



# MONTGOMERY COUNTY FIRE & RESCUE SERVICE

MONTGOMERY COUNTY, MARYLAND

## CLAIMS REPORTING

If you are involved in a collision or received property damage with Montgomery County Fire and Rescue Service (MCFRS), the following information is provided for you to report to your Insurance Carrier:

**MCFRS INSURANCE CARRIER:** American Alternative Insurance Corp. / **VFIS**  
Glatfelter Claims Management, Inc.

**MCFRS INSURANCE CARRIER PHONE:** 1-800-233-1957 (*ask for claims support*)

**MCFRS INSURANCE CARRIER POLICY NUMBER:** VFISCM 1011819

MCFRS recommends you report the incident to **YOUR** insurance carrier as soon as possible. MCFRS officials will report the claim to their insurance carrier. The claims support staff will be in contact with you as needed. Please be sure that a MCFRS official is provided with *your name* and *contact information* so the insurance claims support staff can reach you.

Thank you for your understanding.

- Vehicle Collision** (Type of damage)
- Property Damage** (Type of damage)

Fire Rescue Incident Number \_\_\_\_\_

Location of incident \_\_\_\_\_

Date: \_\_\_/\_\_\_/\_\_\_

Time: \_\_\_\_\_ AM-PM

Police Report Number \_\_\_\_\_

MCFRS Unit / Stock Number: \_\_\_\_\_

MCFRS Investigator Name/Contact: \_\_\_\_\_ ( ) \_\_\_\_\_