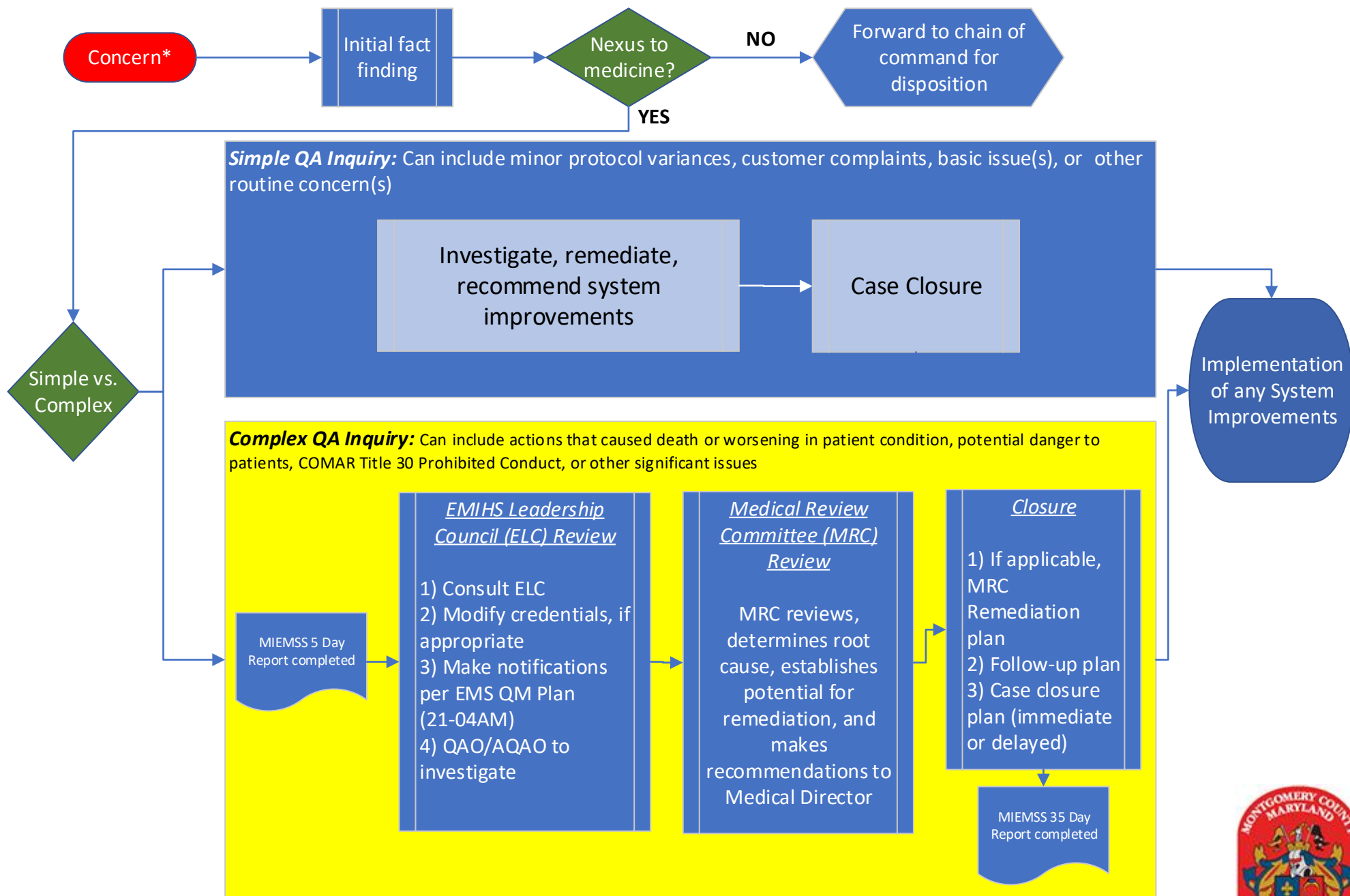


Quality Assurance Process Flowchart



*Concerns come from many different sources, primarily system surveillance, self-reporting, hospitals, patients, family members, clinicians, etc.

