11:45
Adaptive 1- Non-Fire (A1N)	2:00	1:30	6:45	10:15	2:00	1:30	7:15	10:45	2:00	1:30	8:00	11:30	2:00	1:30	9:15	12:45
Adaptive 2-3 (A2-3)	2:00	1:30	5:00	8:30	2:00	1:30	5:15	8:45	2:00	1:30	6:00	9:30	2:00	1:30	6:45	10:15
Hazmat - Moderate Risk (HM-MR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Hazmat – High Risk (HM-HR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Hazmat – Special Risk (HM-SR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Water/Ice Rescue – Moderate Risk (WIR-MR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Water/Ice Rescue – High Risk (WIR-HR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Water/Ice Rescue – Special Risk (WIR-SR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Technical Rescue – Special Risk (TR-SR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Aviation Rescue/Fire –High Risk (ARF-HR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45
Aviation Rescue/Fire – Special Risk (ARF-SR)	3:00	1:30	6:45	11:30	3:00	1:30	7:15	11:45	3:00	1:30	8:00	12:30	3:00	1:30	9:15	13:45

PtoD = Phone to Dispatch

TRT = Total Response Time (PtoD + Turnout + Travel)

**MCFRS FIRST-ARRIVING UNIT 2022 BENCHMARK RESPONSE TIMES
BY DENSITY ZONE AT 90th PERCENTILE PERFORMANCE LEVEL
(Continued)**

Program	METROPOLITAN TRT	URBAN TRT	SUBURBAN TRT	RURAL TRT
Bomb Squad – Moderate Risk (BS-MR)	50 mins.	50 mins.	55 mins.	60 mins.
Bomb Squad – High Risk (BS-HR)	35 mins.	35 mins.	40 mins.	50 mins.
Bomb Squad – Special Risk (BS-SR)	35 mins.	35 mins.	40 mins.	50 mins.

Total Response Time (TRT) = Time of dispatch to arrival on scene

Note 1: As explosive device (“bomb”) incidents are handled by Montgomery County Police (MCP) communications, there are no phone-to-dispatch times recorded/available in the MCFRS CAD System for these events. Furthermore, turnout times for the Bomb Squad are not recorded/available as they are tracked within MCP communications. MCFRS ECC can only record the time of dispatch for the Bomb Squad and the on-scene arrival time of the first-arriving Bomb Squad member as reported by radio or cell phone.

Note 2: Most of the Bomb Squad’s responses are routine responses (i.e., no emergency lights and siren) so this is reflected in 90th percentile benchmark response times.