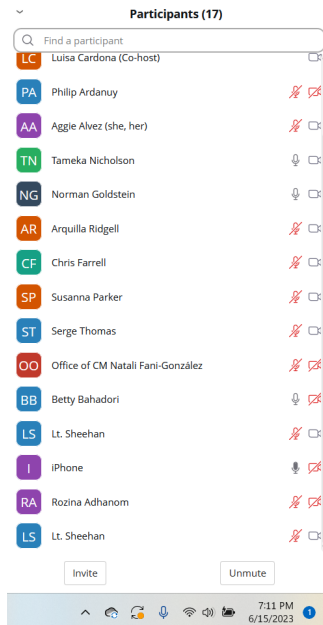
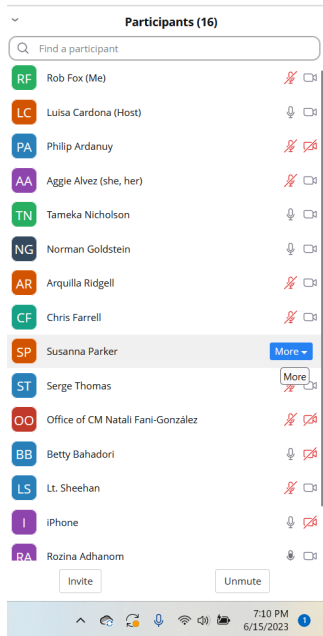


7:09 p.m.

Call to Order; Welcome, Meeting Protocols, Introduction
Aquilla Ridgell, Chair

Objective: Welcome, Review of protocols for online meeting
Guest introduction



7:11 p.m.

Agenda, Minutes
Aquilla Ridgell Chair

Objective: Acceptance of agenda and May minutes

Both accepted

7:14 p.m.

Mid County Director Report Luisa Cardona, MCRSO Director

Objective: Update on the Mid-County Regional Area

Wes Moore visit organized by Natali Fani Gonzalez (NFG). Issue we have seen dramatically spike in Glenmont, Wheaton, Aspen Hill areas, Fentanyl use among black and brown youth. Truancy and petty theft increase. We have created a group in the mid-county office of police, HHS, social service providers, to address this very critical issue in the community. We see some teenagers skipping school normally and now it's 20-30 kids out there actively using and publicly dealing drugs. See them in bad states of zombielike drug overdoses. Seen multiple overdoses in these spaces, at least 3 a week. Most kids are under 16 and mostly Latino youth. This is a shift from earlier in the opioid crisis. We are organizing a listening session for the next WUDAC meeting to talk about this issue and get it the attention it needs.

Philip: a 50% truancy rate in a Kennedy high school is a very significant problem.

Luisa – we need to drill down deeper, as in if truancy is one day or more frequent, but across the county it's 24%. Parents can be connected to resources, but there aren't beds within the county, and we, even a parent, can't force a child to go into rehab.

Tameka – Is the issue concentrated more in mid-county or where?

Luisa – we're still trying to get ahold of the Kennedy high school numbers, there's a lot in mid-county but there's amounts in upcounty as well. We're seeing more overdoses here. We have teams go out, youth positive teams, drop-in center in Wheaton that we've called on to be trained up in youth harm reduction to try to pipeline more kids into those spaces. Calling on tree of hope and steer with outreach teams that are peer to peer based. More is needed. This is a collective action we need to take.

Tameka – I have a few ideas, I'll reach out to Luisa.

Serge – I'm glad you brought this up. MD Dept of Health has reached out to Oak Chapel for training people in the use of narcam. That has arrived so we'll be training soon. It's deadly serious and getting worse too.

Arquilla – I mentioned this when Dept of Ed was here a few months ago. We'd had complaints about students from Kennedy kicking in a neighboring houses door. Their response was that once a child leaves school they're no longer the school's responsibility. They should have started working at this at that time and been responsive. The Glenmont McDonald's owner has put up a sign saying youth are not allowed during certain hours.

Luisa – Dept of Ed hasn't changed their policies, but they are looking to change it. Part of the policy is that kids are let out for lunch but then don't come back. They don't have enough room for all the kids to have lunch in the cafeteria. To me it's not on the schools, the county and community also have steps to take. A lot falls on our educators but it's a collective action for us to undertake.

<https://www.fox5dc.com/news/montgomery-county-public-schools-developing-plan-to-address-above-average-truancy-rates-mcps>

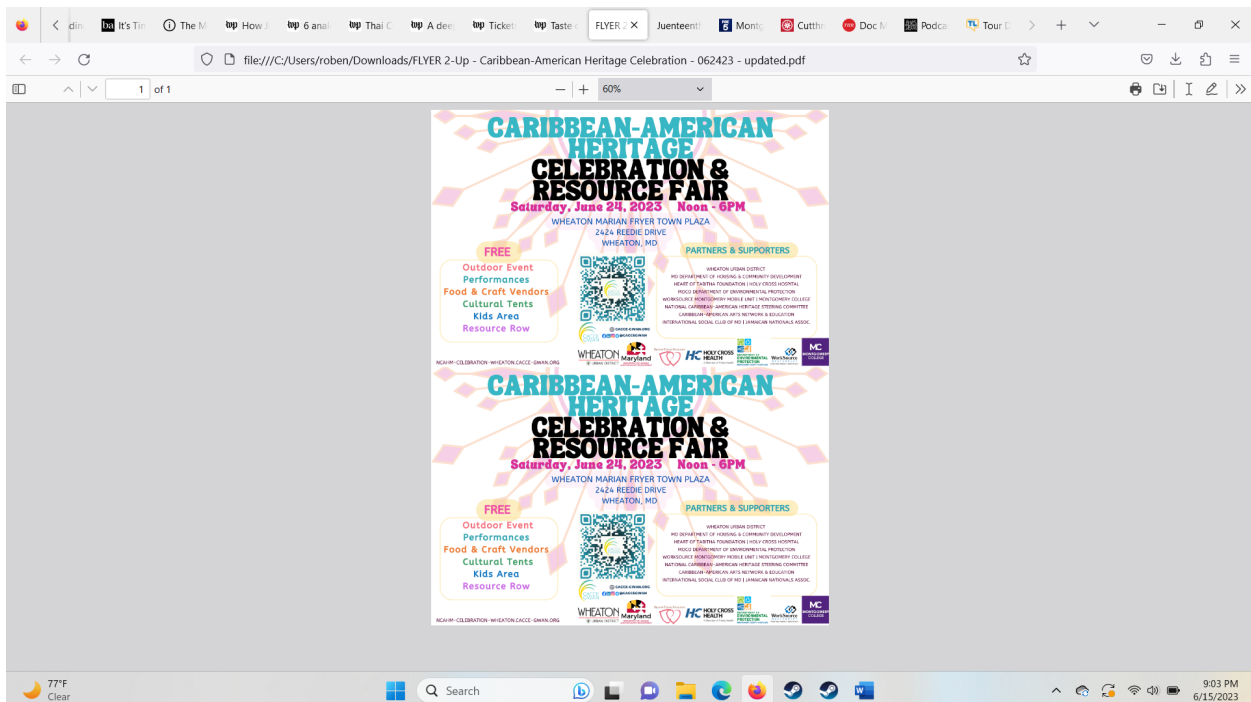
Summer concert series powered by Chuck Levin is starting tomorrow. All of the summer concert series dates will be released soon. There will be alcohol vendors and we hope to attract positive attention to the area. Juneteenth event as well this weekend and a Caribbean heritage month event as well.

