Managers and Supervisors Role in Ensuring Accountability in Timekeeping

MCtime Informational Website: www.MontgomeryCountyMD.gov/MCtime

MCtime Team Mailbox: MCtime@MontgomeryCountyMD.gov

Report any broken web links in this document to MCtime via the MCtime Team Mailbox.

Speakers:

MCtime (FIN) – <u>Heather Black</u> & Lori Plazinski via the <u>MCtime Team</u> Mailbox

OMB/County Stat – <u>Sarah Dickinson</u>

OHR (LWOP Status) – Marcelo Marquina

OEMHS – Michael Goldfarb or Chuck Crisostomo

Risk Management (FIN) - Angela Wiley-Jones via the Risk Management Mailbox

OHR (OMS) – Johnna Bryant via the FMLA Information Mailbox

Payroll (FIN) –Doug Campbell or Michael Toney via the Payroll Mailbox

Topics:

Administrative Leave

MCtime Informational Website under the Resources tab then General Information

Pay Code Descriptions

OHR Website (www.MontgomeryCountyMD.gov/HR)- under Labor Relations then Labor Collective Bargaining for the CBA Agreements

Collectively Bargained Agreements (CBAs)

OHR Website under Labor Relations then then Labor Collective Bargaining for the CBA Agreements Collective Bargaining Agreements

Department Specific Resources

MCtime Informational Website under the Resources tab

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Elections:

<u>MCtime Informational Website</u> under the Resources tab then County Employees Volunteer Election Worker Program Section;

See Also https://www.montgomerycountymd.gov/elections/ and the "Election Workers" Tab

County Employee Volunteer Election Worker Program Pay Policies - FAQs

Need for Election Drivers for the Primary Election on June 26, 2018

Need for Election Judges to Serve - CAO MEMO - March, 06, 2018

County Election Worker Program Positions/Service/Pay Information

Events

MCtime Informational Website under the Resources tab then Events Section

Specific OHR Event memos with declared times

Generic Event related timekeeping guidance for Liberal Leave, Delayed Opening and Early Closure, Declared General Emergency

Specific Event Related Crosswalk with Transfer codes (if applicable to the event)

Essential Employees List - Direct inquires to Departmental HR Liaisons or MCtime Point of Contact List (including Holiday Coordinators)

Other Event related guidance:

- Montgomery County Status of Government
- Liberal Leave Guidance
- Delayed Opening and Early Closure Guidance
- Timekeeping Guidance for a Declared General Emergency
- Guidance for Recording Event Related Project/Task Codes
- How to Print a Timecard Job Aid

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Excess Hours (Overtime)

MCtime Informational Website under the Resources tab

- Overtime Thresholds
- Pay Code Move Job Aid (Java only)
- Editing Overtime for an Unscheduled Absence (Java only)

OHR Website reference the Collective Bargaining Agreements

Family Medical Leave Act (FMLA)

Direct inquires to FMLA.Information@MontgomeryCountyMD.gov

OHR Website (www.MontgomeryCountyMD.gov/HR) under Workforce then Occupational Services then Medical Leave

Sign up for a class via the ePortal and then select Employee Single Sign-on (ESS) then ESS a second time then Learner Home. Search for:

ESS OLM "FMLA Overview for Management"

ESS OLM "FMLA and Me" Classes

MCtime Informational Website under the Resources tab

- OHR FMLA Memo Effective January 8, 2017
- FMLA & PARENTAL Timekeeping Job Aid

Flex Hours Worked Pay Code

<u>MCtime Informational Website</u> under Resources tab then General Guidance

Use of Flex Hours Worked Pay Code

Forms - MCtime Informational Website under the Forms tab

Frequently Asked Questions (FAQs)

MCtime Informational Website under the FAQs for Employees tab

MCtime Informational Website under the FAQs for Managers tab

Managers and Supervisors Role in Ensuring Accountability in Timekeeping

 <u>Participant Q & A</u> from Managers and Supervisors Role in Ensuring Accountability in Timekeeping Training Sessions.

General Guidance -

Compensation Changes in FY19 - Shawn Stokes Memo - June 08, 2018

Determining the Best MCtime Platform for Tasks

<u>Use of Accurate Pay Codes - Tim Firestine Memo - January 5, 2015</u>

Pay Code Descriptions

Accurate Time Recording Fact Sheet - Attachment to Tim Firestine Memo

Multilingual Certification Program - Overview and Guidance

MCtime Glossary

Minutes to Decimal Conversion Chart

MCtime Point of Contact List (including Holiday Coordinators)

Overtime Thresholds

Use of Flex Hours Worked Pay Code

Glossary of MCtime Terms

<u>MCtime Informational Website</u> under Resources tab then General Guidance

MCtime Glossary

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Help Desk - 240-777-2828

Open a Help Desk Case for an issue with a County computer or laptop. The IT Help Desk will troubleshoot technical related questions, if an employee cannot access the MCtime application. The Help Desk can also resolve issues that result from Java upgrades such as Trusted Sites and Compatibility Settings. Functional related questions are directed to the MCtime Team for resolution.

