



Thomas Manion, Director  
Montgomery County  
Family Justice Center

This year has been one of transition, to say the least. One that has required adaptability, patience, leaps of faith and thinking outside the box. I'm happy to report that our incredible team here at the Family Justice Center (FJC) met these challenges head on and have continued to exceed expectations. While our work with

allied agencies like the State's Attorney's Office, Police Department, Catholic Charities, Career Catchers and others relies more on technology than before, the same spirit of synergy and service continue to drive our work. Over the last year, we've embraced our "new normal" of Zoom and Teams meetings and face coverings, while still maintaining the collaborative aspects of

the FJC model that make it so successful. While other service centers and organizations shut down and/or reduced operations this year, we served 1,726 survivors, more than ever in our history. The adaptability and positivity I've seen from all of our allied agencies and teams has been truly inspiring.

The COVID-19 public health crisis created a perfect storm of horror for individuals living in fear due to abuse. The medical, occupational, emotional and financial stressors resulting from the pandemic put victims in significantly more danger than they were already in, at a time when they were simultaneously cut off from many of their usual support systems like friends, family, and hobbies. Through the efforts of our team of providers here at the Center, and through the guidance from our County leaders, we have remained fully open and operational and ensure help was avail-

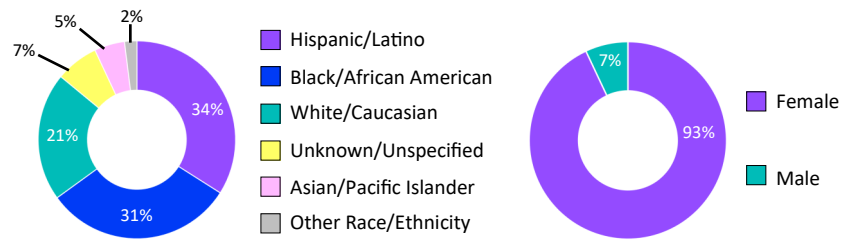
able to all who have needed it. It is a pleasure to lead this incredible group of professionals, and I look forward to what the future brings for our Center and for our community.

Stay safe,  
Tom

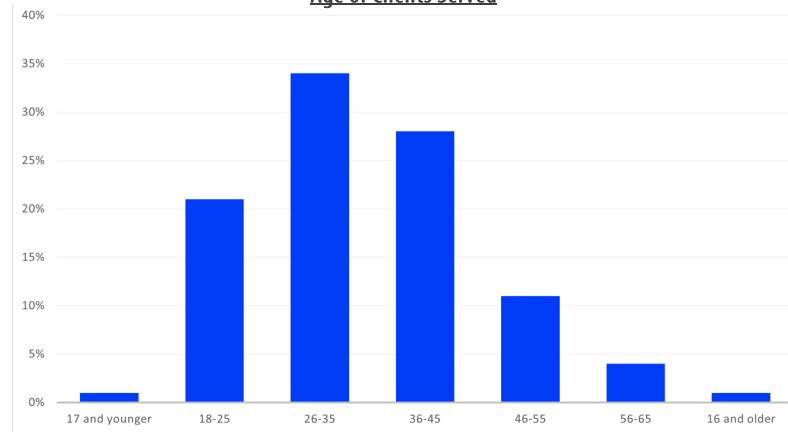


# 1,726 Clients Served

### Race/Ethnicity and Gender of Clients Served



### Age of Clients Served



The Montgomery County Family Justice Center believes in breaking down barriers so that services are available to all who need them. In a County as diverse as ours, language accessibility is critical. We would like to extend a huge thank you to all our multi-lingual staff and to VOIANCE, our language line interpretation service, for enabling us to provide services in 26 languages this year!

- |                        |                |            |            |
|------------------------|----------------|------------|------------|
| Albanian               | French         | Korean     | Swahili    |
| Amharic                | German         | Latvian    | Tagalog    |
| American Sign Language | Haitian Creole | Nama       | Telugu     |
| Bengali                | Hindi          | Portuguese | Urdu       |
| Bicol                  | Igbo           | Russian    | Vietnamese |
| Chinese (Mandarin)     | Indonesian     | Sinhala    |            |
| Farsi                  | Japanese       | Spanish    |            |

*To those who donated to the FJC Foundation during the year: Thank you for your incredible generosity!*

American Business Women's Association  
 American Sewing Guild - Rockville Pinups  
 Bar Association of Montgomery County  
 and its New Practitioners Section  
 Blu Water Day Spa  
 Cherry Children Christmas Toy Chest  
 Girl Scout Troop 32034 from Damascus  
 Hungerford's Tavern Chapter - Daughters  
 of the American Revolution



Imagination Library  
 Muslim Community Center  
 Scott Team International  
 Ss. Peter and Paul Antiochian Orthodox  
 Christian Church  
 Zeta Phi Beta Sorority Incorporated,  
 Gamma Alpha Eta Zeta Chapter  
 Zeta Phi Beta Sorority, Incorporated, Eta Pi  
 Zeta Chapter of Montgomery County  
 ...and Countless Individual donations!



**44**

safe taxi rides provided through the  
Ride to Safety Program



**\$1,810**

in emergency gift card assistance for groceries,  
transportation and other basic needs



**106**

children referred to the Safe Start  
counseling program



While the Family Justice Center itself never closed during the COVID-19 pandemic, our staff did temporarily operate on a hybrid on-site/telework schedule. We're happy to announce that as of June 7, 2021, all our staff are back on-site full-time. We continue to offer both in-person and virtual services for Clients, as well as enhanced cleaning and sanitizing procedures to protect both our employees and those we serve. Welcome back, Team!