THE NCS™

THE NATIONAL COMMUNITY SURVEY™

Montgomery County, MD
The National Community Survey

Report of Results
2021

Report by:

National Research Center
POWERED BY POLCO

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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Montgomery County. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 565 residents of Montgomery County collected from November 29, 2021 to January 17, 2022. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2021 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Montgomery County.

How the results are reported

For the most part, the percentages presented in the following sections represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Montgomery County's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Montgomery County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Montgomery County's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your County's 2021 ratings compare to other communities' ratings from the past five years.

Trends over time

Trend data for Montgomery County represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than five percentage points between the 2019 and 2021 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within Montgomery County were eligible to participate in the survey. A list of all households within the zip codes serving Montgomery County was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve Montgomery County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Montgomery County boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 5,000 randomly selected households received mailings beginning on November 29, 2021 and the survey remained open for seven weeks. For 2,500 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 2,500 households, the first mailing was a postcard inviting the household to participate online, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English, Spanish, Chinese, Korean, French, Vietnamese, Farsi, and Amharic. All mailings contained paragraphs in all languages instructing participants on how to complete the survey in their preferred language.

About 2% of the 5,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,884 households that received the invitations to participate, 565 completed the survey, providing an overall response rate of 12%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the County of Montgomery County survey is no greater than plus or minus 4 percentage points around any given percent reported for all respondents (565 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by Montgomery County. The open participation survey was identical to the probability sample survey. The open participation survey was open to all county residents and became available on December 22, 2021. The survey remained open for three weeks. The data presented in the following sections exclude the open participation survey data, but a section at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed electronically on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in Montgomery County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative ranking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	10%	27%	27%
	35-54	31%	36%	36%
	55+	59%	37%	37%
Hispanic origin	No, not Spanish, Hispanic, or Latino	93%	82%	82%
	Spanish, Hispanic, or Latino	7%	18%	18%
Housing tenure	Own	81%	65%	65%
	Rent	19%	35%	35%
Housing type	Attached	39%	53%	53%
	Detached	61%	47%	47%
Race & Hispanic origin	Not white alone	38%	53%	53%
	White alone, not Hispanic or Latino	62%	47%	47%
Sex	Female	51%	53%	53%
	Male	49%	47%	47%
Sex/age	Female 18-34	5%	14%	14%
	Female 35-54	15%	19%	19%
	Female 55+	31%	20%	20%
	Male 18-34	5%	13%	13%
	Male 35-54	16%	17%	17%
	Male 55+	28%	17%	17%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the section "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

Montgomery County funded this research. Please contact the CountyStat office of Montgomery County at CountyStat.Montgomery@montgomerycountymd.gov if you have questions about the survey

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx
* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf
* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Safety is a priority area for residents, with some ratings decreasing over time.

Residents gave relatively lower quality ratings to the overall feeling of safety in the County (77% excellent or good) and relatively higher ratings of importance (90% essential or very important), suggesting that the facet of Safety is a potential area of focus for Montgomery County in the coming years. Ratings within this facet tended to be similar to those given in other communities across the nation. Virtually all residents felt safe in their neighborhood during the day, and about 9 in 10 felt safe in the downtown/commercial area during the day. About 8 in 10 reported feeling safe from violent crime, while three-quarters felt safe from property crime. Safety-related services also tended to receive high marks: about 9 in 10 survey respondents positively rated fire services, ambulance/EMS, and fire prevention and education, while about three-quarters were pleased with Police/Sheriff services and animal control. About two-thirds gave favorable scores to crime prevention and emergency preparedness. Ratings declined from 2019 to 2021 for overall feeling of safety in the County, crime prevention, and police services, while the evaluation for animal control improved over time.

The County also included several custom questions related to Safety on the 2021 survey. When asked about specific focus areas in Montgomery County and whether they had gotten better, worse, or stayed the same in the past two years, about 45% of residents reported that they thought crime had gotten somewhat worse or much worse, with another 4 in 10 indicating that they thought it had stayed the same. Only 15% of respondents felt that crime had gotten better in recent years. Thinking about their interactions with the Montgomery County Police Department in the past two years, about one-quarter had interacted with a MCPD employee in person or over the phone, while virtually none had done so online. About 9 in 10 of those who had interacted with a MCPD employee agreed that the employee had treated them fairly, and roughly 8 in 10 gave excellent or good ratings to the employee's professionalism, approachability, and responsiveness.

The economy remains a positive feature of Montgomery County, though affordability is an issue.

About 8 in 10 survey respondents gave favorable ratings to Montgomery County as a place to work, the overall quality and variety of business and service establishments, and shopping opportunities, while roughly three-quarters awarded high marks to the overall economic health of the County, the County as a place to visit, vibrant downtown/commercial area, and employment opportunities. These ratings were similar to or higher than the national benchmark comparisons, and ratings for employment opportunities and the overall quality of business and service establishments in Montgomery County improved from 2019 to 2021. However, only about 2 in 10 residents positively rated the cost of living in Montgomery County, which was lower than average. Further, when asked about focus areas in the County and whether they had improved, declined or stayed the same, slightly more than half of residents felt that affordable housing had gotten somewhat worse or much worse in the past two years, and another 3 in 10 felt it had stayed the same. Residents had a somewhat more positive outlook regarding job growth and business growth, however: about 6 in 10 thought that both had either gotten somewhat better or stayed about the same in the past two years, which is especially notable given the economic impacts of the COVID-19 pandemic during that time.

Education, Arts, and Culture are also praised by residents in the community.

Ratings in the facet of Education, Arts, and Culture also tended to be higher than or similar to the national benchmarks. About 9 in 10 residents gave positive ratings to public library services and 8 in 10 gave high scores to overall opportunities for education, culture, and the arts and K-12 education. At least 7 in 10 favorably rated adult educational opportunities, community support for the arts, opportunities to attend cultural/arts/music activities, and opportunities to attend special events and festivals. These ratings were stable from 2019 to 2021.

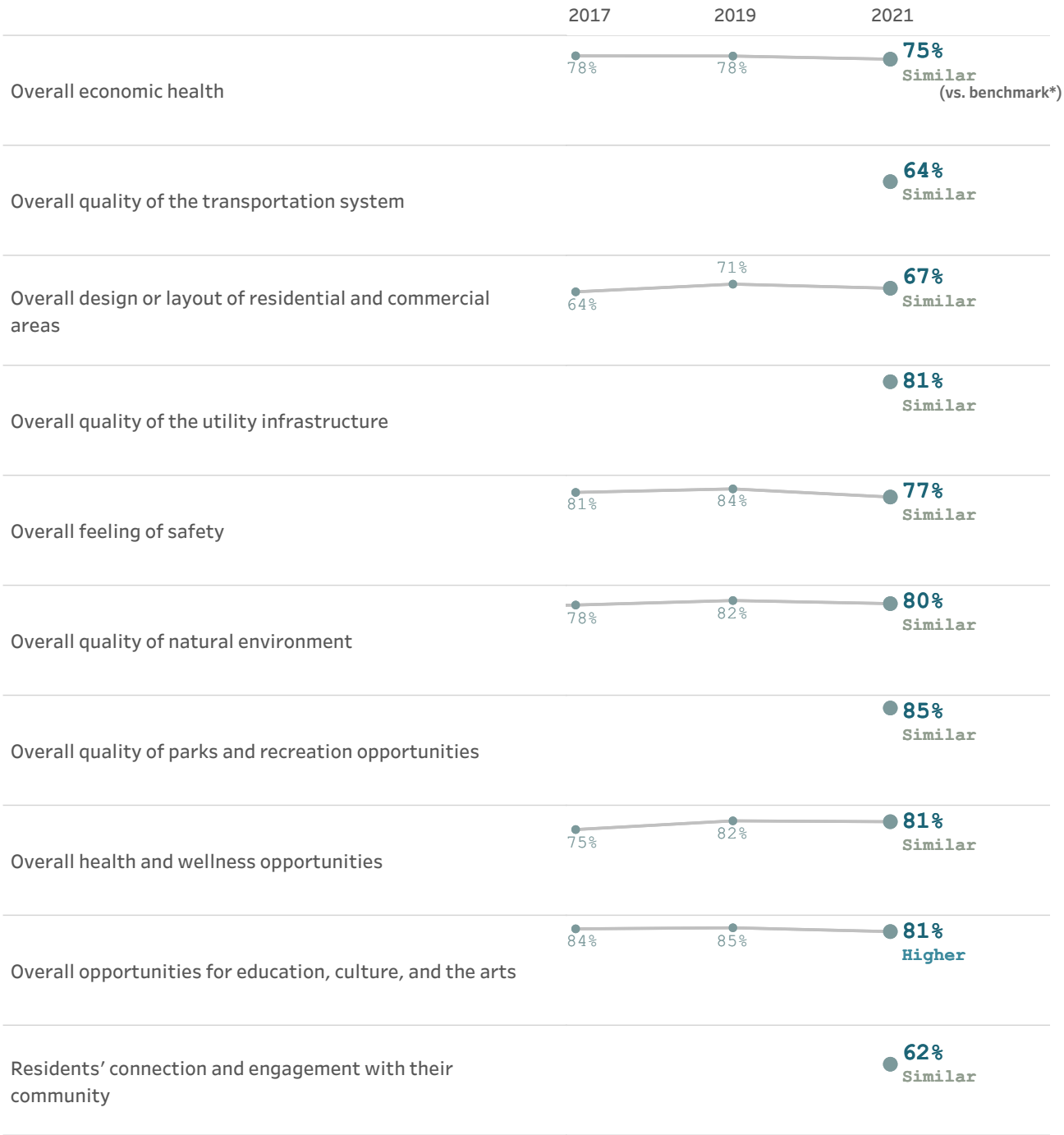
Ratings related to the public school system in Montgomery County tended to be more mixed. Thinking about County focus areas and whether they have gotten better, worse, or stayed the same in the past two years, about one-third of respondents rated public schools (K-12) as somewhat worse or much worse than two years ago, and another 4 in 10 felt they had stayed about the same. When asked to rate various aspects of Montgomery County K-12 public schools, respondents gave the most positive ratings to the diversity of race/ethnicity of the student body (80% excellent or good), the accessibility of teachers and administrators (73%), overall quality of education (73%), and school facilities (67%); they were least likely to give positive marks to class size (46%), teacher/student ratio (46%) or the food/cafeterias (38%).

Facets of livability

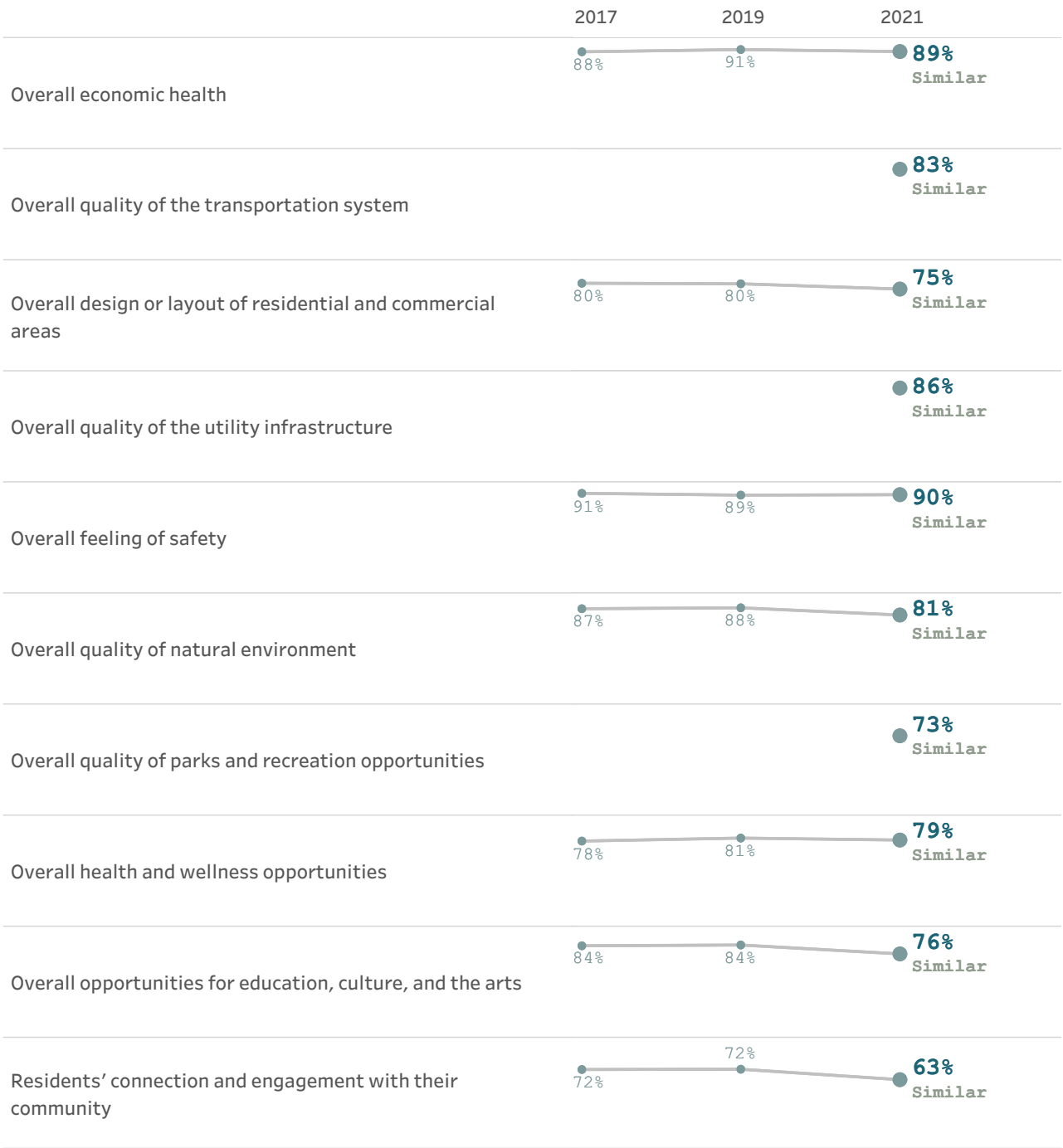
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.
(% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

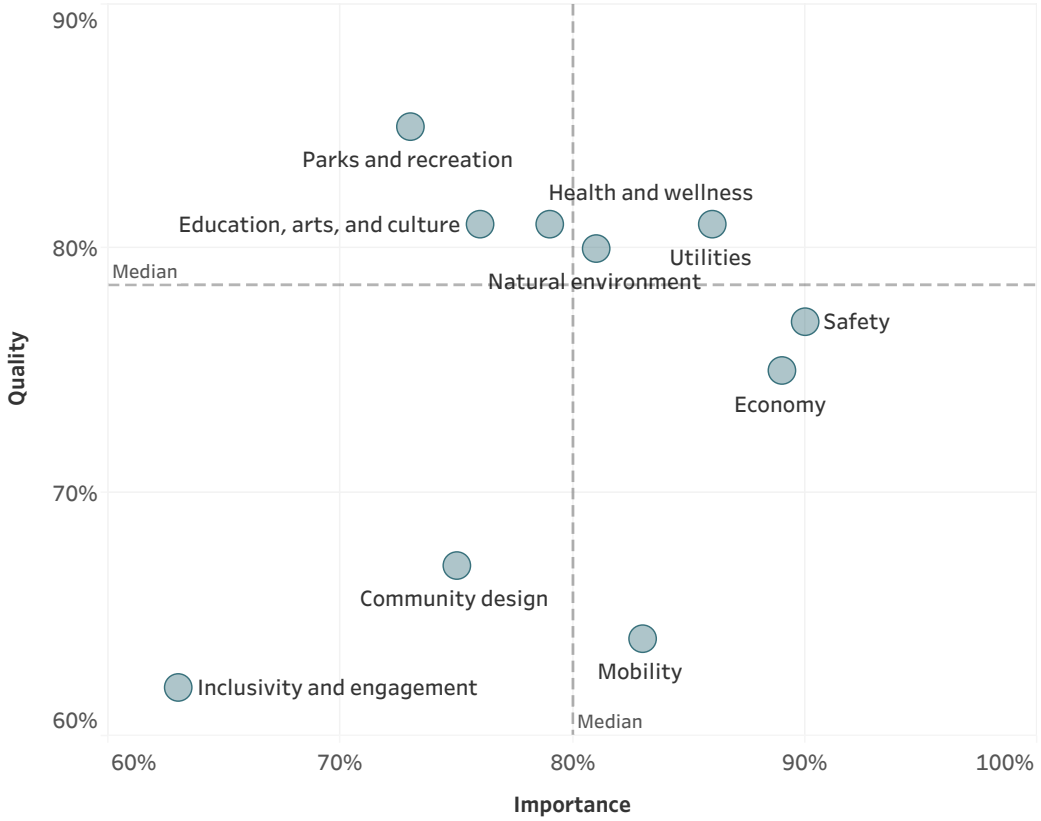
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide County staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 78% or more of respondents were considered of "higher quality" and those with ratings lower than 78% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 80% or more of respondents. Services were rated as "less important" if they received a rating of less than 80%. This classification uses the median ratings for quality and importance to divide the services in half.

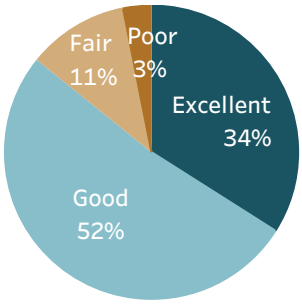
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line drawn from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Montgomery County, 2021



Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

	2017	2019	2021	
Montgomery County as a place to live	88%	90%	90%	Similar vs. benchmark*
The overall quality of life	82%	85%	86%	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

	2017	2019	2021	
Recommend living in Montgomery County to someone who asks	87%	88%	89%	Similar
Remain in Montgomery County for the next five years	83%	84%	86%	Similar

Please rate each of the following in the Montgomery County community.
(% excellent or good)

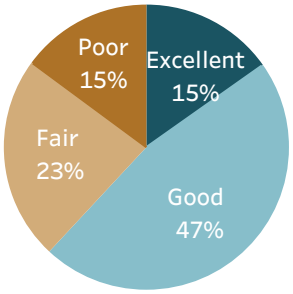
	2017	2019	2021	
Overall image or reputation	80%	84%	82%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Montgomery County government, 2021

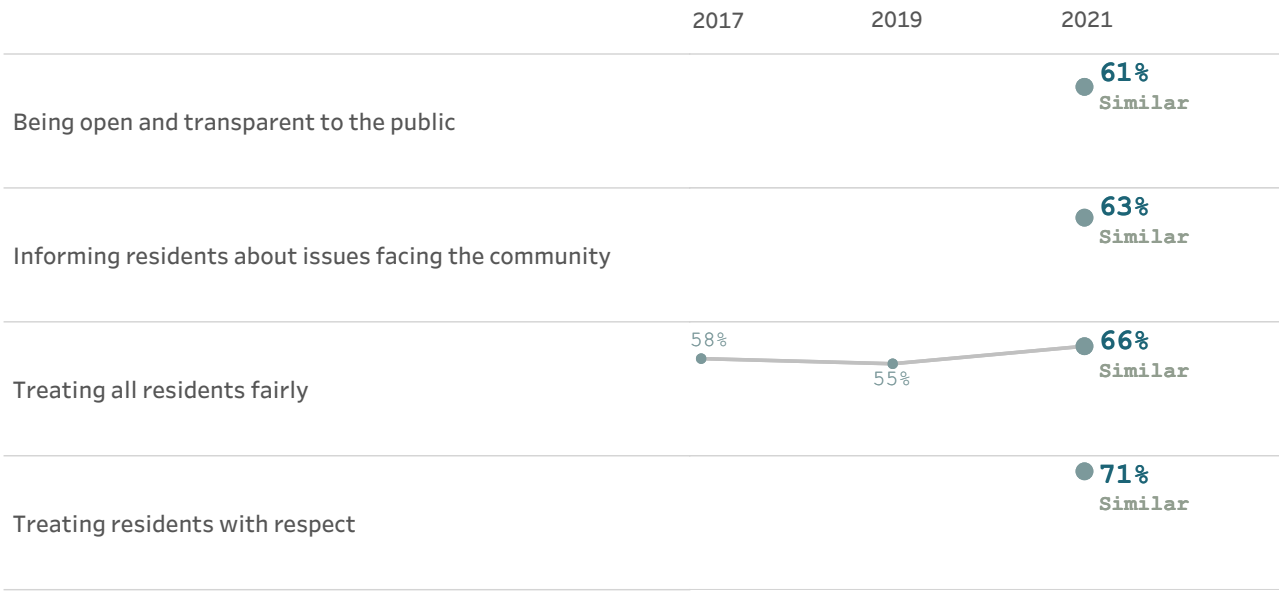


Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

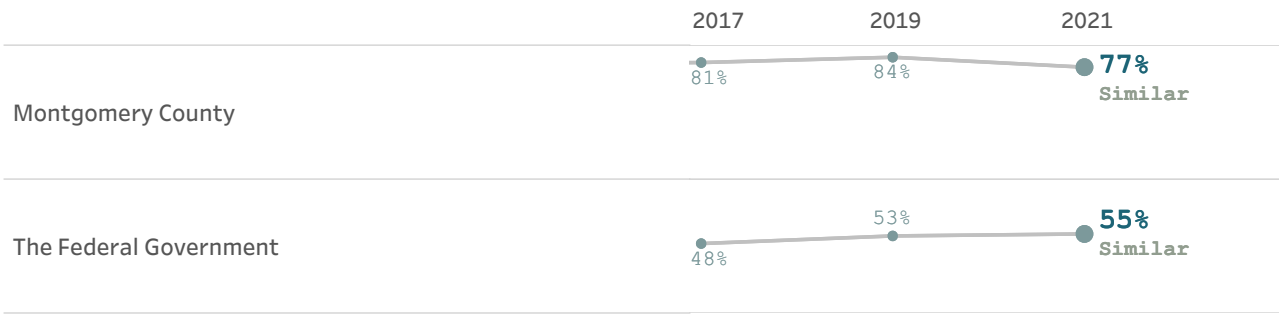
	2017	2019	2021
Public information services	74%	82%	76% Similar
Overall customer service by Montgomery County employees	70%	77%	78% Similar vs. benchmark*

Please rate the following categories of Montgomery County government performance.
(% excellent or good)

	2017	2019	2021
The value of services for the taxes paid to Montgomery County	49%	57%	53% Similar
The overall direction that Montgomery County is taking	58%	57%	57% Similar
The job Montgomery County government does at welcoming resident involvement	52%	57%	61% Similar
Overall confidence in Montgomery County government	57%	62%	63% Similar
Generally acting in the best interest of the community	57%	61%	63% Similar
Being honest	59%	59%	64% Similar



Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

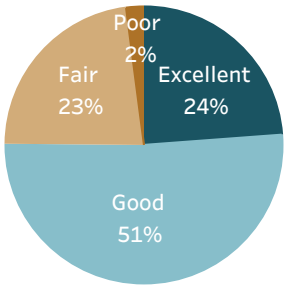


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

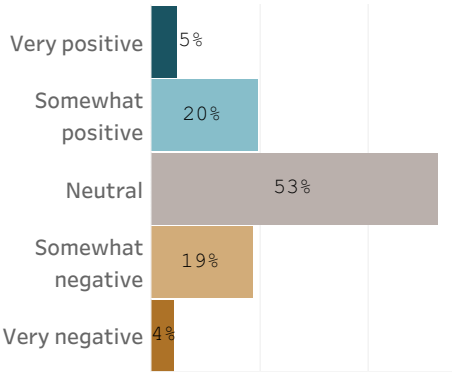
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

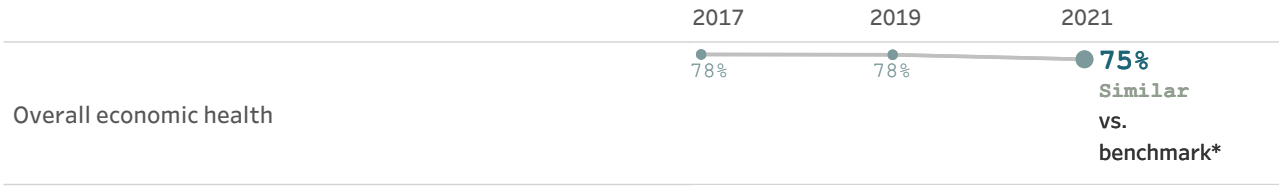
Overall economic health of Montgomery County, 2021



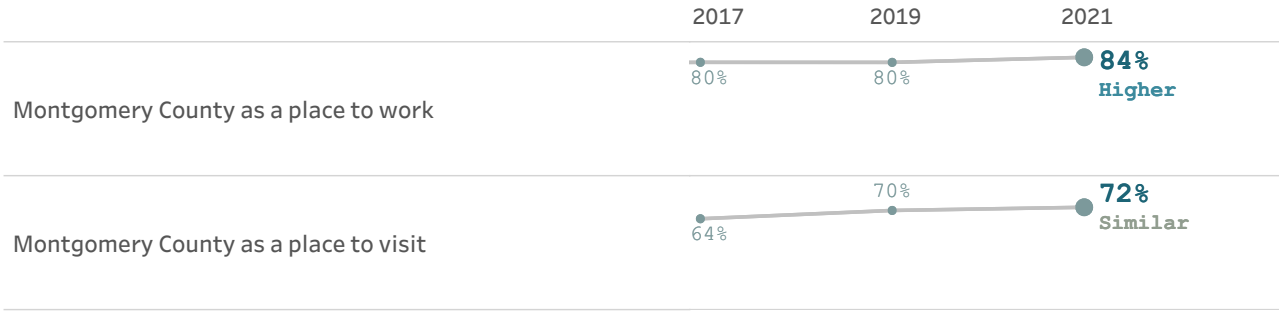
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



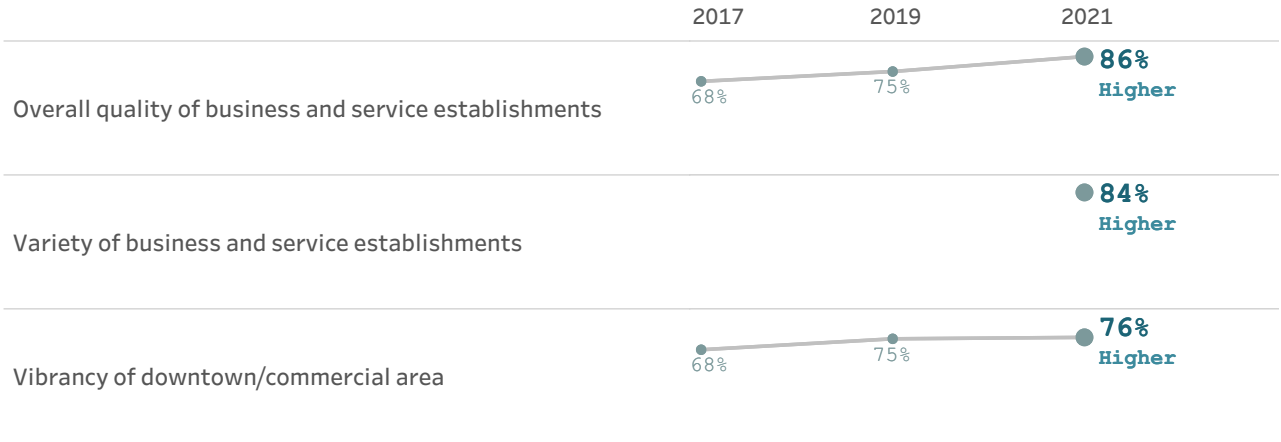
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

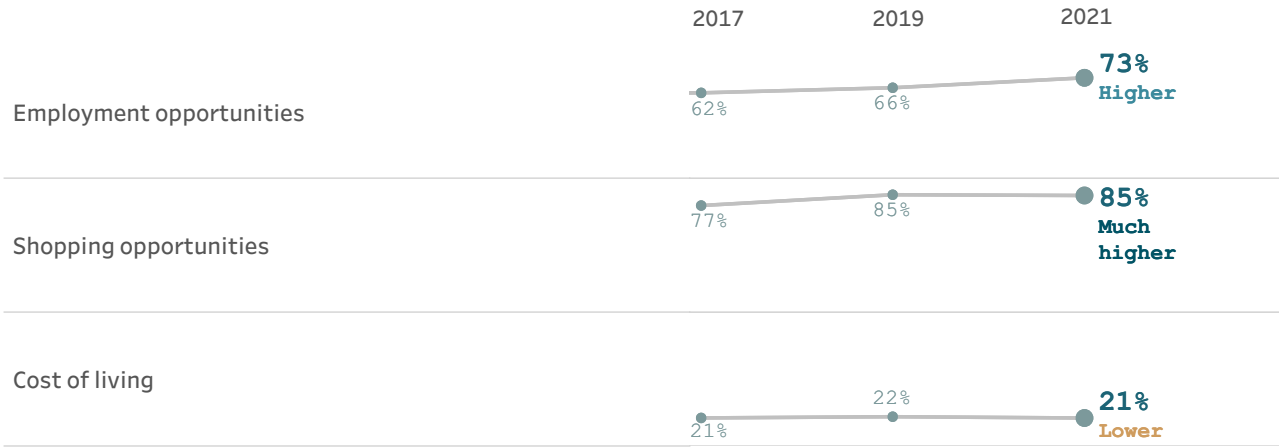


Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

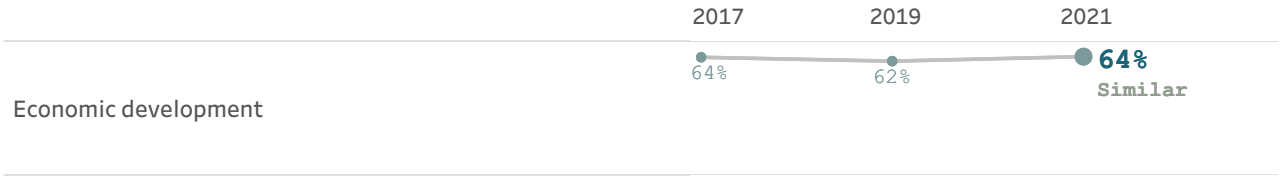


Please rate each of the following in the Montgomery County community.
(% excellent or good)

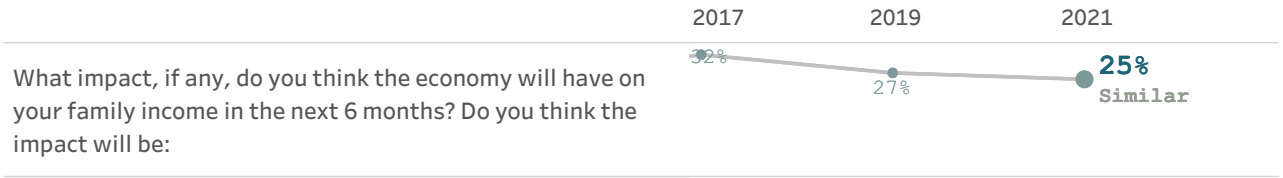




Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

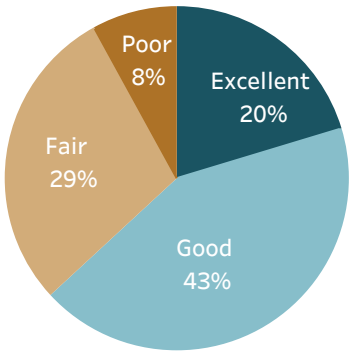


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Montgomery County, 2021

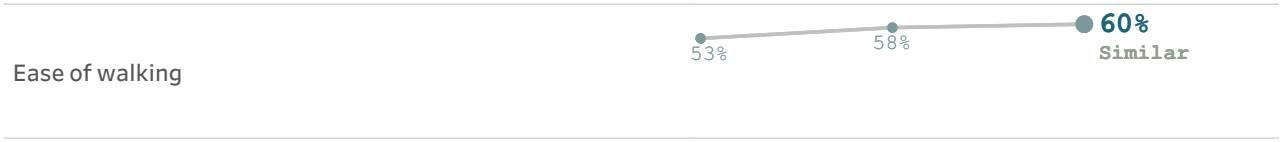


Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

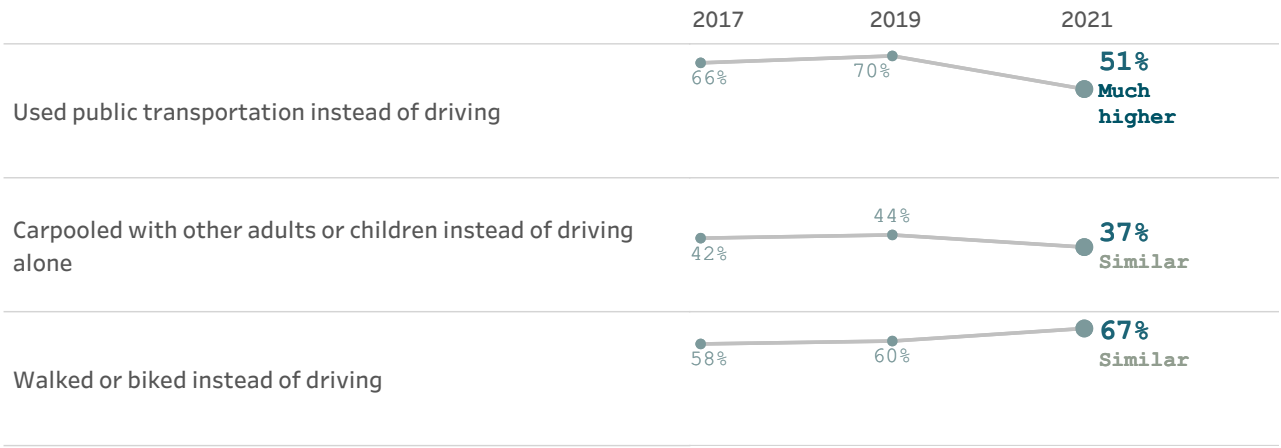
	2017	2019	2021
Overall quality of the transportation system			64% Similar vs. benchmark*

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2017	2019	2021
Traffic flow on major streets	26%	32%	38% Similar
Ease of public parking	44%	49%	49% Similar
Ease of travel by car	47%	48%	62% Similar
Ease of travel by public transportation	45%	51%	51% Higher
Ease of travel by bicycle	40%	43%	47% Similar



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

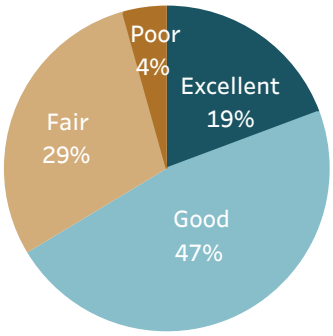
	2017	2019	2021	
Bus or transit services				

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Overall design or layout of Montgomery County's residential and commercial areas, 2021



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

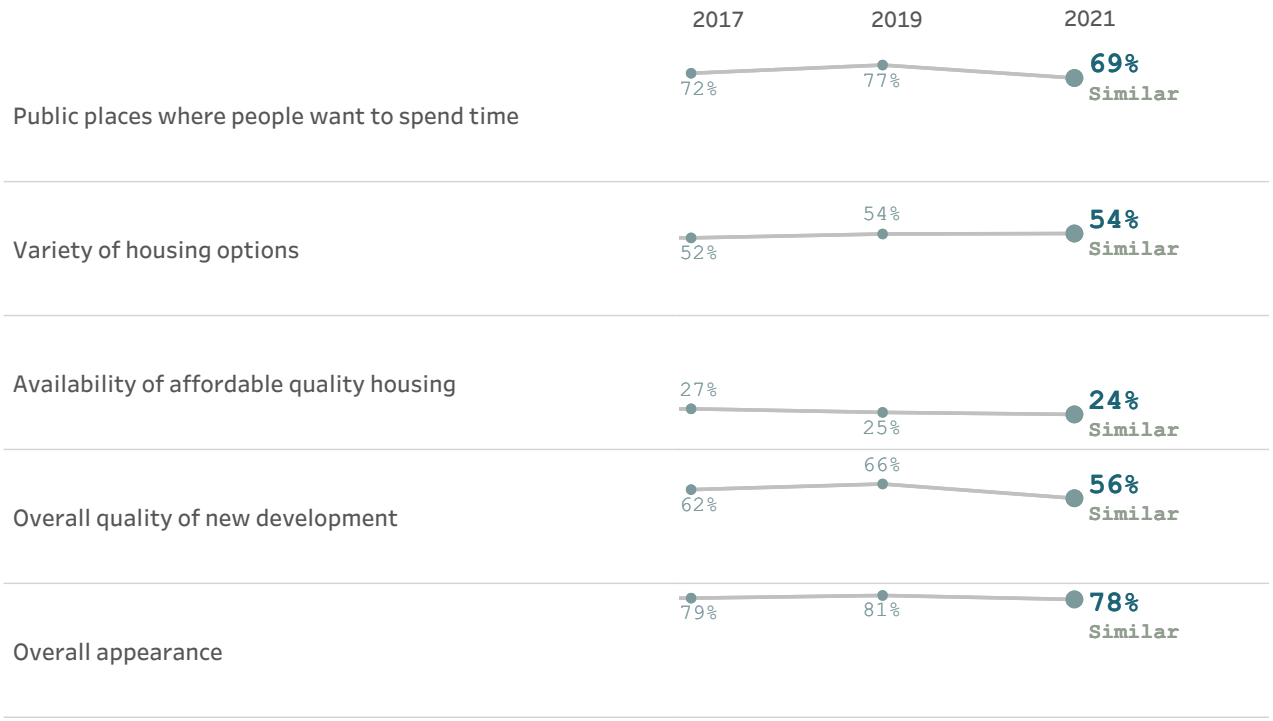
	2017	2019	2021
Overall design or layout of residential and commercial areas	64%	71%	67% Similar vs. benchmark*

Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

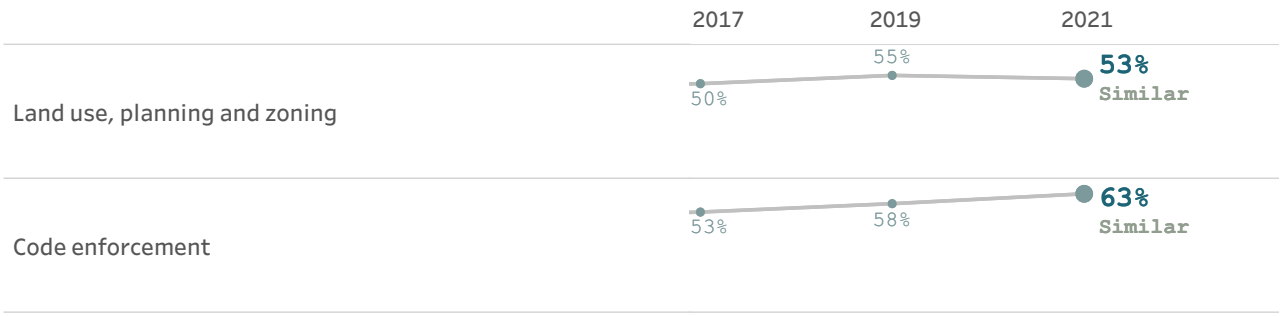
	2017	2019	2021
Your neighborhood as a place to live	82%	87%	90% Similar

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2017	2019	2021
Well-planned residential growth			50% Similar
Well-planned commercial growth			55% Similar
Well-designed neighborhoods			62% Similar
Preservation of the historical or cultural character of the community			65% Similar



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

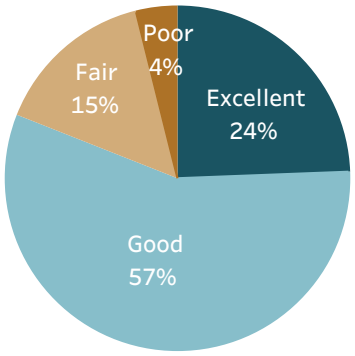


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Montgomery County, 2021



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2017	2019	2021
Overall quality of the utility infrastructure			81% Similar vs. benchmark*

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2017	2019	2021
Affordable high-speed internet access			65% Higher
Garbage collection	81%	86%	88% Similar
Drinking water	75%	78%	81% Similar
Sewer services	80%	87%	88% Similar
Storm water management	73%	75%	82% Higher
Power (electric and/or gas) utility	74%	83%	81% Similar

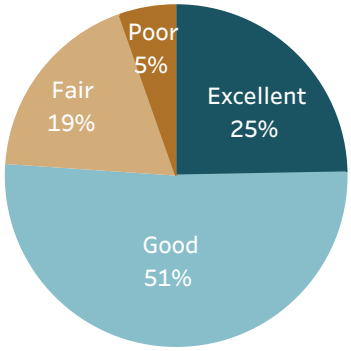
	2017	2019	2021
Utility billing	61%	70%	72% Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Montgomery County, 2021



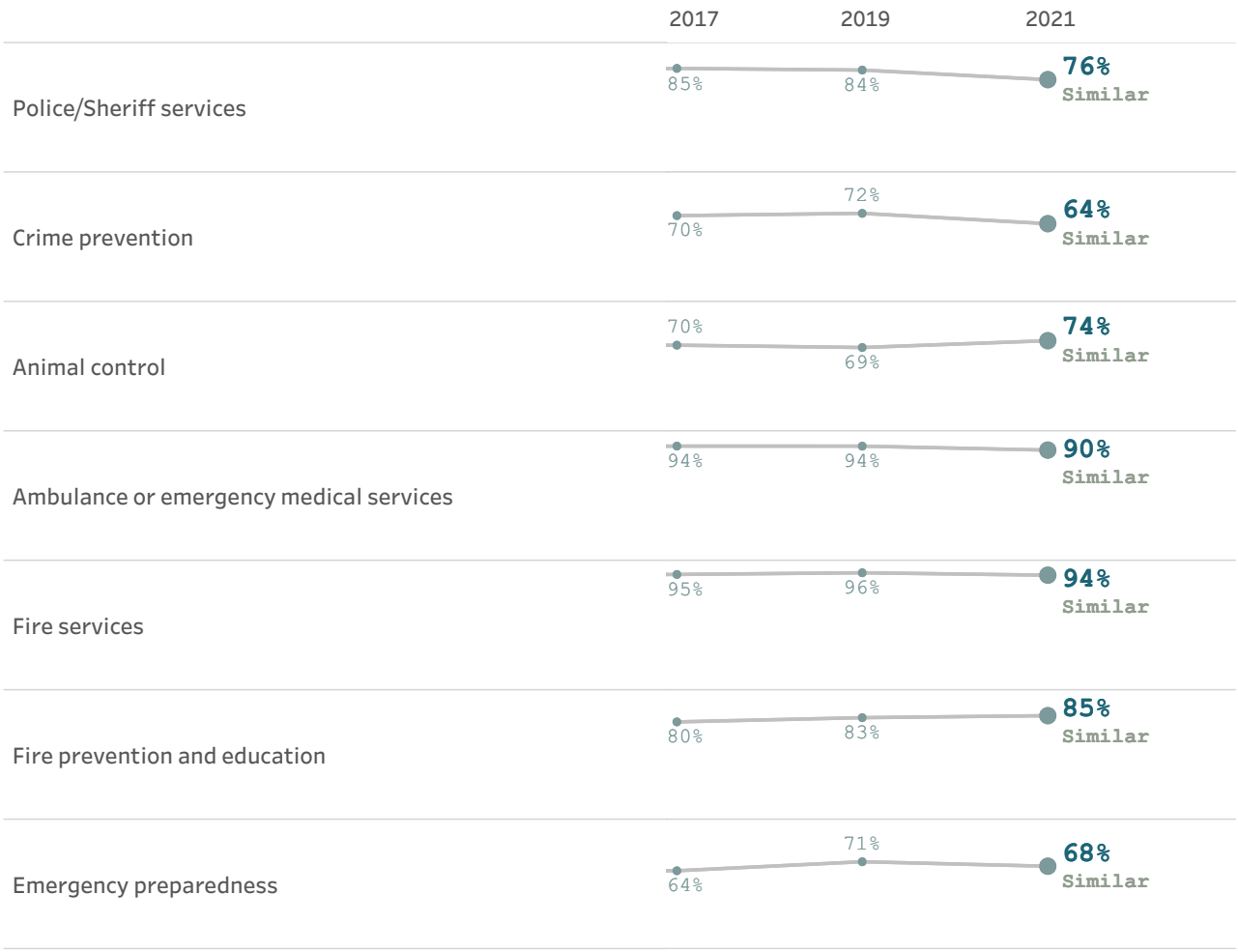
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2017	2019	2021
Overall feeling of safety	81%	84%	77% Similar vs. benchmark*

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

	2017	2019	2021
In your neighborhood during the day	93%	94%	94% Similar
In Montgomery County's downtown/commercial area during the day	88%	91%	87% Similar
From property crime			76% Similar
From violent crime			81% Similar
From fire, flood, or other natural disaster			92% Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

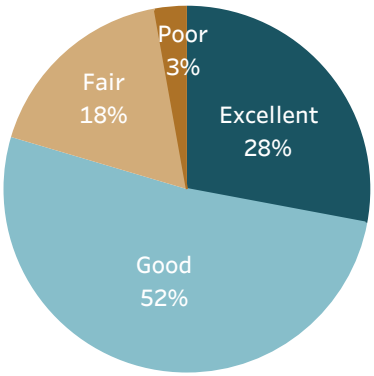


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

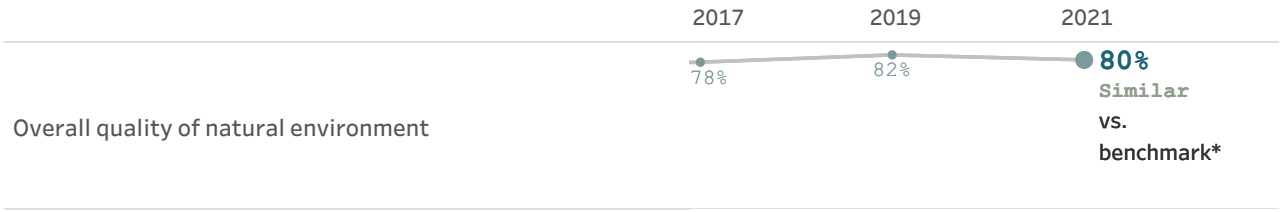
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

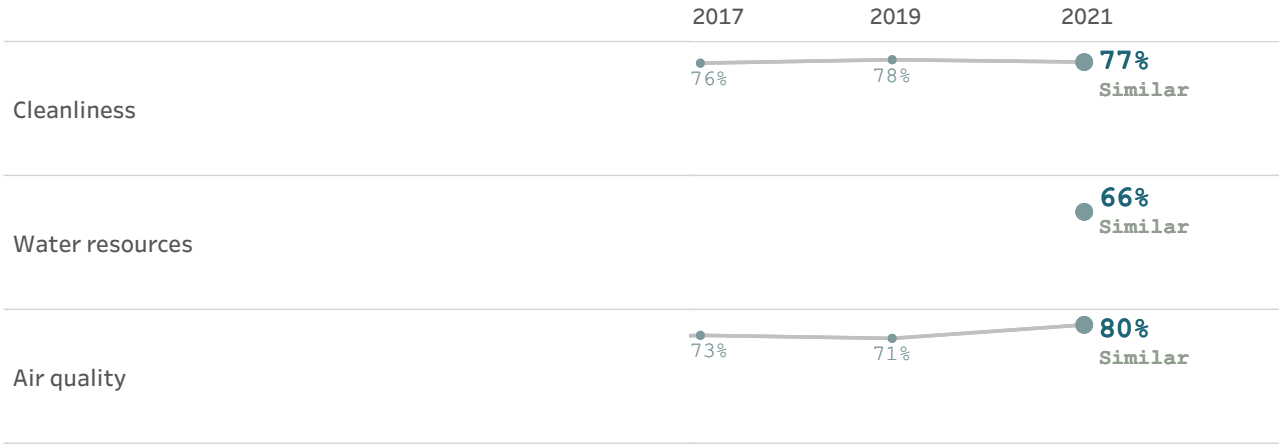
Overall quality of natural environment in Montgomery County, 2021



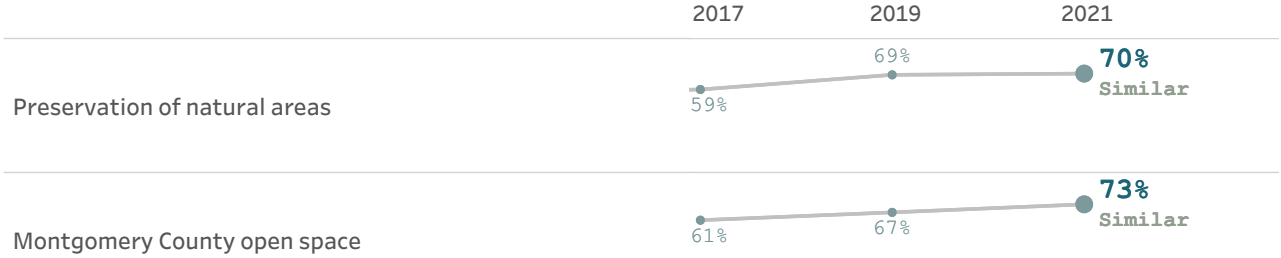
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)



Please also rate each of the following in the Montgomery County community.
(% excellent or good)



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



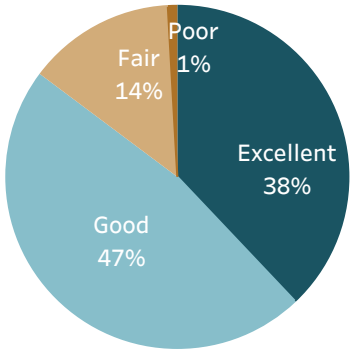
Recycling	
Yard waste pick-up	

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."
- National Recreation and Park Association

Overall quality of parks and recreation opportunities, 2021



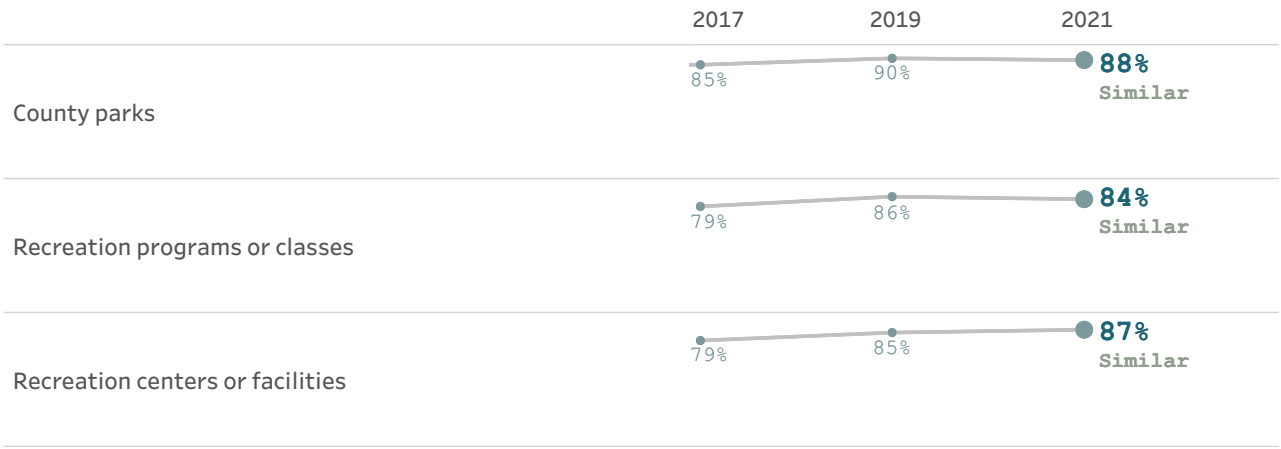
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2017	2019	2021
Overall quality of parks and recreation opportunities			85% Similar vs. benchmark*

Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2017	2019	2021
Availability of paths and walking trails	62%	66%	80% Similar
Fitness opportunities	71%	74%	78% Similar
Recreational opportunities	74%	77%	80% Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

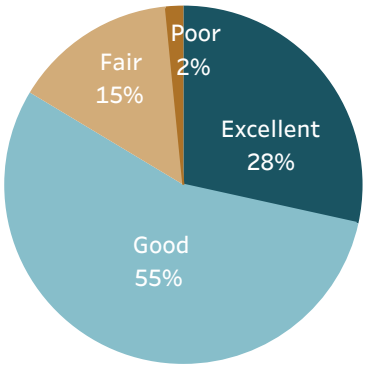


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Montgomery County, 2021



Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2017	2019	2021	vs. benchmark*
Overall health and wellness opportunities	75%	82%	81%	Similar

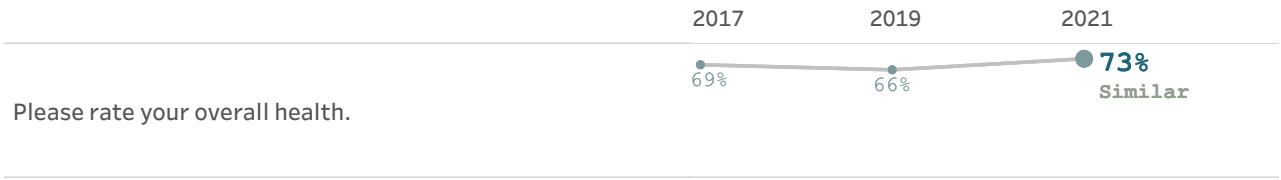
Please also rate each of the following in the Montgomery County community.
(% excellent or good)

	2017	2019	2021	vs. benchmark*
Availability of affordable quality food	69%	72%	65%	Similar
Availability of affordable quality health care	66%	64%	65%	Similar
Availability of preventive health services	69%	72%	72%	Similar
Availability of affordable quality mental health care	57%	53%	52%	Similar

Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)

	2017	2019	2021	vs. benchmark*
Health services	74%	77%	78%	Similar

Please rate your overall health.
(% excellent or very good)

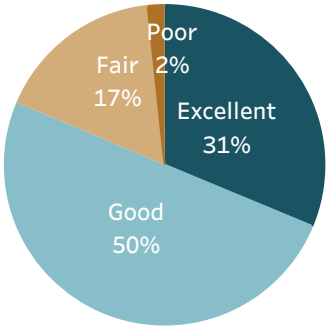


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

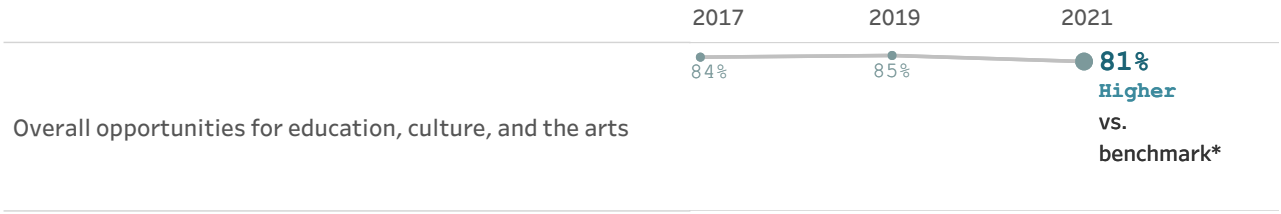
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

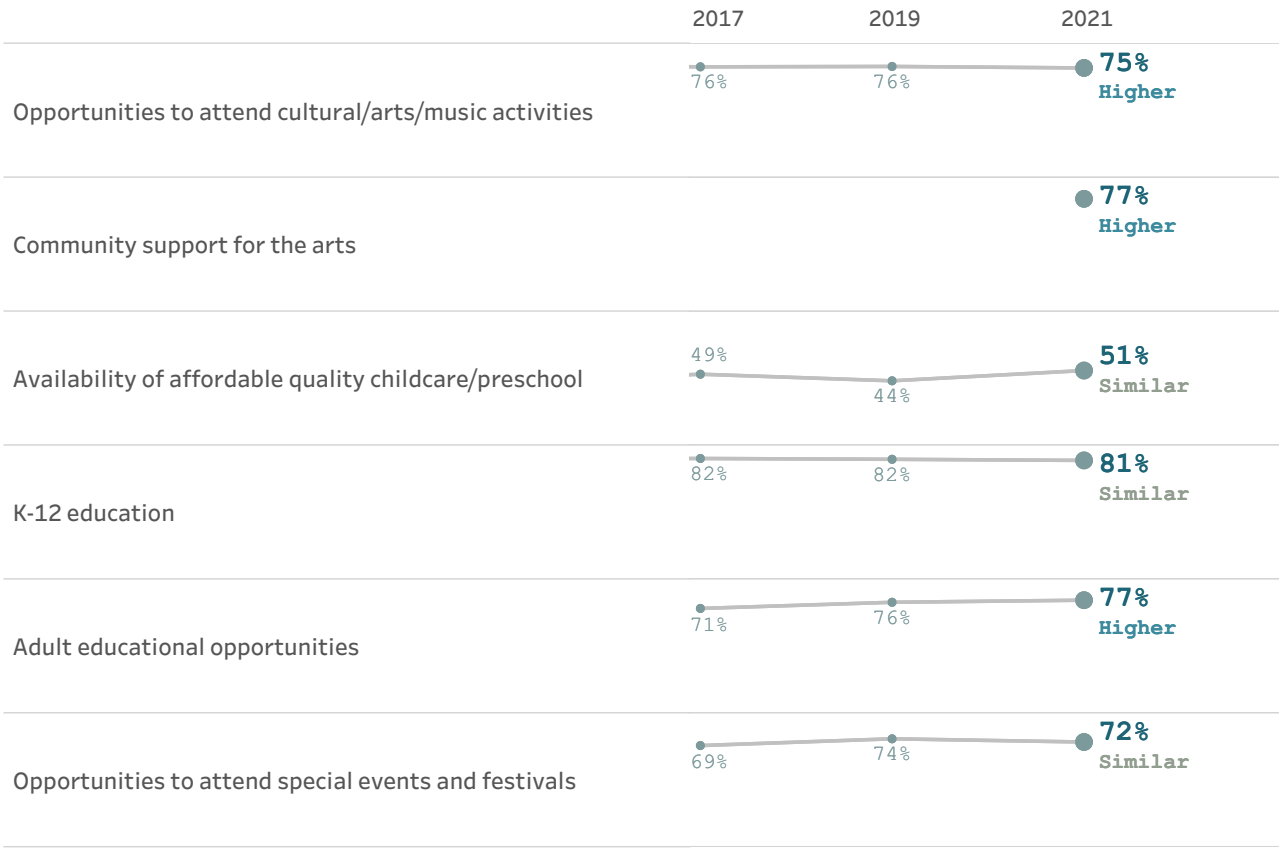
Overall opportunities for education, culture and the arts, 2021



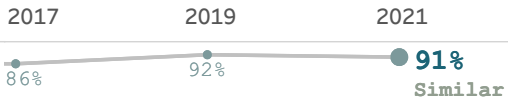
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)



Please also rate each of the following in the Montgomery County community.
(% excellent or good)



Please rate the quality of each of the following services in Montgomery County.
(% excellent or good)



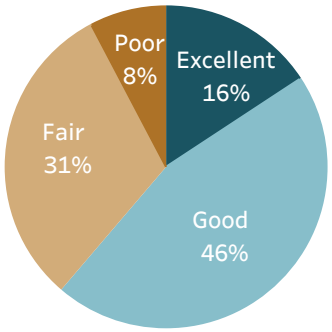
Public library services

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community, 2021



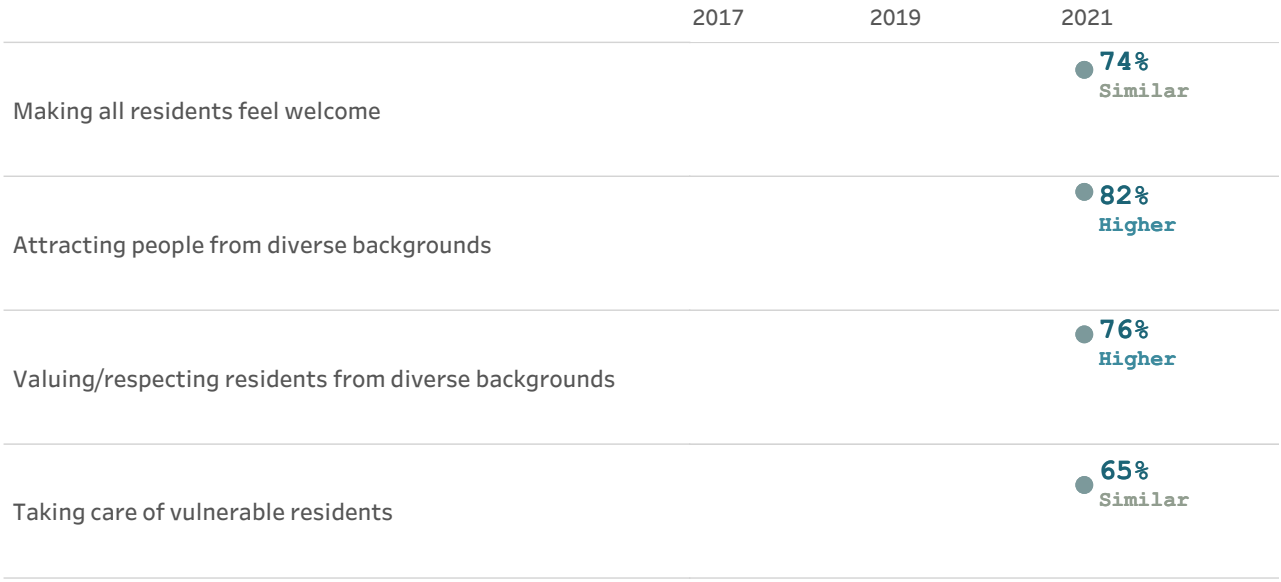
Please rate each of the following characteristics as they relate to Montgomery County as a whole.
(% excellent or good)

	2017	2019	2021
Residents' connection and engagement with their community			62% Similar vs. benchmark*

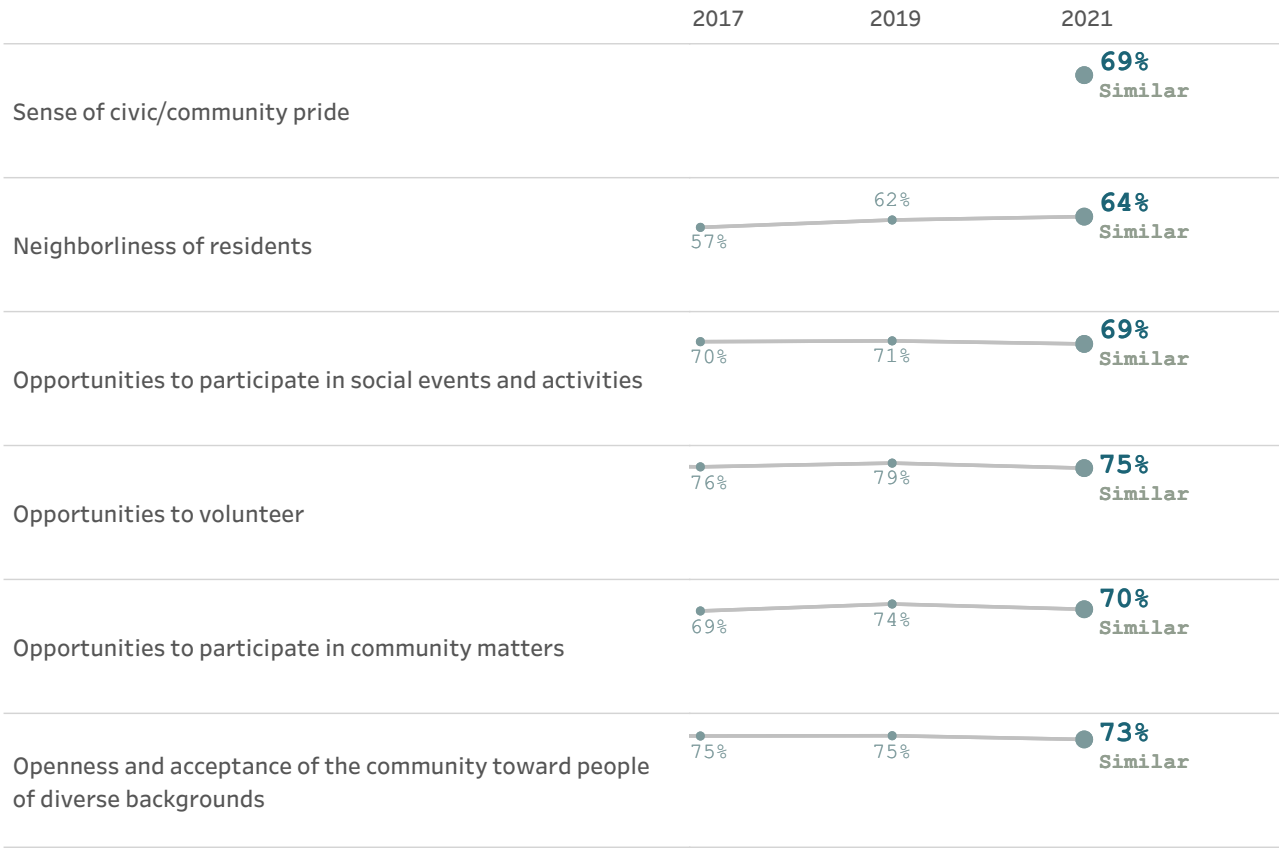
Please rate each of the following aspects of quality of life in Montgomery County.
(% excellent or good)

	2017	2019	2021
Montgomery County as a place to raise children	84%	86%	88% Similar
Montgomery County as a place to retire	42%	43%	45% Lower
Sense of community	55%	60%	62% Similar

Please rate the job you feel the Montgomery County community does at each of the following.
(% excellent or good)



Please also rate each of the following in the Montgomery County community.
(% excellent or good)

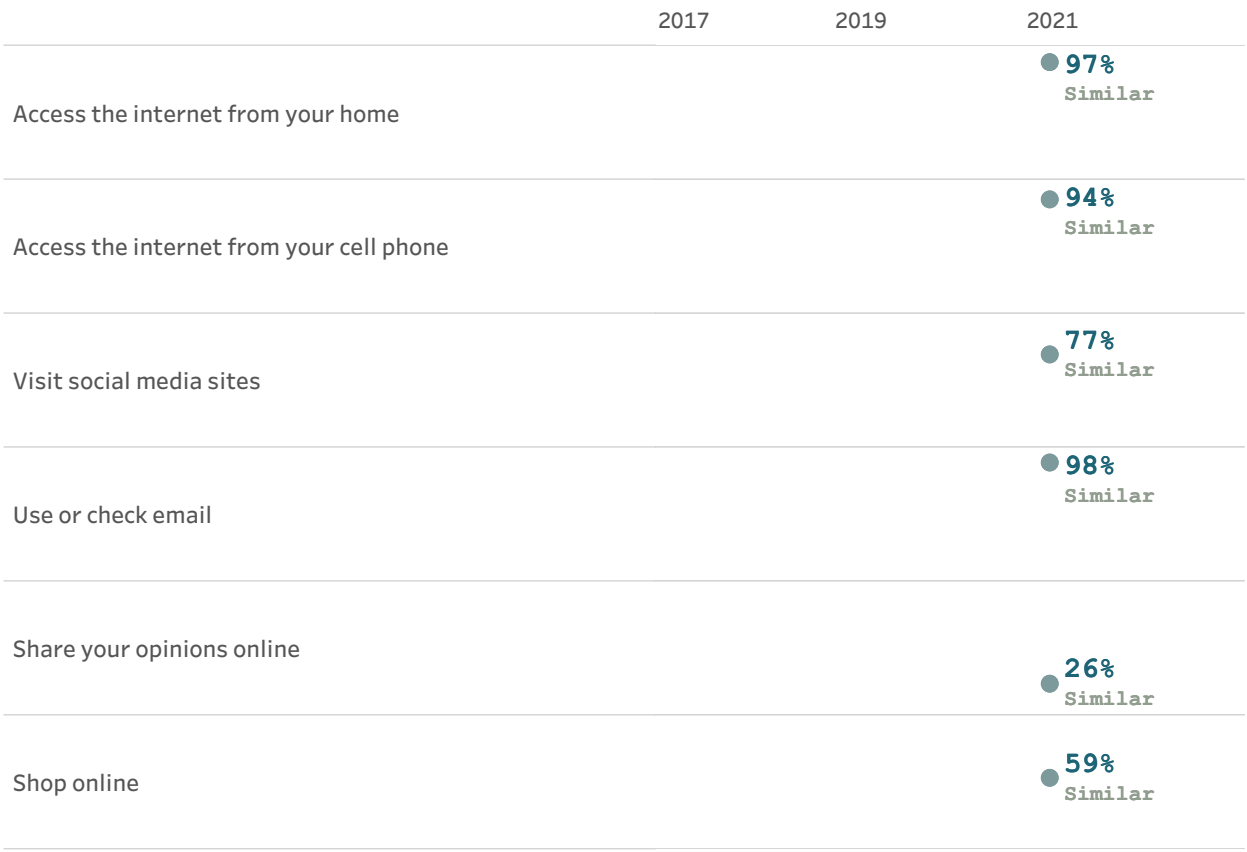


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

In general, how many times do you:
(% a few times a week or more)

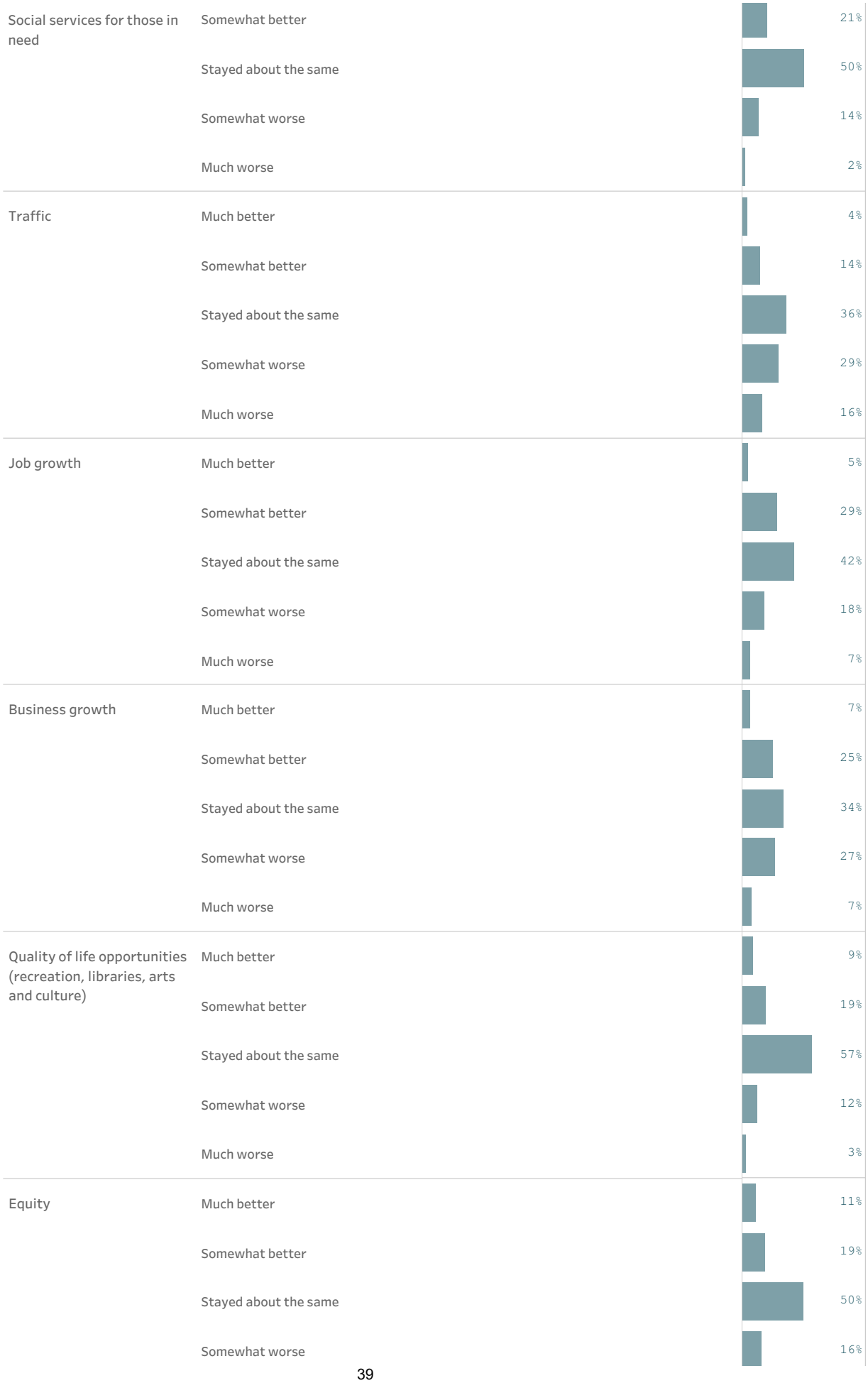


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded.

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Affordable housing	Much better	5%
		Somewhat better	9%
		Stayed about the same	31%
		Somewhat worse	35%
		Much worse	20%
	Crime	Much better	3%
		Somewhat better	12%
		Stayed about the same	41%
		Somewhat worse	30%
		Much worse	15%
	The environment	Much better	6%
		Somewhat better	18%
		Stayed about the same	59%
		Somewhat worse	15%
		Much worse	2%
	The pace of growth	Much better	6%
		Somewhat better	21%
		Stayed about the same	45%
		Somewhat worse	22%
		Much worse	6%
	Public schools (K-12)	Much better	9%
		Somewhat better	14%
		Stayed about the same	41%
		Somewhat worse	24%
		Much worse	11%
	Social services for those in need	Much better	13%


Social services for those in need
Somewhat better
21%
Stayed about the same
50%
Somewhat worse
14%
Much worse
2%
Traffic
Much better
4%
Somewhat better
14%
Stayed about the same
36%
Somewhat worse
29%
Much worse
16%
Job growth
Much better
5%
Somewhat better
29%
Stayed about the same
42%
Somewhat worse
18%
Much worse
7%
Business growth
Much better
7%
Somewhat better
25%
Stayed about the same
34%
Somewhat worse
27%
Much worse
7%
Quality of life opportunities (recreation, libraries, arts and culture)
Much better
9%
Somewhat better
19%
Stayed about the same
57%
Somewhat worse
12%
Much worse
3%
Equity
Much better
11%
Somewhat better
19%
Stayed about the same
50%
Somewhat worse
16%

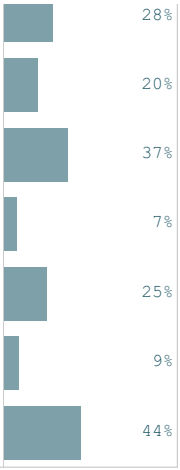
	Equity	Much worse	5%
	Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and services.	40%
		I am willing to pay more taxes to get more services.	9%
		I feel that I pay too much for the services I receive.	29%
		I am willing to accept service reductions if it means lower taxes.	9%
		My opinion is different from the ones listed here.	3%
		I don't have an opinion/no preference.	9%
	Have you needed the County government to resolve an issue or problem in the past two years?	Yes - Go to question 16	22%
		No - Go to question 17	78%
Please indicate how easy or hard it was to do each of the following.	Communicate the issue/problem	Very easy	39%
		Somewhat easy	22%
		Somewhat hard	29%
		Very hard	10%
	Resolve the issue/problem	Very easy	30%
		Somewhat easy	17%
		Somewhat hard	29%
		Very hard	24%
How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?	In-person	0 times	72%
		1-2 times	22%
		3-5 times	4%
		6-8 times	0%
		9 or more times	1%
	On the phone	0 times	77%
		1-2 times	19%
		3-5 times	3%
		9 or more times	1%
	Online	0 times	95%

		1-2 times	3%
		3-5 times	1%
		9 or more times	0%
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	55%
		Somewhat agree	33%
		Somewhat disagree	5%
		Strongly disagree	6%
Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	Professionalism	Excellent	47%
		Good	36%
		Fair	12%
		Poor	5%
	Approachability	Excellent	42%
		Good	34%
		Fair	15%
		Poor	9%
	Responsiveness	Excellent	39%
		Good	40%
		Fair	10%
		Poor	11%
Please rate each of the following aspects of Montgomery County K-12 public schools.	Class size	Excellent	17%
		Good	29%
		Fair	36%
		Poor	18%
	Teacher/student ratio	Excellent	14%
		Good	32%
		Fair	36%
		Poor	18%
	Student safety	Excellent	16%

Student safety
Good
41%
Fair
25%
Poor
18%
School facilities
Excellent
22%
Good
45%
Fair
26%
Poor
7%
Food/cafeteria
Excellent
16%
Good
22%
Fair
33%
Poor
29%
Accessibility of teachers and administrators
Excellent
25%
Good
48%
Fair
20%
Poor
8%
Diversity of race/ethnicity of the student body
Excellent
39%
Good
41%
Fair
12%
Poor
9%
Virtual/remote instruction (when needed)
Excellent
21%
Good
36%
Fair
25%
Poor
19%
Overall quality of education
Excellent
25%
Good
48%
Fair
19%
Poor
8%
One or more of my children is currently enrolled in a Montgomery County Public School
20%

Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply).	One or more of my children was enrolled in MCPS in the past	21%
	My grandchild(ren) or other relatives are currently enrolled in MCPS	7%
	I am a current MCPS employee	4%
	I am a past MCPS employee	2%
	I am a current or former school or MCPS volunteer	5%
	None of the above	55%
To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	19%
	Somewhat agree	26%
	Somewhat disagree	11%
	Strongly disagree	14%
	Don't know/No opinion	30%
Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply).	Not applicable to me/our household	85%
	Licensed child care center	7%
	Licensed child care affiliated with a faith-based organization	1%
	Licensed family child care program (in a home setting)	2%
	Part-day Public Pre-K/Early Head Start/Head Start Program	1%
	Relative (e.g. grandparent, aunt/uncle)	3%
	Non-relative friend or neighbor	1%
	Nanny/nanny share	1%
	I/My spouse/partner provides care for our child(ren)	6%
Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County website (www.montgomerycountymd.gov)	73%
	MC311	20%
	Local newspapers and/or their websites	40%
	Radio (e.g., WTOP, WAMU, etc.)	37%
	Local television stations	32%
	County cable television (Verizon ch. 30, Comcast and RCN ch. 6)	5%
	Civic association, homeowners' association newsletters, or community listservs	22%

Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	Nextdoor app or website	28%
	The County's social network sites (e.g., Facebook, Twitter, YouTube, etc.)	20%
	Alert Montgomery	37%
	Blog websites	7%
	Publications from County government or elected officials (mailings, publications, online newsletters, Montgomery County Update Newsletter)	25%
	Town hall meetings or other public meetings	9%
	Word of mouth	44%



National benchmark tables

This table contains the comparisons of Montgomery County's results to those from other communities. The first column shows the comparison of Montgomery County's rating to the benchmark. Montgomery County's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different than the benchmark. The second column is Montgomery County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Montgomery County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Montgomery County's result -- that is what percent of surveyed communities had a lower rating than Montgomery County.

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Montgomery County's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Montgomery County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Montgomery County's average rating was more than 20 points different when compared to the benchmark.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	Similar	90%	168	388	56
	Your neighborhood as a place to live	Similar	90%	122	320	62
	Montgomery County as a place to raise children	Similar	88%	144	389	63
	Montgomery County as a place to work	Higher	84%	56	372	85
	Montgomery County as a place to visit	Similar	72%	134	314	57
	Montgomery County as a place to retire	Lower	45%	333	374	11
	The overall quality of life	Similar	86%	176	430	59
	Sense of community	Similar	62%	183	322	43
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	Similar	75%	87	295	70
	Overall quality of the transportation system	Similar	64%	35	127	73
	Overall design or layout of residential and commercial areas	Similar	67%	95	289	67

			% positive	Rank	Number of communities	Percentile
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of the utility infrastructure	Similar	81%	35	124	72
	Overall feeling of safety	Similar	77%	241	370	35
	Overall quality of natural environment	Similar	80%	159	299	47
	Overall quality of parks and recreation opportunities	Similar	85%	54	129	58
	Overall health and wellness opportunities	Similar	81%	87	290	70
	Overall opportunities for education, culture, and the arts	Higher	81%	51	293	82
	Residents' connection and engagement with their community	Similar	62%	48	125	62
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Similar	89%	133	306	56
	Remain in Montgomery County for the next five years	Similar	86%	129	299	57
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	94%	200	355	43
	In Montgomery County's downtown/commercial area during the day	Similar	87%	227	331	31
	From property crime	Similar	76%	86	135	37
	From violent crime	Similar	81%	90	135	33
	From fire, flood, or other natural disaster	Similar	92%	44	123	65
Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Similar	74%	57	129	56
	Attracting people from diverse backgrounds	Higher	82%	3	127	98
	Valuing/respecting residents from diverse backgrounds	Higher	76%	9	127	93
	Taking care of vulnerable residents	Similar	65%	45	125	64
Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	Higher	86%	34	297	88

			% positive	Rank	Number of communities	Percentile
Please rate each of the following in the Montgomery County community.	Variety of business and service establishments	Higher	84%	11	124	91
	Vibrancy of downtown/commercial area	Higher	76%	43	280	85
	Employment opportunities	Higher	73%	20	326	94
	Shopping opportunities	Much higher	85%	20	312	93
	Cost of living	Lower	21%	247	291	15
	Overall image or reputation	Similar	82%	106	367	71
Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Similar	38%	243	344	29
	Ease of public parking	Similar	49%	182	269	32
	Ease of travel by car	Similar	62%	202	322	37
	Ease of travel by public transportation	Higher	51%	60	274	78
	Ease of travel by bicycle	Similar	47%	186	324	42
	Ease of walking	Similar	60%	201	324	38
	Well-planned residential growth	Similar	50%	62	127	51
	Well-planned commercial growth	Similar	55%	42	127	67
	Well-designed neighborhoods	Similar	62%	60	125	52
	Preservation of the historical or cultural character of the community	Similar	65%	55	123	56
	Public places where people want to spend time	Similar	69%	130	285	54
	Variety of housing options	Similar	54%	109	301	64
	Availability of affordable quality housing	Similar	24%	234	325	28

			% positive	Rank	Number of communities	Percentile
Please also rate each of the following in the Montgomery County community.	Overall quality of new development	Similar	56%	142	319	55
	Overall appearance	Similar	78%	165	356	53
	Cleanliness	Similar	77%	163	326	50
	Water resources	Similar	66%	47	113	59
	Air quality	Similar	80%	163	280	42
	Availability of paths and walking trails	Similar	80%	112	329	66
	Fitness opportunities	Similar	78%	114	281	59
	Recreational opportunities	Similar	80%	93	312	70
	Availability of affordable quality food	Similar	65%	168	276	39
	Availability of affordable quality health care	Similar	65%	141	289	51
	Availability of preventive health services	Similar	72%	94	272	65
	Availability of affordable quality mental health care	Similar	52%	97	272	64
	Opportunities to attend cultural/arts/music activities	Higher	75%	65	309	79
	Community support for the arts	Higher	77%	22	124	83
	Availability of affordable quality childcare/preschool	Similar	51%	155	287	46
	K-12 education	Similar	81%	117	293	60
	Adult educational opportunities	Higher	77%	40	278	85
	Sense of civic/community pride	Similar	69%	50	124	60
	Neighborliness of residents	Similar	64%	149	285	47

			% positive	Rank	Number of communities	Percentile
Please also rate each of the following in the Montgomery County community.	Opportunities to participate in social events and activities	Similar	69%	114	291	61
	Opportunities to attend special events and festivals	Similar	72%	142	298	52
	Opportunities to volunteer	Similar	75%	97	289	66
	Opportunities to participate in community matters	Similar	70%	85	293	71
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	73%	30	317	90
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information	Similar	45%	188	346	45
	Contacted Montgomery County elected officials to express your opinion	Similar	19%	98	287	66
	Attended a local public meeting	Similar	15%	227	286	20
	Watched a local public meeting	Similar	28%	92	265	65
	Volunteered your time to some group/activity	Similar	28%	199	291	31
	Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	200	275	27
	Voted in your most recent local election	Similar	70%	104	126	18
	Used public transportation instead of driving	Much higher	51%	22	256	91
	Carpooled with other adults or children instead of driving alone	Similar	37%	195	281	30
	Walked or biked instead of driving	Similar	67%	71	284	75
Please rate the quality of each of the following services in Montgomery County.	Public information services	Similar	76%	88	311	71
	Economic development	Similar	64%	84	302	72
	Traffic enforcement	Similar	59%	250	371	32
	Traffic signal timing	Similar	57%	135	292	54

			% positive	Rank	Number of communities	Percentile
Please rate the quality of each of the following services in Montgomery County.	Street repair	Similar	48%	187	371	49
	Street cleaning	Similar	69%	133	313	57
	Street lighting	Similar	67%	143	353	59
	Snow removal	Similar	75%	93	274	66
	Sidewalk maintenance	Similar	68%	86	318	73
	Bus or transit services	Higher	68%	46	267	83
	Land use, planning and zoning	Similar	53%	94	314	70
	Code enforcement	Similar	63%	69	371	81
	Affordable high-speed internet access	Higher	65%	13	121	90
	Garbage collection	Similar	88%	113	347	67
	Drinking water	Similar	81%	91	313	71
	Sewer services	Similar	88%	69	316	78
	Storm water management	Higher	82%	43	339	87
	Power (electric and/or gas) utility	Similar	81%	97	234	58
	Utility billing	Similar	72%	140	268	48
	Police/Sheriff services	Similar	76%	307	422	27
	Crime prevention	Similar	64%	248	370	33
	Animal control	Similar	74%	125	334	62
	Ambulance or emergency medical services	Similar	90%	179	331	46

			% positive	Rank	Number of communities	Percentile
Please rate the quality of each of the following services in Montgomery County.	Fire services	Similar	94%	181	364	50
	Fire prevention and education	Similar	85%	119	303	61
	Emergency preparedness	Similar	68%	125	303	59
	Preservation of natural areas	Similar	70%	86	283	69
	Montgomery County open space	Similar	73%	73	273	73
	Recycling	Similar	80%	121	350	65
	Yard waste pick-up	Similar	84%	68	296	77
	County parks	Similar	88%	104	329	68
	Recreation programs or classes	Similar	84%	61	324	81
	Recreation centers or facilities	Similar	87%	56	297	81
	Health services	Similar	78%	74	264	72
	Public library services	Similar	91%	118	338	65
	Overall customer service by Montgomery County employees	Similar	78%	210	385	45
Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Similar	53%	202	392	48
	The overall direction that Montgomery County is taking	Similar	57%	186	339	45
	The job Montgomery County government does at welcoming resident involvement	Similar	61%	100	333	70
	Overall confidence in Montgomery County government	Similar	63%	99	294	66
	Generally acting in the best interest of the community	Similar	63%	117	297	60
	Being honest	Similar	64%	110	288	62

			% positive	Rank	Number of communities	Percentile
Please rate the following categories of Montgomery County government performance.	Being open and transparent to the public	Similar	61%	50	126	61
	Informing residents about issues facing the community	Similar	63%	37	133	72
	Treating all residents fairly	Similar	66%	111	294	62
	Treating residents with respect	Similar	71%	64	124	49
Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	Similar	77%	150	388	61
	The Federal Government	Similar	55%	6	278	98
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health	Similar	89%	174	272	36
	Overall quality of the transportation system	Higher	83%	16	123	87
	Overall design or layout of residential and commercial areas	Similar	75%	176	272	35
	Overall quality of the utility infrastructure	Similar	86%	72	122	41
	Overall feeling of safety	Similar	90%	154	272	43
	Overall quality of natural environment	Similar	81%	123	272	54
	Overall quality of parks and recreation opportunities	Similar	73%	99	123	20
	Overall health and wellness opportunities	Similar	79%	87	272	68
	Overall opportunities for education, culture, and the arts	Similar	76%	123	272	54
	Residents' connection and engagement with their community	Lower	63%	260	272	4
In general, how many times do you:	Access the internet from your home	Similar	97%	37	123	70
	Access the internet from your cell phone	Similar	94%	51	123	59
	Visit social media sites	Similar	77%	95	122	22

			% positive	Rank	Number of communities	Percentile
In general, how many times do you:	Use or check email	Similar	98%	38	123	69
	Share your opinions online	Similar	26%	103	123	17
	Shop online	Similar	59%	45	123	64
	Please rate your overall health.	Similar	73%	56	278	80
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	25%	201	281	28

Custom benchmark tables

This table contains the comparisons of Montgomery County's results to those from other communities selected by County staff as having characteristics similar to those of Montgomery County. The first column shows the comparison of Montgomery County's rating to the benchmark. Montgomery County's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Montgomery County residents is statistically similar to or different than the benchmark. The second column is Montgomery County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Montgomery County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Montgomery County's result -- that is what percent of surveyed communities had a lower rating than Montgomery County.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	Similar	90%	55	96	43
	Your neighborhood as a place to live	Similar	90%	47	83	44
	Montgomery County as a place to raise children	Similar	88%	57	101	44
	Montgomery County as a place to work	Similar	84%	22	96	78
	Montgomery County as a place to visit	Similar	72%	38	81	54
	Montgomery County as a place to retire	Lower	45%	84	101	17
	The overall quality of life	Similar	86%	63	110	43
	Sense of community	Similar	62%	59	87	33
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	Similar	75%	38	79	53
	Overall quality of the transportation system	Similar	64%	13	39	69
	Overall design or layout of residential and commercial areas	Similar	67%	34	75	56
	Overall quality of the utility infrastructure	Similar	81%	14	39	66
	Overall feeling of safety	Similar	77%	72	95	25
	Overall quality of natural environment	Similar	80%	50	78	37
	Overall quality of parks and recreation opportunities	Similar	85%	19	39	53
	Overall health and wellness opportunities	Similar	81%	35	77	55
	Overall opportunities for education, culture, and the arts	Similar	81%	19	76	76

			% positive	Rank	Number of communities	Percentile
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Residents' connection and engagement with their community	Similar	62%	19	39	53
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Similar	89%	52	81	37
	Remain in Montgomery County for the next five years	Similar	86%	41	78	48
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	94%	62	93	33
	In Montgomery County's downtown/commercial area during the day	Similar	87%	64	84	25
	From property crime	Similar	76%	34	44	25
	From violent crime	Similar	81%	32	44	26
	From fire, flood, or other natural disaster	Similar	92%	12	38	71
Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Similar	74%	23	40	45
	Attracting people from diverse backgrounds	Higher	82%	2	40	97
	Valuing/respecting residents from diverse backgrounds	Similar	76%	3	40	95
	Taking care of vulnerable residents	Similar	65%	18	39	56
Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	Similar	86%	18	79	78
	Variety of business and service establishments	Higher	84%	6	39	87
	Vibrancy of downtown/commercial area	Higher	76%	13	71	83
	Employment opportunities	Higher	73%	8	88	92
	Shopping opportunities	Higher	85%	11	85	88
	Cost of living	Lower	21%	61	75	20
	Overall image or reputation	Similar	82%	42	94	56
Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Similar	38%	55	88	38
	Ease of public parking	Similar	49%	46	70	35
	Ease of travel by car	Similar	62%	50	85	42
	Ease of travel by public transportation	Higher	51%	14	64	79
	Ease of travel by bicycle	Similar	47%	51	84	40

			% positive	Rank	Number of communities	Percentile
Please also rate each of the following in the Montgomery County community.	Ease of walking	Similar	60%	58	86	33
	Well-planned residential growth	Similar	50%	24	41	43
	Well-planned commercial growth	Similar	55%	16	41	63
	Well-designed neighborhoods	Similar	62%	27	41	36
	Preservation of the historical or cultural character of the community	Similar	65%	16	39	61
	Public places where people want to spend time	Similar	69%	38	73	49
	Variety of housing options	Similar	54%	36	81	56
	Availability of affordable quality housing	Similar	24%	59	85	31
	Overall quality of new development	Similar	56%	42	81	49
	Overall appearance	Similar	78%	55	91	40
	Cleanliness	Similar	77%	57	80	30
	Water resources	Similar	66%	14	35	62
	Air quality	Similar	80%	49	72	33
	Availability of paths and walking trails	Similar	80%	33	87	63
	Fitness opportunities	Similar	78%	37	75	52
	Recreational opportunities	Similar	80%	32	82	62
	Availability of affordable quality food	Similar	65%	44	68	36
	Availability of affordable quality health care	Similar	65%	46	73	38
	Availability of preventive health services	Similar	72%	32	67	53
	Availability of affordable quality mental health care	Similar	52%	32	67	53
	Opportunities to attend cultural/arts/music activities	Higher	75%	21	83	75
	Community support for the arts	Higher	77%	6	39	87
	Availability of affordable quality childcare/preschool	Similar	51%	41	71	43
	K-12 education	Similar	81%	41	78	48

			% positive	Rank	Number of communities	Percentile
Please also rate each of the following in the Montgomery County community.	Adult educational opportunities	Higher	77%	13	73	83
	Sense of civic/community pride	Similar	69%	22	39	46
	Neighborliness of residents	Similar	64%	50	72	31
	Opportunities to participate in social events and activities	Similar	69%	31	76	60
	Opportunities to attend special events and festivals	Similar	72%	41	77	48
	Opportunities to volunteer	Similar	75%	24	73	68
	Opportunities to participate in community matters	Similar	70%	26	77	67
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	73%	14	87	85
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information	Similar	45%	54	94	43
	Contacted Montgomery County elected officials to express your opinion	Similar	19%	25	73	67
	Attended a local public meeting	Similar	15%	65	73	12
	Watched a local public meeting	Similar	28%	22	69	69
	Volunteered your time to some group/activity	Similar	28%	47	75	38
	Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	45	69	36
	Voted in your most recent local election	Similar	70%	37	39	7
	Used public transportation instead of driving	Much higher	51%	10	62	85
	Carpooled with other adults or children instead of driving alone	Similar	37%	43	73	42
	Walked or biked instead of driving	Similar	67%	21	73	72
Please rate the quality of each of the following services in Montgomery County.	Public information services	Similar	76%	28	81	66
	Economic development	Similar	64%	32	81	61
	Traffic enforcement	Similar	59%	66	91	28
	Traffic signal timing	Similar	57%	42	76	46
	Street repair	Similar	48%	64	93	32
	Street cleaning	Similar	69%	50	84	41

			% positive	Rank	Number of communities	Percentile
Please rate the quality of each of the following services in Montgomery County.	Street lighting	Similar	67%	47	92	50
	Snow removal	Similar	75%	32	71	56
	Sidewalk maintenance	Similar	68%	33	84	61
	Bus or transit services	Higher	68%	13	66	81
	Land use, planning and zoning	Similar	53%	32	82	62
	Code enforcement	Similar	63%	32	96	67
	Affordable high-speed internet access	Similar	65%	6	38	86
	Garbage collection	Similar	88%	31	88	65
	Drinking water	Similar	81%	29	79	64
	Sewer services	Similar	88%	28	77	64
	Storm water management	Similar	82%	17	86	81
	Power (electric and/or gas) utility	Similar	81%	29	59	52
	Utility billing	Similar	72%	43	65	35
	Police/Sheriff services	Similar	76%	88	108	19
	Crime prevention	Similar	64%	68	91	26
	Animal control	Similar	74%	42	83	50
	Ambulance or emergency medical services	Similar	90%	50	84	41
	Fire services	Similar	94%	52	90	43
	Fire prevention and education	Similar	85%	38	73	49
	Emergency preparedness	Similar	68%	37	81	55
	Preservation of natural areas	Similar	70%	25	73	67
	Montgomery County open space	Similar	73%	25	69	65
	Recycling	Similar	80%	38	93	60
	Yard waste pick-up	Similar	84%	24	77	70

			% positive	Rank	Number of communities	Percentile
Please rate the quality of each of the following services in Montgomery County.	County parks	Similar	88%	31	86	65
	Recreation programs or classes	Similar	84%	26	80	68
	Recreation centers or facilities	Similar	87%	24	76	69
	Health services	Similar	78%	28	70	61
	Public library services	Similar	91%	37	91	60
	Overall customer service by Montgomery County employees	Similar	78%	66	101	35
Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Similar	53%	59	100	42
	The overall direction that Montgomery County is taking	Similar	57%	58	91	37
	The job Montgomery County government does at welcoming resident involvement	Similar	61%	34	88	62
	Overall confidence in Montgomery County government	Similar	63%	35	77	55
	Generally acting in the best interest of the community	Similar	63%	38	78	52
	Being honest	Similar	64%	39	77	50
	Being open and transparent to the public	Similar	61%	22	39	46
	Informing residents about issues facing the community	Similar	63%	16	39	61
	Treating all residents fairly	Similar	66%	41	77	48
	Treating residents with respect	Similar	71%	27	39	33
Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	Similar	77%	52	104	50
	The Federal Government	Similar	55%	4	72	95
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health	Similar	89%	45	71	37
	Overall quality of the transportation system	Similar	83%	6	39	87
	Overall design or layout of residential and commercial areas	Similar	75%	56	71	21
	Overall quality of the utility infrastructure	Similar	86%	25	38	36
	Overall feeling of safety	Similar	90%	48	71	32
	Overall quality of natural environment	Similar	81%	37	71	48

			% positive	Rank	Number of communities	Percentile
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	73%	34	39	15
	Overall health and wellness opportunities	Similar	79%	10	71	87
	Overall opportunities for education, culture, and the arts	Similar	76%	28	71	61
	Residents' connection and engagement with their community	Similar	63%	66	71	7
In general, how many times do you:	Access the internet from your home	Similar	97%	20	39	51
	Access the internet from your cell phone	Similar	94%	22	39	46
	Visit social media sites	Similar	77%	34	38	13
	Use or check email	Similar	98%	20	39	51
	Share your opinions online	Similar	26%	33	39	17
	Shop online	Similar	59%	23	39	43
	Please rate your overall health.	Similar	73%	19	71	74
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	25%	54	74	28

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	Excellent	42%
		Good	48%
		Fair	8%
		Poor	2%
	Your neighborhood as a place to live	Excellent	44%
		Good	45%
		Fair	9%
		Poor	2%
	Montgomery County as a place to raise children	Excellent	45%
		Good	43%
		Fair	10%
		Poor	3%
	Montgomery County as a place to work	Excellent	33%
		Good	51%
		Fair	13%
		Poor	3%
	Montgomery County as a place to visit	Excellent	24%
		Good	49%
		Fair	21%
		Poor	5%

Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to retire	Excellent	18%
		Good	27%
		Fair	27%
		Poor	29%
	The overall quality of life	Excellent	35%
		Good	50%
		Fair	12%
		Poor	3%
	Sense of community	Excellent	16%
		Good	46%
		Fair	31%
		Poor	7%
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	Excellent	24%
		Good	51%
		Fair	23%
		Poor	2%
	Overall quality of the transportation system	Excellent	21%
		Good	44%
		Fair	28%
		Poor	8%
	Overall design or layout of residential and commercial areas	Excellent	19%
		Good	46%

Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall design or layout of residential and commercial areas	Fair	30%
		Poor	5%
	Overall quality of the utility infrastructure	Excellent	26%
		Good	54%
		Fair	16%
		Poor	4%
	Overall feeling of safety	Excellent	26%
		Good	51%
		Fair	19%
		Poor	5%
	Overall quality of natural environment	Excellent	30%
		Good	50%
		Fair	17%
		Poor	3%
	Overall quality of parks and recreation opportunities	Excellent	40%
		Good	44%
		Fair	14%
		Poor	1%
	Overall health and wellness opportunities	Excellent	29%
		Good	54%
		Fair	16%
		Poor	1%

Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall opportunities for education, culture, and the arts	Excellent	33%
		Good	49%
		Fair	17%
		Poor	2%
	Residents' connection and engagement with their community	Excellent	17%
		Good	46%
		Fair	30%
		Poor	7%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Very likely	44%
		Somewhat likely	44%
		Somewhat unlikely	7%
		Very unlikely	5%
	Remain in Montgomery County for the next five years	Very likely	56%
		Somewhat likely	29%
		Somewhat unlikely	7%
		Very unlikely	8%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	71%
		Somewhat safe	22%
		Neither safe nor unsafe	3%
		Somewhat unsafe	3%
		Very unsafe	1%
	In Montgomery County's downtown/commercial area during the day	Very safe	50%

Please rate how safe or unsafe you feel:	In Montgomery County's downtown/commercial area during the day	Somewhat safe	37%
		Neither safe nor unsafe	6%
		Somewhat unsafe	5%
		Very unsafe	3%
	From property crime	Very safe	29%
		Somewhat safe	48%
		Neither safe nor unsafe	10%
		Somewhat unsafe	10%
		Very unsafe	3%
	From violent crime	Very safe	43%
		Somewhat safe	37%
		Neither safe nor unsafe	10%
		Somewhat unsafe	9%
		Very unsafe	2%
	From fire, flood, or other natural disaster	Very safe	47%
		Somewhat safe	45%
		Neither safe nor unsafe	6%
		Somewhat unsafe	2%
		Very unsafe	0%
Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Excellent	23%
		Good	50%
		Fair	22%

Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Poor	4%
	Attracting people from diverse backgrounds	Excellent	41%
		Good	41%
		Fair	17%
		Poor	2%
	Valuing/respecting residents from diverse backgrounds	Excellent	37%
		Good	39%
		Fair	21%
		Poor	4%
	Taking care of vulnerable residents	Excellent	19%
		Good	46%
		Fair	28%
		Poor	8%
Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	Excellent	30%
		Good	56%
		Fair	13%
		Poor	1%
	Variety of business and service establishments	Excellent	31%
		Good	54%
		Fair	12%
		Poor	3%
	Vibrancy of downtown/commercial area	Excellent	25%

Please rate each of the following in the Montgomery County community.	Vibrancy of downtown/commercial area	Good	54%
		Fair	19%
		Poor	3%
	Employment opportunities	Excellent	20%
		Good	54%
		Fair	23%
		Poor	3%
	Shopping opportunities	Excellent	37%
		Good	47%
		Fair	14%
		Poor	2%
	Cost of living	Excellent	3%
		Good	18%
		Fair	45%
		Poor	34%
	Overall image or reputation	Excellent	30%
		Good	50%
		Fair	17%
		Poor	2%
Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Excellent	6%
		Good	30%
		Fair	42%

Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Poor	22%
	Ease of public parking	Excellent	9%
		Good	39%
		Fair	39%
		Poor	13%
	Ease of travel by car	Excellent	15%
		Good	46%
		Fair	32%
		Poor	7%
	Ease of travel by public transportation	Excellent	12%
		Good	39%
		Fair	36%
		Poor	13%
	Ease of travel by bicycle	Excellent	16%
		Good	31%
		Fair	36%
		Poor	17%
	Ease of walking	Excellent	17%
		Good	42%
		Fair	31%
		Poor	10%
	Well-planned residential growth	Excellent	13%

Please also rate each of the following in the Montgomery County community.	Well-planned residential growth	Good	37%
		Fair	35%
		Poor	15%
	Well-planned commercial growth	Excellent	13%
		Good	41%
		Fair	33%
		Poor	13%
	Well-designed neighborhoods	Excellent	14%
		Good	47%
		Fair	29%
		Poor	10%
	Preservation of the historical or cultural character of the community	Excellent	18%
		Good	45%
		Fair	29%
		Poor	8%
	Public places where people want to spend time	Excellent	20%
		Good	49%
		Fair	25%
		Poor	6%
	Variety of housing options	Excellent	15%
		Good	38%
		Fair	38%

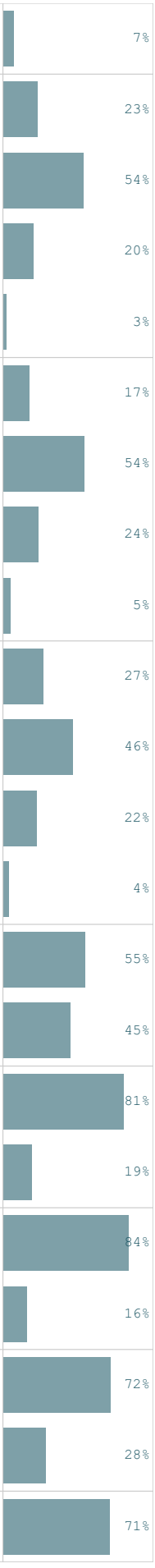
Please also rate each of the following in the Montgomery County community.	Variety of housing options	Poor	9%
	Availability of affordable quality housing	Excellent	6%
		Good	16%
		Fair	36%
		Poor	41%
	Overall quality of new development	Excellent	12%
		Good	44%
		Fair	35%
		Poor	9%
	Overall appearance	Excellent	23%
		Good	54%
		Fair	19%
		Poor	4%
	Cleanliness	Excellent	25%
		Good	51%
		Fair	21%
		Poor	2%
	Water resources	Excellent	16%
		Good	51%
		Fair	29%
		Poor	4%
	Air quality	Excellent	23%

Please also rate each of the following in the Montgomery County community.	Air quality	Good	57%
		Fair	19%
		Poor	1%
	Availability of paths and walking trails	Excellent	28%
		Good	53%
		Fair	17%
		Poor	2%
	Fitness opportunities	Excellent	27%
		Good	51%
		Fair	19%
		Poor	3%
	Recreational opportunities	Excellent	23%
		Good	56%
		Fair	19%
		Poor	2%
	Availability of affordable quality food	Excellent	17%
		Good	50%
		Fair	28%
		Poor	5%
	Availability of affordable quality health care	Excellent	17%
		Good	50%
		Fair	24%

Please also rate each of the following in the Montgomery County community.	Availability of affordable quality health care	Poor	9%
	Availability of preventive health services	Excellent	21%
		Good	50%
		Fair	22%
		Poor	7%
	Availability of affordable quality mental health care	Excellent	11%
		Good	39%
		Fair	32%
		Poor	18%
	Opportunities to attend cultural/arts/music activities	Excellent	26%
		Good	49%
		Fair	21%
		Poor	4%
	Community support for the arts	Excellent	28%
		Good	51%
		Fair	18%
		Poor	3%
	Availability of affordable quality childcare/preschool	Excellent	11%
		Good	37%
		Fair	26%
		Poor	26%
	K-12 education	Excellent	31%

Please also rate each of the following in the Montgomery County community.	K-12 education	Good	49%
		Fair	13%
		Poor	7%
	Adult educational opportunities	Excellent	19%
		Good	59%
		Fair	18%
		Poor	4%
	Sense of civic/community pride	Excellent	17%
		Good	50%
		Fair	27%
		Poor	5%
	Neighborliness of residents	Excellent	15%
		Good	48%
		Fair	30%
		Poor	7%
	Opportunities to participate in social events and activities	Excellent	15%
		Good	54%
		Fair	25%
		Poor	5%
	Opportunities to attend special events and festivals	Excellent	16%
		Good	55%
		Fair	22%

Please also rate each of the following in the Montgomery County community.	Opportunities to attend special events and festivals	Poor	7%
	Opportunities to volunteer	Excellent	23%
		Good	54%
		Fair	20%
		Poor	3%
	Opportunities to participate in community matters	Excellent	17%
		Good	54%
		Fair	24%
		Poor	5%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	27%
		Good	46%
		Fair	22%
		Poor	4%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information	No	55%
		Yes	45%
	Contacted Montgomery County elected officials to express your opinion	No	81%
		Yes	19%
	Attended a local public meeting	No	84%
		Yes	16%
	Watched a local public meeting	No	72%
		Yes	28%
	Volunteered your time to some group/activity	No	71%



Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	Yes	29%
	Campaigned or advocated for a local issue, cause, or candidate	No	83%
		Yes	17%
	Voted in your most recent local election	No	28%
		Yes	72%
	Used public transportation instead of driving	No	49%
		Yes	51%
	Carpooled with other adults or children instead of driving alone	No	64%
		Yes	36%
	Walked or biked instead of driving	No	34%
		Yes	66%
Please rate the quality of each of the following services in Montgomery County.	Public information services	Excellent	19%
		Good	59%
		Fair	20%
		Poor	2%
	Economic development	Excellent	15%
		Good	52%
		Fair	28%
		Poor	6%
	Traffic enforcement	Excellent	10%
		Good	48%
		Fair	29%

Please rate the quality of each of the following services in Montgomery County.	Traffic enforcement	Poor	12%
	Traffic signal timing	Excellent	8%
		Good	47%
		Fair	33%
		Poor	12%
	Street repair	Excellent	7%
		Good	42%
		Fair	35%
		Poor	16%
	Street cleaning	Excellent	16%
		Good	51%
		Fair	27%
		Poor	6%
	Street lighting	Excellent	12%
		Good	55%
		Fair	27%
		Poor	6%
	Snow removal	Excellent	18%
		Good	55%
		Fair	23%
		Poor	4%
	Sidewalk maintenance	Excellent	13%

Please rate the quality of each of the following services in Montgomery County.	Sidewalk maintenance	Good	54%
		Fair	27%
		Poor	6%
	Bus or transit services	Excellent	17%
		Good	51%
		Fair	26%
		Poor	6%
	Land use, planning and zoning	Excellent	11%
		Good	41%
		Fair	36%
		Poor	13%
	Code enforcement	Excellent	16%
		Good	48%
		Fair	24%
		Poor	12%
	Affordable high-speed internet access	Excellent	22%
		Good	43%
		Fair	26%
		Poor	10%
	Garbage collection	Excellent	37%
		Good	54%
		Fair	7%

Please rate the quality of each of the following services in Montgomery County.	Garbage collection	Poor	3%
	Drinking water	Excellent	32%
		Good	50%
		Fair	16%
		Poor	3%
	Sewer services	Excellent	33%
		Good	56%
		Fair	10%
		Poor	2%
	Storm water management	Excellent	27%
		Good	54%
		Fair	16%
		Poor	3%
	Power (electric and/or gas) utility	Excellent	27%
		Good	54%
		Fair	17%
		Poor	2%
	Utility billing	Excellent	19%
		Good	53%
		Fair	22%
		Poor	5%
	Police/Sheriff services	Excellent	23%

Please rate the quality of each of the following services in Montgomery County.	Police/Sheriff services	Good	53%
		Fair	18%
		Poor	6%
	Crime prevention	Excellent	18%
		Good	46%
		Fair	29%
		Poor	8%
	Animal control	Excellent	20%
		Good	54%
		Fair	21%
		Poor	6%
	Ambulance or emergency medical services	Excellent	39%
		Good	51%
		Fair	8%
		Poor	2%
	Fire services	Excellent	43%
		Good	50%
		Fair	7%
	Fire prevention and education	Excellent	32%
		Good	52%
		Fair	12%
		Poor	4%

Please rate the quality of each of the following services in Montgomery County.	Emergency preparedness	Excellent	23%
		Good	46%
		Fair	26%
		Poor	6%
	Preservation of natural areas	Excellent	23%
		Good	48%
		Fair	22%
		Poor	8%
	Montgomery County open space	Excellent	23%
		Good	49%
		Fair	22%
		Poor	6%
	Recycling	Excellent	36%
		Good	45%
		Fair	15%
		Poor	4%
	Yard waste pick-up	Excellent	38%
		Good	46%
		Fair	13%
		Poor	3%
	County parks	Excellent	37%
		Good	51%

Please rate the quality of each of the following services in Montgomery County.	County parks	Fair	11%
		Poor	1%
	Recreation programs or classes	Excellent	28%
		Good	58%
		Fair	12%
		Poor	2%
	Recreation centers or facilities	Excellent	27%
		Good	60%
		Fair	10%
		Poor	3%
	Health services	Excellent	24%
		Good	55%
		Fair	20%
		Poor	1%
	Public library services	Excellent	42%
		Good	48%
		Fair	9%
		Poor	1%
	Overall customer service by Montgomery County employees	Excellent	22%
		Good	56%
		Fair	21%
		Poor	2%

Please rate the quality of each of the following services in Montgomery County.	MC311 non-emergency services and information line	Excellent	24%
		Good	56%
		Fair	16%
		Poor	4%
	Services for seniors	Excellent	22%
		Good	53%
		Fair	19%
		Poor	6%
	Services for youth	Excellent	18%
		Good	56%
		Fair	24%
		Poor	3%
	Election/voter services	Excellent	34%
		Good	53%
		Fair	12%
		Poor	2%
	Permitting services	Excellent	17%
		Good	52%
		Fair	22%
		Poor	8%
	Consumer protection	Excellent	16%
		Good	59%

Please rate the quality of each of the following services in Montgomery County.	Consumer protection	Fair	22%
		Poor	4%
	Alcohol sales	Excellent	15%
		Good	41%
		Fair	25%
		Poor	19%
Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Excellent	10%
		Good	43%
		Fair	34%
		Poor	14%
	The overall direction that Montgomery County is taking	Excellent	11%
		Good	43%
		Fair	32%
		Poor	14%
	The job Montgomery County government does at welcoming resident involvement	Excellent	12%
		Good	48%
		Fair	31%
		Poor	10%
	Overall confidence in Montgomery County government	Excellent	17%
		Good	44%
		Fair	26%
		Poor	13%

Please rate the following categories of Montgomery County government performance.	Generally acting in the best interest of the community	Excellent	15%
		Good	48%
		Fair	25%
		Poor	12%
	Being honest	Excellent	17%
		Good	47%
		Fair	25%
		Poor	12%
	Being open and transparent to the public	Excellent	16%
		Good	44%
		Fair	25%
		Poor	15%
	Informing residents about issues facing the community	Excellent	19%
		Good	43%
		Fair	26%
		Poor	12%
	Treating all residents fairly	Excellent	18%
		Good	48%
		Fair	21%
		Poor	13%
	Treating residents with respect	Excellent	19%
		Good	53%

Please rate the following categories of Montgomery County government performance.	Treating residents with respect	Fair	20%
		Poor	9%
	The County government's response thus far to the Covid-19 pandemic	Excellent	34%
		Good	39%
		Fair	17%
		Poor	11%
Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	Excellent	26%
		Good	52%
		Fair	18%
		Poor	4%
	The Federal Government	Excellent	12%
		Good	42%
		Fair	32%
		Poor	14%
	The State of Maryland	Excellent	16%
		Good	49%
		Fair	30%
		Poor	5%
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health	Essential	44%
		Very important	45%
		Somewhat important	10%
		Not at all important	1%

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Essential	37%
		Very important	45%
		Somewhat important	17%
		Not at all important	2%
	Overall design or layout of residential and commercial areas	Essential	29%
		Very important	46%
		Somewhat important	22%
		Not at all important	4%
	Overall quality of the utility infrastructure	Essential	46%
		Very important	39%
		Somewhat important	14%
		Not at all important	1%
	Overall feeling of safety	Essential	52%
		Very important	37%
		Somewhat important	9%
		Not at all important	2%
	Overall quality of natural environment	Essential	39%
		Very important	42%
		Somewhat important	17%
		Not at all important	2%
	Overall quality of parks and recreation opportunities	Essential	30%
		Very important	42%

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Somewhat important	26%
		Not at all important	2%
	Overall health and wellness opportunities	Essential	32%
		Very important	46%
		Somewhat important	19%
		Not at all important	2%
	Overall opportunities for education, culture, and the arts	Essential	35%
		Very important	41%
		Somewhat important	21%
		Not at all important	3%
	Residents' connection and engagement with their community	Essential	20%
		Very important	42%
		Somewhat important	32%
		Not at all important	6%
Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Affordable housing	Much better	5%
		Somewhat better	9%
		Stayed about the same	31%
		Somewhat worse	35%
		Much worse	20%
	Crime	Much better	3%
		Somewhat better	12%
		Stayed about the same	41%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Crime	Somewhat worse	30%
		Much worse	15%
	The environment	Much better	6%
		Somewhat better	18%
		Stayed about the same	59%
		Somewhat worse	15%
		Much worse	2%
	The pace of growth	Much better	3%
		Somewhat better	23%
		Stayed about the same	46%
		Somewhat worse	23%
		Much worse	4%
	Public schools (K-12)	Much better	9%
		Somewhat better	16%
		Stayed about the same	43%
		Somewhat worse	21%
		Much worse	10%
	Social services for those in need	Much better	10%
		Somewhat better	19%
		Stayed about the same	52%
		Somewhat worse	16%
		Much worse	3%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Traffic	Much better	4%
		Somewhat better	14%
		Stayed about the same	36%
		Somewhat worse	29%
		Much worse	16%
	Job growth	Much better	5%
		Somewhat better	29%
		Stayed about the same	42%
		Somewhat worse	18%
		Much worse	7%
	Business growth	Much better	7%
		Somewhat better	25%
		Stayed about the same	34%
		Somewhat worse	27%
		Much worse	7%
	Quality of life opportunities (recreation, libraries, arts and culture)	Much better	9%
		Somewhat better	19%
		Stayed about the same	57%
		Somewhat worse	12%
		Much worse	3%
	Equity	Much better	11%
		Somewhat better	19%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Equity	Stayed about the same	50%
		Somewhat worse	15%
		Much worse	5%
	Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and services.	40%
		I am willing to pay more taxes to get more services.	9%
		I feel that I pay too much for the services I receive.	29%
		I am willing to accept service reductions if it means lower taxes.	9%
		My opinion is different from the ones listed here.	3%
		I don't have an opinion/no preference.	9%
	Have you needed the County government to resolve an issue or problem in the past two years?	No - Go to question 17	78%
		Yes - Go to question 16	22%
Please indicate how easy or hard it was to do each of the following.	Communicate the issue/problem	Very easy	39%
		Somewhat easy	22%
		Somewhat hard	29%
		Very hard	10%
	Resolve the issue/problem	Very easy	30%
		Somewhat easy	17%
		Somewhat hard	29%
		Very hard	24%
How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?	In-person	0 times	73%
		1-2 times	22%
		3-5 times	4%

How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?	In-person	6-8 times	0%
		9 or more times	1%
	On the phone	0 times	77%
		1-2 times	19%
		3-5 times	3%
		9 or more times	1%
	Online	0 times	96%
		1-2 times	3%
		3-5 times	1%
		9 or more times	0%
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	55%
		Somewhat agree	33%
		Somewhat disagree	5%
		Strongly disagree	6%
Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	Professionalism	Excellent	47%
		Good	36%
		Fair	12%
		Poor	5%
	Approachability	Excellent	40%
		Good	35%
		Fair	16%
		Poor	9%

Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	Responsiveness	Excellent	39%
		Good	40%
		Fair	10%
		Poor	11%
Please rate each of the following aspects of Montgomery County K-12 public schools.	Class size	Excellent	17%
		Good	28%
		Fair	36%
		Poor	18%
	Teacher/student ratio	Excellent	14%
		Good	32%
		Fair	36%
		Poor	18%
	Student safety	Excellent	15%
		Good	41%
		Fair	25%
		Poor	18%
	School facilities	Excellent	22%
		Good	45%
		Fair	26%
		Poor	7%
	Food/cafeteria	Excellent	16%
		Good	23%

Please rate each of the following aspects of Montgomery County K-12 public schools.	Food/cafeteria	Fair	32%
		Poor	30%
	Accessibility of teachers and administrators	Excellent	25%
		Good	48%
		Fair	20%
		Poor	8%
	Diversity of race/ethnicity of the student body	Excellent	39%
		Good	41%
		Fair	12%
		Poor	9%
	Virtual/remote instruction (when needed)	Excellent	21%
		Good	36%
		Fair	25%
		Poor	19%
	Overall quality of education	Excellent	25%
		Good	48%
		Fair	19%
		Poor	8%
	Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply).	One or more of my children is currently enrolled in a Montgomery County Public School	20%
		One or more of my children was enrolled in MCPS in the past	20%
		My grandchild(ren) or other relatives are currently enrolled in MCPS	7%
		I am a current MCPS employee	4%

Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply).	I am a past MCPS employee	2%
	I am a current or former school or MCPS volunteer	5%
	None of the above	55%
To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	19%
	Somewhat agree	26%
	Somewhat disagree	11%
	Strongly disagree	14%
	Don't know/No opinion	30%
Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply).	Not applicable to me/our household	85%
	Licensed child care center	7%
	Licensed child care affiliated with a faith-based organization	1%
	Licensed family child care program (in a home setting)	2%
	Part-day Public Pre-K/Early Head Start/Head Start Program	1%
	Relative (e.g. grandparent, aunt/uncle)	3%
	Non-relative friend or neighbor	1%
	Nanny/nanny share	1%
	I/My spouse/partner provides care for our child(ren)	6%
Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County website (www.montgomerycountymd.gov)	65%
	Local newspapers and/or their websites	32%
	Radio (e.g., WTOP, WAMU, etc.)	34%
	"Montgomery al Día" radio program	1%
	Local television stations	29%

	Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	County cable television (Verizon ch. 30, Comcast and RCN ch. 6)	5%
		Civic association, homeowners' association newsletters, or community listservs	18%
		Nextdoor app or website	23%
		The County's social network sites (e.g., Facebook, Twitter, YouTube, etc.)	17%
		Alert Montgomery	30%
		Blog websites	5%
		MC311	19%
		Publications from County government or elected officials (mailings, publications, online newsletters, Montgomery County Update Newsletter)	24%
		Town hall meetings or other public meetings	9%
		Word of mouth	36%
In general, how many times do you:	Access the internet from your home	Several times a day	91%
		Once a day	4%
		A few times a week	3%
		Every few weeks	0%
		Less often or never	3%
	Access the internet from your cell phone	Several times a day	86%
		Once a day	5%
		A few times a week	3%
		Every few weeks	1%
		Less often or never	5%
	Visit social media sites	Several times a day	57%
		Once a day	11%

In general, how many times do you:	Visit social media sites	A few times a week	8%
		Every few weeks	3%
		Less often or never	21%
	Use or check email	Several times a day	84%
		Once a day	12%
		A few times a week	2%
		Every few weeks	1%
		Less often or never	1%
	Share your opinions online	Several times a day	8%
		Once a day	3%
		A few times a week	14%
		Every few weeks	17%
		Less often or never	58%
	Shop online	Several times a day	9%
		Once a day	8%
		A few times a week	41%
		Every few weeks	33%
		Less often or never	9%
	Please rate your overall health.	Excellent	30%
		Very good	45%
		Good	21%
		Fair	3%

Please rate your overall health.	Poor	1%
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	5%
	Somewhat positive	19%
	Neutral	53%
	Somewhat negative	19%
	Very negative	4%
How many years have you lived in Montgomery County?	Less than 2 years	7%
	2-5 years	15%
	6-10 years	12%
	11-20 years	21%
	More than 20 years	45%
Which best describes the building you live in?	One family house detached from any other houses	47%
	Building with two or more homes (duplex, townhome, apartment or condominium)	51%
	Other	2%
Do you rent or own your home?	Rent	33%
	Own	67%
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than $500	3%
	$500 to $999	8%
	$1,000 to $1,499	12%
	$1,500 to $1,999	25%
	$2,000 to $2,499	19%
	$2,500 to $2,999	12%

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	$3,000 to $3,499	6%
	$3,500 or more	15%
Do any children 17 or under live in your household?	No	72%
	Yes	28%
Are you or any other members of your household aged 65 or older?	No	69%
	Yes	31%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than $25,000	5%
	$25,000 to $49,999	12%
	$50,000 to $74,999	13%
	$75,000 to $99,999	13%
	$100,000 to $149,999	21%
	$150,000 or more	36%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	84%
	Yes, I consider myself to be Spanish, Hispanic, or Latino	16%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	0%
	Asian, Asian Indian, or Pacific Islander	19%
	Black or African American	14%
	White	60%
	Other	10%
In which category is your age?	18-24 years	4%
	25-34 years	23%
	35-44 years	21%

In which category is your age?	45-54 years	15%
	55-64 years	13%
	65-74 years	13%
	75 years or older	10%
What is your gender?	Female	52%
	Male	47%
	Identify in another way	1%

Full trends

This table contains the trends over time for Montgomery County. The combined ''percent positive'' responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2019 and 2021 surveys is greater than 5 percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2007	2009	2017	2019	2021
Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	86%	88%	88%	90%	90%
	Your neighborhood as a place to live	82%	81%	82%	87%	90%
	Montgomery County as a place to raise children	81%	86%	84%	86%	88%
	Montgomery County as a place to work	78%	76%	80%	80%	84%
	Montgomery County as a place to visit			64%	70%	72%
	Montgomery County as a place to retire	41%	48%	42%	43%	45%
	The overall quality of life	79%	82%	82%	85%	86%
	Sense of community	59%	62%	55%	60%	62%
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health			78%	78%	75%
	Overall quality of the transportation system					64%
	Overall design or layout of residential and commercial areas			64%	71%	67%
	Overall quality of the utility infrastructure					81%
	Overall feeling of safety			81%	84%	77%
	Overall quality of natural environment		70%	78%	82%	80%
	Overall quality of parks and recreation opportunities					85%
	Overall health and wellness opportunities			75%	82%	81%

		2007	2009	2017	2019	2021
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall opportunities for education, culture, and the arts			84%	85%	81%
	Residents' connection and engagement with their community					62%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks		89%	87%	88%	89%
	Remain in Montgomery County for the next five years		85%	83%	84%	86%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	90%	90%	93%	94%	94%
	In Montgomery County's downtown/commercial area during the day	84%	82%	88%	91%	87%
	From property crime	57%	53%			76%
	From violent crime	66%	63%			81%
	From fire, flood, or other natural disaster					92%
Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome					74%
	Attracting people from diverse backgrounds					82%
	Valuing/respecting residents from diverse backgrounds					76%
	Taking care of vulnerable residents					65%
Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments			68%	75%	86%
	Variety of business and service establishments					84%
	Vibrancy of downtown/commercial area			68%	75%	76%
	Employment opportunities	69%	59%	62%	66%	73%
	Shopping opportunities			77%	85%	85%
	Cost of living			21%	22%	21%
	Overall image or reputation	84%	83%	80%	84%	82%
Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets			26%	32%	38%
	Ease of public parking			44%	49%	49%

		2007	2009	2017	2019	2021
Please also rate each of the following in the Montgomery County community.	Ease of travel by car	32%	35%	47%	48%	62%
	Ease of travel by public transportation	60%	59%	45%	51%	51%
	Ease of travel by bicycle	41%	43%	40%	43%	47%
	Ease of walking			53%	58%	60%
	Well-planned residential growth					50%
	Well-planned commercial growth					55%
	Well-designed neighborhoods					62%
	Preservation of the historical or cultural character of the community					65%
	Public places where people want to spend time			72%	77%	69%
	Variety of housing options		57%	52%	54%	54%
	Availability of affordable quality housing	15%	23%	27%	25%	24%
	Overall quality of new development			62%	66%	56%
	Overall appearance	74%	74%	79%	81%	78%
	Cleanliness			76%	78%	77%
	Water resources					66%
	Air quality	48%	55%	73%	71%	80%
	Availability of paths and walking trails			62%	66%	80%
	Fitness opportunities			71%	74%	78%
	Recreational opportunities	81%	80%	74%	77%	80%
	Availability of affordable quality food			69%	72%	65%
	Availability of affordable quality health care	35%	37%	66%	64%	65%
	Availability of preventive health services			69%	72%	72%

		2007	2009	2017	2019	2021
Please also rate each of the following in the Montgomery County community.	Availability of affordable quality mental health care			57%	53%	52%
	Opportunities to attend cultural/arts/music activities	73%	81%	76%	76%	75%
	Community support for the arts					77%
	Availability of affordable quality childcare/preschool	21%	24%	49%	44%	51%
	K-12 education	81%	82%	82%	82%	81%
	Adult educational opportunities			71%	76%	77%
	Sense of civic/community pride					69%
	Neighborliness of residents			57%	62%	64%
	Opportunities to participate in social events and activities			70%	71%	69%
	Opportunities to attend special events and festivals			69%	74%	72%
	Opportunities to volunteer		83%	76%	79%	75%
	Opportunities to participate in community matters			69%	74%	70%
	Openness and acceptance of the community toward people of diverse backgrounds	71%	79%	75%	75%	73%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Montgomery County for help or information		43%	47%	47%	45%
	Contacted Montgomery County elected officials to express your opinion			20%	22%	19%
	Attended a local public meeting		27%	25%	24%	15%
	Watched a local public meeting			26%	25%	28%
	Volunteered your time to some group/activity		45%	43%	40%	28%
	Campaigned or advocated for a local issue, cause, or candidate			26%	26%	16%
	Voted in your most recent local election					70%
	Used public transportation instead of driving			66%	70%	51%
	Carpooled with other adults or children instead of driving alone			42%	44%	37%

