

PUBLIC LIBRARIES

## **A Place for Everyone**

# Report THE Community

## TABLE OF CONTENTS

Mission, Vision, Core Values
County Executive Marc Elrich's Signature Initiatives 4
From the MCPL Director
Strategic Priorities
FY23 Budget
Infographic
Programming
Resources and Services
Facilities
Saluting MCPL Staff
Branches

## MISSION, VISION, CORE VALUES

## **OUR MISSION**

We provide equitable access to information, ideas, and experiences that spark imagination and expand possibilities for all.

## **OUR VISION**

Montgomery County Public Libraries are an essential component of a just and equitable community, where all can thrive and grow.



## **OUR VALUES**

#### **Discovery**

We are champions of curiosity, exploration, and growth. We support members of our community to expand their knowledge, learn new skills, spark ideas, and make connections.

#### **Intellectual Freedom**

We believe in free, open, and confidential access to ideas and information for all as a cornerstone of a thriving democratic society.

#### Equity

We believe all residents of Montgomery County deserve equal and inclusive access to all the library's resources, regardless of race, age, gender, religion, sexual orientation, income, education, language, disability, and/or immigration status.

#### Respect

We strive to treat everyone with kindness, provide a safe and welcoming environment for all, and honor the knowledge and lived experience of all members of our community.

#### Service

We connect members of our community with the information they want and need, as efficiently as possible. We anticipate and adapt to the changing needs, desires, and expectations of community members.

#### Community

We are the backbone of our community, a place to connect with each other. We forge strong, reciprocal relationships with residents, community organizations, and other county departments in service of our shared goals.



## **County Executive Marc Elrich's Signature Initiatives**

## Preserving & Increasing Affordable Housing

- focus on eviction and homelessness
- prevention, tenant education, limitations on rental increases, and rental assistance.

## Building Bus Rapid Transit System

 a high quality, frequent, reliable transit plan for the 21st Century.

## Fighting Climate Change

goal to reduce greenhouse gas emissions
Countywide 80% by 2027 and achieve zero
greenhouse gas emissions by 2035—while
prioritizing racial equity, social-justice, and public health.

## Expanding Early Care and Education

 develop a comprehensive system of high-quality, accessible, and affordable-early childhood education.

## Improving Economic & Community Development

- focus on economic growth and workforce development.
  - Institute for Health Computing
  - Montgomery County Green Bank
  - Montgomery County Economic Development Corporation
  - WorkSource Montgomery
- Reimagining Public Safety
  - improve interaction with public safety system through greater understanding of how mental & behavioral health, addiction, poverty, and other conditions affecting our residents.

## Advancing Racial Equity & Social Justice

- through legislation, budget appropriations, supplemental appropriations, training for employees.



## FROM THE MCPL DIRECTOR

Dear Community Members-

I am pleased to present the Montgomery County Public Libraries (MCPL) 2023 Report to the Community. This year, the Department has focused on initiatives that support work on our four strategic goals, as well as some signature programs that have brought the residents from across the County together.

Our circulation continues to rebound from the pandemic, both of physical materials and eresources. Offerings like the Hoopla streaming service attract new users each month, and we are now one of highest using library systems in the world. We see the use of our physical collection, particularly of children's materials, stay strong, indicating that our residents still love and use actual books. We added a new collection of Launchpads this fiscal year—these are tablets with a wide range of targeted learning apps for children that can be borrowed for home use, but do not require Internet availability.

We launched our Hatchlings program pilot this year—this program is aimed at giving expectant parents information about their newborns brain development, and the ways new parents can support early literacy learning at this very first stage.

This fiscal year we hired our first ever Teen Program Manager, giving the Department an administrative staff member to coordinate and lead our services to teens. Programs for teens have increased, and teen advisory boards are in place at 18 of our branches already. We know this population needs focused attention, and so we are also placing teen specialists at each branch. Libraries continue to act as community hubs—our 7th annual MoComCon took place in January at the Germantown Library, with great attendance and lots of fun programs. The Cosplay contest was a particular highlight. Our Contemporary



Conversations series has brought a diverse group of speakers to the County, and additionally we work with MCPS to bring these speakers to groups of high school students. This shows students that a career in the arts and humanities might be a possibility for them.

Use of our collaboration rooms remains high-study groups, work teams, tutors, even mahjong players get together in our rooms throughout the year.

So much more has gone on at MCPL in FY23–I hope that you have enjoyed using one of our resources, borrowing a book, using a study room or attending a program. There truly is something for everyone at the libraries.