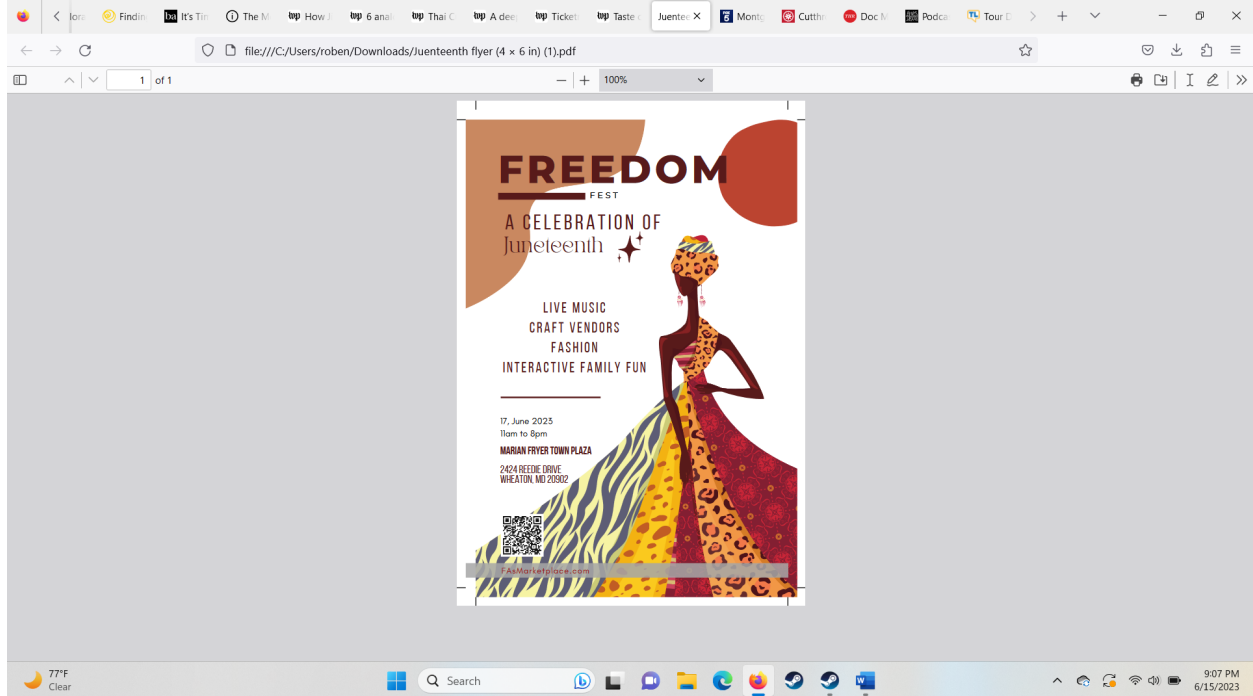
Norman – why isn't there any ability to keep children under their control during that time window? A 14 year old shouldn't have an ability to leave school.

Aggie Alvez – attendance is taken in first period in the schools. If you have to leave you're supposed to bring a doctor's note. In a school with a couple thousand kids there are kids constantly coming and going, with insufficient staff to keep track of all that movement. You have the attendance office, but there's nothing stopping a kid from leaving after first period. There should be follow-up after kids miss every period after that though.

Office of CM NFG – I cover education for the council member and when I started we met with a lot of principals because of the fentanyl crisis and the forums on it. A lot of the parents have the same questions. Why don't parents get called, why isn't there attendance, why can't you lock the doors (safety issue)? In a school of several thousand students its hard to keep track of all of them. Kennedy high school is supposed to be getting a new principal for the new year, it was announced last week.

Aggie – I have friends in the system and it's disheartening to hear that the kids have changed since COVID. There is a marked difference, more discipline and mental health issues. This is a county wide issue with kids acting out in the community as well as in schools. They're saying they've never seen anything like this before.





7:37 p.m.

Wheaton Urban District Advisory Committee Report

Rob Fox, WUDAC Liaison

Objective: Updates

7:42 p.m.

Recognition of Any Elected Officials TBD

Objective: Provide an opportunity to any elected officials or representatives to give brief updates.

David Lorenzo for CM Glass – have candidates for Dept of Environmental Protection. The council is starting to get back into the swing of things this legislative session.

Office of CM NFG – the governor was here and did the safety walk along GA ave with the Sec of Commerce and Transportation. We'll get the proper follow-up from that. We're pretty much in the community these past few weeks meeting with groups, learning about challenges people are facing. I know we're talking about the fentanyl crisis, earlier in the year we met with the Governor's Dept of health staff about bringing a treatment center here. Right now we're just following up to see if that's something that can happen this year.

