### Definitions: Goals, Objectives, and Measures of Effectiveness

The MD 355 project goals are broad, outcomeoriented statements that reflect project priorities and the project's intended end results.

Objectives are specific, measurable steps that will support achievement of the project goals.

Measures of Effectiveness (MOEs) represent measures that are tied to each objective and can be used to empirically assess and compare the MD 355 Alternatives.

### **MD 355 BRT Project Goals**

Goal 1: Provide an appealing, functional, and high quality transit service

Goal 2: Improve mobility opportunities, accessibility, and transportation choices for all

Goal 3: Support master planned development

Goal 4: Support sustainable and cost effective transportation solutions

These build upon the goals identified in the Preliminary Purpose and Need Document developed during the Phase 1 study.

### Goal 1: Provide an appealing, functional, and high quality transit service

Objective 1a:

Make bus trips faster and more competitive with automobile travel time

Transit travel time between key destinations

BRT travel time versus local bus travel time

BRT travel time versus automobile travel time

Objective 1b:
Improve transit quality
and level of service in the
corridor

Corridor transit travel time reliability

Improvement in passenger amenities

Guideway placement usability and consistency

Bus operations usability and consistency

Objective 1c:
Increase transit ridership
and mode share within
and along the corridor

Total daily ridership along the corridor

Boardings by BRT station

New transit riders along the corridor

Transit mode share along the corridor

#### Goal 2:

Improve mobility opportunities, accessibility, and transportation choices for all

Objective 2a: Make the most productive use of the roadway capacity Objective 2b:
Provide improved
accessibility to jobs and
activity centers for corridor
residents and those coming
to the corridor

Objective 2c:
Balance the
mobility needs
of automobiles,
trucks, and
transit users

Objective 2d:
Enhance pedestrian
and bicycle
connections and
options in the
corridor

Objective 2e:
Improve
transit services
for
underserved
populations

Daily person throughput

Job and activity center accessibility for corridor residents

Households' accessibility to jobs and activity centers on corridor

Number of households within ½ mile of a BRT station

Number of LOS E or F (highly congested) miles on corridor

Person hours of delay on corridor

Corridor intersection congestion and operations

Miles of new or rebuilt sidewalks within ¼ mile of corridor

Miles of new or rebuilt bicycle facilities within ¼ mile of corridor

Accessibility to activity centers for underserved populations

Proximity of underserved populations to new BRT stations

### **Goal 3: Support master planned development**

Objective 3a: Increase trips by transit to the master planned developments

Change in transit ridership to master planned developments

Objective 3b:
Select station locations that support infill and redevelopment

Trips on corridor by modes other than driving alone

Objective 3c:
Increase economic
activity within the
corridor

Potential to catalyze development along the corridor

### **Goal 4: Support sustainable and cost effective transportation solutions**

Objective 4a: Minimize environmental impacts

Number of parks and acres of parkland affected

Number of archaeological and historic sites affected

Streams, wetlands, and floodplains affected

Acres of forests and number of rare species affected

Number of properties affected by hazardous materials

Change in air quality

Objective 4b: Minimize impacts to private property

Number of acres impacted

Number of displacements

Impacts on driveways, retaining walls, and surface parking

Objective 4c:
Minimize cost of building and operating transportation services

Total, per mile, and per rider capital cost

Total annual operating and maintenance costs

Operating and maintenance costs per rider

Total annualized capital and operating cost per rider