




MONTGOMERY COUNTY FIRE AND RESCUE SERVICE
MONTGOMERY COUNTY, MD

INFORMATION BULLETIN

NUMBER: 11-05

June 24, 2011

TO: All MCFRS Personnel
FROM: Fire Chief Richard Bowers 
SUBJECT: ePCR Docking Station Changes

MCFRS is making adjustments to resolve problems experienced with the ePCR computer docking stations. The current docking station will continue to be used and secure the ePCR computer in-place during travel. However, the pin assembly, which serves to charge the unit when it rests in the dock, will be removed. The pins have frequently sustained damage which interferes with the charging process and creates secondary damage to the computer itself. The probability that damage will continue to recur requires resolution.

Personnel from the IT Section will remove the pin assembly and charging cord that is in place will be plugged directly into the ToughBook computer. After completing this modification, providers will need to dock that station, plug the charging cord into the computer when putting the computer into the dock, and finally unplug the charging cord before removing the computer from the docking station. ***The computer will not charge unless the cord is plugged in.***

The process of adjusting the docking stations will take several weeks, therefore providers must check the docking stations they use during that time to determine which still have the pin assembly and which do not. They must then ensure those units are charging. ***Check which type of docking station is in use. If it has been adjusted, be sure to plug in the charging cord!*** This will avoid future problems in charging ePCR computers.

If you have any questions concerning this process, please call EMS Assistant Chief Zuspan at 240-777-2453.

Issued by: Assistant Chief Diane Zuspan