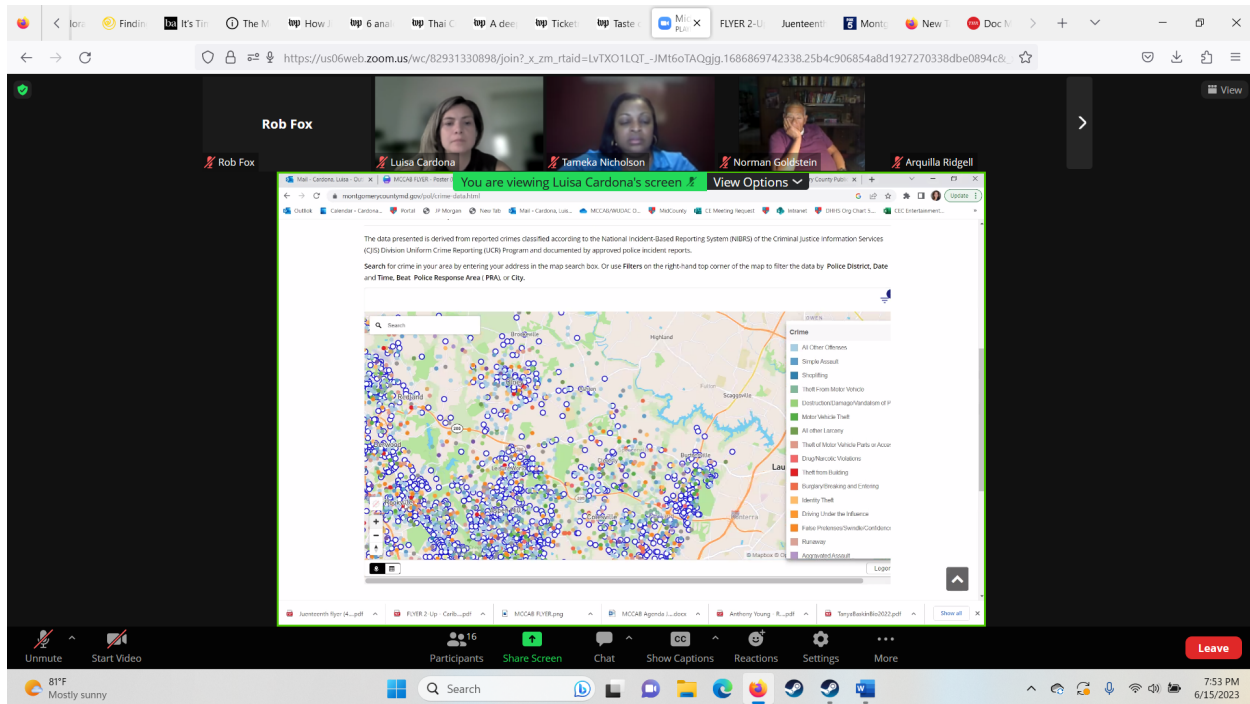
Arquilla – go to Dept of Permitting meetings before MCCAB meetings, and they want to get feedback from businesses about how to improve inspections for them.

7:48 p.m.

Public Safety Update Sergeant Robert Sheehan MCPD, 4th District

Objective: Provide an overview of public safety in Mid-County and per committee request information on speed cameras and mailbox theft.

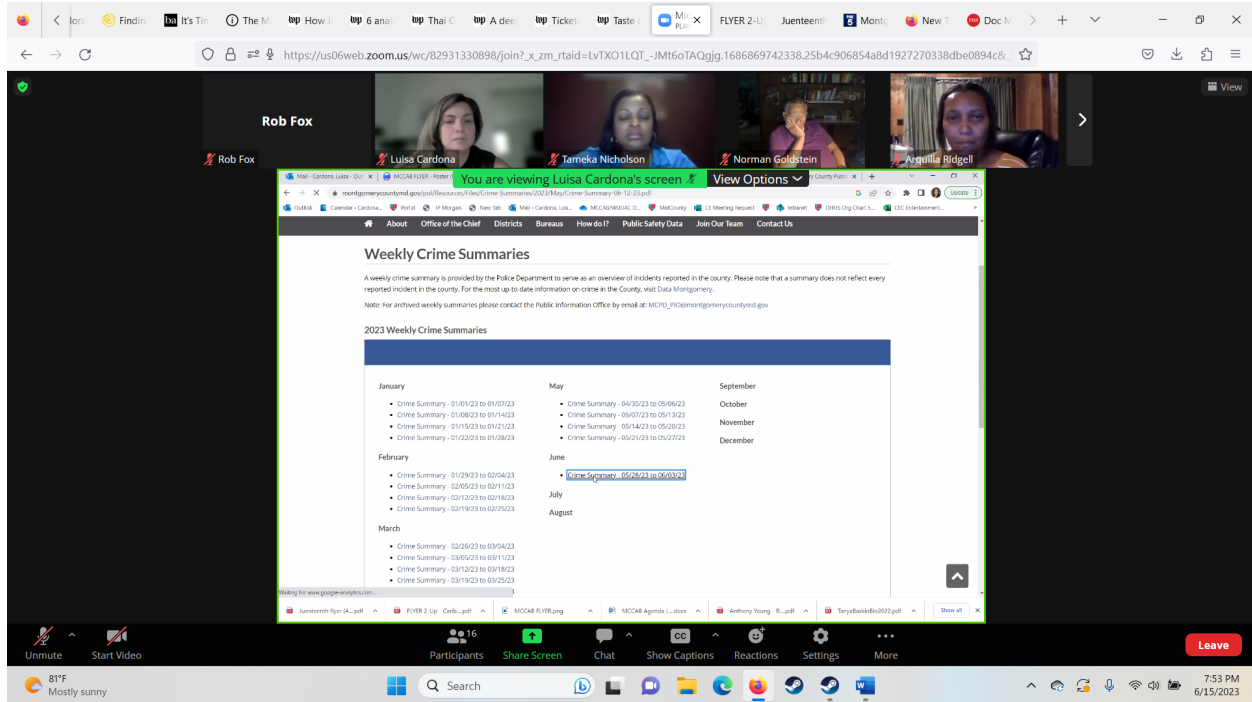
Was promoted to Sargeant two months ago. I came to the Dept in 2003, moved to plain clothes in the Wehaton division. Got promoted went to Silver Spring. I've worked a little bit in Wheaton before. I've been asked to address a few things. I want to let you know that our team is constantly in contact with the staff at Kennedy, at Glenmont shopping center all the time. We met with the East coast head of security for McDonalds. The signs on the door came from that, they didn't want to do that at first but they now also have a security guard for the high time when kids are there. Things have gotten quiet at the shopping center. There are also questions about mailbox and package thefts. There's a certain clearance on shoplifting, but there isn't a clearance for package theft itself. The crime analyst narrowed it down to not interact with shoplifting clearances. June 2021 to June 2023 countywide package thefts are down 23%



We're asked what options people can have to minimize these package thefts. Amazon has pickup locations, along with some other entities. Management offices can keep ahold of packages. There's also keyless entry options for Amazon to deliver packages as well for inside garages. If you leave instructions to the delivery driver to put it behind the house instead of in front, you can get a delivery alert for when the driver gets to your house. If you require a signature they won't drop the box unless they get a signature. Walmart and Amazon both have secured boxes that can be installed to deliver to. Surveillance cameras keep people away, along with signs. I was asked about these standalone pole cameras. We were having issues with the Glenmont McDonalds of kids stealing shoes off of each other. We were able to catch robberies on camera they'll be kept on there for 90 days. We can then go to the school CSOs to identify the perpetrators. With adults committing crimes we can put out the press release with those videos and pictures. The homicide at metro, the three suspects were caught on the camera down at the CBD area at the Reddie building. It caught them going down there and at the Glenmont Metro where they did the homicide. We've had an issue with carjackings, but since the last meeting we've only had one. Shootings are down since the last meeting. Atop these stationary pole cameras we have license plate readers to monitor for carjacked vehicles. There are cameras strategically placed throughout the

county for alerting officers. Violent Crime Information Center VCIC motnrios crime throughout the county and they were actually able to catch a homicide suspect by following them through downtown Silver Spring through identification on the county cameras. The commander put a CBD overtime detail after the carjackings, and we've seen a large drop in crime in DT Wheaton due to these details. We could get updates on when crimes were peaking and time it to that.

Working with schools and establishments in the area to identify issues.



Rob – what’s happened with the homicide suspects?

The people involved in the homicide at the metro were arrested. The three kids involved in the homicide were three of the kids stopped at an event at a housing complex.

Chris Farrell – Is the ride-along program available to us Friday and Saturday evenings?

Sgt. – Absolutely, give us a call and let us know, submit a request. They’ll write it down and ask what time and day you want.

Arquilla – At the Glemont area folks didn’t know why the camera went up but knowing why it’s there that’s great info to have and a good help to have for that area.

Sgt. That’s good to hear I’ll pass that along.

Arquilla – thank you for the efforts at the McDonalds as well, as we’ve seen that be improved as well.

Sgt. We had them do some engineering things, upstairs is closed off during school hours, bathrooms as well, and places where employees and security can't see them are removed as well. They were very willing to cooperate with us.

Arquilla – have you noticed any activity at the Starbucks?

Sgt. – I'm not sure if that's because of the employees. The McDonalds folks weren't proactive on it at first but Starbucks did seem to be more proactive on working the issue.

Arquilla – is there anything more the community can do?

Sgt. – As far as the schools I'm sure people have been contacting the school, but regarding juvenile issues the more people contacting the school the better that'll be.

Arquilla – so you can contact the school?

Sgt. – You can also contact the police.

Arquilla – There was an incident at the stained glass pub with 15 officers there, so are you aware of what happened there?

Sgt. – Not immediately but I can look into it for you.

8:09 p.m.

Services to End and Prevent Homelessness (SEPH),
Rozina Adhanom, Continuum of Care Coordinator
Objective: Overview of SEPH and services provided.

The image is a screenshot of a Zoom meeting. At the top, it says "You are viewing Rozina Adhanom's screen" and "View Options". In the top right corner, it says "View" and "Talking: Rozina Adhanom". The main content is a presentation slide with a dark blue background. The slide title is "Homelessness in Montgomery County and Overview of Services to End and Prevent Homelessness". To the right of the title is a white circular logo containing a blue outline of a house with a chimney and a window, with the text "Housing for All" and "A Stronger Montgomery" below it. In the bottom left corner of the slide, it says "June 15, 2023" and "Rozina Adhanom, Continuum of Care Coordinator, Services to End and Prevent Homelessness". At the bottom of the Zoom window, there is a toolbar with icons for "Unmute", "Start Video", "Participants" (14), "Share Screen", "Chat", "Show Captions", "Reactions", "Settings", "More", and a red "Leave" button.

You are viewing Rozina Adhanom's screen | View Options

Strategic Plan to End Homelessness

Talking: Rozina Adhanom

Vision: We envision a home for everyone in Montgomery County, where the experience of homelessness is rare, brief, and one-time only.

Mission: Through commitment and collaboration, we will create effective systems in our community to achieve our vision. We strive to be a leader in the work to end homelessness across our nation.

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Our Programs

Making homelessness RARE	Making homelessness BRIEF	Making homelessness ONE-TIME ONLY
<p>Preventing homelessness by providing:</p> <ul style="list-style-type: none"> Covid Rent Relief Program Emergency Financial Assistance Short-term prevention case management Energy Assistance Shelter Diversion 	<p>Rapidly connecting households to permanent housing by providing:</p> <ul style="list-style-type: none"> Housing location services Short-term housing subsidy and intensive case management (Rapid Rehousing) Permanent shallow rental subsidy Housing focused emergency shelter and street outreach 	<p>Ensuring households get the right intervention at the right time for the right duration through:</p> <ul style="list-style-type: none"> Coordinated entry and housing placement Housing First permanent supportive housing Healthcare for the Homeless Connection to mainstream services (entitlements, behavioral health, childcare subsidies, workforce development, etc.)

Talking:

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Big, Bold Goals

Talking:

01

End homelessness among Veterans by 2015. - Achieved!

02

End homelessness among chronically homeless individuals by 2019. - Achieved!

03

End homelessness among families with children by the end of 2020.

04

End homelessness among youth (ages 16-24) by the end of 2021.

05

End homelessness among seniors by the end of 2022.

06

End homelessness among everyone in Montgomery County by the end of 2025.

Unmute Start Video Participants 14 Share Screen Chat Show Captions Reactions Settings More Leave

