

Montgomery County Fire and Rescue Service

FIRE CHIEF'S GENERAL ORDER

NUMBER: 08-02

May 6, 2008

TO: All MCFRS Personnel



FROM: Fire Chief Thomas W. Carr, Jr.

SUBJECT: MCFRS Vision, Mission, and Guiding Principles

It is critical to our success that all MCFRS personnel are familiar with, and continuously strive to meet and implement our vision, mission, and guiding principles.

OUR VISION

The Vision of the Montgomery County Fire and Rescue Service is to keep our communities safe and healthy by providing the best firefighting, rescue, and emergency medical services, using diverse partnerships.

OUR MISSION

The Mission of the Montgomery County Fire and Rescue Service is to protect lives, property, and the environment with comprehensive risk reduction programs and safe, efficient, and effective emergency response provided by skilled, motivated, and compassionate service providers representing Montgomery County's diverse population.

OUR GUIDING PRINCIPLES

Our Montgomery County Fire and Rescue Service providers will:

- Deliver services to our customers with impartiality and excellence
- Promote the highest standards of safety and welfare
- Serve with integrity and mutual respect
- Recognize the importance of diversity in our workforce and communities
- Promote the efficient and effective use of our resources
- Be responsible for the honor of our profession and public service
- Maintain and promote open communication, creativity, and competence
- Be accountable and ethical
- Continuously improve the public's confidence and trust

Our vision, mission, and guiding principles can also be viewed online on MCFRS Quicklinks, and on the MCFRS internet site by selecting "About Us."

Issued:

Revised:

Rescinded: