

WHEN TO CALL ADULT PROTECTIVE SERVICES



MCFRS
MIH

MAKING THE CALL

MIH and APS are working closely together to make sure *your call counts. Better information leads to better outcomes!*

When contacting APS please provide:

- Patient Name
- Date of Birth
- Address
- Your contact information
- When you can be reached

EMS providers are mandated reporters. As a healthcare provider, you are legally required to ensure a report is made to APS based on the mentioned criteria.

Any questions may be sent to mcfrs.vulnerableadults@montgomerycountymd.gov



APS can be reached 24/7 at:

240-777-3000

***Do not initiate report in front of patient, parent, or caregiver**

A Vulnerable Adult is defined as "a person aged 18 or over who lacks the physical or mental capacity to provide for her or his daily needs".

CALL APS IF...

Look at Living Conditions

- Fridge empty? Cabinets bare?
- Are utilities shut off?
- Unsanitary/dangerous living quarters?
- Self neglect?

Look at the Patient

- Poor personal hygiene?
- Can't account for injuries?
- Signs of malnutrition?
- Expired meds?
- Refused to take meds?

Relation with Caregiver

- Does patient feel safe at home?
- Is there physical abuse, sexual abuse, or neglect?
- Is there evidence of financial exploitation
- Is patient angry at caretaker?
- Is caretaker cold/distant?