		2007	2009	2017	2019	2021
Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving			58%	60%	67%
Please rate the quality of each of the following services in Montgomery County.	Public information services	68%	70%	74%	82%	76%
	Economic development			64%	62%	64%
	Traffic enforcement	55%	58%	58%	62%	59%
	Traffic signal timing			50%	57%	57%
	Street repair	51%	46%	41%	42%	48%
	Street cleaning			57%	63%	69%
	Street lighting			61%	70%	67%
	Snow removal	65%	65%	60%	72%	75%
	Sidewalk maintenance			57%	65%	68%
	Bus or transit services	67%	68%	61%	79%	68%
	Land use, planning and zoning	40%	44%	50%	55%	53%
	Code enforcement	39%	41%	53%	58%	63%
	Affordable high-speed internet access					65%
	Garbage collection	82%	87%	81%	86%	88%
	Drinking water	69%	69%	75%	78%	81%
	Sewer services			80%	87%	88%
	Storm water management	73%	69%	73%	75%	82%
	Power (electric and/or gas) utility			74%	83%	81%
	Utility billing			61%	70%	72%
	Police/Sheriff services	81%	79%	85%	84%	76%
	Crime prevention			70%	72%	64%

		2007	2009	2017	2019	2021
Please rate the quality of each of the following services in Montgomery County.	Animal control	66%	65%	70%	69%	74%
	Ambulance or emergency medical services	90%	90%	94%	94%	90%
	Fire services	94%	93%	95%	96%	94%
	Fire prevention and education			80%	83%	85%
	Emergency preparedness	54%	63%	64%	71%	68%
	Preservation of natural areas		52%	59%	69%	70%
	Montgomery County open space			61%	67%	73%
	Recycling	85%	87%	80%	86%	80%
	Yard waste pick-up			79%	85%	84%
	County parks	85%	87%	85%	90%	88%
	Recreation programs or classes			79%	86%	84%
	Recreation centers or facilities			79%	85%	87%
	Health services	61%	64%	74%	77%	78%
	Public library services	85%	87%	86%	92%	91%
	Overall customer service by Montgomery County employees	71%	76%	70%	77%	78%
Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	54%	50%	49%	57%	53%
	The overall direction that Montgomery County is taking	52%	53%	58%	57%	57%
	The job Montgomery County government does at welcoming resident involvement			52%	57%	61%
	Overall confidence in Montgomery County government			57%	62%	63%
	Generally acting in the best interest of the community			57%	61%	63%
	Being honest			59%	59%	64%
	Being open and transparent to the public					61%

		2007	2009	2017	2019	2021
Please rate the following categories of Montgomery County government performance.	Informing residents about issues facing the community					63%
	Treating all residents fairly			58%	55%	66%
	Treating residents with respect					71%
Overall, how would you rate the quality of the services provided by each of the following?	Montgomery County	77%	77%	81%	84%	77%
	The Federal Government			48%	53%	55%
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health			88%	91%	89%
	Overall quality of the transportation system					83%
	Overall design or layout of residential and commercial areas			80%	80%	75%
	Overall quality of the utility infrastructure					86%
	Overall feeling of safety			91%	89%	90%
	Overall quality of natural environment			87%	88%	81%
	Overall quality of parks and recreation opportunities					73%
	Overall health and wellness opportunities			78%	81%	79%
	Overall opportunities for education, culture, and the arts			84%	84%	76%
	Residents' connection and engagement with their community			72%	72%	63%
In general, how many times do you:	Access the internet from your home					97%
	Access the internet from your cell phone					94%
	Visit social media sites					77%
	Use or check email					98%
	Share your opinions online					26%
	Shop online					59%
	Please rate your overall health.			69%	66%	73%

	2007	2009	2017	2019	2021
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		6%	32%	27%	25%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), Montgomery County conducted a survey of 565 residents. Survey invitations were mailed to randomly selected households and data were collected from November 29, 2021 to January 17, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by Montgomery County. The open participation survey was identical to the probability sample survey. The open participation survey was open to all county residents and became available on December 22, 2021. The survey remained open for three weeks and there were 5,246 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in Montgomery County. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	7%	27%	27%
	35-54	42%	36%	36%
	55+	51%	37%	37%
Hispanic origin	No, not Spanish, Hispanic, or Latino	94%	82%	82%
	Yes, I consider myself to be Spanish, Hispa..	6%	18%	18%
Housing tenure	Own	89%	65%	65%
	Rent	11%	35%	35%
Housing type	Attached	26%	53%	53%
	Detached	74%	47%	47%
Race & Hispanic origin	Not white alone	33%	53%	53%
	White alone, not Hispanic or Latino	67%	47%	47%
Sex	Female	64%	53%	53%
	Male	36%	47%	47%
Sex/age	Female 18-34	5%	14%	14%
	Female 35-54	27%	19%	19%
	Female 55+	33%	20%	20%
	Male 18-34	3%	13%	13%
	Male 35-54	15%	17%	17%
	Male 55+	18%	17%	17%

Open participation survey results

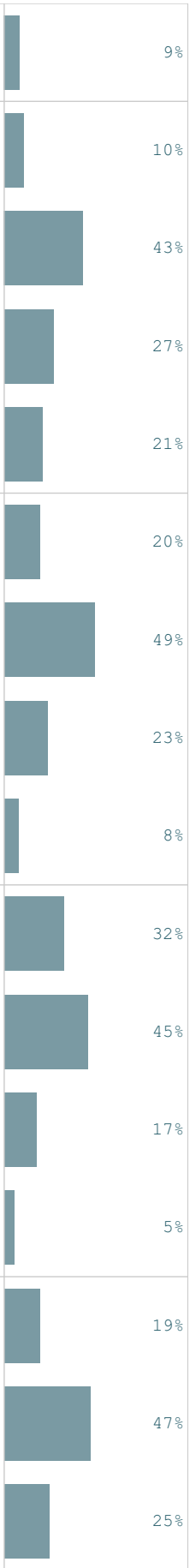
This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to live	Excellent	24%
		Good	42%
		Fair	22%
		Poor	12%
	Your neighborhood as a place to live	Excellent	35%
		Good	42%
		Fair	17%
		Poor	6%
	Montgomery County as a place to raise children	Excellent	25%
		Good	38%
		Fair	22%
		Poor	15%
	Montgomery County as a place to work	Excellent	17%
		Good	41%
		Fair	24%

Please rate each of the following aspects of quality of life in Montgomery County.	Montgomery County as a place to work	Poor	18%
	Montgomery County as a place to visit	Excellent	14%
		Good	36%
		Fair	31%
		Poor	18%
	Montgomery County as a place to retire	Excellent	9%
		Good	17%
		Fair	23%
		Poor	51%
	The overall quality of life	Excellent	17%
		Good	45%
		Fair	26%
		Poor	12%
	Sense of community	Excellent	10%
		Good	30%
		Fair	34%

Please rate each of the following aspects of quality of life in Montgomery County.	Sense of community	Poor	26%
Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall economic health	Excellent	10%
		Good	42%
		Fair	30%
		Poor	18%
	Overall quality of the transportation system	Excellent	11%
		Good	37%
		Fair	36%
		Poor	16%
	Overall design or layout of residential and commercial areas	Excellent	7%
		Good	38%
		Fair	37%
		Poor	18%
	Overall quality of the utility infrastructure	Excellent	14%
		Good	50%
		Fair	28%

Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall quality of the utility infrastructure	Poor	9%
	Overall feeling of safety	Excellent	10%
		Good	43%
		Fair	27%
		Poor	21%
	Overall quality of natural environment	Excellent	20%
		Good	49%
		Fair	23%
		Poor	8%
	Overall quality of parks and recreation opportunities	Excellent	32%
		Good	45%
		Fair	17%
		Poor	5%
	Overall health and wellness opportunities	Excellent	19%
		Good	47%
		Fair	25%



Please rate each of the following characteristics as they relate to Montgomery County as a whole.	Overall health and wellness opportunities	Poor	9%
	Overall opportunities for education, culture, and the arts	Excellent	21%
		Good	44%
		Fair	25%
		Poor	10%
	Residents' connection and engagement with their community	Excellent	8%
		Good	33%
		Fair	38%
		Poor	21%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montgomery County to someone who asks	Very likely	29%
		Somewhat likely	34%
		Somewhat unlikely	14%
		Very unlikely	23%
	Remain in Montgomery County for the next five years	Very likely	41%
		Somewhat likely	24%
		Somewhat unlikely	15%

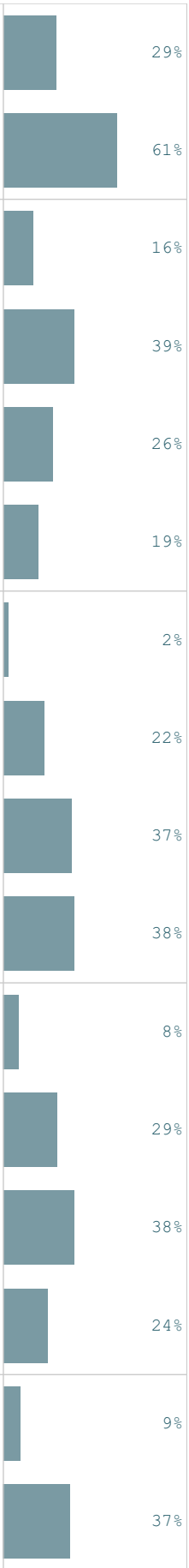
Please indicate how likely or unlikely you are to do each of the following.	Remain in Montgomery County for the next five years	Very unlikely	20%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	58%
		Somewhat safe	26%
		Neither safe nor unsafe	6%
		Somewhat unsafe	7%
		Very unsafe	3%
	In Montgomery County's downtown/commercial area during the day	Very safe	35%
		Somewhat safe	32%
		Neither safe nor unsafe	12%
		Somewhat unsafe	12%
		Very unsafe	9%
	From property crime	Very safe	20%
		Somewhat safe	36%
		Neither safe nor unsafe	13%
		Somewhat unsafe	19%
		Very unsafe	12%

Please rate how safe or unsafe you feel:	From violent crime	Very safe	28%
		Somewhat safe	34%
		Neither safe nor unsafe	12%
		Somewhat unsafe	16%
		Very unsafe	10%
	From fire, flood, or other natural disaster	Very safe	42%
		Somewhat safe	38%
		Neither safe nor unsafe	14%
		Somewhat unsafe	4%
		Very unsafe	1%
Please rate the job you feel the Montgomery County community does at each of the following.	Making all residents feel welcome	Excellent	15%
		Good	38%
		Fair	28%
		Poor	18%
	Attracting people from diverse backgrounds	Excellent	34%
		Good	39%

Please rate the job you feel the Montgomery County community does at each of the following.	Attracting people from diverse backgrounds	Fair	20%
		Poor	7%
	Valuing/respecting residents from diverse backgrounds	Excellent	26%
		Good	38%
		Fair	24%
		Poor	12%
	Taking care of vulnerable residents	Excellent	14%
		Good	30%
		Fair	35%
		Poor	21%
Please rate each of the following in the Montgomery County community.	Overall quality of business and service establishments	Excellent	17%
		Good	50%
		Fair	25%
		Poor	8%
	Variety of business and service establishments	Excellent	22%
		Good	44%

Please rate each of the following in the Montgomery County community.	Variety of business and service establishments	Fair	25%
		Poor	9%
	Vibrancy of downtown/ commercial area	Excellent	13%
		Good	39%
		Fair	32%
		Poor	15%
	Employment opportunities	Excellent	12%
		Good	40%
		Fair	32%
		Poor	16%
	Shopping opportunities	Excellent	21%
		Good	46%
		Fair	24%
		Poor	9%
	Cost of living	Excellent	1%
		Good	9%

Please rate each of the following in the Montgomery County community.	Cost of living	Fair	29%
		Poor	61%
	Overall image or reputation	Excellent	16%
		Good	39%
		Fair	26%
		Poor	19%
Please also rate each of the following in the Montgomery County community.	Traffic flow on major streets	Excellent	2%
		Good	22%
		Fair	37%
		Poor	38%
	Ease of public parking	Excellent	8%
		Good	29%
		Fair	38%
		Poor	24%
	Ease of travel by car	Excellent	9%
		Good	37%



Please also rate each of the following in the Montgomery County community.	Ease of travel by car	Fair	35%
		Poor	19%
	Ease of travel by public transportation	Excellent	7%
		Good	30%
		Fair	39%
		Poor	24%
	Ease of travel by bicycle	Excellent	6%
		Good	23%
		Fair	38%
		Poor	34%
	Ease of walking	Excellent	8%
		Good	33%
		Fair	37%
		Poor	22%
	Well-planned residential growth	Excellent	4%
		Good	21%

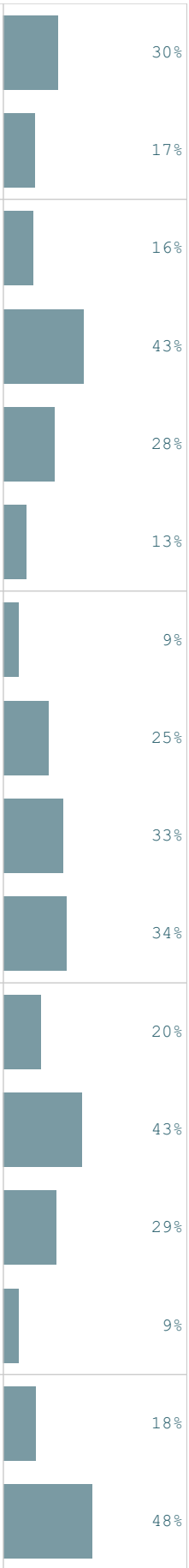
Please also rate each of the following in the Montgomery County community.	Well-planned residential growth	Fair	34%
		Poor	40%
	Well-planned commercial growth	Excellent	4%
		Good	23%
		Fair	36%
		Poor	37%
	Well-designed neighborhoods	Excellent	5%
		Good	32%
		Fair	39%
		Poor	24%
	Preservation of the historical or cultural character of the community	Excellent	11%
		Good	38%
		Fair	30%
		Poor	22%
	Public places where people want to spend time	Excellent	11%
		Good	40%

Please also rate each of the following in the Montgomery County community.	Public places where people want to spend time	Fair	34%
		Poor	15%
	Variety of housing options	Excellent	7%
		Good	25%
		Fair	34%
		Poor	33%
	Availability of affordable quality housing	Excellent	3%
		Good	10%
		Fair	26%
		Poor	61%
	Overall quality of new development	Excellent	5%
		Good	28%
		Fair	37%
		Poor	30%
	Overall appearance	Excellent	11%
		Good	47%

Please also rate each of the following in the Montgomery County community.	Overall appearance	Fair	31%
		Poor	11%
	Cleanliness	Excellent	15%
		Good	47%
		Fair	28%
		Poor	9%
	Water resources	Excellent	11%
		Good	39%
		Fair	34%
		Poor	16%
	Air quality	Excellent	15%
		Good	52%
		Fair	27%
		Poor	6%
	Availability of paths and walking trails	Excellent	25%
		Good	47%

Please also rate each of the following in the Montgomery County community.	Availability of paths and walking trails	Fair	23%
		Poor	5%
	Fitness opportunities	Excellent	23%
		Good	47%
		Fair	24%
		Poor	6%
	Recreational opportunities	Excellent	21%
		Good	49%
		Fair	22%
		Poor	7%
	Availability of affordable quality food	Excellent	13%
		Good	41%
		Fair	32%
		Poor	14%
	Availability of affordable quality health care	Excellent	15%
		Good	38%

Please also rate each of the following in the Montgomery County community.	Availability of affordable quality health care	Fair	30%
		Poor	17%
	Availability of preventive health services	Excellent	16%
		Good	43%
		Fair	28%
		Poor	13%
	Availability of affordable quality mental health care	Excellent	9%
		Good	25%
		Fair	33%
		Poor	34%
	Opportunities to attend cultural/arts/music activities	Excellent	20%
		Good	43%
		Fair	29%
		Poor	9%
	Community support for the arts	Excellent	18%
		Good	48%



Please also rate each of the following in the Montgomery County community.	Community support for the arts	Fair	27%
		Poor	7%
	Availability of affordable quality childcare/preschool	Excellent	4%
		Good	17%
		Fair	32%
		Poor	47%
	K-12 education	Excellent	19%
		Good	34%
		Fair	26%
		Poor	21%
	Adult educational opportunities	Excellent	16%
		Good	42%
		Fair	31%
		Poor	11%
	Sense of civic/community pride	Excellent	8%
		Good	34%

Please also rate each of the following in the Montgomery County community.	Sense of civic/community pride	Fair	33%
		Poor	24%
	Neighborliness of residents	Excellent	9%
		Good	33%
		Fair	37%
		Poor	21%
	Opportunities to participate in social events and activities	Excellent	11%
		Good	40%
		Fair	35%
		Poor	14%
	Opportunities to attend special events and festivals	Excellent	14%
		Good	43%
		Fair	30%
		Poor	13%
	Opportunities to volunteer	Excellent	25%
		Good	46%

Please also rate each of the following in the Montgomery County community.	Opportunities to volunteer	Fair	22%
		Poor	7%
	Opportunities to participate in community matters	Excellent	15%
		Good	39%
		Fair	29%
		Poor	16%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	23%
		Good	40%
		Fair	25%
		Poor	11%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the County of Montgomery County for help or information	No	38%
		Yes	62%
	Contacted Montgomery County elected officials to express your opinion	No	56%
		Yes	44%
	Attended a local public meeting	No	70%
		Yes	30%

Please indicate whether or not you have done each of the following in the last 12 months.	Watched a local public meeting	No	44%
		Yes	56%
	Volunteered your time to some group/activity	No	54%
		Yes	46%
	Campaigned or advocated for a local issue, cause, or candidate	No	67%
		Yes	33%
	Voted in your most recent local election	No	12%
		Yes	88%
	Used public transportation instead of driving	No	47%
		Yes	53%
	Carpooled with other adults or children instead of driving alone	No	59%
		Yes	41%
	Walked or biked instead of driving	No	38%
		Yes	62%
Please rate the quality of each of the following services in Montgomery County.	Public information services	Excellent	14%
		Good	45%

Please rate the quality of each of the following services in Montgomery County.	Public information services	Fair	30%
		Poor	11%
	Economic development	Excellent	6%
		Good	32%
		Fair	36%
		Poor	27%
	Traffic enforcement	Excellent	6%
		Good	32%
		Fair	33%
		Poor	28%
	Traffic signal timing	Excellent	4%
		Good	34%
		Fair	38%
		Poor	25%
	Street repair	Excellent	5%
		Good	28%

Please rate the quality of each of the following services in Montgomery County.	Street repair	Fair	38%
		Poor	30%
	Street cleaning	Excellent	11%
		Good	45%
		Fair	31%
		Poor	13%
	Street lighting	Excellent	8%
		Good	43%
		Fair	34%
		Poor	14%
	Snow removal	Excellent	14%
		Good	47%
		Fair	29%
		Poor	10%
	Sidewalk maintenance	Excellent	8%
		Good	41%

Please rate the quality of each of the following services in Montgomery County.	Sidewalk maintenance	Fair	35%
		Poor	16%
	Bus or transit services	Excellent	10%
		Good	43%
		Fair	35%
		Poor	12%
	Land use, planning and zoning	Excellent	4%
		Good	24%
		Fair	34%
		Poor	37%
	Code enforcement	Excellent	6%
		Good	33%
		Fair	35%
		Poor	25%
	Affordable high-speed internet access	Excellent	15%
		Good	36%

Please rate the quality of each of the following services in Montgomery County.	Affordable high-speed internet access	Fair	29%
		Poor	20%
	Garbage collection	Excellent	29%
		Good	47%
		Fair	17%
		Poor	6%
	Drinking water	Excellent	26%
		Good	49%
		Fair	19%
		Poor	5%
	Sewer services	Excellent	26%
		Good	54%
		Fair	17%
		Poor	4%
	Storm water management	Excellent	19%
		Good	50%

Please rate the quality of each of the following services in Montgomery County.	Storm water management	Fair	24%
		Poor	8%
	Power (electric and/or gas) utility	Excellent	19%
		Good	52%
		Fair	22%
		Poor	6%
	Utility billing	Excellent	12%
		Good	42%
		Fair	32%
		Poor	14%
	Police/Sheriff services	Excellent	23%
		Good	42%
		Fair	23%
		Poor	13%
	Crime prevention	Excellent	8%
		Good	33%

Please rate the quality of each of the following services in Montgomery County.	Crime prevention	Fair	30%
		Poor	29%
	Animal control	Excellent	15%
		Good	49%
		Fair	26%
		Poor	10%
	Ambulance or emergency medical services	Excellent	36%
		Good	48%
		Fair	12%
		Poor	3%
	Fire services	Excellent	43%
		Good	47%
		Fair	8%
		Poor	2%
	Fire prevention and education	Excellent	26%
		Good	48%

Please rate the quality of each of the following services in Montgomery County.	Fire prevention and education	Fair	18%
		Poor	8%
	Emergency preparedness	Excellent	18%
		Good	38%
		Fair	26%
		Poor	18%
	Preservation of natural areas	Excellent	17%
		Good	41%
		Fair	27%
		Poor	16%
	Montgomery County open space	Excellent	16%
		Good	40%
		Fair	30%
		Poor	15%
	Recycling	Excellent	25%
		Good	46%

Please rate the quality of each of the following services in Montgomery County.	Recycling	Fair	22%
		Poor	8%
	Yard waste pick-up	Excellent	28%
		Good	43%
		Fair	21%
		Poor	9%
	County parks	Excellent	31%
		Good	50%
		Fair	17%
		Poor	3%
	Recreation programs or classes	Excellent	23%
		Good	49%
		Fair	20%
		Poor	7%
	Recreation centers or facilities	Excellent	24%
		Good	50%

Please rate the quality of each of the following services in Montgomery County.	Recreation centers or facilities	Fair	20%
		Poor	6%
	Health services	Excellent	15%
		Good	49%
		Fair	26%
		Poor	9%
	Public library services	Excellent	40%
		Good	42%
		Fair	13%
		Poor	4%
	Overall customer service by Montgomery County employees	Excellent	19%
		Good	48%
		Fair	23%
		Poor	10%
	MC311 non-emergency services and information line	Excellent	20%
		Good	43%

Please rate the quality of each of the following services in Montgomery County.	MC311 non-emergency services and information line	Fair	23%
		Poor	15%
	Services for seniors	Excellent	15%
		Good	41%
		Fair	28%
		Poor	16%
	Services for youth	Excellent	11%
		Good	41%
		Fair	33%
		Poor	16%
	Election/voter services	Excellent	26%
		Good	46%
		Fair	20%
		Poor	9%
	Permitting services	Excellent	9%
		Good	31%

Please rate the quality of each of the following services in Montgomery County.	Permitting services	Fair	33%
		Poor	27%
	Consumer protection	Excellent	11%
		Good	37%
		Fair	32%
		Poor	20%
	Alcohol sales	Excellent	10%
		Good	32%
		Fair	26%
		Poor	32%
Please rate the following categories of Montgomery County government performance.	The value of services for the taxes paid to Montgomery County	Excellent	8%
		Good	28%
		Fair	29%
		Poor	34%
	The overall direction that Montgomery County is taking	Excellent	6%
		Good	27%

Please rate the following categories of Montgomery County government performance.	The overall direction that Montgomery County is taking	Fair	24%
		Poor	43%
	The job Montgomery County government does at welcoming resident involvement	Excellent	9%
		Good	28%
		Fair	29%
		Poor	33%
	Overall confidence in Montgomery County government	Excellent	8%
		Good	29%
		Fair	23%
		Poor	40%
	Generally acting in the best interest of the community	Excellent	9%
		Good	28%
		Fair	24%
		Poor	39%
	Being honest	Excellent	10%
		Good	29%

Please rate the following categories of Montgomery County government performance.	Being honest	Fair	24%
		Poor	38%
	Being open and transparent to the public	Excellent	9%
		Good	26%
		Fair	25%
		Poor	39%
	Informing residents about issues facing the community	Excellent	11%
		Good	29%
		Fair	29%
		Poor	31%
	Treating all residents fairly	Excellent	10%
		Good	27%
		Fair	25%
		Poor	38%
	Treating residents with respect	Excellent	12%
		Good	34%

Please rate the following categories of Montgomery County government performance.	Treating residents with respect	Fair	25%
		Poor	28%
	The County government's response thus far to the Covid-19 pandemic	Excellent	21%
		Good	29%
		Fair	21%
		Poor	29%
Overall, how would you rate the quality of the services provided by each of the following?	The County of Montgomery County	Excellent	13%
		Good	39%
		Fair	25%
		Poor	24%
	The Federal Government	Excellent	5%
		Good	33%
		Fair	37%
		Poor	26%
	The State of Maryland	Excellent	9%
		Good	45%

Overall, how would you rate the quality of the services provided by each of the following?	The State of Maryland	Fair	34%
		Poor	12%
Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall economic health	Essential	52%
		Very important	35%
		Somewhat important	12%
		Not at all important	1%
	Overall quality of the transportation system	Essential	39%
		Very important	34%
		Somewhat important	22%
		Not at all important	4%
	Overall design or layout of residential and commercial areas	Essential	32%
		Very important	38%
		Somewhat important	26%
		Not at all important	5%
	Overall quality of the utility infrastructure	Essential	42%
		Very important	38%

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Somewhat important	18%
		Not at all important	1%
	Overall feeling of safety	Essential	62%
		Very important	27%
		Somewhat important	9%
		Not at all important	1%
	Overall quality of natural environment	Essential	33%
		Very important	40%
		Somewhat important	23%
		Not at all important	3%
	Overall quality of parks and recreation opportunities	Essential	23%
		Very important	43%
		Somewhat important	31%
		Not at all important	3%
	Overall health and wellness opportunities	Essential	28%
		Very important	38%

Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Somewhat important	29%
		Not at all important	5%
	Overall opportunities for education, culture, and the arts	Essential	27%
		Very important	38%
		Somewhat important	29%
		Not at all important	6%
	Residents' connection and engagement with their community	Essential	19%
		Very important	39%
		Somewhat important	36%
		Not at all important	6%
Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Affordable housing	Much better	3%
		Somewhat better	6%
		Stayed about the same	24%
		Somewhat worse	28%
		Much worse	38%
	Crime	Much better	1%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Crime	Somewhat better	4%
		Stayed about the same	23%
		Somewhat worse	33%
		Much worse	39%
	The environment	Much better	3%
		Somewhat better	14%
		Stayed about the same	63%
		Somewhat worse	15%
		Much worse	5%
	The pace of growth	Much better	2%
		Somewhat better	12%
		Stayed about the same	41%
		Somewhat worse	25%
		Much worse	20%
	Public schools (K-12)	Much better	2%
		Somewhat better	7%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Public schools (K-12)	Stayed about the same	30%
		Somewhat worse	27%
		Much worse	33%
	Social services for those in need	Much better	6%
		Somewhat better	22%
		Stayed about the same	40%
		Somewhat worse	20%
		Much worse	12%
	Traffic	Much better	2%
		Somewhat better	12%
		Stayed about the same	31%
		Somewhat worse	29%
		Much worse	26%
	Job growth	Much better	2%
		Somewhat better	13%
		Stayed about the same	38%

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Job growth	Somewhat worse	26%
		Much worse	21%
	Business growth	Much better	2%
		Somewhat better	12%
		Stayed about the same	30%
		Somewhat worse	30%
		Much worse	26%
	Quality of life opportunities (recreation, libraries, arts and culture)	Much better	4%
		Somewhat better	17%
		Stayed about the same	57%
		Somewhat worse	16%
		Much worse	6%
	Equity	Much better	8%
		Somewhat better	16%
		Stayed about the same	46%
		Somewhat worse	17%

following have gotten better, worse or stayed the same in Montgomery County over the past two years.	Equity	Much worse	14%
	Please select the statement that best describes your opinion.	I am satisfied with the current level of taxes and services.	24%
		I am willing to pay more taxes to get more services.	13%
		I feel that I pay too much for the services I receive.	42%
		I am willing to accept service reductions if it means lower taxes.	9%
		My opinion is different from the ones listed here.	7%
		I don't have an opinion/no preference.	4%
	Have you needed the County government to resolve an issue or problem in the past two years?	Yes - Go to question 17	31%
		No - Go to question 18	69%
Please indicate how easy or hard it was to do each of the following.	Communicate the issue/problem	Very easy	27%
		Somewhat easy	32%
		Somewhat hard	23%
		Very hard	19%
	Resolve the issue/problem	Very easy	14%
		Somewhat easy	21%
		Somewhat hard	27%

Please indicate how easy or hard it was to do each of the following.	Resolve the issue/problem	Very hard	37%
How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?	In-person	0 times	51%
		1-2 times	34%
		3-5 times	7%
		6-8 times	2%
		9 or more times	6%
	On the phone	0 times	59%
		1-2 times	30%
		3-5 times	5%
		6-8 times	2%
		9 or more times	3%
	Online	0 times	88%
		1-2 times	8%
		3-5 times	2%
		6-8 times	1%
		9 or more times	2%

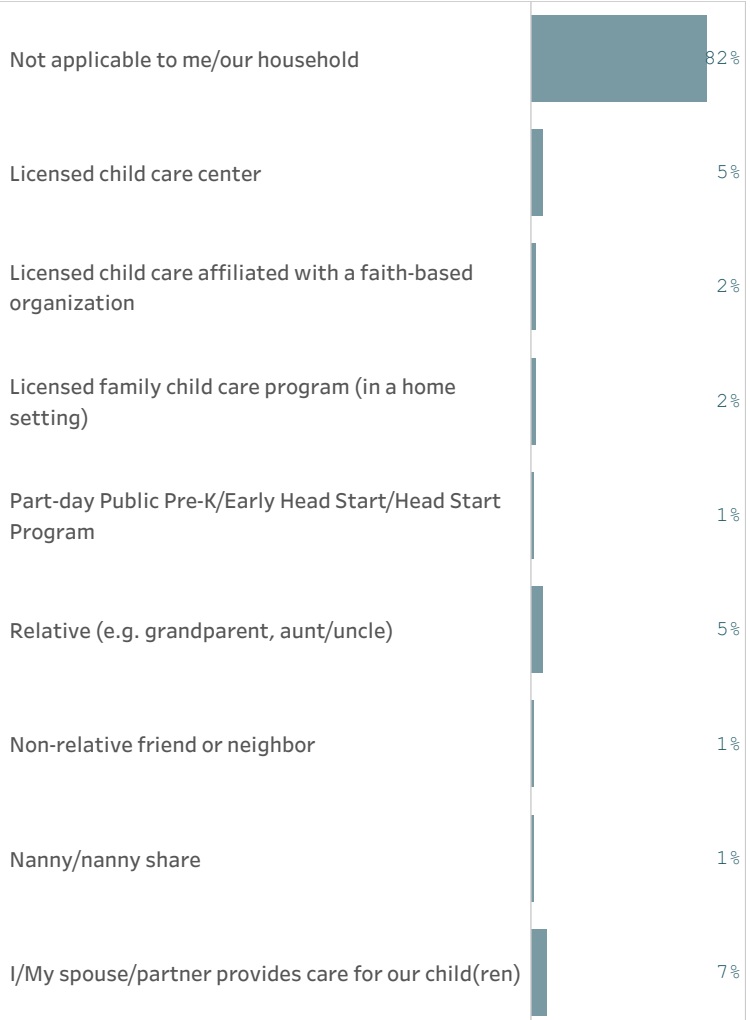
	To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Strongly agree	63%
		Somewhat agree	24%
		Somewhat disagree	7%
		Strongly disagree	6%
Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:	Professionalism	Excellent	53%
		Good	29%
		Fair	11%
		Poor	6%
	Approachability	Excellent	46%
		Good	29%
		Fair	15%
		Poor	10%
	Responsiveness	Excellent	44%
		Good	29%
		Fair	15%
		Poor	12%

Please rate each of the following aspects of Montgomery County K-12 public schools.	Class size	Excellent	5%
		Good	24%
		Fair	38%
		Poor	33%
	Teacher/student ratio	Excellent	4%
		Good	23%
		Fair	37%
		Poor	36%
	Student safety	Excellent	7%
		Good	24%
		Fair	29%
		Poor	40%
	School facilities	Excellent	11%
		Good	35%
		Fair	34%
		Poor	20%

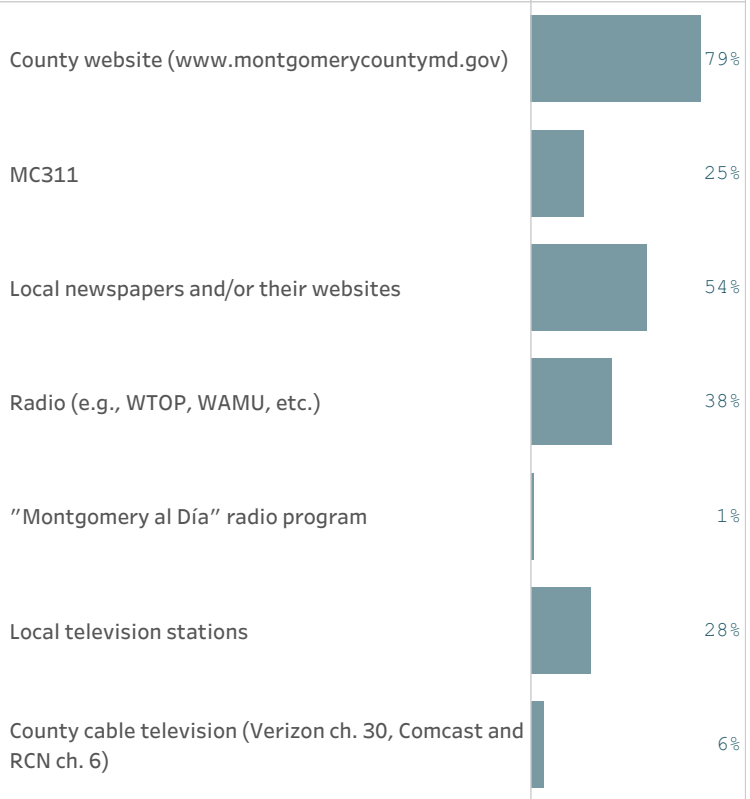
Please rate each of the following aspects of Montgomery County K-12 public schools.	Food/cafeteria	Excellent	5%
		Good	21%
		Fair	37%
		Poor	36%
	Accessibility of teachers and administrators	Excellent	16%
		Good	35%
		Fair	30%
		Poor	18%
	Diversity of race/ethnicity of the student body	Excellent	31%
		Good	40%
		Fair	19%
		Poor	11%
	Virtual/remote instruction (when needed)	Excellent	11%
		Good	25%
		Fair	27%
		Poor	37%

Please rate each of the following aspects of Montgomery County K-12 public schools.	Overall quality of education	Excellent	12%
		Good	36%
		Fair	27%
		Poor	24%
	Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply).	One or more of my children is currently enrolled in a Montgomery County Public School	23%
		One or more of my children was enrolled in MCPS in the past	22%
		My grandchild(ren) or other relatives are currently enrolled in MCPS	8%
		I am a current MCPS employee	5%
		I am a past MCPS employee	3%
		I am a current or former school or MCPS volunteer	6%
		None of the above	48%
	To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Strongly agree	23%
		Somewhat agree	20%
		Somewhat disagree	11%
		Strongly disagree	26%
		Don't know/No opinion	20%

Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply).



Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)



	Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)	Civic association, homeowners' association newsletters, or community listservs	30%
		Nextdoor app or website	36%
		The County's social network sites (e.g., Facebook, Twitter, YouTube, etc.)	36%
		Alert Montgomery	45%
		Blog websites	12%
		Publications from County government or elected officials (mailings, publications, online newsletters, Montgomery County Update Newsletter)	37%
		Town hall meetings or other public meetings	18%
		Word of mouth	49%
In general, how many times do you:	Access the internet from your home	Several times a day	91%
		Once a day	5%
		A few times a week	3%
		Every few weeks	1%
		Less often or never	1%
	Access the internet from your cell phone	Several times a day	89%
		Once a day	4%
		A few times a week	3%

In general, how many times do you:	Access the internet from your cell phone	Every few weeks	1%
		Less often or never	4%
	Visit social media sites	Several times a day	64%
		Once a day	12%
		A few times a week	9%
		Every few weeks	3%
		Less often or never	12%
	Use or check email	Several times a day	89%
		Once a day	9%
		A few times a week	1%
		Every few weeks	0%
		Less often or never	0%
	Share your opinions online	Several times a day	16%
		Once a day	5%
		A few times a week	16%
		Every few weeks	18%

In general, how many times do you:	Share your opinions online	Less often or never	45%
	Shop online	Several times a day	14%
		Once a day	8%
		A few times a week	38%
		Every few weeks	33%
		Less often or never	7%
	Please rate your overall health.	Excellent	32%
		Very good	41%
		Good	22%
		Fair	4%
		Poor	1%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	4%
		Somewhat positive	15%
		Neutral	44%
		Somewhat negative	25%
		Very negative	12%

	How many years have you lived in Montgomery County?	Less than 2 years	5%
		2-5 years	14%
		6-10 years	12%
		11-20 years	17%
		More than 20 years	52%
	Which best describes the building you live in?	One family house detached from any other houses	47%
		Building with two or more homes (duplex, townhome, apartment or condominium)	51%
		Other	1%
	Do you rent or own your home?	Rent	35%
		Own	65%
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than $500	3%
		$500 to $999	6%
		$1,000 to $1,499	11%
		$1,500 to $1,999	22%
		$2,000 to $2,499	23%
		$2,500 to $2,999	13%

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	$3,000 to $3,499	9%
		$3,500 or more	12%
	Do any children 17 or under live in your household?	No	65%
		Yes	35%
	Are you or any other members of your household aged 65 or older?	No	71%
		Yes	29%
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than $25,000	4%
		$25,000 to $49,999	7%
		$50,000 to $74,999	12%
		$75,000 to $99,999	13%
		$100,000 to $149,999	25%
		$150,000 or more	39%
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	82%
		Yes, I consider myself to be Spanish, Hispanic, or Latino	18%
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	3%
		Asian, Asian Indian, or Pacific Islander	10%

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Black or African American	14%
	White	66%
	Other	16%
In which category is your age?	18-24 years	4%
	25-34 years	25%
	35-44 years	19%
	45-54 years	18%
	55-64 years	14%
	65-74 years	14%
	75 years or older	7%
What is your gender?	Female	51%
	Male	46%
	Identify in another way	3%

OFFICE OF THE COUNTY EXECUTIVE
ROCKVILLE, MARYLAND 20850

Marc Elrich
County Executive

የጀርባውን ገጽ ይመልከቱ

페이지 넘기기

Lật sang trang tiếp theo

ورق را برگردانید

Dear Montgomery County Resident:

We have been through quite a lot together over the past year and a half, and as we hopefully move past the pandemic for good we can look to our future, so please help us shape the future of Montgomery County! You have been selected at random to participate in the 2021 Montgomery County Resident Survey. Please take a few minutes to complete the survey. **Your participation in this survey is very important** – especially since your household is one of only a small number of households being surveyed.

A few things to remember:

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You can also wait a few days for a paper copy of the survey to arrive in the mail. If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday anytime 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

Hemos pasado por muchas cosas juntos en el último año y medio, y ahora que ojalá dejamos atrás la pandemia de una vez por todas podemos mirar hacia el futuro, ¡por eso ayúdenos a definir el futuro del Condado de Montgomery! Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2021. Dedique unos minutos a contestar la encuesta. Es muy importante su participación en esta encuesta – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando.

Algunas cosas para recordar:

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Si tiene alguna pregunta sobre la encuesta por favor llame al 311 o al 240-777-0311, de lunes a viernes, en cualquier momento desde las 7 a.m. hasta las 7 p.m. ¡Gracias por su tiempo y participación!

亲爱的蒙哥马利县居民：

我们在过去的一年半里共同经历了许多事情，而我们希望可以永远度过疫情，能够展望未来，所以请协助我们打造蒙哥马利县的未来！您已被随机选中参加 2021 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要** – 特别是您的家庭是少数接受调查的家庭之一。

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如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher/Chère habitant(e) du comté de Montgomery:

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Quelques points à retenir:

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몽고메리 카운티 주민 여러분,

우리 모두는 지난 1 년 반 동안 많은 일을 겪었고 팬데믹을 영원히 극복하기를 희망하면서 미래를 바라보고 있으므로, 몽고메리 카운티의 미래 설계를 위해 도와주시기 바랍니다! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다.

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- **다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.**
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/mcmdkorean2021 액세스 코드: **XXYYZZ**

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Chúng ta đã cùng nhau trải qua rất nhiều điều trong hơn một năm rưỡi qua, và sau cùng thì sẽ vượt qua đại dịch một cách tốt đẹp, chúng ta có thể hướng đến tương lai, vì vậy hãy giúp chúng tôi lo cho tương lai Quận Montgomery! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát.

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/mcmdvietnamese2021 Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

در یک و نیم سال گذشته باهم با مسائل زیادی دست به گریبان بوده‌ایم و در حالی که امیدوارانه بیماری همه‌گیر را برای همیشه پشت سر می‌گذاریم، می‌توانیم به آینده نگاه کنیم. بنابراین، لطفا به ما کمک کنید آینده شهرستان مونتگومری را شکل دهیم! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند.

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- **می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:**

https://polco.us/mcmdfarsi2021 کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎምሪ ካውንቲ ነዋሪ፡-

ባለፈው አንድ ዓመት ከግማሽ ያህል ጊዜ በጋራ ብዙ አሳልፈናል፣ ይህንን ወረርሽን እስከ ወዲያኛው ትተነው እንደምናልፍ ተስፋ እያደረግን ስለ ወደፊቱ ሕይወት ማማተር እንችላለን፤ ስለዚህ የሞንትጎምሪ ካውንቲን የወደፊት ዘመን ስንቀርጽ እባክዎን ያግዙን! በ2021 የሞንትጎምሪ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡- ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው።

የሚያስታውሷቸው ጥቂት ነጥቦች፡-

- **● የሚጫችው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።

ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-

https://polco.us/mcmdamharic2021 ማግኛ ኮድ፡- XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Exécutif du comté/카운티장/ Viên Chức Điều Hành Quận / مدیر شهرستان / የካውንቲ ሥራ አስፈጻሚ

OFFICE OF THE COUNTY EXECUTIVE
ROCKVILLE, MARYLAND 20850

የጀርባውን ገጽ ይመልከቱ

페이지 넘기기

Lật sang trang tiếp theo

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También puede esperar unos días para recibir la encuesta impresa por correo. Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

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您也可以等几天，会给您邮寄书面调查副本。如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

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몽고메리 카운티 주민 여러분,

우리 모두는 지난 1 년 반 동안 많은 일을 겪었고 팬데믹을 영원히 극복하기를 희망하면서 미래를 바라보고 있으므로, 몽고메리 카운티의 미래 설계를 위해 도와주시기 바랍니다! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다.

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/mcmdkorean2021 액세스 코드: XXYYZZ

우편을 통해 종이 설문지를 받으려면 며칠 기다릴 수도 있습니다. 설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Chúng ta đã cùng nhau trải qua rất nhiều điều trong hơn một năm rưỡi qua, và sau cùng thì sẽ vượt qua đại dịch một cách tốt đẹp, chúng ta có thể hướng đến tương lai, vì vậy hãy giúp chúng tôi lo cho tương lai Quận Montgomery! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát.

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/mcmdvietnamese2021 Mã truy cập: XXYYZZ

Quý vị cũng có thể đợi một vài ngày để có bản khảo sát giấy gởi qua bưu điện. Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

در یک و نیم سال گذشته باهم با مسائل زیادی دست به گریبان بوده‌ایم و در حالی که امیدوارانه بیماری همه‌گیر را برای همیشه پشت سر می‌گذاریم، می‌توانیم به آینده نگاه کنیم. بنابراین، لطفا به ما کمک کنید آینده شهرستان مونتگومری را شکل دهیم! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند.

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- **می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:**

https://polco.us/mcmdfarsi2021 کد دسترسی: XXYYZZ

همچنین می‌توانید چند روز صبر کنید تا نسخه کاغذی نظرسنجی را با پست دریافت کنید. اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎመሪ ካውንቲ ነዋሪ፡-

ባለፈው አንድ ዓመት ከግማሽ ያህል ጊዜ በጋራ ብዙ አሳልፈናል፤ ይህንን ወረርሽን እስከ ወዲያኛው ትተነው እንደምናልፍ ተስፋ እያደረግን ስለ ወደፊቱ ሕይወት ማማተር እንችላለን፤ ስለዚህ የሞንትጎመሪ ካውንቲን የወደፊት ዘመን ስንቀርጽ እባክዎን ያግዙን! በ2021 የሞንትጎመሪ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው።

የሚያስታውሷቸው ጥቂት ነጥቾ፡-

- **የሚጧቸው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ አንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/mcmdamharic2021 የመዳረሻ ኮድ፡ XXYYZZ

የጥናቱ የወረቀት ቅጂ በፖስታ እስኪመጣ ለጥቂት ቀናት ሊጠብቁም ይችላሉ። ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Exécutif du comté /카운티장/ Viên Chức Điều Hành Quận / مدير شهرستان / የካውንቲ ሥራ አስፈጻሚ

OFFICE OF THE COUNTY EXECUTIVE
ROCKVILLE, MARYLAND 20850

የጀርባውን ገጽ ይመልከቱ

페이지 넘기기

Lật sang trang tiếp theo

ورق را برگردانید

Dear Montgomery County Resident:

We have been through quite a lot together over the past year and a half, and as we hopefully move past the pandemic for good we can look to our future, so please help us shape the future of Montgomery County! You have been selected at random to participate in the 2021 Montgomery County Resident Survey. Please take a few minutes to complete the survey. **Your participation in this survey is very important** – especially since your household is one of only a small number of households being surveyed. **If you already responded, please do not respond twice.**

A few things to remember:
- **Your responses are completely confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may complete the survey online at the following link using the access code listed below:**

https://polco.us/2021montcountymd Access code: XXYYZZ

If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday anytime 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

Hemos pasado por muchas cosas juntos en el último año y medio, y ahora que ojalá dejamos atrás la pandemia de una vez por todas podemos mirar hacia el futuro, ¡por eso ayúdenos a definir el futuro del Condado de Montgomery! Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2021. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando. **Si ya contestó, no conteste dos veces.**

Algunas cosas para recordar:
- **Sus respuestas son totalmente confidenciales.**
- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/2021mcmdspanish Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

我们在过去的一年半里共同经历了许多事情，而我们希望可以永远度过疫情，能够展望未来，所以请协助我们打造蒙哥马利县的未来！您已被随机选中参加 2021 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要** – 特别是您的家庭是少数接受调查的家庭之一。**如果您已经做出了回答，请不要回答两次。**

需要记住的一些事项：
- **您的回答是完全保密的。**
- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/2021mcmdchinese 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher résident du comté de Montgomery:

L'année et demie qui vient de s'écouler a été éprouvante. Maintenant que nous avons bon espoir de laisser cette pandémie derrière nous et regardons vers l'avenir, nous souhaitons faire appel à vous pour nous aider à construire le futur du comté de Montgomery ! Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2021 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer. **Si vous avez déjà répondu au sondage, merci de ne pas y répondre une deuxième fois.**

Quelques points à retenir:
- **Vos réponses sont entièrement confidentielles.**
- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après:**

https://polco.us/2021mcmdfrench Code d'accès: XXYYZZ

Si vous avez des questions sur le sondage, veuillez appeler le 311 ou le 240-777-0311, du lundi au vendredi, de 7 h à 19 h. Merci pour votre temps et votre participation!

몽고메리 카운티 주민 여러분,

우리 모두는 지난 1 년 반 동안 많은 일을 겪었고 팬데믹을 영원히 극복하기를 희망하면서 미래를 바라보고 있으므로, 몽고메리 카운티의 미래 설계를 위해 도와주시기 바랍니다! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다. **이미 응답하신 경우, 두 번 응답하지 마십시오.**

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/2021mcmdkorean 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Chúng ta đã cùng nhau trải qua rất nhiều điều trong hơn một năm rưỡi qua, và sau cùng thì sẽ vượt qua đại dịch một cách tốt đẹp, chúng ta có thể hướng đến tương lai, vì vậy hãy giúp chúng tôi lo cho tương lai Quận Montgomery! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát. **Nếu quý vị đã điền khảo sát thì không cần phải điền nữa.**

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/2021mcmdvietnamese Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

در یک و نیم سال گذشته باهم با مسائل زیادی دست به گریبان بوده‌ایم و در حالی که امیدوارانه بیماری همه‌گیر را برای همیشه پشت سر می‌گذاریم، می‌توانیم به آینده نگاه کنیم. بنابراین، لطفا به ما کمک کنید آینده شهرستان مونتگومری را شکل دهیم! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند. **اگر قبلا پاسخ داده‌اید، لطفا دوباره پاسخ ندهید.**

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:

https://polco.us/2021mcmdfarsi کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎመሪ ካውንቲ ነዋሪ፡-

ባለፈው አንድ ዓመት ከግማሽ ያህል ጊዜ በጋራ ብዙ አሳልፈናል፤ ይህንን ወረርሽን እስከ ወዲያኛው ትተነው እንደምናልፍ ተስፋ እያደረግን ስለ ወደፊቱ ሕይወት ማማተር እንችላለን፤ ስለዚህ የሞንትጎመሪ ካውንቲን የወደፊት ዘመን ስንቀርጽ እባክዎን ያግዙን! በ2021 የሞንትጎመሪ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው። **ለዚህ ጥናት አስቀድመው ምላሽ ሰጥተው ከነበረ፣ እባክዎን ለሁለተኛ ጊዜ ምላሽ አይስጡ።**

የሚያስታውሷቸው ጥቂት ነጥቦ፡-

- **የሚጫቸው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/2021mcmdamharic ማግኛ ኮድ፡- XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Exécutif du comté/카운티 임원/ Điều hành quận/ مجری شهرستان/ የካውንቲ ሥራ አስፈፃሚ

OFFICE OF THE COUNTY EXECUTIVE
ROCKVILLE, MARYLAND 20850

የጀርባውን ገጽ ይመልከቱ

페이지 넘기기

Lật sang trang tiếp theo

ورق را برگردانید

Dear Montgomery County Resident:

Final reminder! We have been through quite a lot together over the past year and a half, and as we hopefully move past the pandemic for good we can look to our future, so please help us shape the future of Montgomery County! You have been selected at random to participate in the 2021 Montgomery County Resident Survey. Please take a few minutes to complete the survey. **Your participation in this survey is very important** – especially since your household is one of only a small number of households being surveyed. **If you already responded online or to the paper survey sent previously, please do not respond twice.**

A few things to remember:

- **Your responses are completely confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may complete the survey online at the following link using the access code listed below:**

https://polco.us/montcountymd2021 Access code: XXYYZZ

If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday anytime 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

¡Recordatorio final! Hemos pasado por muchas cosas juntos en el último año y medio, y ahora que ojalá dejamos atrás la pandemia de una vez por todas podemos mirar hacia el futuro, ¡por eso ayúdenos a definir el futuro del Condado de Montgomery! Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2021. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando. **Si ya contestó en línea o usando la encuesta impresa enviada previamente, no conteste dos veces.**

Algunas cosas para recordar:

- **Sus respuestas son totalmente confidenciales.**
- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/mcmdspanish2021 Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

最后提醒！我们在过去的一年半里共同经历了许多事情，而我们希望可以永远度过疫情，能够展望未来，所以请协助我们打造蒙哥马利县的未来！您已被随机选中参加 2021 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要** – 特别是您的家庭是少数接受调查的家庭之一。**如果您已在线或在之前寄送的纸质调查中做出了回答，请不要回答两次。**

需要记住的一些事项：

- **您的回答是完全保密的。**
- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/mcmdchinese2021 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher résident du comté de Montgomery:

Dernier rappel! L'année et demie qui vient de s'écouler a été éprouvante. Maintenant que nous avons bon espoir de laisser cette pandémie derrière nous et regardons vers l'avenir, nous souhaitons faire appel à vous pour nous aider à construire le futur du comté de Montgomery ! Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2021 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer. **Si vous avez déjà répondu en ligne ou sur le sondage papier envoyé précédemment, merci de ne pas y répondre une deuxième fois.**

Quelques points à retenir:

- **Vos réponses sont entièrement confidentielles.**
- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après :**

https://polco.us/mcmdfrench2021 Code d'accès: XXYYZZ

Pour toute question relative au sondage, appelez le 311 ou le 240-777-0311, du lundi au vendredi, entre 7 h et 19 h. Merci de votre attention et de votre participation!

