



Montgomery County, Maryland
Office of Consumer Protection

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County Executive

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Director

Maximum Rates For Motor Vehicle Towing From Private Property

Effective 3/19/2024

Vehicle Weight	8,000 Lbs. GVWR & Under	8001-20,000 Lbs. GVWR	Over 20,000 Lbs. GVWR
Flat Rate includes hook- up, transport, and the first 24- hours of storage. Max Tow Rates	\$170	\$285	\$570
Incomplete Tow	\$25.00	\$25.00	\$25.00
Storage for each 24-hour period after first 24-hours Max Storage Rates	\$35	\$50	\$100

- A detailed receipt is required upon receiving payment from a vehicle owner. This receipt must include the service details, payment amount, and redemption time, all signed by your agent. It should also list your company's contact information, the reason for the tow supported by photographic evidence, and inform the vehicle owner of their rights along with how to contact the Office of Consumer Protection. This procedure is essential for maintaining transparency and upholding the rights of the consumer.
- If a vehicle owner returns to their vehicle while it is attached to the tow truck but before it is removed from the property, you must release the vehicle to the owner upon receiving a release fee, which cannot exceed \$25. However, if the towing process has started but the vehicle has not been fully attached to the tow truck or lifted off the ground, you are required to release the vehicle to the owner without imposing any fee.
- You are obligated to accept payments in cash or via traveler's checks, provided the customer presents appropriate identification. Additionally, it is mandatory for your company to accept the two most widely used major credit cards, as determined by the Office of Consumer Protection regulations.