We look forward to seeing what we will accomplish in FY2024. Thank you for your support of Montgomery County Public Libraries.

Sincerely,

Anita Vassallo Director

#### **Montgomery County Library Board**

Mr. Timothy Lighter Chair Ms. Grace Manubay Vice Chair Mr. Jess Bravin Ms. Wilma Brier Ms. Andrea Christman Ms. Adaobi Ezeadum Ms. Holly FieryMs. Marilyn SchiffMs. Janice LevineMs. Suzette SpencerMr. James MontgomeryMs. Carla ValeMr. Vikram PantMs. Candice Will

## STRATEGIC PRIORITIES

GOAL 1

Children 5 and under are ready for kindergarten

## GOAL 2

Teens are ready for college and/or the workforce, and to be lifelong users of the library

## GOAL 3

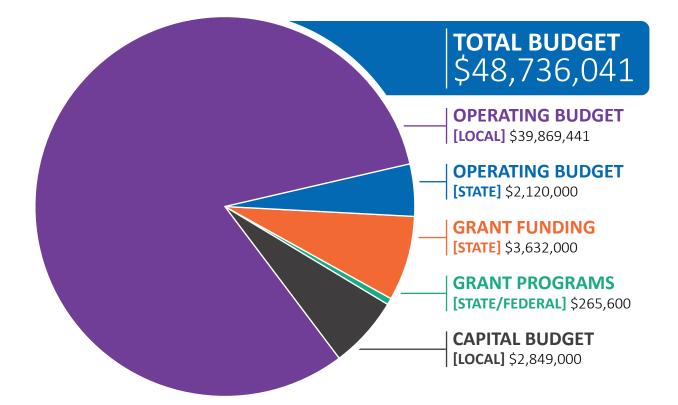
Speakers of languages other than English can participate fully in American society

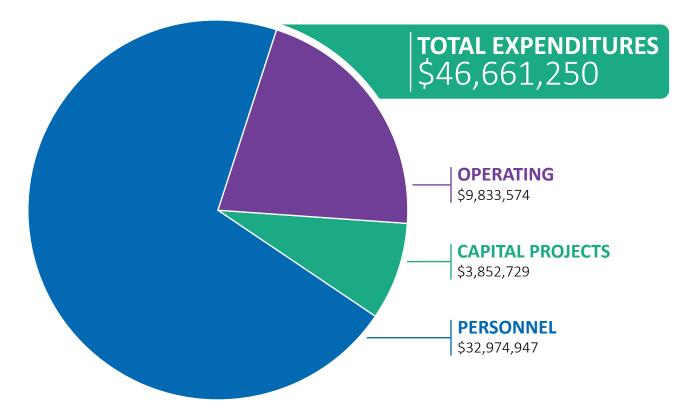
## **GOAL 4**

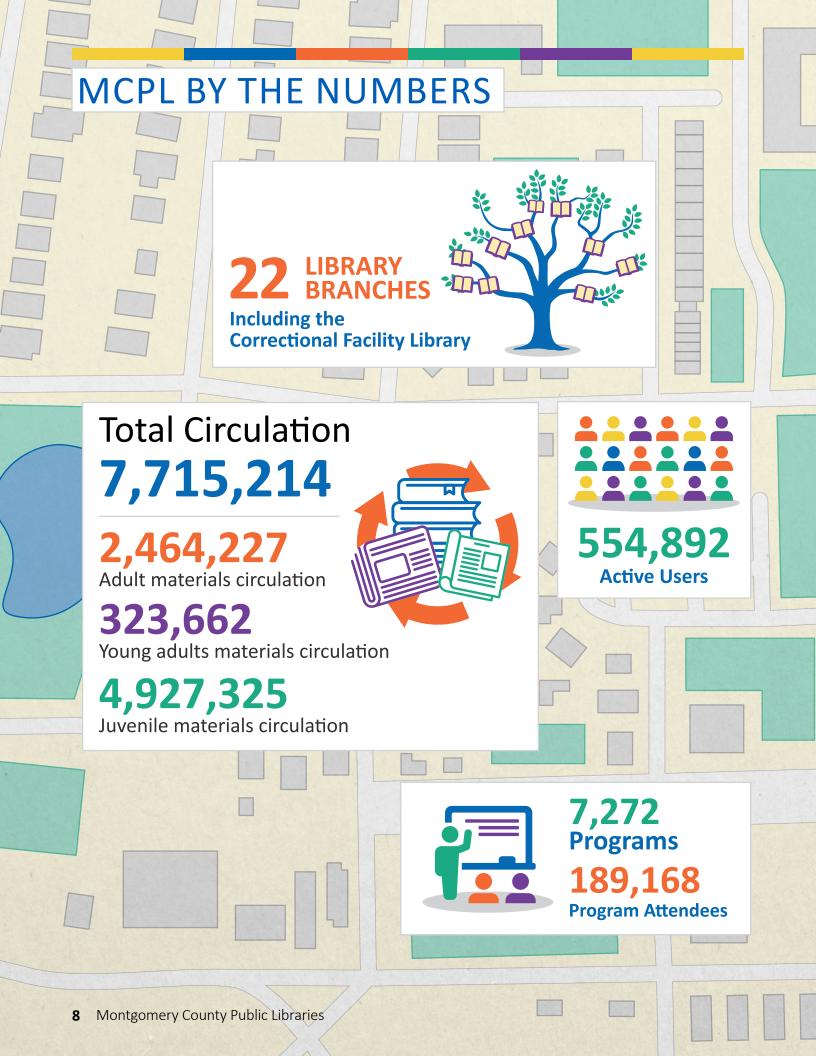
Residents with limited access to technology and/or the internet can navigate a digital world to get what they need



