

Montgomery County Fire and Rescue Service

FIRE CHIEF'S GENERAL ORDER

NUMBER: 14-07

May 1, 2014

TO: All MCFRS Personnel

FROM: Fire Chief Steven E. Lohr

SUBJECT: Apparatus Headsets



Effective immediately, the MCFRS Telecommunications Section will be the single point of contact for the repair and replacement of all apparatus headsets. A representative from the Telecomm Section will be visiting each station in the near future to label, with barcode and unit stock #, and assign each unit with the appropriate allotment of headsets. The headsets will now be treated as part of a unit like the MDC and portable radios. Reserve apparatus will no longer be equipped with headsets.

MCFRS personnel must:

1. NOT remove any markings that have been placed on the headset.
2. NOT add any station markings or stickers.
3. Transfer the headsets from their original apparatus to the reserve apparatus they are moving into.
4. Secure any extra headsets when apparatus is sent out for repair or maintenance in the event the reserve unit has less riding positions than the front line apparatus.
5. Make sure all headsets are returned to the original unit when it is returned to service

In the event a headset is no longer properly working, an email must be sent to Fire.telecomm@montgomerycountymd.gov from the station officer advising what the malfunction is on the unit and if the headset is Out of Service.

A representative will then be out to the station to replace and reassign a new headset to that unit.

Questions can be directed to the Communications Section Chief at 240.773.7101

Issued: 05/01/2014

Revised:

Rescinded: