

September 17, 2024

Dear Franchise Administrator,

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that Comcast will be discontinuing the use of CableCARDs with Comcast-issued equipment on October 24, 2024.

Please feel free to contact me at (410) 960-1566 or Christopher_Mulhall@comcast.com if you have any questions.

Sincerely,

Chris Mulhall

Senior Manager, Government Affairs

Comcast Beltway Region