## FISCAL YEAR 2023 BUDGET











**1,337,969** eBook/eAudiobook Collection Inventory

**2,427,021** eBook/eAudiobook Circulation 41,314 Interlibrary Loans Received

8,562 Interlibrary Loans Fulfilled

**1,765,362** 

## 16,426 hours



**Meeting Rooms Use** 





## Summer Reading Challenge!

MCPL's annual signature system-wide event for children, teens, and families. SRC gives kids and teens an opportunity to fill their summer with idea-sparking books and activities. Participants work together toward community-wide goals in support of the theme.

This summer, in partnership with Friends of the Library, Montgomery County (FOLMC) and the Washington Nationals, MCPL registered over 14,000 participants, ages 0–17. Focusing on the 2023 theme, All Together Now, MCPL and FOLMC teamed up with Montgomery County Animal Services and Adoption Center and Friends of Montgomery County Animals, Manna Food Center, and Montgomery Parks Foundation to help children and teens spread kindness to local animals, people, and the planet. Participants embraced the challenge. As a result, pets found forever homes, 300 families were fed over 800 meals, and 460 solar panels will soon be powering local parks. The kids were inspired to join by the idea that their reading would lead to more money going to good causes in the community. That was the piece that moved them from "eh, not really interested" to being willing to do it. And then they really got into logging lots and lots of books.







## Hatchlings

A Maryland State Library sponsored program developed by the creator of Mother Goose on the Loose, Dr. Betsy Diamant-Cohen. The Hatchlings program helps expectant and new parents build the skills they need to be their child's first teachers.

In March 2023, MCPL piloted Hatchling, Part One, Ready to Hatch, using songs and fun activities to help expectant parents learn about their baby's brain and body development and how to set their child up for success by encouraging reading from the start. Attendees received a free book, an early literacy activity calendar, and bilingual Spanish/ English song sheets. Really excited for the follow up programming. As a couple planning on raising our child in a bilingual English-Spanish speaking household, programs like these are magnificent!











## Wizards Winter Reading Challenge

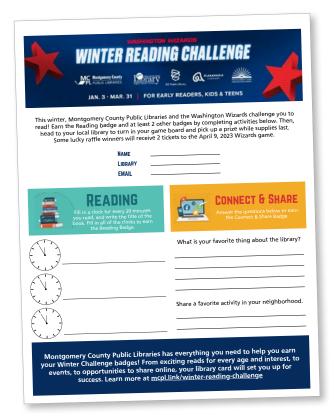
To help promote youth literacy across Maryland, the District and Virginia, the Wizards Winter Reading Challenge provides participants with the ability to connect with their local library while encouraging them to build a positive reading culture.

MCPL and the Washington Wizards teamed up with the D.C. Public Library, the Prince George's County Memorial Library System, the Alexandria Library and Fairfax County Public Library to get young people reading this winter with the "Wizards Winter Reading Challenge." The free challenge ran from December 2022 to March 2023.

School-aged children and teens, ages 3–19, signed up and earned badges that encouraged reading for pleasure, joining interactive events and building healthy habits.



This Challenge is a fun way to inspire children, teens and their families to enjoy reading, visit their local library, connect with their community and find different ways to be physically active this winter.