Holidays

MCtime Informational Website under the Resources tab then Holiday Section

- Holiday Calendar
- Holiday Guidance for Regular, Full-time and Part-time Employees
- Holiday Guidance for Transit Managers
- Editing Holiday Premium Pay for an Unscheduled Absence

Job Aids

MCtime Informational Website under Resources tab then available for HTML and JAVA platforms

- Employee Tasks Job Aid
- Employee Timecard Viewing
 Timecard Totals for a Specific Day
- Manager Tasks Job Aid
- Manager Guide to Transfer Accounts
- Telework Job Aid
- <u>Technical Issues Compatibility</u>
 <u>Checks</u>
- Managing Schedules

- Editing Overtime for an Unscheduled Absence
- Pay Code Move Job Aid
- Creating a Personal Hyperfind (Query)
- Annual Special Access Certification
- Pay Period Close (PPC) Checklists for Managers

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Leave Accrual Balances – Direct inquires to Payroll@MontgomeryCountyMD.gov

Leave Guidance

MCtime Informational Website under the Resources tab, Leave Guidance Section

- Annual and Compensatory Leave Carryover Memo
- Personal Day Usage
- Editing Overtime for an Unscheduled Absence Java Only
- Guidance on Reason Codes for Union Administrative Business Effective
 September 4, 2016
- Workers Compensation Leave Administration Chart

See also Holidays, FMLA & PARENTAL Guidance, Sick and Safe Leave

Multilingual Differential

<u>MCtime Informational Website</u> under Resources tab then General Guidance

• Multilingual Certification Program - Overview and Guidance

OHR Website under Workforce tab then Multilingual Program

Montgomery County Personnel Regulations (MCPR) –

OHR Website under Policy & Regulations

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New Hire Onboarding

<u>MCtime Informational Website</u> under Resources tab, New Employees Section

New Employee Information

New Employee Frequently Asked Questions (FAQs)

Direct inquires to Departmental HR Liaison or HR IT

AD Accounts created and UDM matched by home department

Note: "Partial Approval" and unapproved timecard notices are expected for new hires. Since the new employee has not been employed for the "full pay period (Su – Sa) the MCtime System will automatically send the "unapproved timecard" message for a new hire, in the first pay period. This is the only time that message may be ignored.

OHR Website- www.MontgomeryCountyMD.gov/HR

Payroll Team Mailbox- Payroll@MontgomeryCountyMD.gov

Pay Codes

MCtime Informational Website under Resources tab then General Guidance

- Use of Accurate Pay Codes Tim Firestine Memo January 5, 2015
- Pay Code Descriptions
- Accurate Time Recording Fact Sheet Attachment to Tim Firestine
 Memo

Pay Period Close Checklists

<u>MCtime Informational Website</u> under Resources tab then Pay Period Close for department specific checklists

- General PPC Checklist
- Fire Rescue PPC Checklist
- Police PPC Checklist

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Point of Contact (POC)/MCtime Subject Matter Expert (SME)

MCtime Informational Website under Resources tab then General Guidance

MCtime Point of Contact List (updated quarterly or as needed)

Schedules

MCtime Informational Website under Forms tab

MCtime Informational Website under Resources tab then Job Aid

- Manager Tasks Job Aid
- Managing Schedules

Shift Differential

OHR Website – reference Collective Bargaining Agreements

Sick and Safe Leave

MCtime Informational Website under Resources tab

- Earned Sick and Safe Leave Memo Effective October 1, 2016
- <u>Earned Sick and Safe Leave Additional Uses</u> Effective November 30,
 2016
- Guidance for Earned Sick and Safe Leave FAQs
- Earned Sick and Safe Leave Timekeeping Job Aid

Technical Issues Compatibility Checks

MCtime Informational Website under Resources tab, Job Aids

Technical Issues - Compatibility Checks

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Timekeeping Toolkit Tips: (topical refreshers, updated & re-issued, periodically)

- Sick and Safe Leave (09/2018)
- New Fiscal Year Special Leave Related Considerations (08/2018)
- Part-time Employee Timekeeping Considerations (07/2018)
- County Employee Volunteer Election Worker Program (06/2018)
- Compatibility Troubleshooting (02/2018)
- New Leave Year (01/2018)

Timecard Correction Form

MCtime Informational Website under Forms tab

- Timecard Correction Request for Prior Pay Period Form
 - Memo announcing Timecard Correction Policy Effective
 November 13, 2016

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Training for MCtime Online - Link to ePortal

<u>Instructions to Access Online CBT Training or enroll in Instructor Led Course</u> <u>through Employee Self Service (ESS)</u>

<u>Navigational Training</u> - Navigational Computer Based Training (CBT) is available for New Hires, both managers and employees. It is also a great refresher! (Managers are also encouraged to take the employee training.)

- MCtime for Employees CBT Course is approximately 1 hour
- MCtime for Managers CBT Course is approximately 2 hours.

<u>Manager Training</u> - "Ensuring Accountability in Timekeeping for Managers and Supervisors" is currently an instructor led course, and a Computer Based Training is being developed. For those managers and supervisors who have already taken the course, the course materials and handouts are available below:

- <u>Presentation Handout</u> Ensuring Accountability in
 Timekeeping for Managers and Supervisors (May 2018)
- MCtime Resources (this document)
- Participant Questions & MCtime Answers from other sessions of Ensuring Accountability in Timekeeping for Managers and Supervisors

<u>Department Specific</u> Training - Direct inquiries to Departmental HR Liaison, MCtime SME/POC, or OHR Training & Organizational Development

See also: New Employees

Transfers and Terminations

Direct inquires to Departmental HR Liaison or Core HR

Temporary Employees

OHR Website under Workforce then Compensation General

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Workers Compensation

Direct inquires to RiskManagement.Finance@montgomerycountymd.gov

Risk Management Program information: www.mcsip.org

Risk Management <u>Intranet</u> Site – https://mcgov.sharepoint.com/fin/rm/Pages/default.aspx

Sign up for a class via the ePortal and then select Employee Single Sign-on (ESS) then ESS a second time then Learner Home. Search for:

ESS OLM Class: "Overview of Workers Compensation Training" (TBD)

MCtime Informational Website under Resources tab

• Workers Compensation Leave Administration Chart