



The MCDOT Organization

MCDOT is made up of five divisions. Below are the sections within each of the divisions plus the Director's Office.

For contact information, visit the department's website at montgomerycountymd.gov/mcdot. Or contact the Community Outreach office at 240.777.7155 to request a copy of the Resident's Guide to Services brochure. Community Outreach also publishes a listing of resident/business advisory committees and a handbook on the procedures used by the County to implement public works projects from concept to construction. This handbook is entitled "How To Get What You Need from MCDOT."

DIRECTOR'S OFFICE

- Director and Deputy Director
- Transportation Policy
- Metro and MARC Liaison
- State Highway Liaison
- Management Services, including
 - Community Outreach (Outreach Programs: 240.777.7155)
 - Sustainability Coordination

DIVISION OF HIGHWAY SERVICES (CUSTOMER SERVICE: 311)

- Field Operations
- Pavement Management
- Tree Maintenance
- Support Services

DIVISION OF PARKING MANAGEMENT (CUSTOMER SERVICE: 240-777-8740)

- Engineering & Maintenance
- Financial Management
- Operations
- Management Services & Property Development

DIVISION OF TRAFFIC ENGINEERING & OPERATIONS (CUSTOMER SERVICE: 311)

- Traffic Engineering Design & Operations
- Development Review Unit
- Traffic Engineering Studies
- Transportation Management
- Management Services

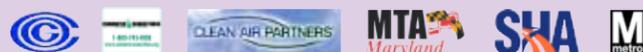
DIVISION OF TRANSIT SERVICES (TRANSIT INFORMATION: 311)

- Operations
- Customer & Operations Support
- Operations Planning
- Commuter Services
- Medicaid & Senior Transportation
- Management Services

DIVISION OF TRANSPORTATION ENGINEERING

- Transportation Planning & Design
- Transportation Construction
- Property Acquisition
- Engineering Services

"Our Partners in Delivering Excellence"



montgomerycountymd.gov/mcdot • DOT Hotline: 240.777.7165

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For additional copies, write mcdot.outreach@montgomerycountymd.gov or call 240.777.7155



Montgomery County Government • Department of Transportation

2012

A Few Astounding Facts Related to the Services and Programs of MCDOT!

Effective September 6, 2013



ACHIEVEMENTS



Division of Traffic Engineering and Operations

(Maintains traffic signals, street lights, and guard rails; applies lane markings and crosswalks; installs traffic calming measures)

- The County's automated traffic signal management system consisting of 800 signals was fully upgraded by the end of FY12, a five year undertaking.
- Maintains 60,000 streetlights.
- As part of a continuing proactive program that ensures that walking routes for school children are safe, the Division completes safety evaluations and implements necessary improvements at local schools. Between FY07 and FY13, 182 schools received safety improvements.
- Conducted 243 traffic engineering studies in FY12 and handled numerous informal requests for traffic and safety evaluations. From these, 2,455 work orders and 336 Traffic Orders were prepared.

- Completed retiming 56 signals in FY11 and another 66 in FY12. This brings the number of signals retimed to 320 out of the approximately 750 signals with pedestrian indications in the county. This program retimes pedestrian clearance intervals at traffic signals to reflect a travel speed of 3.5 feet per second, a reduction from the previous 4.0 feet per second.
- Marked 232 crosswalks and 1,168 stop lines in FY12. There are more than 4000 marked crosswalks in the County.



Division of Transit Services

(Operates the County's Ride On bus system; regulates taxis; coordinates transportation services for seniors and the disabled; provides commuter services)

- Ride On transports approximately 29 million passengers a year on 86 Ride On routes.
- Ride On is committed to protecting the environment. Along with reducing emissions with more than 90,000 boardings a day on Ride On, the bus fleet itself consists of 92 Compressed Natural Gas fueled, 49 Diesel-Electric Hybrid, and 63 Clean diesel fueled transit buses.
- During FY12, the bus advertising program generated approximately \$567,000 in revenues, and the shelter advertising program generated \$324,000 in revenues.

