

Montgomery County Fire and Rescue Service

Fire Chief's General Order

NUMBER: 15-11

August 12, 2015

TO: All MCFRS Personnel

FROM: Fire Chief Scott E. Goldstein



SUBJECT: Metro Investigation (MET/INVST) call type

MCFRS has created the new call type (MET/INVST) in CAD. This call type will be used for calls from Metro OCC about notification of insulator issues, smoke that is dissipating, or other events that do not need a full assignment.

The response for MET/INVST will be one Engine and one Special Service.

The units dispatched for a MET/INVST will follow these guidelines:

Below grade or tunnel stations:

1. If the incident is reported in a tunnel section, both units will report to the nearest station as dispatched.
2. The first unit will meet with the METRO Station Supervisor and determine if there is a train in the tunnel section or if a life safety hazard exists.
3. If there is an occupied train stopped in a tunnel and there is smoke in the tunnel the unit officer must call for a METRO box alarm.
4. If there is no danger and no need for MCFRS intervention, the units will remain on the scene until METRO repair personnel are on the scene. **At no point will MCFRS personnel enter the right-of-way or tunnel to investigate.**
5. The second unit will stage at the top entrance of the station and will ensure communications between the unit on the platform and the main radio system, by monitoring both 7-Bravo & 7-Oscar.

Above or at grade stations:

1. Units will report to the nearest station.
2. The first unit will meet with the METRO Station Supervisor and determine if a life safety hazard exists.
3. If there is no danger and no need for MCFRS intervention, the units will remain on the scene until METRO repair personnel are on the scene. **At no point will MCFRS personnel enter the right-of-way** to investigate.
4. The second unit will stage at the kiosk of the station and work with the METRO staff as needed.

For questions or further clarification contact the Division of Operations Chief.

| | | |
|----------------|-----------------|-------------------|
| Issued: | Revised: | Rescinded: |
|----------------|-----------------|-------------------|