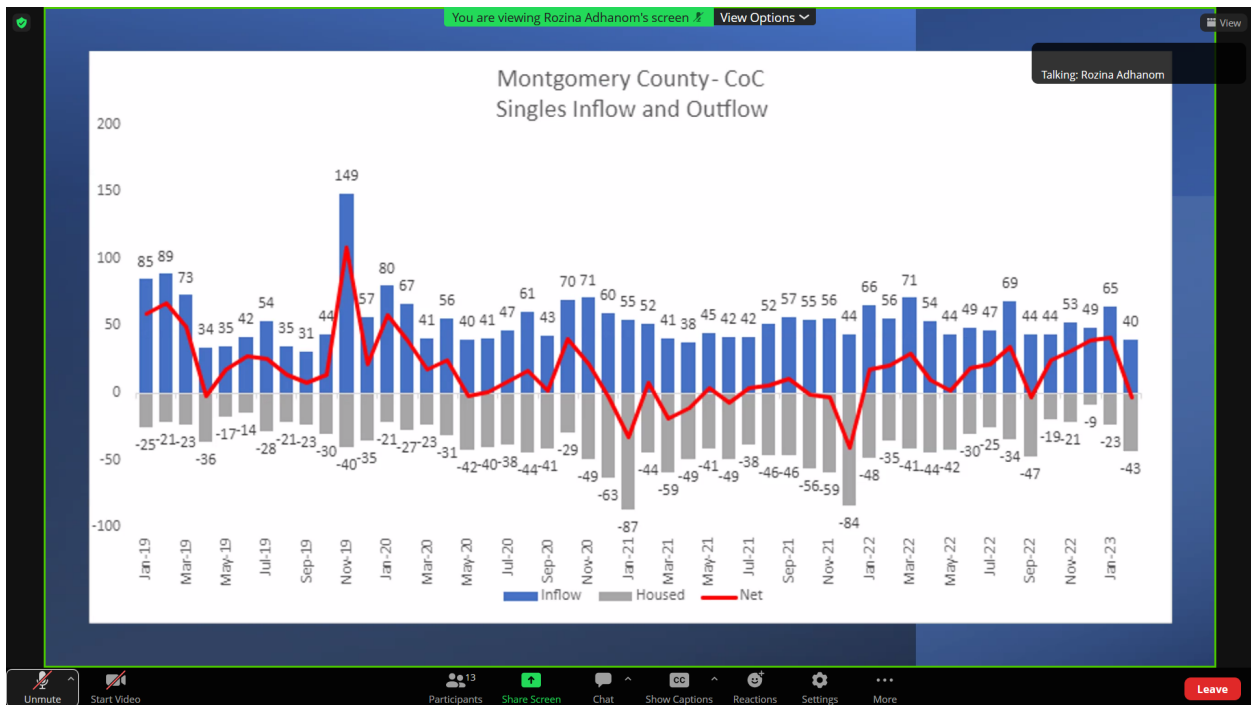
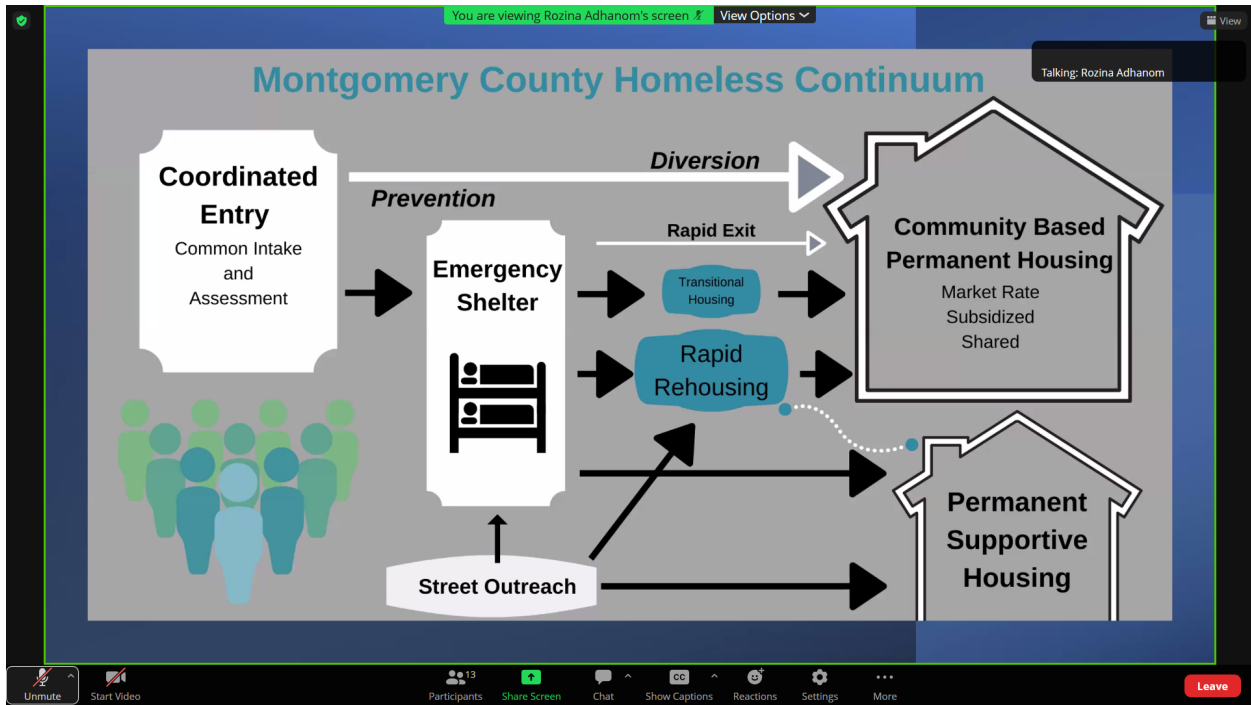
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How are we Doing?

Talking:

Working Group	Goal	Baseline (12/15/22)	1/1/23	2/1/23	3/1/23	5/1/23
Youth	A fully operational Coordinated Entry System for Youth	No data for this measure but Youth Workgroup and YAB is meeting regularly and this measure is on track.				
Families	An average length of time from ID to Move-in of 45 days	61	98	83	156	71
Seniors 62+	Decreased the number of seniors entering homelessness by 50% (from 6 to 3)	6	3	8	2	2
Vulnerable Adults	An average length of time from Assigned to Housed of 45 days	48	No vulnerable adults housed	52	No vulnerable adults housed	*Not enough info to report for May
Veterans	No more than 7 Veterans experiencing homelessness	10	11	11	11	13
Other Adult-Only Households	Housed 350 individuals (Cumulative from 12/15/2022. Exits to housed destinations)	Starting at 0	82 (+82 since baseline)	191 (+109 since prev month)	282 (+91 since prev month)	416!! (+134 since March 1)

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Goal of average number entering homelessness is less than those existing homelessness. Housing is a vital part of how to solve this crisis. Shelters are not permanent solutions, but are a temporary fix.


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Annual Homeless Point-in-Time Count: 10 Year Review


Talking: Rozina Adhanom



41% Decrease in Homelessness since 2013

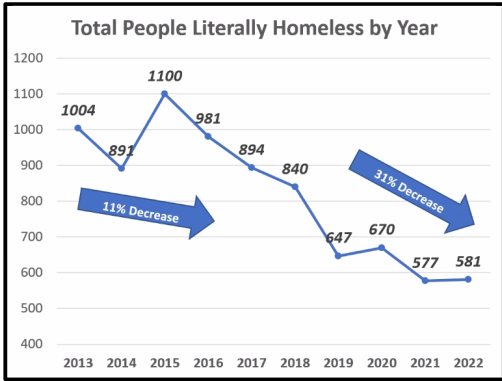


36% Reduction in the # of Adult-Only Households



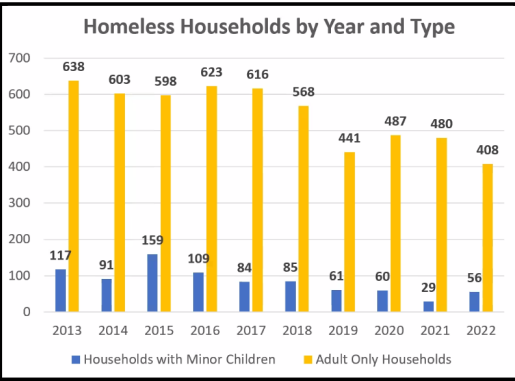
50% Reduction in the # of Households with Children

Total People Literally Homeless by Year



Year	Total People Literally Homeless
2013	1004
2014	891
2015	1100
2016	981
2017	894
2018	840
2019	647
2020	670
2021	577
2022	581

Homeless Households by Year and Type



Year	Households with Minor Children	Adult Only Households
2013	117	638
2014	91	603
2015	159	598
2016	109	623
2017	84	616
2018	85	568
2019	61	441
2020	60	487
2021	29	480
2022	56	408

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Total People Literally Homeless

Talking: Rozina Adhanom



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2023	894

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Saw a spike in the last year, a huge increase we haven't seen for some time in our system. That's the pandemic impacting us.

