

# THERMAL CAMERAS BORROWING GUIDE FOR CUSTOMERS

## What are thermal cameras?

- Thermal cameras allow you to inspect your home with infrared technology using your smartphone. Find insulation, heating and water problems around your home using the phone attachment with the FLIR ONE app. Available for both Apple and Android devices. Android devices come with a USB adapter for older phone models.
- Thermal cameras come inside a sturdy case; blue case for iPhones and black case for Androids.

## MCPL branch locations of thermal cameras

- The branches that have thermal cameras are Chevy Chase, Olney, Quince Orchard & White Oak but they can be borrowed from any location with a hold.
- Separate devices for IOS(Apple) and Android Phones. Android devices come with a USB adapter for older phone models.

## Borrowing a thermal camera

- Borrowers must be at least 14 of age—with library cards.
- One thermal camera per library account may be checked out.
- Customers must present their library card and a valid (not expired) photo ID to the circulation staff. Once checked out to the customer, it becomes the responsibility of the customer.
- Thermal cameras can be checked out for 14 days.
- Loans may not be renewed.
- If returned late, borrower needs to pay \$1.00 per day in overdue fines, up to a maximum of \$50. At 50 days past due, camera is marked lost and customer is billed full replacement cost of \$250.00 for a thermal camera that is not returned.
- Reserve a thermal camera:
  - Customers can place a hold at any library or through the library catalog. Click here to reserve the FLIRONE thermal camera.
  - Holds must be picked up within three days.
  - Thermal cameras can be picked up at any branch selected by customer.

## Pick-up the thermal camera

- Thermal cameras can be picked up at any MCPL library.
- Customers can pick up the thermal cameras at the circulation desk of the libraries.

## Returning the thermal camera

- Thermal cameras need to be returned in person to the circulation desk, where a MCPL staff member will check the status of the camera to ensure all items have been returned and are in good status.
- Thermal cameras can be returned to any MCPL library.
- They cannot be returned in the book drop.

## Fines & fees

- Borrower needs to pay \$1.00 per day in overdue fines, up to a maximum of \$50. At 50 days past due, camera is marked lost and customer is billed full replacement cost of \$250.00 for a thermal camera that is not returned.
- Damaged devices or parts will be charged at the cost of the part:
  - Camera: \$ 200.00
  - Outer hard case: \$40.00
  - Charging cord: \$10.00
  - Little hard case: \$10.00
  - USB adapter: \$5.00

## Instructions on how to use the thermal cameras

- Instructions for iPhones
- Instructions for Androids

## Helpful links

- FLIR ONE® Thermal Cameras Tips & Tricks  
<http://flir.com/flirone/support/tips/>