몽고메리 카운티 주민 여러분,

마지막 알림! 우리 모두는 지난 1 년 반 동안 많은 일을 겪었고 팬데믹을 영원히 극복하기를 희망하면서 미래를 바라보고 있으므로, 몽고메리 카운티의 미래 설계를 위해 도와주시기 바랍니다! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다. **온라인에서 이미 응답하였거나 전에 보내드렸던 종이 설문지를 이미 작성하신 경우, 두 번 응답하지 마십시오.**

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/mcmdkorean2021 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Kính gửi Cư dân Quận Montgomery:

Lời nhắc sau cùng! Chúng ta đã cùng nhau trải qua rất nhiều điều trong hơn một năm rưỡi qua, và sau cùng thì sẽ vượt qua đại dịch một cách tốt đẹp, chúng ta có thể hướng đến tương lai, vì vậy hãy giúp chúng tôi lo cho tương lai Quận Montgomery! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát. **Nếu quý vị đã điền khảo sát trực tuyến hoặc bản khảo sát giấy gởi trước đó thì không cần phải điền nữa.**

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/mcmdvietnamese2021 Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن محترم شهرستان مونتگومری

یادآوری پایانی! در یک و نیم سال گذشته باهم با مسائل زیادی دست به گریبان بوده‌ایم و در حالی که امیدوارانه بیماری همه‌گیر را برای همیشه پشت سر می‌گذاریم، می‌توانیم به آینده نگاه کنیم. بنابراین، لطفا به ما کمک کنید آینده شهرستان مونتگومری را شکل دهیم! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند. **اگر قبلا به صورت آنلاین پاسخ داده‌اید یا نظرسنجی کاغذی را قبلا فرستاده‌اید، لطفا دوباره پاسخ ندهید.**

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:

https://polco.us/mcmdfarsi2021 کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎመሪ ካውንቲ ነዋሪ፡-

የመጨረሻ ማስታወሻ! ባለፈው አንድ ዓመት ከግማሽ ያህል ጊዜ በጋራ ብዙ አሳልፈናል፤ ይህንን ወረርሽን እስከ ወዲያኛው ትተነው እንደምናልፍ ተስፋ እያደረግን ስለ ወደፊቱ ሕይወት ማማተር እንችላለን፤ ስለዚህ የሞንትጎምሪ ካውንቲን የወደፊት ዘመን ስንቀርጽ እባክዎን ያግዙን! በ2021 የሞንትጎምሪ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው። **ለዚህ ጥናት በኦንላይን ዘዴ ወይም ከዚህ ቀደም ተልኮ ለነበረው ወረቀት ምላሽ ሰጥተው ከነበረ፣ እባክዎን ለሁለተኛ ጊዜ ምላሽ አይስጡ።**

የሚያስታውሷቸው ጥቂት ነጥቾ፡-

- **የሚጧቸው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያለት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-**

https://polco.us/mcmdamharic2021 ማግኛ ኮድ፡- XXYYZZ

ስለጥናቱ ማንኛውም ጥያቄ ካለዎት እባክዎን በስልክ ቁጥር 311 ወይም 240-777-0311፣ ከሰኞ እስከ ዓርብ ከ7am-7pm በማንኛውም ሰዓት ይደውሉ። ለጊዜዎ እና ስለተሳተፉ እናመሰግናን!

Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Exécutif du comté /카운티장/ Viên Chức Điều Hành Quận / مدير شهرستان / የካውንቲ ሥራ አስፈጻሚ

OFFICE OF THE COUNTY EXECUTIVE
ROCKVILLE, MARYLAND 20850

የጀርባውን ገጽ ይመልከቱ

페이지 넘기기

Lật sang trang tiếp theo

ورق را برگردانید

Dear Montgomery County Resident:

Final reminder! We have been through quite a lot together over the past year and a half, and as we hopefully move past the pandemic for good we can look to our future, so please help us shape the future of Montgomery County! You have been selected at random to participate in the 2021 Montgomery County Resident Survey. Please take a few minutes to complete the survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. **If you already responded, please do not respond twice.**

A few things to remember:

- **Your responses are completely confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may complete the survey online at the following link using the access code listed below:**

https://polco.us/2021montcountymd Access code: XXYYZZ

If you have any questions about the survey, please call 311 or 240-777-0311, Monday-Friday anytime 7am-7pm. Thank you for your time and participation!

Estimado Residente del Condado de Montgomery:

¡Recordatorio final! Hemos pasado por muchas cosas juntos en el último año y medio, y ahora que ojalá dejamos atrás la pandemia de una vez por todas podemos mirar hacia el futuro, ¡por eso ayúdenos a definir el futuro del Condado de Montgomery! Usted ha sido seleccionado al azar para participar en la Encuesta de residentes del Condado de Montgomery 2021. Dedique unos minutos a contestar la encuesta. **Es muy importante su participación en esta encuesta** – especialmente debido a que el suyo es uno de los pocos hogares que se están encuestando. **Si ya contestó, no conteste dos veces.**

Algunas cosas que recordar:

- **Sus respuestas son totalmente confidenciales.**
- A fin de conocer la opinión de un grupo diverso de residentes, debe contestar esta encuesta el adulto de 18 años o mayor en su casa que más recientemente haya tenido un cumpleaños.
- **Puede contestar la encuesta en línea usando el enlace siguiente y el código de acceso que se indican a continuación:**

https://polco.us/2021mcmdspanish Código de acceso: XXYYZZ

Si tiene alguna pregunta sobre la encuesta, llame al 311 o al 240-777-0311, de lunes a viernes a cualquier hora de 7 a.m. a 7 p.m. ¡Agradecemos su tiempo y participación!

亲爱的蒙哥马利县居民：

最后提醒！我们在过去的一年半里共同经历了许多事情，而我们希望可以永远度过疫情，能够展望未来，所以请协助我们打造蒙哥马利县的未来！您已被随机选中参加 2021 年蒙哥马利县居民调查。请花几分钟的时间填写此调查。**您的参与至关重要** – 特别是您的家庭是少数接受调查的家庭之一。**如果您已经做出了回答，请不要回答两次。**

需要记住的一些事项：

- **您的回答是完全保密的。**
- 为了听取来自不同居民群体的意见，您家里最近刚过完生日的 18 岁或以上的成年人可填写此调查。
- **您可以使用下面列出的访问代码通过以下链接在线填写调查：**

https://polco.us/2021mcmdchinese 访问代码：XXYYZZ

如果您对调查有任何疑问，请在周一至周五上午 7 点至晚 7 点的任何时间致电 311 或 240-777-0311。感谢您的时间和参与！

Cher/Chère habitant(e) du comté de Montgomery:

Dernier rappel! L'année et demie qui vient de s'écouler a été éprouvante. Maintenant que nous avons bon espoir de laisser cette pandémie derrière nous et regardons vers l'avenir, nous souhaitons faire appel à vous pour nous aider à construire le futur du comté de Montgomery ! Vous avez été choisi(e) de façon aléatoire pour participer au sondage 2021 auprès des habitants du comté de Montgomery. Nous vous serions reconnaissants de prendre quelques minutes pour répondre à ce sondage. **Votre participation à ce sondage est très importante**, en particulier car votre foyer est l'un des rares à y participer. **Si vous avez déjà répondu au sondage, merci de ne pas y répondre une deuxième fois.**

Quelques points à retenir :

- **Vos réponses sont entièrement confidentielles.**
- Pour obtenir des réponses d'un groupe d'habitants varié, nous demandons que la dernière personne de votre foyer âgée de plus de 18 ans qui a fêté son anniversaire réponde au sondage.
- **Vous pouvez y répondre en ligne à l'adresse suivante en utilisant le code d'accès ci-après:**

https://polco.us/2021mcmdfrench Code d'accès : XXYYZZ

Pour toute question relative au sondage, appelez le 311 ou le 240-777-0311, du lundi au vendredi, entre 7 h et 19 h. Merci de votre attention et de votre participation!

몽고메리 카운티 주민 여러분,

마지막 알림! 우리 모두는 지난 1 년 반 동안 많은 일을 겪었고 팬데믹을 영원히 극복하기를 희망하면서 미래를 바라보고 있으므로, 몽고메리 카운티의 미래 설계를 위해 도와주시기 바랍니다! 귀하는 2021 년 몽고메리 카운티 주민 설문조사에 참여하도록 무작위로 선택되었습니다. 몇 분 동안 시간을 내어 설문조사를 완료해 주시기 바랍니다. **이 설문조사에 참여하는 것은 매우 중요합니다**. 특히 귀하의 가구는 설문조사 대상이 되는 소수의 가구 중 하나이기 때문에 더욱 그렇습니다. **이미 응답하신 경우, 두 번 응답하지 마십시오.**

유의해야 할 몇 가지 사항은 다음과 같습니다.

- **귀하의 답변은 완전한 비밀로 유지됩니다.**
- 다양한 주민들 그룹의 의견을 듣기 위해, 가장 최근에 생일을 맞았던 18 세 이상의 성인이 이 설문조사서를 작성해야 합니다.
- **아래에 나열된 액세스 코드를 사용하여 다음 링크에서 온라인으로 설문조사를 작성하실 수 있습니다.**

https://polco.us/2021mcmdkorean 액세스 코드: XXYYZZ

설문조사에 대해 질문이 있으시면 월~금요일 오전 7 시~오후 7 시 사이에 311 또는 240-777-0311 번으로 전화 주십시오. 시간을 내어 참여해주셔서 감사합니다!

Thân gởi Cư Dân Quận Montgomery:

Lời nhắc sau cùng! Chúng ta đã cùng nhau trải qua rất nhiều điều trong hơn một năm rưỡi qua, và sau cùng thì sẽ vượt qua đại dịch một cách tốt đẹp, chúng ta có thể hướng đến tương lai, vì vậy hãy giúp chúng tôi lo cho tương lai Quận Montgomery! Quý vị được chọn ngẫu nhiên để tham gia cuộc Khảo Sát Cư Dân Quận Montgomery năm 2021. Xin quý vị dành vài phút để điền bản khảo sát sau đây. **Góp phần tham gia vào khảo sát này là điều rất quan trọng** - nhất là khi gia hộ của quý vị chỉ là một trong vài gia hộ được khảo sát. **Nếu quý vị đã điền khảo sát thì không cần phải điền nữa.**

Một vài điều cần nhớ:

- **Tất cả các câu trả lời đều được giữ kín đáo.**
- Để có ý kiến từ nhiều nhóm dân cư, chúng tôi xin mời người trưởng thành trong gia hộ (18 tuổi trở lên, có ngày sinh nhật vào thời điểm gần đây nhất) trả lời khảo sát.
- **Quý vị có thể điền bản khảo sát trực tuyến tại đường nối sau đây bằng cách nhập mã truy cập dưới đây:**

https://polco.us/2021mcmdvietnamese Mã truy cập: XXYYZZ

Nếu có thắc mắc về cuộc khảo sát, xin gọi số 311 hoặc 240-777-0311, Thứ Hai - Thứ Sáu vào bất cứ lúc nào từ 7:00 sáng đến 7:00 tối. Xin cảm ơn quý vị đã dành thì giờ góp phần tham gia!

ساکن گرامی شهرستان مونتگومری:

یادآوری پایانی! در یک و نیم سال گذشته باهم با مسائل زیادی دست به گریبان بوده‌ایم و در حالی که امیدواورانه بیماری همه‌گیر را برای همیشه پشت سر می‌گذاریم، می‌توانیم به آینده نگاه کنیم. بنابراین، لطفا به ما کمک کنید آینده شهرستان مونتگومری را شکل دهیم! شما به صورت تصادفی برای شرکت در نظرسنجی سال 2021 ساکنین شهرستان مونتگومری انتخاب شده‌اید. لطفا چند دقیقه وقت صرف کنید تا این نظرسنجی را تکمیل کنید. **شرکت شما در این نظرسنجی بسیار مهم است** – به‌ویژه از آنجا که خانوار شما یکی از خانوارهای انگشت‌شمار است که مورد نظرسنجی واقع می‌شوند. **اگر قبلا پاسخ داده‌اید، لطفا دوباره پاسخ ندهید.**

چند چیز را به خاطر بسپارید:

- **پاسخ‌های شما کاملا محرمانه هستند.**
- برای آگاهی از نظرات یک گروه متنوع از ساکنین، افراد بزرگسال 18 ساله یا بالاتر در خانوارتان که اخیرا سالگرد تولدشان بود باید این نظرسنجی را تکمیل کنند.
- می‌توانید نظرسنجی را به صورت آنلاین در لینک زیر و با استفاده از کد دسترسی زیر تکمیل کنید:

https://polco.us/2021mcmdfarsi کد دسترسی: XXYYZZ

اگر پرسشی درباره نظرسنجی دارید، لطفا با شماره 311 یا 240-777-0311، دوشنبه تا جمعه از 7 صبح تا 7 عصر تماس بگیرید. از وقت و مشارکت شما سپاسگزاریم!

ውድ የሞንትጎምሪ ካውንቲ ነዋሪ፡-

የመጨረሻ ማስታወሻ! ባለፈው አንድ ዓመት ከግማሽ ያህል ጊዜ በጋራ ብዙ አሳልፈናል፤ ይህንን ወረርሽን እስከ ወዲያኛው ትተነው እንደምናልፍ ተስፋ እያደረግን ስለ ወደፊቱ ሕይወት ማማተር እንችላለን፤ ስለዚህ የሞንትጎምሪ ካውንቲን የወደፊት ዘመን ስንቀርጽ እባክዎን ያግዙን! በ2021 የሞንትጎምሪ ካውንቲ ነዋሪ የጥናት ተሳታፊ እንዲሆኑ ያለምንም የተለየ መስፈርት ተመርጠዋል። እባክዎን ጥቂት ደቂቃዎች ወስደው ይህንን ጥናት ይሙሉ። **በዚህ ጥናት መሳተፍዎ እጅግ አስፈላጊ ነው፡-** ምክንያቱም በጥናቱ ከተካተቱ እጅግ ጥቂት ቤተሰቦች መካከል የእርስዎ አንዱ ነው። **ለዚህ ጥናት አስቀድመው ምላሽ ሰጥተው ከነበረ፣ እባክዎን ለሁለተኛ ጊዜ ምላሽ አይስጡ።**

የሚያስታውሷቸው ጥቂት ነጥቦች፡-

- **የሚጫቸው ምላሾች ሙሉ በሙሉ በምሥጢር ይያዛሉ።**
- ከበርካታ ነዋሪዎች ምላሽ ለማግኘት እንድንችል፣ በቅርብ ጊዜ ልደቱን/ቷን ያከበረ/ች 18 ዓመት ወይም ከዚያ በላይ ዕድሜ ያለው/ያላት ሁሉም የቤተሰብ አባል ጥናቱን መሙላት ይገባዋል/ ይገባታል።
- **ይህንን ጥናት ከዚህ በማስተል የሚገኘውን ኮድ በመጠቀም ከዚህ በታች ባለው ሊንክ ኦንላይን ሊሞሉ ይችላሉ፡-**

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Marc Elrich

County Executive/Ejecutivo del Condado/县长/ Exécutif du comté /카운티장/ Viên Chức Điều Hành Quận / مدير شهرستان / የካውንቲ ሥራ አስፈጻሚ

Office of the Montgomery County Executive
CountyStat
101 Monroe Street
2nd Floor
Rockville, MD 20850

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Montgomery County 2021 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Montgomery County.

	Excellent	Good	Fair	Poor	Don't know
Montgomery County as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Montgomery County as a place to raise children	1	2	3	4	5
Montgomery County as a place to work	1	2	3	4	5
Montgomery County as a place to visit	1	2	3	4	5
Montgomery County as a place to retire	1	2	3	4	5
The overall quality of life in Montgomery County	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Montgomery County as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Montgomery County	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	1	2	3	4	5
Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Montgomery County	1	2	3	4	5
Overall quality of natural environment in Montgomery County	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Montgomery County	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Montgomery County to someone who asks	1	2	3	4	5
Remain in Montgomery County for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Montgomery County's downtown/commercial area during the day	1	2	3	4	5	6
From property crime	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Montgomery County community does at each of the following.

	Excellent	Good	Fair	Poor	Don't know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Montgomery County community.

	Excellent	Good	Fair	Poor	Don't know
Overall quality of business and service establishments in Montgomery County	1	2	3	4	5
Variety of business and service establishments in Montgomery County	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Montgomery County	1	2	3	4	5
Overall image or reputation of Montgomery County	1	2	3	4	5

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7. Please also rate each of the following in the Montgomery County community.

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Montgomery County	1	2	3	4	5
Ease of travel by public transportation in Montgomery County	1	2	3	4	5
Ease of travel by bicycle in Montgomery County	1	2	3	4	5
Ease of walking in Montgomery County	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Overall quality of new development in Montgomery County	1	2	3	4	5
Overall appearance of Montgomery County	1	2	3	4	5
Cleanliness of Montgomery County	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Montgomery County	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Contacted Montgomery County (in-person, phone, email, or web) for help or information	1	2
Contacted Montgomery County elected officials (in-person, phone, email, or web) to express your opinion	1	2
Attended a local public meeting in person (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched or virtually attended (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Montgomery County	1	2
Campaigned or advocated for a local issue, cause, or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

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9. Please rate the quality of each of the following services in Montgomery County.

	Excellent	Good	Fair	Poor	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Montgomery County open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Montgomery County parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Montgomery County employees (police, receptionists, planners, etc.)	1	2	3	4	5
MC311 non-emergency services and information line	1	2	3	4	5
Services for seniors	1	2	3	4	5
Services for youth	1	2	3	4	5
Election/voter services	1	2	3	4	5
Permitting services	1	2	3	4	5
Consumer protection	1	2	3	4	5
Alcohol sales	1	2	3	4	5

10. Please rate the following categories of Montgomery County government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Montgomery County	1	2	3	4	5
The overall direction that Montgomery County is taking	1	2	3	4	5
The job County government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Montgomery County government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5
The County government's response thus far to the Covid-19 pandemic	1	2	3	4	5

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11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
Montgomery County	1	2	3	4	5
The Federal Government	1	2	3	4	5
The State of Maryland	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Montgomery County community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Montgomery County	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montgomery County	1	2	3	4
Overall design or layout of Montgomery County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Montgomery County (water, sewer, storm water, electric, gas)	1	2	3	4
Overall feeling of safety in Montgomery County	1	2	3	4
Overall quality of natural environment in Montgomery County	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Montgomery County	1	2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years.

	Much better	Somewhat better	Stayed about the same	Somewhat worse	Much worse	Don't know
Affordable housing	1	2	3	4	5	6
Crime	1	2	3	4	5	6
The environment	1	2	3	4	5	6
The pace of growth	1	2	3	4	5	6
Public schools (K-12)	1	2	3	4	5	6
Social services for those in need	1	2	3	4	5	6
Traffic	1	2	3	4	5	6
Job growth	1	2	3	4	5	6
Business growth	1	2	3	4	5	6
Quality of life opportunities (recreation, libraries, arts and culture)	1	2	3	4	5	6
Equity	1	2	3	4	5	6

14. Please select the statement that best describes your opinion.

- ❍ I am satisfied with the current level of taxes and services.
- ❍ I am willing to pay more taxes to get more services.
- ❍ I feel that I pay too much for the services I receive.
- ❍ I am willing to accept service reductions if it means lower taxes.
- ❍ My opinion is different from the ones listed here.
- ❍ I don't have an opinion/no preference.

15. Have you needed the County government to resolve an issue or problem in the past two years?

❍ Yes → Go to question 16 ❍ No → Go to question 17

16. Please indicate how easy or hard it was to do each of the following.

	Very easy	Somewhat easy	Somewhat hard	Very hard
Communicate the issue/problem	1	2	3	4
Resolve the issue/problem	1	2	3	4

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17. How many times, if any, have you interacted with a Montgomery County Police Department (MCPD) employee within the last two years?

	0 times	1-2 times	3-5 times	6-8 times	9 or more times
In-person	1	2	3	4	5
On the phone	1	2	3	4	5
Online	1	2	3	4	5

17a. To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?

❍ Strongly agree ❍ Somewhat agree ❍ Somewhat disagree ❍ Strongly disagree ❍ Don't know

17b. Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact:

	Excellent	Good	Fair	Poor	Don't know
Professionalism	1	2	3	4	5
Approachability	1	2	3	4	5
Responsiveness	1	2	3	4	5

18. Please rate each of the following aspects of Montgomery County K-12 public schools.

	Excellent	Good	Fair	Poor	Don't know
Class size	1	2	3	4	5
Teacher/student ratio	1	2	3	4	5
Student safety	1	2	3	4	5
School facilities	1	2	3	4	5
Food/cafeteria	1	2	3	4	5
Accessibility of teachers and administrators	1	2	3	4	5
Diversity of race/ethnicity of the student body	1	2	3	4	5
Virtual/remote instruction (when needed)	1	2	3	4	5
Overall quality of education	1	2	3	4	5

19. Which, if any, apply to your current connection to Montgomery County Public Schools (MCPS)? (Mark all that apply).

❍ One or more of my children is currently enrolled in a Montgomery County Public School
❍ One or more of my children was enrolled in MCPS in the past
❍ My grandchild(ren) or other relatives are currently enrolled in MCPS
❍ I am a current MCPS employee
❍ I am a past MCPS employee
❍ I am a current or former school or MCPS volunteer
❍ None of the above

20. To what extent do you agree or disagree that Montgomery County Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?

❍ Strongly agree ❍ Somewhat agree ❍ Somewhat disagree ❍ Strongly disagree ❍ Don't know/No opinion

21. Which of the following best describe your current child care arrangement for your child(ren) under age 5? (Mark all that apply).

❍ Not applicable to me/our household
❍ Licensed child care center
❍ Licensed child care affiliated with a faith-based organization
❍ Licensed family child care program (in a home setting)
❍ Part-day Public Pre-K/Early Head Start/Head Start Program
❍ Relative (e.g. grandparent, aunt/uncle)
❍ Non-relative friend or neighbor
❍ Nanny/nanny share
❍ I/My spouse/partner provides care for our child(ren)

22. Please indicate which of the following potential sources for information, if any, that you use to get information about County services, activities, and events. (Please mark all that apply.)

❍ County website (www.montgomerycountymd.gov)
❍ MC311
❍ Local newspapers and/or their websites
❍ Radio (e.g., WTOP, WAMU, etc.)
❍ "Montgomery al Día" radio program
❍ Local television stations
❍ County cable television (Verizon ch. 30, Comcast and RCN ch. 6)
❍ Civic association, homeowners' association newsletters, or community listservs
❍ Nextdoor app or website
❍ The County's social network sites (e.g., Facebook, Twitter, YouTube, etc.)
❍ Alert Montgomery
❍ Blog websites
❍ Publications from County government or elected officials (mailings, publications, online newsletters, Montgomery County Update Newsletter)
❍ Town hall meetings or other public meetings
❍ Word of mouth

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Our last questions are about you and your household.
Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

❍ Excellent ❍ Very good ❍ Good ❍ Fair ❍ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

❍ Very positive ❍ Somewhat positive ❍ Neutral ❍ Somewhat negative ❍ Very negative

D4. How many years have you lived in Montgomery County?

❍ Less than 2 years
❍ 2-5 years
❍ 6-10 years
❍ 11-20 years
❍ More than 20 years

D5. Which best describes the building you live in?

❍ One family house detached from any other houses
❍ Building with two or more homes (duplex, townhome, apartment, or condominium)
❍ Mobile home
❍ Other

D6. Do you rent or own your home?

❍ Rent
❍ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

❍ Less than $500
❍ $500 to $999
❍ $1,000 to $1,499
❍ $1,500 to $1,999
❍ $2,000 to $2,499
❍ $2,500 to $2,999
❍ $3,000 to $3,499
❍ $3,500 or more

D8. Do any children 17 or under live in your household?

❍ No ❍ Yes

D9. Are you or any other members of your household aged 65 or older?

❍ No ❍ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

❍ Less than $25,000
❍ $25,000 to $49,999
❍ $50,000 to $74,999
❍ $75,000 to $99,999
❍ $100,000 to $149,999
❍ $150,000 or more

D11. Are you Spanish, Hispanic or Latino?

❍ No, not Spanish, Hispanic, or Latino
❍ Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

❑ American Indian or Alaskan Native
❑ Asian, Asian Indian, or Pacific Islander
❑ Black or African American
❑ White
❑ Other

D13. In which category is your age?

❍ 18-24 years
❍ 25-34 years
❍ 35-44 years
❍ 45-54 years
❍ 55-64 years
❍ 65-74 years
❍ 75 years or older

D14. What is your gender?

❍ Female
❍ Male
❍ Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

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