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Emergency Shelters

Talking:

MONTGOMERY COUNTY'S YEAR-ROUND AND WINTER INVENTORY OF BEDS			
	Year-Round Beds for Households w/o Children	Year-Round Beds for Households w/children	Total Beds
COVID19 Social Distancing Expansion of shelters, Seasonal, and Overflow	73	73	146
Year- Round Emergency Shelter Beds	323	113	436
Transitional / Haven Beds	53	23	76
TOTALS	449	209	653

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This is the number of individuals in our system and our beds.

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Homeless Outreach Services

Outreach Provider	Hours of Operation	Service Areas
Every mind	9 am-5 pm - Rotating AM and PM	Up County - areas north of Randolph Road, Montrose Road, and Falls Road
Bethesda Cares	5 am-5 pm Rotating outreach hours extend to 11 pm	Down County - areas south of Randolph Road, Montrose Road, and Falls Road
City of Gaithersburg	On-call 24/7	Gaithersburg City Limits ONLY
Pathways to Housing	6 am-7pm	Downtown Silver Spring and Wheaton

Montgomery County Maryland Talking: Rozina Adhanom

Legend: County Boundary, County Seat, Major City, Major Road, Airport, University

Scale: 0 2.5 5 10 Miles

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Talking: Rozina Adhanom

Unsheltered "blitz" count

In addition to the Annual Homeless Point-in-Time Count (PIT), Montgomery County typically conducts two more count of unsheltered households in the spring and fall. Due to the pandemic, counts were limited to annual fall count and the PIT.

A recent Blitz count was conducted in May 2022 and results are currently being calculated.

- ❖ Limitations
 - ❖ Possible duplication
 - ❖ Different to track those in unknown encampments, particularly in the more rural areas of the county as well as those sleeping in abandoned buildings
 - ❖ Certain populations including families with children and immigrants may not want to be found for fear of the consequences.
 - ❖ It is not always so easy to identify people as homeless. This is particularly relevant for young adults.
- ❖ Methodology:
 - ❖ Visual count occurs over a 3-day period from 11PM to 8AM.
 - ❖ Includes households known to outreach providers and observed unsheltered within 7 days of the count.

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Talking:


Unsheltered "blitz" count

Methodology	May 2019	September 2019	October 2020	May 2021	September 2021	June 2022
Areas covered	Countywide	Countywide	Countywide	Countywide	Countywide	Countywide
Number of Days	Three nights	Three nights	Three Nights	Three Nights	Three nights	Three nights
Time	11:00pm to 8am	11:00pm to 8am	11:00pm to 8am	11:00pm to 8am	11pm to 8am	11:00pm to 8am
Observation Method	On foot and from Vehicle	On foot and from Vehicle	On foot and from Vehicle	On foot and from Vehicle	On foot and from Vehicle	On foot and from Vehicle
Engagement	No	No	No	No	No	No
Total Unsheltered Count Results	137	165	114	58	88	84

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When and Who to call?



HOUSING FOR ALL = A STRONGER MONTGOMERY

Homeless Information Line



240.907.2688


Trained specialists available 24/7 to:

- Provide information on County homeless services and shelter resources.
- Receive reports regarding the location of individuals experiencing homelessness. Information will be forwarded to outreach partners who will attempt to locate the individual to offer support and resources.

This is not an emergency response line. Emergencies should be reported directly to 911.

Department of Health and Human Services



Talking: **The Crisis Center**
240-777-4000
Services: In-person and Hotline/Helpline Crisis Intervention
Hours: 24 hours a day/ 365 days a

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Homeless services Guide



Homeless Services Guide

Information regarding Montgomery County's homeless system can be obtained 24 Hours 7 days a week at the Homeless Resource Line 240-907-2688

The guide contains information that will be helpful to residents and service providers but is not a complete listing.

Montgomery County Government
Interagency Commission on Homelessness
401 Hangford Drive, Rockville, Maryland 20855
240-777-4000 (Office) 240-777-4004 (Fax)
TTY: 240-777-4000
www.montgomerycountymd.gov/homeless
housanf@montgomerycountymd.gov
Outreach@montgomerycountymd.gov

Talking:

Crisis Lines

ADULT PROTECTIVE SERVICES
24 Hour Hotline 240-777-3000
TTY: 240-777-4000

ABUSED PERSONS PROGRAM
24 Hour Crisis Line 240-777-4210
TTY: 240-777-4417

CHILD ABUSE AND NEGLECT HOTLINE
24 Hour Hotline 240-777-4417
TTY: 240-777-4417

CRISIS CENTER
24 Hour Hotline and Mobile Crisis Outreach Unit 240-777-4000
TTY: 240-777-4000

Mobile Crisis Outreach Unit
240-777-4000

MHRS INFORMATION AND REFERRAL LINE
Monday-Friday 311 or 7:00 a.m.-7:00 p.m. 240-777-6311
Montgomery County Government's telephone number to find government programs and services.

