

FREQUENTLY ASKED QUESTIONS ABOUT SUMMER CAMP

1. **I mailed in my registration. When will I hear something?**
You will receive a registration receipt or a waitlist receipt via email after your registration is processed. Make sure your email address is current in ActiveMONTGOMERY.
2. **I registered online, will I get a receipt?**
If you registered online, you should have received your receipt. For assistance, contact our customer service team at 240-777-6840.
3. **Do I need to complete additional forms?**
Yes. Each camper must complete additional forms including the Camper Health and Information Form, Camper Code of Conduct and more. Forms are available on our website at www.mocorec.com. All campers must have completed forms on file at the camp location to attend.
4. **What can you tell me about the staff/counselors/instructors?**
Camp staff are carefully screened and selected for their activity skills, level of enthusiasm, ability to work well with children and good judgment. Training is provided on safety procedures and expected conduct, as well as program planning and implementation. By state law, all staff undergo background checks. All camp directors are 21 years of age or older.
5. **Can my child bring electronics or toys?**
Unless required as a part of the program, electronics are not encouraged at camp. Toys, money and other valuables should be left at home. MCR is not responsible for the loss or theft of electronics, toys or other valuables.
6. **What should I send to camp with my child?**
Have your child wear comfortable clothing for active play, sunscreen and closed-toe shoes. Sunscreen can be brought for afternoon application as long as you selected "I give permission" at the time of registration.
7. **Should I pack my child's lunch and snacks?**
We encourage you to pack nutritious, nonperishable, peanut-free items and plenty of liquids. Label everything. Due to potential allergies, sharing of food items is not allowed. Qualifying sites will participate in the MCPS Summer Meals Program.
8. **Is there air conditioning at the camp locations?**
Air conditioning may not be available at all locations. Sports camps, outdoor camps, park sites and school gyms are usually not air conditioned.
9. **How will I be notified if a location changes?**
By email and a telephone call. Make sure to provide current and correct contact information.
10. **What happens if I need to drop off my child late or pick him/her up early?**
Notify the camp director about your plans. Check the program newsletter for daily activities that may impact your drop off plans.
11. **I will be late to pick up my child. What should I do?**
Notify the camp director as soon as you, or your authorized pick up person, are aware of the late arrival. A \$10 per child late fee is charged every 15 minutes (or portion of 15 minutes) after the designated pick up time.
12. **Can my child walk home from camp?**
If you would like your child to walk home from camp, you must indicate that on the Camper Health and Information Form.
13. **Request for information for Child Care Spending Report:**
Receipts for out-of-school programs for tax purposes are available through your ActiveMONTGOMERY account. The Federal Tax Identification number is 52-6000980.
14. **Does MCR provide personal care?**
MCR summer camp staff and volunteers do not provide personal assistance with toileting, feeding or dressing in summer camp programs.

INCLEMENT WEATHER

The safety of our participants and staff members is our number one priority. Outdoor camps will be held if there is light rain, however, in the event of unsafe weather or substantial rain, outdoor camps will be cancelled. In the event of sudden severe weather during the camp day, campers will need to be picked up quickly after you are notified. Camp will meet on code red days.

