

Montgomery County Fire and Rescue Service

FIRE CHIEF'S GENERAL ORDER

NUMBER: 12-17

June 25, 2012

TO: All MCFRS Personnel
FROM: Fire Chief Richard Bowers
SUBJECT: *FireApp* Software



FireApp is a software application designed to replace the Incident and Unit reporting modules of FIREHOUSE Software®. *FireApp* will be installed on all current Firehouse and CAD workstations, and will retain all legacy Incident and Unit reports created in FIREHOUSE Software®. Once the new program is transitioned to *FireApp*, personnel can still access Incident and Unit reports originally created in FIREHOUSE Software®.

Personnel must complete *FireApp* training before they can access the new software. Those who are currently trained on FIREHOUSE Software® must log on to the Tech Training Website and follow the link on the main page (www.mcfrsit.com), which is also available at *Quicklinks* from the "Tech Training" button. After successfully completing the on-line training, personnel will receive their temporary login information for *FireApp*.

New *FireApp* users who have not been previously trained on FIREHOUSE Software® will take a more extensive on-line training course, and then register for an instructor-proctored, hands-on assessment test which must be successfully completed in the tech training lab before they receive login information.

Both FIREHOUSE Software® and *FireApp* will be available for use during the six week training period, when personnel may use *either* software program to complete Incident and Unit reports. After completing the training period, the Incident and Unit modules of FIREHOUSE Software® will be *deactivated*. Other FIREHOUSE Software® modules will not be affected.

Career officers, LFRD Chiefs, and Training Coordinators will have access to see live, up-to-date check-offs of *FireApp* on the "Chiefs" section of the Tech Training website.

FireApp will be activated on July 9, 2012, when the training period will begin.

Incident and Unit reporting modules in FIREHOUSE Software® will be *deactivated* on **August 20, 2012**. All incumbent personnel ***must complete*** the on-line *FireApp* training **by 1700 hours on August 20, 2012**, or they will be removed from the IECs.