## MoComCon

An all day, all ages event celebrating all things comics, graphic novels, and fandoms!

MCPL hosted its 7th annual free comic convention on January 14th at the Germantown Library. MoComCon 2023, was MCPL's first con to be held in upcounty, and after two years, to be back in person. A month of lead-up events ushered in a day packed with exciting activities. The more than 2,000 attendees enjoyed: a superhero storytime; strolling through a life-sized Candy Land; perusing the FOLMC book sale; listening to the Metropolitan Gamer Symphony Orchestra; selfie, coloring, and Beat Saber VR stations; a scavenger hunt; making buttons; and participating in the art, essay and cosplay contests.







We LOVE MOCOMCON! My kids have participated almost every single year.



## **Contemporary Conversations**

A series of talks about cultural and current issues with journalists, authors, and other relevant speakers. Sponsored by MCPL and Friends of the Library, Montgomery County.

MCPL's Contemporary Conversation series welcomed seven very talented, exciting creators and innovators to the FY23 series. The speakers shared their journeys, passions, and motivations with those who attended the in-library programs. MCPL coordinated with Montgomery County Public Schools to have many of the speakers share their stories and experiences with local high school students.





#### **Michael Twitty**

The connection between the foods and traditions of the African Atlantic and the global Jewish diaspora

#### Sheree Renée Thomas

Afrofuturism & Diversity in Sci-Fi, in celebration of Black History Month

#### Tyehimba Jess

Work as a poet and fiction writer, in celebration of National Poetry Month

Karen Washington and Jabari S. Walker Urban farming, sustainability, and the environment

## **Emanuel Xavier and Regie Cabico**

The importance of poetry, storytelling and the spoken word





#### FY23 HIGHLIGHTS-RESOURCES & SERVICES

## Launchpads

Tablets designed specifically for children preschool age through sixth grade. These pre-loaded tablets, only available through public libraries, do not require Wi-Fi or internet. The tablets are populated with carefully chosen content of various themes including educational apps, games, videos, stories and activities focusing on specific topics.

In August 2022, MCPL began loaning Launchpads. The available content is:

- "Early Literacy" for emerging readers
- "Language Learning" for an introduction to languages and cultures
- "Math" from fundamentals through elementary skills
- "Pre-K Academy" to help children prepare for kindergarten
- "Reading Academy" to help children with verbal, reading, comprehension and writing skills
- "STEAM Academy" to help children become problem solvers and make connections between their everyday world and science, technology, engineering, art and math concepts

In addition to the benefits of the curated activities, using the tablets help children learn, practice and improve their digital literacy skills—a key component of a 21st Century education.

## PLAYAWAY®

## Welcoming Kits

A curated 30-book, all-ages picture book collection that powerfully and uniquely depicts global, modern migration and the generations that build their lives in a new home. Each book contains a unique set of discussion questions written by I'm Your Neighbor Books and their cultural advisors.

MCPL purchased Welcoming Library kits created by I'm Your Neighbor Books, a nonprofit striving to facilitate engagement with children's books that represent New Arrival and New American communities. Welcoming Library's are a reflection of the diverse nature of Montgomery County, and support MCPL's Vision that the county's libraries are an essential component of a just and equitable community, where all can thrive and grow. The kits, funded by Friends of the Library Montgomery County, rotate throughout the system.

#### FY23 HIGHLIGHTS—RESOURCES & SERVICES

## Outreach Team

The Outreach Team extends the reach of MCPL resources, services and collections to non-users, potential customers and new Americans where they live, gather and meet.

MCPL's Outreach Team is small in number but mighty in impact. The Team is able to connect with residents of all ages and reach beyond the physical library to the hundreds of thousands of community members to share the myriad services and resources offered by MCPL. Events attended in FY23 included:

- Health fairs
- Back to school nights
- Community days and fairs
- STEAM and STEM festivals
- County budget forums
- Heritage festivals
- Literacy nights
- Childcare conferences
- Health and Human Services maternity programs
- Community food distributions
- Safety fairs
- Parent cafés
- Art festivals
- Career days
- Older Adult fairs
- Teentober
- Opening ceremonies and kickoffs
- Homeless resource fairs







## FY23 HIGHLIGHTS-FACILITIES Potomac Library Refresh

The Montgomery County award winning Library Refurbishment Program was conceived to provide a structured process to modernize all 21 County libraries with limited funds on a more timely basis to better meet the changing needs of residents.