- Ride On holds a food drive called Give & Ride each year in April. In 2012, the Division collected 8792 pounds of food and supplies for the hungry from this effort. Food collected through the drive goes to the Manna Food Center, which feeds 3,000 hungry families a month in our area.
- The Montgomery College U-Pass program for its students had annual ridership in FY11 of 1,757,428. This represented 6.5 percent of Ride On's total overall ridership.
- Between Ride On, MARC (commuter rail), Metrobus and Metrorail, over 250,000 weekday daily transit trips are made on transit in Montgomery County.
- In FY11, Ride On added unique ID numbers to the signs at each of its 4,800 bus stops. The automated transit information system uses the ID to pinpoint a passenger's location and give arriving bus times at that stop, through its mobile phone app called "Ride On RealTime".
- The Division's Commuter Services' programs promote the use of a variety of commuting options, including transit, car/van pooling, biking, walking, and teleworking. More than 2,200 employers with approximately 185,000 employees are participating at some level in these programs, including employers within the County's five Transportation Management Districts.



- The Division's TRiPS transit stores sold \$1.2 million in fare media in FY12, a 10 percent increase over the previous fiscal year.
- Served 4,312 senior residents and low income customers with disabilities in FY09.



Division of Transportation Engineering

(Designs and builds roads, sidewalks, bikeways, and bridges)

- The Division's commitment to a balanced transportation program resulted in \$27,800,000 worth of completed projects in FY12
- Built or reconstructed 45 lane miles of road over the past 10 years, including Father Hurley Boulevard, Watkins Mill Road, and extensions of Germantown, Woodfield, and Norbeck Roads.
- Reconstructed 12 intersections as of FY09.
- Constructed 26,694 linear feet of new sidewalk, reconstructed 28,246 linear feet of non-compliant sidewalks and ramps to meet ADA specifications, and installed 11,356 linear feet of new sidewalk connections to bus stops along with 16,254 square feet of concrete bus stop pads in FY12.

- Built 101 new storm drain systems from FY04 to FY09.
- Biannually inspects 304 bridges in the County; replaced or rehabilitated 27 bridges between FY99 and FY09.



Division of Highway Services

(Preserves the County's transportation assets)

- Maintains 5,150 lane miles of road in the County (940 lane miles of primary arterials and 4,210 lane miles of residential streets) including 2,093 miles of curb and gutter repairs, road resurfacing, road snow clearance, tree pruning, and mowing as of FY13.
- Maintains 1,040 miles of sidewalks as of FY13.
- Maintains 117 miles of bicycle facilities, including paths, lanes, and shoulders.

- Maintains 334 bridges and culverts. Replaced 2,657 linear feet of storm drain culverts in FY13.
- Approximately 350 people, 110 trucks, and 60 vacuum leaf machines in FY13 were utilized to pick up an estimated 140,000 cubic yards of leaves along the 850 miles of roads in the vacuum district.
- Performs a County-wide annual street sweeping of over 4,000 lane miles that typically collects 1,000 tons of debris each season.
- Conducted 11 mowing cycles covering over 1,160 acres in FY13.
- Resurfaced 60 lane miles, patched 83 lane miles, rehabilitated 12 lane miles, and slurried 36 lane miles of the following residential streets or subdivisions at a total cost of \$7.3 million in FY12.
- 13,684 Service Requests were received and addressed during FY13 from the pothole form on the MCDOT website, as well as from MC311 Service Requests, letters, emails and self-patrols by Division crews.
- Maintains more than 500,000 trees along public roadways throughout the county, with an estimated environmental and aesthetic value of over \$500,000,000.



Division of Parking Management

(Provides on- and off-street parking within Parking Lot Districts and elsewhere; maintains meters, lots, and garages)

- Maintains and operates 41 parking lots and garages and manages 21,500 parking spaces as of FY09.
- Approximately 11,560 parking meters are now available for payment through pay-by-cell. More than 80,000 transactions were occurring each month by the end of FY12 via this payment method.