POLICE (NON-EMERGENCY)
Montgomery County 301-279-8000

VETERANS CRISIS AND SUICIDE LINE
Confidential help for Veterans and their families. 1-800-273-8235

VICTIM ASSISTANCE | SEXUAL ASSAULT
24 Hour Crisis Line 240-777-4357
TTY: 240-777-4000
January 2023

Homeless Services for Adults without minor children

EveryMind
1000 Trezona Play Rockville 301-424-0959
Extension 622

BETHESDA CARES DROP-IN CENTER
7728 Woodmont Ave., Bethesda 301-607-5044
Monday-Friday 9a-12:30p (2-4p)

City of Germantown (Homeless Assistance Program)
Harrisburg Advocate 301-258-6300
311 S. Sunset Ave., Collierville

Interagency Workforce Employment Center at Progress Place | Workforce.org/assistance
Monday-Friday 9:30a-4p 301-685-4471
8108 Georgia Ave., Silver Spring

MtCO RECONNECT (Juvco 16-24 One-Stop Center)
301-969-7587
Monday-Friday 10a-5p
11315 Elm Street, Silver Spring

Payments to Housing DC | (PHEW Home Outreach Unit)
PHOutreach@phtwpsdc.org
Monday-Friday 9a-7p 240-433-8306
Friday 9a-5p (Closed at 12:15)
1102 Viers Mill Road, Wheaton 301-328-0031

High-Authority Opportunity Network Sites

DEPARTMENT OF HEALTH AND HUMAN SERVICES REGIONAL SERVICE CENTERS EMERGENCY SERVICES

Rockville Office 240-777-4520
1501 Piccard Drive, 2nd Fl. TTY: MD-Natly 711

Silver Spring Office 240-777-3075
8935 Georgia Avenue, TTY: MD-Natly 711

Germantown Office 240-777-4448
12500 Middlebrook Ln., 2 Floor TTY: MD-Natly 711

Regional Service Centers Hours of Operation:
Monday-Friday 9:30 a.m. - 5:00 p.m. on a one-on-one, first-come, first-served basis.

ARTHURSON AND WITENBERG Crisis Center 240-777-4000
1301 Piccard Drive, Rockville TTY: MD-Natly 711

Day and Outreach Services

EveryMind
1000 Trezona Play Rockville 301-424-0959
Extension 622

BETHESDA CARES DROP-IN CENTER
7728 Woodmont Ave., Bethesda 301-607-5044
Monday-Friday 9a-12:30p (2-4p)

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Germantown Office 240-777-4448
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1301 Piccard Drive, Rockville TTY: MD-Natly 711

Community Meals

Breakfast
SHERWOOD TABLE | 301-955-5463
Saturday and Sunday Branches
Monday-Friday 7:30-8:25am
Georgia Avenue, Silver Spring 10:30-11:25am

Lunch
BETHESDA CARES AT BETHESDA PRESBYTERIAN CHURCH | 301-982-9244
7811 Cloverton Road, Bethesda
Monday-Friday 11am-2pm
BETHESDA CARES AT CHURCH OF BETHESDA | 301-982-9244
13333 Wilcox Lane, Bethesda
Monday-Friday 12:45-1:30pm
SHERWOOD TABLE | 301-955-5463
8105 Georgia Avenue, Silver Spring
Monday-Friday 12-12:25pm
Weekend Branch 10-10:55am

Dinner
BETHESDA CARES AT OUR LADY OF LOURDES | 301-987-9244
1530 Peach St., Bethesda
Monday-Friday 5-5:30pm
LONG TABLE | 301-999-7373
Catholic Outreach Ministry-Catholic Outreach
900 Rosemont Drive, Gaithersburg
Monday-Thursday 5:30-6:30pm
Saturday 9:30-10:30am
SHERWOOD TABLE | 301-955-5463
8105 Georgia Avenue, Silver Spring
Daily 5:30-6:30pm

Food Pantries

Nurses Now! | 301-530-0222
info@nursesnow.org
Visit the Nurses Now website at nursesnow.org/updates for information and locations

MAN FOOD ASSISTANCE | 301-929-6075
office@manfood.org
Visit the MAM (M Montgomery United Ministries) website at monthly.org/man-program/food-assistance-pantry for information and locations

Clothing
BETHESDA CARES CLOTHING CENTER | 301-537-5815
4855 Edgemoor Lane, Bethesda
Tuesday and Thursday 9:30a-11:30pm
Visit the Bethesda Cares Drop-in Center at 7728 Woodmont Avenue, Bethesda 20814 for a referral and directions

INTERAGENCY CLOTHING CENTER | 301-762-8062
757 Timberbrook Parkway, Rockville
Monday-Friday 10-10:55am
Visit the Interagency website at interagency.org/assistance to make an appointment
Email: interagency@interagency.org

SHERWOOD TABLE | 301-955-5463
8105 Georgia Avenue, Silver Spring
Wednesday 10am-12pm

Reading and Furnishings Donations
A Wider Circle | Center for Community Service
939 Brookside Road, Silver Spring 301-609-5034

Healthcare

Healthcare emergencies Call 911
Healthcare organization that assist uninsured and persons with low income Call 311 or 240-777-6311
Get your COVID-19 Vaccine 240-777-2962
Make an appointment at www.montgomerycountymd.gov/COVID-19
Email: covid@montgomerycountymd.gov
COVID-19 Testing Information 240-777-2962
Learn more by visiting the webpage: www.montgomerycountymd.gov/COVID-19

DEPARTMENT OF HEALTH AND HUMAN SERVICES ACCESS TO BEHAVIORAL HEALTH | SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES
255 Rockville Pike, Suite 145 240-777-1770
DOMINANCE HEALTH CENTER
2000 Dennis Avenue, Silver Spring MD
General Information 240-777-0311
STD Clinic 240-777-1760
TB Clinic 240-777-1989
78 Clinic 240-777-1900

DENTAL CARE | ROCKVILLE DENTIST-DENTAL CLINIC 240-777-1975
Persons not residing in shelter locations, please call 240-777-6311. Shelter residents access dental care through their case managers.

HEALTHCARE FOR THE HOMELESS
Healthcare for shelter-based clients 240-777-4658
Healthcare for non-shelter-based clients 240-777-1970

MANICURE/PEDICURE BY APPOINTMENT ONLY
Dennis Avenue Center 240-777-1970
2000 Dennis Ave., Silver Spring
Germantown Health Center 240-777-3388
12500 Middlebrook Road
Silver Spring Health Center 240-777-3160
8030 Farnes St., 81 Floor
Silver Spring

Legal Aid

LESLIE AD BUREAU 240-514-0273
For legal assistance, call 240-514-0273
HOMELESS PERSONS REPRESENTATION PROJECT info@hprrp.org
For fee legal services 410-387-3128

Veteran Services
SERVING TOGETHER PEER NAVIGATOR
www.servingtogogetherpeernavigator.org
Monday-Friday 9:00a-5:00p 301-726-1179
Spring Together works to connect veterans and their families with local resources: housing, employment, education, benefits, healthcare, etc. Their goal is to make finding local information and services easy and accessible.
EASTER REALS SERVICE DC | MD | VA www.easterreals.org
1420 Spring St., Silver Spring 301-588-8700
Serving homeless veterans and their families
www.hshelpdes.org

FRONTIER PLACE Veterans First Program 202-459-6599
www.frontierplace.org
Provides food, clothing and homeless prevention services for veterans and their families. | info@frontierplace.org

Help us keep this guide current. The agency's contact information or services changed, please email housanf@montgomerycountymd.gov.
Alternate forms of this document are available upon request.

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You are viewing Rozina Adhanom's screen View Options

Pathways Homeless Outreach

Dedicated canvassing hours

Monday : Silver Spring
 Tuesday : Wheaton Library In-Reach (11am - 1pm)
 Wednesday : Silver Spring Library In-Reach (11am-1pm)
 Thursday : Wheaton-
 Friday : Silver Spring/ Wheaton

Talking: Rozina Adhanom

Project HOME Outreach Services

Project Home Outreach Services

Wraparound Support Services

Housing

Food, Clothing, Showers, & Other Basic Needs

Our Mission

Our Outreach staff works to build trust with those experiencing homelessness first by helping to meet some of their basic needs (including food, clothing, showers, laundry, transportation, identification, etc.). Then, they partner with each individual to access housing, employment, medical care, mental health care, substance abuse treatment, and other services. The approach is not about maintaining homelessness; it is about ending homelessness for those living on the street in downtown Silver Spring and Wheaton.

The Outreach team also responds to concerns about people experiencing homelessness in the area from police, other social service providers, business owners, workers, residents, and Montgomery County visitors.

Contact Us

8AM-7 PM, Monday-Friday

For non-emergency referrals, please email us at PHOutreach@pathwaysdc.org. We will respond to your referral within one business day confirming the next steps to address community concerns.

For immediate outreach response, please call us at 301-569-2732. We will respond to the service call within 15 minutes and appropriately coordinate with appropriate services.

In the event of immediate danger of the client to themselves or others, please contact 911. Montgomery County Homeless Information Line: If you want to support our neighbors in need in accessing services, you can also call 240-907-2688 for 24/7 support.

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Questions?

Talking: Rozina Adhanom

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The image is a screenshot of a Zoom meeting. At the top, a green status bar reads "You are viewing Rozina Adhanom's screen" and "View Options". The main content is a slide with a blue header that says "Detailed reports and Printable Brochures". Below the header, there are three bullet points, each with a URL:

- <https://www.montgomerycountymd.gov/Homelessness/Resources/Files/Documents/Annual%20Reports/2022-ICHAnnualReport%20.pdf>
- <https://www.montgomerycountymd.gov/Homelessness/Resources/Files/Documents/HomelessResouceGuides/Jan2023-FINAL-English-Homeless%20Services%20Resource%20Brochure-4%20Panel.pdf>
- <https://www.montgomerycountymd.gov/Homelessness/Resources/Files/Documents/HomelessResouceGuides/Jan2023-FINAL-Spanish-Homeless%20Services%20Resource%20Brochure-4%20Panel.pdf>

The bottom of the slide shows a Zoom control bar with icons for Unmute, Start Video, Participants (13), Share Screen, Chat, Show Captions, Reactions, Settings, and More. A "Leave" button is visible in the bottom right corner.

Arquilla – Is anyone ever turned away where capacity has run out?

Rozina – during the summer months we have overflow. We provide for individuals that are coming into the shelter with mats on the ground. Any additional space like conference rooms will be converted in winter months. In summer months we won't turn people back, but we are facing a major issue now that shelter beds are full but we're having people come in from out of district. We prioritize MoCo residents for shelter beds but the increase is very apparent.

Arquilla – I previously volunteered at shelters, and they have different criteria. How do you determine which shelter a person is the most appropriate and are they different in how long they can stay?

Norman – are there shelters for men, women, families?

Rozina – there are shelters for women, families, and men. The men's shelter with the capacity for 200 men, people ask for exemption. People are in the shelter but they need to leave for two days and they don't want the bed taken away. So there are allowances for that. We encourage and provide people guidance on what options exist for people. We conduct assessments on the level of need that a person has. If someone is presenting with higher need, we have permanent supportive housing but that's a rare resource. Vulnerability plays a big role. And trust building impacts what people can accept for help.

Arquilla – do you work with private organizations to see if they have housing? Or is it all county?

Rozina – we contract with permanent supportive housing with federal housing vouchers. We work with Rockville enterprises, which have issued 45 vouchers. We work with any landlord. For example we have housing initiative housing vouchers, and we work with any properties that are rental properties and we can subsidize those individuals.

Arquilla – is any of the housing for battered women or in a domestic crisis?

Rozina – we do have a domestic violence shelter in the county where they can stay for 30 days. That's where they funnel through referrals as well. We can connect with housing but that particular domestic violence shelter comes from the abused women shelter at HHS.

Arquilla – if someone wants to volunteer at shelters can they do that?

Rozina – Shepherds table is the biggest entity and they take volunteers, all the nonprofits take volunteers. I can send the websites for the non-profits for people to volunteer.

Arquilla – is food provided at the shelter?

Rozina – food is provided, along with anything else that's needed for people's well being and care. There are mental health clinics in some of the shelters. Dental care, medical examination by clinical nurses, and a medical respite shelter with a 20 bed capacity.

Arquilla – Do you have any prospects for expanding the shelters?

Rozina – We've expanded men's capacity from 75 to 200, a great extension that comes out of COVID. The needs are there, what we need is housing resources and the dollars we're getting for that. We need to increase the places for people to outflow into. We have a lot of seniors in our system. They're scared of becoming homeless again after six months on the subsidies. Expanding the shelters would only camouflage the issues.

Arquilla – are your resources all county?

Rozina – we receive county, state, and federal funds. All of the non-profit organizations we work with are private funded.

Norman – there's an astronomical estimate for affordable housing needs, and there isn't a coordinated plan to meet the gap, am I correct on that?

Rozina – the projection for evictions coming is really increasing. We're wanting to look upstream at the prevention side to promote stability before people are coming into the system. For the ones that are in the homeless system what can we do to help them.

Norman – One of the problems with affordable housing is the idea of NIMBY folks fighting against it.

Betty Bahadori – how would a person's nondocumented status impact their experience?

Rozina – some of our funds are federal and that includes requirements along those lines, and that's a challenge. We were given the ability to house 14 individuals who are undocumented through local funds and couldn't be served or housed elsewhere. For folks without identification people have a trust issue about opening up. Landlords also would need documentation and work status for people. Increasing the local funds provides the most flexibility. We increased our housing options to cover short time housing resolution program, first/last month security deposit and one year of rent subsidy.

Betty – for teenagers, some do couch surfing but not all and they can't do it perpetually. Do you track how many are teenagers?

Rozina – for minors we do referrals to child protective services if they aren't connected to a family member. For 18-24 our access is the drop-in center where it's safe with youth dedicated services. Majority of youth don't come to our services.

8:53 p.m.

Community Concerns Community members Objective: Opportunity for public comments

9:00 p.m.

Adjourn Aquilla Ridgell, Chair

Objective: Close out meeting