The Potomac Library reopened with a ribbon cutting ceremony and celebration in April 2023. The refresh for the library, under the Library Refurbishment Level-of-Effort initiative in the County's Capital Improvements Program, included:

- Replacement of all flooring
- Reconfiguration and updating of shelving
- Painting throughout the building
- New service desk
- New lighting
- Redesign of the children's reading nook
- Installation of security equipment
- Addition of lounge seating and study areas
- Replacement of entry doors
- Creation of a family restroom
- Updating of interior and exterior signs





## Plaque Unveiled at Rockville Memorial Library

"To honor County residents Killed in Action in service to our Country in military conflicts since our County's founding in 1776, the Rockville Library was renamed the Rockville Memorial Library at the request of Global War on Terror Gold Star family members and the Montgomery County Commission on Veterans Affairs."

In January 2023, a plaque was dedicated at the Rockville Memorial Library recognizing the name change of the facility. The Rockville Memorial Library was originally called Rockville Library. In November 2002, former County Executive Ike Leggett signed a proclamation renaming the library to honor "those who have given their lives defending the principles of freedom during every major military conflict and will be deserving of the highest gratitude and honor by the people of Montgomery County."

The plaque is located in the lobby on the first floor of the library.

## FY23 HIGHLIGHTS—SALUTE TO THE STAFF MCPL Staff is Awesome!

The staff of Montgomery County Public Libraries diligently work to provide the resources, services and information residents want and need to thrive and grow.





Please say thank you to your front counter staff there at Rockville. They have been uniformly helpful and courteous in all of my visits. This in dealing with sometimes out of the ordinary items (e.g. ILL requests and borrowings). They really should get some kudos. I visited the library this past Saturday and noticed a staff person handle a long line of people effortlessly. She seems very experienced with the job and was able to quickly take care of everyone in line. I was at the back of the line and didn't have to wait more than a few minutes before being helped. She definitely deserves a big round of applause. It can't be easy doing that day in and day out.



I have referred many people I know to take their kids to the Germantown Branch and take advantage of the positive and encouraging learning experience.

#### 1. Aspen Hill

4407 Aspen Hill Rd Rockville 240-773-9410

#### 2. Brigadier General Charles E. McGee

900 Wayne Ave Silver Spring 240-773-9420

#### 3. Chevy Chase

8005 Connecticut Ave Chevy Chase 240-773-9590

#### 4. Connie Morella

7400 Arlington Rd Bethesda 240-777-0970

#### 5. Damascus

9701 Main St Damascus 240-773-9444

#### 6. Davis

6400 Democracy Blvd Bethesda 240-777-0922

#### 7. Marilyn J. Praisner

14910 Old Columbia Pike Burtonsville 240-773-9460

#### 8. Gaithersburg

18330 Montgomery Village Ave Gaithersburg 240-773-9490

#### 9. Germantown

19840 Century Blvd Germantown 240-777-0110

#### **10. Kensington Park**

4201 Knowles Ave Kensington 240-773-9515



Frederick County

15

5501 Massachusetts Ave Bethesda 240-773-9520

#### 12. Long Branch

8800 Garland Ave Silver Spring 240-777-0910

## 13. Noyes Library for Young Children

10237 Carroll Pl Kensington 240-773-9570

#### 14. Olney

3500 Olney-Laytonsville Road Olney 240-773-9545

#### 15. Maggie Nightingale

19633 Fisher Ave Poolesville 240-773-9550

#### 16. Potomac

10101 Glenolden Dr Potomac 240-777-0690

#### **17. Quince Orchard**

15831 Quince Orchard Rd Gaithersburg 240-777-0200

#### **18. Rockville Memorial**

21 Maryland Ave Rockville 240-777-0140

5

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16

18

270)

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**Howard** 

County

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**Prince George's** 

County

14

200)

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DC

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10 13

4 <sup>3</sup>

19

11

6

#### **19. Twinbrook**

202 Meadow Hall Dr Rockville 240-777-0240

#### 20. Wheaton

11701 Georgia Ave Silver Spring 240-777-0678

#### 21. White Oak

11701 New Hampshire Ave Silver Spring 240-773-9555



Evan Glass President Andrew Friedson Vice President Gabe Albornoz Marilyn Balcombe Natali Fani-González Will Jawando Sidney Katz Dawn Luedtke Kristin Mink Laurie-Anne Sayles Kate Stewart

## **A Place for Everyone**

**Montgomery County PUBLIC LIBRARIES** 

www.montgomerycountymd.gov/library